Olympia Municipal Court State of the Court



Reimagining Court Services

Updates from the Court since October 2023:

- Calendar
- Indigency Screening Forms
- Appointment of Counsel
- Court Rules
- Public Outreach
- Staff changes
- Team Building, Training and Evaluations

- Pet Policy
- Interpreter Policy
- Fines Policy
- Security
- Judicial Involvement/Outreach
- New building project

Calendar

- Staff created
- Stakeholder feedback received
- Incorporated January, 2024

Indigency Screening Forms

- Filled out by all criminal defendants
- Method for gathering contact information
- Required for appointment of counsel to ensure no gift of public funds

Appointment of Counsel by Public Defense Coordinator

Previously: Court would directly appoint counsel to defendant

Now: Court appoints Olympia Public Defense and coordinator appoints counsel

New protocol complies with GR 42, which prohibits the court to manage or oversee appointment of counsel

Court Rules

- Revised local court rules were drafted
- Out for comment between 10/6/23 and 11/5/23
- Published and effective January 2024

Public Outreach

Social Media

- Instagram: @olympiamunicipalcourt
- Facebook: Olympia Municipal Court

Re-developing our website

- User friendly
- Accurate
- Address infractions

Events:

- Winter Drive & Resource Fair
- SPSCC legal career panel
- Tumwater Senior Night career fair
- Law & Justice Career Fair May 2024
- Summer Drive & Resource Fair

Upcoming:

- Kiwanis Law Camp
- 5th grade mock trial

Developing internships

- UW Law
- WSU

Staff Changes

- Change in Judge: Pam Nogueira
- One new Clerk

Team Building and Training

• Every month: team building activity or a training event, alternating

Team Review and Feedback

- Reinstated annual evaluations
- Creating incentives
- Created anonymous employee survey
 - Encourage and gather honest feedback

13 out of 13 employees responded:

- 100% knows what is expected of them at work
- 92.3% believes workload is reasonable and doable
- 100% knows someone cares about them as a person
- 84.6% perceives someone encourages their development
- 76.9% notes they can express their opinions
- 100% perceives their work is important
- 100% considers court staff is committed to do quality work
- 76.9% received feedback about individual progress in past 6 months
- 92.3% had an opportunity to learn and grow in the past 12 months
- 100% proud to be a part of the Court

Pet Policy

- Therapeutic response
- Respecting boundaries
- With input from all staff

Interpreter Policy

Ensures:

- Timely access
- For Court and for consultation with counsel

Fines Policy

Nearly all fines: community service

Security

High risk security concerns:

- Jail closure in 2023
- Increase in houseless population
- Increase in substance use disorder (SUD)
- Increase in mental illness

Remedy:

- City approved second security officer for Justice Center
- Participating in creation and recruitment for OPD Community Service Officer team

Judicial Involvement/Outreach

As a public servant, our judge strongly believes in advocating for access to justice and the improvement of our justice system.

- Member of the District and Municipal Court Judges Association (DMCJA)
 - Member of the Therapeutic Courts Committee
 - Member of the Public Outreach Committee
 - Member of the Legislative Committee
 - Co-Chair of the Diversity Committee
 - Member Leadership Committee
- Administrative Office of the Courts (AOC) Protection Order Subcommittee Member
- Child Care Action Council (CCAC) Secretary
- Washington Jail Modernization Task Force

Building

Current location:

- Lacking on-going maintenance
- Safety concerns
 - Judge and staff walk outdoors to access courtroom
 - All doors are keyed and not accessible by badges
 - No escape routes in courtroom
- No conference rooms for defense counsel
- One proper courtroom (insufficient space)
- No vestibule for transferring inmates

Our goal:

- Clean and hygienic
- Well maintained
- Secure with badge locked doors
- Judicial officer at least two locked doors from public as recommended by safety guidelines
- ADA compliant
- Conference rooms for attorneys
- At least 2 courtrooms
- Vestibule for inmates

Tabe continued...

- New location
- Added security
- Continued public outreach
- DNA & fingerprinting protocols
- Add judicial officer
- Protein for All
- Increase collaboration with justice partners

Reimagining Probation

To be Known as Community Supervision

Updates from the Court since October 2023:

- Same internal changes from court services (team building, training, evaluations)
- Staff changes
- Public Outreach
- UA
- Progress in Jail Alternatives

Staff Changes

- Reclassified: our Probation Manager is now our Probation Supervisor
- Soon hiring for program assistant (now full time)

Public Outreach

- Same as court services
- Informing other jurisdictions of our services

Urine Analysis

Prior: Cordant

- About \$15.50 per UA sample
- Presumptive results: 4-7 days
- Confirmed results: up to 2 weeks

Now: Averhealth

- About \$9.50 per UA sample
- Presumptive results: 6-9 hours
- Confirmed results: avg. 36 hours
- Integrates with case management

Jail Alternatives

- Electronic home monitoring (EHM)
- Soberlink (random breath testing device)
- Work-crew
- Community service

For indigent defendants:

- Court covers costs
- May 2024: OPD contributed \$30,000

J.A. Data 2024:

- WC:
 - \circ 204 days = \$26,520
 - 636 hours spent cleaning streets
 - Maintenance worker I (\$21/h) = \$13,500saved (at lowest pay range)
 - 512 shopping carts returned to stores
 - \$250/cart = \$128,000 saved
 - 1,300 bags of trash collected
 - 1,700 larger items collected
- EHM: 1008 days = \$131,040
- Soberlink: 1733 days = \$225,290

Tabe continued...

- Social services position
 - Life skills classes
 - Easier referrals to treatment
- Increase collaboration with justice partners

Reimagining Community Court

Updates from the Court since October 2023:

- Same internal changes from court services and probation (team building, training, evaluations)
- Staff changes
- Audit by Administrative Office of the Court (AOC)
- Grant
- Renewed MOUs and Contracts
- Re-launch of program: September 18th

Staff Changes

- New position: Community Court
 Coordinator (hired April of 2024)
- Actively recruiting: Restorative
 Justice Manager

Audit by AOC

- December 2023 March 2024
- Interviews with all team members
- Neutral and safe environment to address what was not working
- Several retreats
- Recommendations to comply with best practices

Re-creation of Program



- Create team support/vision
- Comply with best practices
- Better serve our community

Grant for Community Court

We received a \$212,656.66 grant to fund:

- Our full-time coordinator
- 20 hours towards our restorative justice manager (RJM)
- Cell phones and computers for our coordinator, RJM, and case manager
- Annual training for our team
- Treatment providers
- Recovery support/housing

Renewed MOUs and Contracts:

MOUs (first time since 2016):

- DHSH
- FESS
- Intercity Transit
- NJP
- Pacific Mountain (Worksource)
- SeaMar
- SPSCC

Contracts:

- Ideal Option
- Consejo

OLYMPIA MUNICIPAL COMMUNITY COURT RE-LAUNCH

Join us September 18th, 2024 10:30 - 12pm Court 12pm - 1pm Meet & Greet Team

Lee Creighton Justice Center 900 Plum Street SE Olympia WA

Zoom Meeting ID: 892 9594 7019 Password 112233



Why best practices?

Best Practices: 10 standards:

allrise.org/publications/standards (268 pages)

Created by the National Association of Drug Court Professionals (NADCP) now known as All Rise

Based on decades of research nationwide

All Rise divisions: Treatment Court Institute, Impaired Driving Solutions, Justice for Vets, and Center for Advancing Justice

Evidence-based practices lead us to known and foreseeable results!

STANDARD 1: TARGET POPULATION

- Objective eligibility and exclusion criteria (new)
 - Eliminate bias
- Proactive recruitment (new)
 - Rapid, pre-plea, with educated stakeholders
- Defined levels of risk and need (new)
 - 3 tracks: red, yellow and green
- Valid eligibility assessments (revised)
 - Criminal Court Assessment Tool (CCAT)*: risks and needs
- Criminal history considerations (new)
 - Blanket disqualifications disadvantages minorities
 - Removing blanket restrictions increases equitable access
- Treatment and resource considerations (ongoing)

Our Tracks: Red, Yellow and Green (new)

5 PHASES
INTENSE TREATMENT
INTENSE SUPERVISION

5 PHASES
INTENSE TREATMENT
LIGHTER SUPERVISION

LOW RISK / LOW NEED

3 STEPS

NO TREATMENT
EDUCATION/EMPLOYMENT/DL
LIGHT SUPERVISION



Trauma and SUD change the brain: harms frontal cortex, altering cognitive activities, such as decision-making and inhibition

Structure and routine can rehabilitate the brain.

STANDARD 2: EQUITY AND INCLUSION

- Staff diversity (ongoing)
- Staff training (new)
 - All attended All Rise annual conference 2024
- Equity monitoring
 - Tracking: referrals, admissions, completion, services (ongoing)
 - Review data yearly; analyze; implement remedies (new)
- Cultural outreach (new)
 - Proactive measures to recruit
 - Review benefits and burdens of participation
 - Remove barriers from access to services
- Equitable admissions (new)
 - Culturally equitable referrals
 - Eliminate eligibility requirements and resource restrictions

STANDARD 2 CONTINUED: EQUITY AND INCLUSION

- Equitable treatment and complementary services (ongoing)
 - Goal: to meet the needs of our participants
- Equitable incentives, sanctions, and dispositions (new)
 - 10:1 ratio
 - Track delivery
 - Review annually for potential cultural disparities
 - Adopt corrective measures
- Fines, fees, and costs (ongoing)
 - Only imposed when ability to pay

STANDARD 3: ROLES AND RESPONSIBILITIES OF THE JUDGE

- Judicial education (ongoing)
 - At least annual training on:
 - Treatment courts, legal and constitutional standards, judicial ethics, cultural equity, evidence-based behavior modification practices, strategies for communicating effectively with participants and other professionals, principles of SUD and MH treatment, complementary interventions and social services, community supervision practices, drug and alcohol testing, program performance monitoring.
- Judicial term (new)
 - Voluntary
 - At least 2 years
 - Participants in front of same judge

STANDARD 3 CONTINUED: ROLES AND RESPONSIBILITIES OF THE JUDGE

- Precourt staff meetings (new)
 - Judge attends meetings routinely
 - Considers all recommendations
 - Strategize as a team
- Status hearings (new)
 - Frequency matters per phase
 - Incentivize good behavior
 - Hold accountable
 - At least 3 minutes per participant
- Judicial decision making (new)
 - On the record

STANDARD 4: INCENTIVES, SANCTIONS, AND SERVICE ADJUSTMENTS

- Proximal, managed and distal goals (new)
 - Phases
- Advance notice (new)
 - Clear expectations: contract, handbook, orientation
- Reliable and timely monitoring (new)
 - Swiftness in addressing achievements and infractions
 - Case management
 - UAs
 - Treatment reports
- Incentives (new)
- Service adjustments (ongoing)

STANDARD 4 CONTINUED: INCENTIVES, SANCTIONS, AND SERVICE ADJUSTMENTS

- Sanctions (new)
- Jail sanctions (ongoing)
- Prescription medication and medical marijuana (ongoing)
- Phase advancement (new)
- Program discharge (ongoing)

STANDARD 5: SUBSTANCE USE, MENTAL HEALTH, AND TRAUMA TREATMENT AND RECOVERY MANAGEMENT

(ongoing)

- Treatment decision making
 - Evaluations and referrals
- Collaborative, person-centered treatment planning
- Continuum of care
- Counseling modalities
- Evidence-based counseling
- Treatment duration and dosage
- Recovery management services
- Medication for addiction treatment (MAT)
- Co-occurring SUD and MH or trauma treatment
- Custody to provide or while awaiting treatment
 - Non-occurring



STANDARD 6: COMPLEMENTARY SERVICES AND RECOVERY CAPITAL

- Health-Risk Prevention (new)
 - Immediate needs: Phase 1
- Housing Assistance (new)
 - Temporary: Phase 1
 - Permanent: Phase 2
- Family and Significant Other Counseling (new)
 - Restorative justice: Phase 5
- Vocational, Educational, and Life Skills Counseling (new)
 - Phase 4
- Medical and Dental Care (new)
 - Phase 2
- Community, Cultural, and Spiritual Activities (new)
 - Phases 4 and 5

STANDARD 7: DRUG AND ALCOHOL TESTING (revised)

- Frequent
- Random
- Witnessed
- Rapid results (change to Averhealth)

STANDARD 8: MULTIDISCIPLINARY TEAM

- Steering Committee (new)
 - Team & providers
 - Quarterly
- Treatment Court Team all attend staffing (revised)
 - Judge Pam Nogueira
 - Court Administrator Maryam Olson
 - Program Coordinator Rowanne Fairchild
 - Prosecutor Bryanna Pinkston
 - Defense Attorney Geoff Wickes
 - Case Manager Brett Riley
 - Community Supervision Manger Monica Schneider
- Advisory Group (in development)
 - Community included

STANDARD 8 CONTINUED: MULTIDISCIPLINARY TEAM

- Training and Education (new)
 - All staff trained
- Sharing Information (new)
 - New templates developed
 - Transferring into new database
- Team Communication and Decision Making (new)
- Pre-court Staff Meetings (revised)
- Court Status Hearings (new)

STANDARD 9: CENSUS AND CASELOADS

- Census: careful monitoring after 125 participants
- Supervision caseloads: 30 participants per community officer watch carefully (do not exceed 50 participants per officer)
- Clinician caseloads:
 - 50 participants per clinician providing clinical case management
 - 40 participants per clinician providing individual therapy or counseling
 - 30 participants per clinician providing both clinical case management and individual therapy or counseling

STANDARD 10: PROGRAM MONITORING, EVALUATION, AND IMPROVEMENT

- Monitoring Best Practices (new)
 - AOC annual audit
- Intent to Treat Analyses (new)
 - Evaluate entire program yearly
- Comparison Groups (not applicable yet)
- Time at Risk (not applicable yet)
- Criminal Recidivism (new)
 - Track prior participants: new arrests, charges, convictions and incarcerations
 - 3 years and 5 years

STANDARD 10 CONTINUED: PROGRAM MONITORING, EVALUATION, AND IMPROVEMENT

- Psychosocial Outcomes (new)
 - Track: attendance rate, program completion, length of stay, test results, technical violations, recidivism, receipt of needed and desired medications, housing, employment, and education
- Equity Analyses (in development)
 - Achievement of performance benchmarks and outcomes compared between sociodemographic and social-cultural groups
- Timely and Reliable Data Entry
- Electronic Database (in development)
- Evaluator Competency and Objectivity (new)
 - o If not part of team, independent external (e.g. AOC)

Jan 2016 - June 2023 (90 months)

556 participants (6.2 participants/month) 271 graduates (48.7% graduation rate)

July 2023 - June 2024 (8 months)
[Hiatus Jan. 2024 - April 2024]
[Soft re-launch May 2024]
[Full launch September 18th 2024]

31 participants (3.875 participants/month) 27 graduates

Tabe continued...

- Increase collaboration with justice partners
- Further training
- Continued progress to comply with best practices
- Developing give-back events
- Hiring our RJM
- Obtaining an electronic database

Goal 1) Build Trust and legitimacy in Olympia's public safety system

Strategy 1.1: moving towards wellness

- We established a vision of access to justice, education, dignity and opportunity in this Court's three departments.
- Our Community Court has been re-created to best balance compassion and accountability.
- We are improving our Community Supervision to better assist criminal defendants in need of help as well as ensure compliance with court orders.

Goal 1) Continued

Strategy 1.3: using data to monitor outcomes and inform decision-making and strategies

- Our Community Court and our Community Supervision are being restructure to best collect relevant data. We will review and analyze all data collected as well as adopt remedial measures as needed.
- We have audit our Community Court this year and intend on annually reviewing it, moving forward.
- In traditional criminal court (pre-conviction), we cannot and will not gather data in respect of defendants' rights.

Goal 1) Continued

Strategy 1.4: develop a healthy and inclusive workforce

- We have reinstated employee evaluations, created team building and training opportunities, as well as anonymous surveys.
- Our surveys clearly shows how well our work environment is doing.

Goal 2) Reduce overall crime by addressing root causes

Strategy 2.1: develop and expand resources

• Between our Community Court and our Community Supervision, we are always working on developing, maintaining and expanding relationships with community providers to offer the best resources for our community.

Goal 2) Continued

Strategy 2.2: support successful community reentry and stabilization

- Our Community Court and our Community Supervision are at the forefront of our city, working diligently along side social services providers to ensure these individuals have their needs met, including treatment, housing, enrollment in benefits, education, employment, and so on.
- Every Wednesday morning in our provider building a multitude of social service providers are available to all court participants and members of the public.

Goal 3) Acknowledge and correct the disproportionate impacts the public safety system has on marginalized community members

Strategy 3.3: develop equitable and anti-racist procedures, policies, and services

- In every policy this Court creates, equitable access to justice is considered.
- By adopting to best practices in our Community Court, we are ensuring cultural biases are not considered in the referral and admission to the program.
- Our data collection policies are also targeting any disparities within our system that they can be addressed and corrected.

Goal 3) Continued

Strategy 3.5: when and how to eliminate or reduce fines and fees

- When a criminal defendant is found indigent, this Court waives all discretionary fines.
- This Court ensures Indigency Screening Forms are filled to determine if it would be a financial hardship to hire private counsel, even if not indigent.
- Nearly all fines can be paid through community service.



Goal 4) Reduce the number of individuals who connect initially and repeatedly with law enforcement and the criminal justice system

Strategy 4.3: offer restorative practices and transformative justice options

- The Court has no say over which cases are filed. This decision lies solely with law enforcement and prosecutor's office.
- We do take steps to ensure individuals have an opportunity for rehabilitation and therefore reduce recidivism.

Goal 4) Continued

Strategy 4.4: expand the availability and use of therapeutic courts

- The recreation of our community court transformed a community-based court into a treatment court, compliant with best practices.
- This new version of our Community Court will be available to more individuals and be more efficient.

Thank you