

# Survey Responses

19 March 2019 - 25 August 2025

## Renter and community service provider survey

# Engage Olympia

Project: Tenant Screening



VISITORS					
452					
CONTRIBUTORS			RESPONSES		
123			123		
123	0	0	123	0	0
Registered	Unverified	Anonymous	Registered	Unverified	Anonymous



**Respondent No:** 1

**Login:** Registered

**Responded At:** Jul 18, 2025 11:08:59 am

**Last Seen:** Jul 18, 2025 17:57:20 pm

Q1. <b>Are you a: (select any or all that apply)</b>	Housing case manager, tenant advocate, or other service provider
Q2. <b>Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)</b>	Criminal history (or criminal history of someone in your household) Credit history (or credit history of someone in your household) Rental history (or rental history of someone in your household) Income too low (or income of someone in your household was too low)
Q3. <b>Rate your level of support for this policy</b>	Fully support
Q4. <b>Why did you answer this way?</b>	not answered
Q5. <b>Is there anything you would change?</b>	not answered
Q6. <b>Rate your level of support for this policy</b>	Fully support
Q7. <b>Why did you answer this way?</b>	not answered
Q8. <b>Is there anything you would change?</b>	not answered
Q9. <b>Rate your level of support for this policy</b>	Fully support
Q10. <b>Why did you answer this way?</b>	not answered
Q11. <b>Is there anything you would change?</b>	not answered
Q12. <b>Rate your level of support for this policy</b>	Fully support
Q13. <b>Why did you answer this way?</b>	not answered
Q14. <b>Is there anything you would change?</b>	not answered
Q15. <b>Rate your level of support for this policy</b>	Fully support

**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 2

**Login:** Registered

**Responded At:** Jul 18, 2025 11:13:59 am

**Last Seen:** Jul 18, 2025 17:51:03 pm

Q1. **Are you a: (select any or all that apply)** Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)** None of the above

Q3. **Rate your level of support for this policy** Fully support

Q4. **Why did you answer this way?**

Rent can range anywhere from \$1300 to \$4000. If I have a budget for what I feel I can afford for rent being told no because I'm not making 2.5 times is discouraging. Washington states minimum wage is 16.66 an hour which if you're working full time is only 2773.33 means the applicant would need to find housing that is around \$1100!

Q5. **Is there anything you would change?**

I understand that the cost of living is a national issue, but most are priced out of safe places to live due to the 2.5 times requirement. If the requirement is lowered or stays in place the minimum wage needs to be adjusted to actually make the requirement feasible, and not looking at gross income but what actually taken home!

Q6. **Rate your level of support for this policy** Fully support

Q7. **Why did you answer this way?**

People make mistakes and not being able to have a safe place to land makes rehabilitation next to impossible.

Q8. **Is there anything you would change?**

The sex offenders and violent criminals can stay out though.

Q9. **Rate your level of support for this policy** Fully support

Q10. **Why did you answer this way?**

Credit history shouldn't stop someone from being able to have somewhere to live ever.

Q11. **Is there anything you would change?**

If there's a concern about credit history, allow it to be addressed in a conversation and how they can move forward with the location.

Q12. **Rate your level of support for this policy** Fully support

Q13. **Why did you answer this way?**

Because human decency??

**Q14. Is there anything you would change?**

If there is bad rental history include that in the deposit amount required and if the amount is raised significantly allow a pay over time option.

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**Q15. Rate your level of support for this policy**

Fully support

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**Q16. Why did you answer this way?**

Because everyone deserves a place to live (except sex offenders and violent criminals)

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**Q17. Is there anything you would change?**

Ensure that access to materials in their preferred language is provided as well as any interpreter

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I have never been rejected from a rental opportunity however I have passed on locations due to the 2.5x income requirement even though it would have provided my kids a safer neighborhood and a better education.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Rent prices and landlords not getting paid is a direct result of the cost of living and lack of social programs available. Resolve the cause not the result. Limit the amount of properties someone can own as a rental. There are too many people using real-estate as a passive income where the tenant is paying the landlords mortgage and then some.

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**Q20. Do you have any additional concerns about the proposed policies?**

No, I appreciate that you requested feed back!

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**Respondent No:** 3

**Login:** Registered

**Responded At:** Jul 18, 2025 11:45:01 am

**Last Seen:** Jul 18, 2025 18:31:48 pm

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	None of the above
Q3. Rate your level of support for this policy	Somewhat support
Q4. Why did you answer this way?	not answered
Q5. Is there anything you would change?	Combined income, must be clear all signatories are responsible for rent, not just the person who stays, if someone sketches out they are still responsible.
Q6. Rate your level of support for this policy	Somewhat support
Q7. Why did you answer this way?	not answered
Q8. Is there anything you would change?	not answered
Q9. Rate your level of support for this policy	Somewhat support
Q10. Why did you answer this way?	Landlords need some objective measure for evaluating tenants
Q11. Is there anything you would change?	List substitutions for credit history, such as employment history etc that show reliability
Q12. Rate your level of support for this policy	Do not support
Q13. Why did you answer this way?	Paid off evictions definitely should be allowed to be counted. Landlords do have a right to factor this into decision making.
Q14. Is there anything you would change?	not answered
Q15. Rate your level of support for this policy	Do not support

**Q16. Why did you answer this way?**

Criteria should be the same for all applicants. Landlords should be able to not rent to people who are here illegally because they may leave at any time, or they may be ok with breaking other rules.

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

The costs of multiple screenings are prohibitive. I suggest a program where we could be registered w the city, background checks etc done for a reasonable fee and landlords would have to be able to accept people who have passed screening. It would standardize screening and make it a lot easier for tenants. Like getting pre-qualified for a mortgage.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Be very careful, a lot of what you impose, even the registry itself is making it harder for low income people to get housing. Do not consider rent control.

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**Q20. Do you have any additional concerns about the proposed policies?**

A lot of your policies end up hurting the people who they are supposed to help. Stop being so arrogant. Have some humility that maybe you don't know what's best. Work on bringing congregate housing online so we have options.

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**Respondent No:** 4

**Login:** Registered

**Responded At:** Jul 18, 2025 12:10:42 pm

**Last Seen:** Jul 18, 2025 19:04:36 pm

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	Credit history (or credit history of someone in your household) Income too low (or income of someone in your household was too low)
Q3. Rate your level of support for this policy	Fully support
Q4. Why did you answer this way?	not answered
Q5. Is there anything you would change?	not answered
Q6. Rate your level of support for this policy	Fully support
Q7. Why did you answer this way?	not answered
Q8. Is there anything you would change?	not answered
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	not answered
Q11. Is there anything you would change?	not answered
Q12. Rate your level of support for this policy	Fully support
Q13. Why did you answer this way?	not answered
Q14. Is there anything you would change?	not answered
Q15. Rate your level of support for this policy	Fully support



**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

Too much money goes to organizations, like the tenants union of WA state, that do too little to actually help. Give renters free and affordable housing. It's a basic human right. Poverty is killing many of us. Council members and workers making 100k doing nothing to help and collecting surveys with little material results is only killing people in poverty slowly. Take a look within and see that you are part of the problem.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Treat human beings with dignity. Redistribute resources. Practice compassion for yourselves and others.

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**Q20. Do you have any additional concerns about the proposed policies?**

We are fighting for scraps. I appreciate what you can do to create a more equitable world. We will all get old and disabled if we are lucky enough to and we all deserve decent habitable homes.

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**Respondent No:** 5

**Login:** Registered

**Responded At:** Jul 18, 2025 12:11:54 pm

**Last Seen:** Jul 18, 2025 18:57:22 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Housing case manager, tenant advocate, or other service provider

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Credit history (or credit history of someone in your household)

Q3. **Rate your level of support for this policy**

Do not support

Q4. **Why did you answer this way?**

Because I make either too much or too little to qualify for that option.

Q5. **Is there anything you would change?**

Yes! Eliminate credit score history, amount of money I have to earn to pay for rent, and lower the maximum amount for moving in/out of an apartment.

Q6. **Rate your level of support for this policy**

Somewhat support

Q7. **Why did you answer this way?**

I support this because I have a lot of clients who are homeless as a result of having minor criminal backgrounds and because of something that happened when they were younger, they can't apply for housing because of their background, which may have occurred before they knew better.

Q8. **Is there anything you would change?**

I would make the only deal breaker for accepting housing based off of criminal background check to restrict availability due to sexual offense and was found guilty and/or theft that occurred less than 3 years due to vulnerabilities, etc.

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

Because this is what I struggle with, when finding housing. I have to pay More than I can afford in rent BECAUSE the only available apartment in Olympia costs more than 35% of my income! I could not find a more affordable apartment because my credit score was so bad. I have bad credit score because I'm drowning in student loan debt that I can't pay back.

Q11. **Is there anything you would change?**

Yes! Eliminate credit score requirements! Make moving in/out costs Reasonable and fair.

Q12. **Rate your level of support for this policy**

not answered

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**Q13. Why did you answer this way?**

A person should not be rejected because of history of eviction. What happened in the past is usually due to extreme and unusual circumstances which are pretty common, i.e. not making enough income in general to afford the average fair market rate apartment.

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**Q14. Is there anything you would change?**

YES! Not make rental history a deal breaker!

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**Q15. Rate your level of support for this policy**

Fully support

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**Q16. Why did you answer this way?**

I work with many clients who just don't have their original Social Security card, and it's not right that they need to be mandated to provide that. Housing should be a right! Not a privilege or the exception to the rule!

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**Q17. Is there anything you would change?**

YES! I would ensure that housing is fairly accessible to all who need it!

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I live paycheck to paycheck because I pay 3 quarters of my income goes to rent. That's more than what is required to live a comfortable quality of life. I just want to be able to live sustainably and stably in one place and not have to constantly worry about where I'm going to live year after year and how that's going to affect my quality of life.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Make housing affordable and accessible to all!

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**Q20. Do you have any additional concerns about the proposed policies?**

Please prevent homelessness before it happens. It's possible, but it won't happen without those in power supporting those who don't, which is everyone else.

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**Respondent No:** 6  
**Login:** Registered

**Responded At:** Jul 18, 2025 12:14:55 pm  
**Last Seen:** Jul 18, 2025 19:09:58 pm

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	None of the above
Q3. Rate your level of support for this policy	Do not support
Q4. Why did you answer this way?	No one can afford these rents. What does it matter if you make two times or not? If you can pay it you can pay it. People close to me have been denied access for not meeting that ridiculous requirement.
Q5. Is there anything you would change?	Get rid of that requirement and make rent affordable again!
Q6. Rate your level of support for this policy	Fully support
Q7. Why did you answer this way?	Makes sense to me.
Q8. Is there anything you would change?	No.
Q9. Rate your level of support for this policy	Somewhat support
Q10. Why did you answer this way?	It sounds good but more should be added.
Q11. Is there anything you would change?	They should add something about evictions too. Maybe if someone was evicted due to job loss, it shouldn't count against them.
Q12. Rate your level of support for this policy	Fully support
Q13. Why did you answer this way?	not answered
Q14. Is there anything you would change?	No
Q15. Rate your level of support for this policy	Neutral/unsure

**Q16. Why did you answer this way?**

Not sure how I feel about this.

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 7

**Login:** Registered

**Responded At:** Jul 18, 2025 13:03:56 pm

**Last Seen:** Jul 18, 2025 19:44:30 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

None of the above

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

Wages do not match up with landlords' expectations that tenants make 3x or more the rent in income. It's even worse if you are living on a fixed income, such as SS retirement or disability.

Q5. **Is there anything you would change?**

I would not allow landlords to have any income requirements. Landlords already have the ability to evict if rent goes unpaid, they do not need to use potentially racist or classist ways of assessing tenants before they even move in.

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

There is no reason to allow landlords the right to punish people who have served their time for criminal behavior.

Q8. **Is there anything you would change?**

The city should provide housing for people with histories that keep them out of private housing. It would benefit society more to know where a potentially violent offender is than just letting them stay homeless. Recidivism goes up when people can't meet their basic needs.

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

Housing is a basic need. Credit scores are a ridiculous barrier to meeting those needs.

Q11. **Is there anything you would change?**

I wouldn't let landlords use credit scores at all, considering that rent paid has not been historically included in calculating them.

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

not answered

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**Q14. Is there anything you would change?**

If we allow landlords to reject people with evictions then we need to provide an alternative housing option. Housing is an essential need for everyone, no matter what.

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**Q15. Rate your level of support for this policy**

Fully support

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**Q16. Why did you answer this way?**

The planet belongs to everyone. Borders shouldn't even exist.

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I cannot move to housing that would better suit me because I have no credit score, am on a fixed income and have a housing voucher. I have a newly disabled adult child who is currently homeless because she cannot meet rental requirements and owes a previous landlord. She wasn't evicted but is treated as if she was anyway. If I cannot find a way to help her get housed I'm afraid she is going to die, like the many friends I have already lost. Housing is a life or death issue. It is very problematic that landlords have made it about their profits.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

We need public housing options. The private housing market will never solve the many issues around housing, even with regulation. There will always be people that will fall into the cracks, public housing can help patch those cracks.

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**Q20. Do you have any additional concerns about the proposed policies?**

Landlords have the capital to push back against regulations. I am concerned that the city will let them.

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**Respondent No:** 8

**Login:** Registered

**Responded At:** Jul 18, 2025 13:23:42 pm

**Last Seen:** Jul 18, 2025 19:59:03 pm

Q1. **Are you a: (select any or all that apply)** Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)** None of the above

Q3. **Rate your level of support for this policy** Fully support

Q4. **Why did you answer this way?**

It is getting harder and harder to meet minimum income requirements for apartments. Landlords should not be allowed to require ridiculously high incomes in order to rent an apartment. The more we regulate greedy landlords the more successful we will be

Q5. **Is there anything you would change?**

No

Q6. **Rate your level of support for this policy** Fully support

Q7. **Why did you answer this way?**

Making housing more accessible is extremely important.

Q8. **Is there anything you would change?**

Perhaps include "sale of illegal drugs" in the list of reasons people can be denied. I'd wager that tends to worsen a building/apartment complex more than property damage would.

Q9. **Rate your level of support for this policy** Fully support

Q10. **Why did you answer this way?**

Important to allow people with no credit history the opportunity to still rent.

Q11. **Is there anything you would change?**

No

Q12. **Rate your level of support for this policy** Fully support

Q13. **Why did you answer this way?**

It's a perfect proposal

Q14. **Is there anything you would change?**

No



Q15. Rate your level of support for this policy

Fully support

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Q16. Why did you answer this way?

Extremely important to protect the immigrants in our community, especially now

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Q17. Is there anything you would change?

No

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Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.

I find that many landlords break our renter protection laws that are already in place. A common one is that they still charge non refundable administrative fees when you apply for an apartment, I'm fairly certain city code prohibits this. I also think there are very few resources locally for tenants who are being treated unfairly by their landlord, I would like to see this addressed.

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Q19. Do you have any other suggestions or ideas for how the City might address this issue?

Perhaps establish or help establish a free tenant help phone line.

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Q20. Do you have any additional concerns about the proposed policies?

I know it's very specific but I'd like to see it become mandatory for landlords to clean out dryer vents every year or so. Clogged dryer vents are a huge fire hazard and I have never ever seen a landlord care about cleaning them out.

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**Respondent No:** 9

**Login:** Registered

**Responded At:** Jul 18, 2025 13:51:57 pm

**Last Seen:** Jul 18, 2025 20:41:00 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

None of the above

Q3. **Rate your level of support for this policy**

Do not support

Q4. **Why did you answer this way?**

It is difficult for anyone to have that much income when the average rent is 1800.00

Q5. **Is there anything you would change?**

Yes, lower the required 2.5x.

Q6. **Rate your level of support for this policy**

Somewhat support

Q7. **Why did you answer this way?**

not answered

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

not answered

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

not answered

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy**

Do not support

**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

Racial biases have impacted my ability to live in an apartment where management does not follow through with reasonable standards.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Have a screening process for employees to understand racial discrimination and bias.

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 10

**Login:** Registered

**Responded At:** Jul 18, 2025 14:05:48 pm

**Last Seen:** Jul 18, 2025 20:01:20 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Credit history (or credit history of someone in your household)  
Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

I have seen many rentals listed with an income requirement of 3 times the monthly rent for each person applying. I think if multiple people are paying rent together, the entire household's income should be taken into consideration. Also, with rents being as high as they are throughout Olympia, 3 times the rent per individual is unreasonable considering the area median income.

Q5. **Is there anything you would change?**

not answered

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

Taking into consideration how many people in this country are falsely arrested/convicted for crimes or how many commit crimes in order to survive (e.g. stealing food to feed their families, sleeping in public spaces when they have no other options, etc.), it doesn't seem right that they continue to be discriminated against when trying to find housing. I believe that people can be rehabilitated, especially with policies such as those listed above that show people are willing to give them another chance. I also think that these policies would help prevent the unhoused population from growing further because of increased housing accessibility.

Q8. **Is there anything you would change?**

I'm not sure of the full implications of this change, but I would consider allowing for the applicants to provide additional context about their conviction/current circumstances at the time of application, rather than after they are already rejected.

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

The credit system in this country is proven to be discriminatory and unforgiving so I support any policies that reduce the reliance on that discriminatory system. I think that a lack of credit history is a silly reason to reject a prospective tenant, because young adults need housing just as much as anyone, and most people do not get their first credit card or loan before moving out of their parents' house. I agree that medical and educational/vocational debts should not be held against anyone, because most people in this country are one big medical emergency away from being in severe debt and seeking higher education is often necessary to find jobs that pay enough to be able to afford rent. I also agree that if someone has a cosigner who has guaranteed rent payments, there is no reason for that applicant to be rejected for their credit history.

Q11. **Is there anything you would change?**

not answered

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Q12. **Rate your level of support for this policy**

Fully support

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Q13. **Why did you answer this way?**

There are many different kinds of eviction results (such as those mentioned in the proposed policy elements) that should not reflect poorly on the applicant because either it is not the applicant's fault, or the applicant has already worked on paying off/correcting their eviction(s). In most tenant screenings I've seen, landlords do not seek further context after asking whether or not an applicant has had an eviction filed against them, and it seems unfair that an applicant wouldn't even get to share the results of the eviction if the applicant prevailed.

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Q14. **Is there anything you would change?**

not answered

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Q15. **Rate your level of support for this policy**

Fully support

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Q16. **Why did you answer this way?**

I do not think it is fair to discriminate against someone purely for not being a United States citizen, especially when it comes to housing. Everyone deserves a place to live.

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Q17. **Is there anything you would change?**

not answered

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Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I personally have not had a tenant screening result in me being rejected from an application to rent, however, I have applied with my partner as a co-applicant, and have been rejected due to their results (they have a not-so-great credit score from some debt related to higher education and their income alone is not sufficient to meet the 3 times rent requirements of some of the places we've applied, even though our income together is more than enough).

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Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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Q20. **Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 11

**Login:** Registered

**Responded At:** Jul 18, 2025 14:12:46 pm

**Last Seen:** Jul 18, 2025 20:07:57 pm

**Q1. Are you a: (select any or all that apply)**

Renter in Olympia

Housing case manager, tenant advocate, or other service provider

**Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Criminal history (or criminal history of someone in your household)

Credit history (or credit history of someone in your household)

Income too low (or income of someone in your household was too low)

**Other (please specify)**

Professionally- As a housing Specialist i have experienced my clients often have not be able to apply for any rentals due to rent being to high. Personally- I have been denied due to my criminal history from 10+ years ago. I have to high of student loan debt so my income to debt ratio disqualified me.

**Q3. Rate your level of support for this policy**

Fully support

**Q4. Why did you answer this way?**

My clients often face the challenge of simply not making enough money. The amount of required income has become unattainable for those that are on a fixed incomes. Personally i am a student in college and for my income to get any higher I am needing a degree. Its impossible to make more money while your a student going to school full time. What am i supposed to do while i am attending school and working 40 hours and still can't qualify for housing due to not having enough income?

**Q5. Is there anything you would change?**

1. Landlords must accept background checks and/or renter reports from applicant to help limit the excessive fees Landlords charge when an application is submitted. 2. No more Admin fees. Why are applicants paying \$200.00+ in admin fee's when they are already paying the background check fees? Isn't the Landlord/ property getting paid to do their job by advertising the rental, accept the rental application and submit the request to the 3rd party to have the background check completed? Why are applicants paying \$200.00+ in admin fees? Most people don't have the extra money for admin fee's due to having to move. 3. NO denials based on Previous evictions or foreclosures -maybe a time limit needs to be set-meaning no denials if the eviction is more then 3 years old. Often community members have an eviction or foreclosure on their record that haunts them for life. Often these same individuals are in a better situation and have taken the steps to change their future but can't get housing because a past choice or job loss led to an eviction/foreclosure. Housing is needed for any community member to move forward in life. Its a matter of having the ability to get into the proper housing for that individuals specific needs. constantly being denied is defeating and causes a person to stop trying.

**Q6. Rate your level of support for this policy**

Fully support

**Q7. Why did you answer this way?**

As a current Housing Specialist employed by a large well known behavioral health agency, I have many years working with individuals that are classified as "Trueblood class members", My clients frequently face barriers that involve constant denial of housing due to their lengthy arrest records. Landlords give no opportunity to advocate for themselves or even case managers to advocate for their clients. Personally I have experienced denials and judgement based off my past criminal history. I have been involved in the community in many ways. I have been a city employee, worked closely with law enforcement and the Crisis response team for many years now. I have served on the city of Olympia's police reform panel. I quickly became well known for my ability to work with the most vulnerable, high acute, houseless population that struggle with mental illness and addiction located in the Olympia downtown core. having collaborated with so many individuals I am still denied housing due to my criminal record from 10+ years ago. Landlords are willing to speak to me when they see my income or have noticed my involvement in the community then when i submit a housing application i am denied with no return phone calls because i have check the box stating i am a felon. The stigma of having been previously incarcerated and having an arrest record is defeating. Being well known and highly respected in the community to suddenly being denied and judged based off a background check has caused me to not get into housing and not live in the housing that i would otherwise qualify for.

**Q8. Is there anything you would change?**

Landlords should no longer have any access to criminal history if a person is no longer on probation or parole and has completed all court ordered requirements. No matter what.

**Q9. Rate your level of support for this policy**

Fully support

**Q10. Why did you answer this way?**

People are often in a bad situation in life due to something that was out of their control, because of this situation it has caused them to default in their financial obligations. Maybe rent was raised and their income didn't cover the rental they stopped paying their car to make rent and it was repossessed. now they can not purchase a vehicle and are riding the bus. Covid hit they lost their job was evicted. They didn't pay their final utility bills so they could afford hotel room. Fast forward they are working now, still living in the hotel because of the eviction and repossession and unpaid utility bills they are unable to be approved for a apartment. they are stuck.

**Q11. Is there anything you would change?**

1. Landlord must comply with the state rules regarding deposits being returned to a tenant. - If a tenant receives only a partial refund of their security deposit at move-out, and the landlord fails to provide a full itemized statement of deductions along with receipts or documentation as required by law, the tenant may need to seek assistance to address the landlord's noncompliance. Under Washington State law (RCW 59.18.280), landlords must return any refundable portion of the deposit within 30 days and include a detailed statement with supporting documentation for any deductions 1. If this is not provided, the tenant may be entitled to the full deposit. -There is no actual support for the tenant for getting this issue addressed. Many times i have seen a landlord not return a deposit with no explanation and honestly had no right to keep the large deposit. There is no place for the tenant to go for support with this matter.

**Q12. Rate your level of support for this policy**

Neutral/unsure

**Q13. Why did you answer this way?**

not answered

**Q14. Is there anything you would change?**

not answered

Q15. Rate your level of support for this policy

Neutral/unsure

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Q16. Why did you answer this way?

not answered

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Q17. Is there anything you would change?

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

Yes. Tenant screening processes can be a significant barrier, especially when they rely heavily on credit scores or past rental history without considering context. In my experience, even when a tenant fulfills their obligations, landlords may withhold part of the security deposit without proper documentation or explanation. This creates financial strain and a sense of powerlessness, especially for tenants who may not have the resources to challenge the issue legally. Stronger oversight and clearer enforcement mechanisms would help protect tenants from these unfair practices.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

1. The City could establish a tenant support office or ombudsperson to help residents navigate disputes with landlords, especially around security deposits and screening practices. Additionally, requiring landlords to use standardized, transparent screening criteria and to provide written explanations for any adverse decisions would promote fairness. Public education campaigns about tenant rights and landlord responsibilities could also empower residents. 2. Tenant screening processes can be a significant barrier, especially when they rely heavily on credit scores or past rental history without considering context. In my experience, even when a tenant fulfills their obligations, landlords may withhold part of the security deposit without proper documentation or explanation. This creates financial strain and a sense of powerlessness, especially for tenants who may not have the resources to challenge the issue legally. Stronger oversight and clearer enforcement mechanisms would help protect tenants from these unfair practices.

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**Q20. Do you have any additional concerns about the proposed policies?**

One concern is whether the proposed policies will be effectively enforced. Without clear accountability measures, even well-intentioned policies may not lead to real change. It's also important that any new regulations don't unintentionally discourage landlords from renting to individuals with nontraditional backgrounds or financial histories. Finally, the City must ensure that housing solutions are inclusive of people with mental health challenges who are often excluded from traditional systems like Coordinated Entry.

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**Respondent No:** 12

**Login:** Registered

**Responded At:** Jul 18, 2025 14:45:47 pm

**Last Seen:** Jul 18, 2025 19:34:34 pm

**Q1. Are you a: (select any or all that apply)**

**Other (please specify)**

Evicted from residence in Lacey, WA back in April of 2024. Due to long time property owner sold property because of the after effects of the nation wide shut down. New owners made it impossible for more than half of entire renters of apartment complex to be able to afford rent there even after being long time residents. My son and I have not had a stable place to live since. We have been homeless, out on the streets, sleeping in cars, staying at a friend or family house for a few hours. Sleeping in parks but staying near the highschool for my son to continue his education. Olympia, Lacey and Tumwater streets has been our home for past few.

**Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

**Other (please specify)**

Still waiting for the lottery housing waitlist we achieved in November of 2022 for subsidized housing and another program to go through.

**Q3. Rate your level of support for this policy**

Fully support

**Q4. Why did you answer this way?**

Almost impossible for some families to have proof of income of that amount, as a single mother or parent to have 2.5 times the rent a month, I can say that it isn't even close to possible in most cases. Beyond that amount is going to keep the homeless situation never ending.

**Q5. Is there anything you would change?**

Yes. I believe that a landlord or property owner shouldn't be allowed to charge a certain amount of rent for an average place of certain specifics, which those individuals applying for are knowledgeable and aware of beforehand. Therefore specific amounts for specific spaces instead of just the mandatory 2.5 x amount of rent income monthly.

**Q6. Rate your level of support for this policy**

Fully support

**Q7. Why did you answer this way?**

I answered that way because I believe that people especially young people who grew up in poverty has made wrong choices in life which ended them being labeled as a felon forever. At the time for certain individuals, selling drugs was the only way to put food in their families bellies and or roofs over their heads. In no way do I condone drug trafficking or any crime but the point I'm trying to get across is that people change growing up from an adolescent into adulthood, learning from mistakes and also if given the opportunity that involves doing the right thing to make things possible to achieve, especially for minorities.

**Q8. Is there anything you would change?**

Yes. Do away with that entirely unless the individual and only the individuals applying for residency are a convicted sex offender on any level and a convicted murderer. Each of these kinds of cases should be of which can cause one to be rejected from residency of which has been applied for but also be looked at as a more attention to details kind of case for the landlords or property owners.

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

No credit history, medical debts, education and or using voucher programs plays a large part of those becoming homeless or continued homelessness

Q11. **Is there anything you would change?**

Not sure at the moment but I can say I fully support this policy.

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

I believe it to be a just policy.

Q14. **Is there anything you would change?**

NA

Q15. **Rate your level of support for this policy**

Fully support

Q16. **Why did you answer this way?**

I see it as a just policy.

Q17. **Is there anything you would change?**

Being an immigrant shouldn't have a role in an individuals eligibility altogether. One's behavior and proven roles of damaging property and or intentionally eluding and purposely not paying monies for rented space should be what's looked into. America is based on immigrants from the start so it is unjust to put that on anyone said to be an immigrant. After the true facts of those who got what they wanted and in order to keep hold of it without retraction when "America" was born back then.

Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

Being a single mother of a 7 year old, struggling to make ends meet working a full time job and still being beaten, threatened and raped at any time he chose, after surviving a 20 year relationship of physical and mental abuse. Hidden substance abuse, trying to survive and keep my son and I housed, safe and fed. Being a caretaker for my parents and dealing with both of their passing. It was hard to try and get into places and programs. Not having a specific amount for eligibility was and still is a barrier. Having someone close with a conviction has made it impossible for eligibility.

Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

Certain mandatory areas of eligibility should be changed and be individually considered as it's own case basis. Retrain and educate those who has legal authority of determining whose eligible.

Q20. **Do you have any additional concerns about the proposed policies?**

Only that the policies are just for all human beings and strict restrictions are held where needed after considering areas in need of change.



**Respondent No:** 13

**Login:** Registered

**Responded At:** Jul 18, 2025 15:10:42 pm

**Last Seen:** Jul 18, 2025 21:29:48 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

None of the above

Q3. **Rate your level of support for this policy**

Somewhat support

Q4. **Why did you answer this way?**

I see compelling reasons both for and against income requirements. If I were a landlord, for peace of mind, I definitely WOULD like assurance up front that a new tenant can reasonably (and without hardship) pay the monthly rent. This would go a long way toward preventing costly rental-unit turnover and its associated expenses. However, if the income threshold is too high, it would likely exclude excellent and in-need tenants from being considered. Furthermore, these days a high percentage of renters are already cost-burdened, meaning that they pay 30% or more of their monthly income on rent. I'm concerned that if the income threshold is too high, good tenants will be left out and this will further contribute to the housing crisis.

Q5. **Is there anything you would change?**

NET (not GROSS) income is a truer measure of a tenant's cash flow and ability to pay. If the city adopts any income thresholds, they should clearly be stated in terms of a tenant's NET income (not GROSS) income.

Q6. **Rate your level of support for this policy**

Neutral/unsure

Q7. **Why did you answer this way?**

Personally, I would always feel somewhat uncomfortable living in an apartment complex with people who have criminal backgrounds. As much as I acknowledge people's ability to turn their lives around, I could never feel completely safe living there.

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

Olympia and Thurston County are in a long-term housing crisis. We cannot solve it by turning away our most vulnerable.

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy**

Fully support

**Q13. Why did you answer this way?**

not answered

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**Q14. Is there anything you would change?**

not answered

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**Q15. Rate your level of support for this policy**

Somewhat support

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**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 14

**Login:** Registered

**Responded At:** Jul 18, 2025 16:48:47 pm

**Last Seen:** Jul 18, 2025 23:46:38 pm

Q1. **Are you a: (select any or all that apply)** Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)** None of the above

Q3. **Rate your level of support for this policy** Fully support

Q4. **Why did you answer this way?**

I think income requirements harm people trying to rent.

Q5. **Is there anything you would change?**

Make it more accessible by limiting rental Income requirements.

Q6. **Rate your level of support for this policy** Fully support

Q7. **Why did you answer this way?**

not answered

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy** Fully support

Q10. **Why did you answer this way?**

not answered

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy** Fully support

Q13. **Why did you answer this way?**

not answered

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy** Fully support

**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 15

**Login:** Registered

**Responded At:** Jul 18, 2025 16:56:34 pm

**Last Seen:** Jul 18, 2025 23:46:09 pm

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	Income too low (or income of someone in your household was too low)
Q3. Rate your level of support for this policy	Fully support
Q4. Why did you answer this way?	It is laden with assumptions about how much money people need to survive and is frankly not the business of a landlord how much money I get by on. It's unnecessarily discriminatory.
Q5. Is there anything you would change?	I'd also like to limit the types of information that landlords can seek out about a person in a background check.
Q6. Rate your level of support for this policy	Fully support
Q7. Why did you answer this way?	It prevents people who have turned their lives around from continuing to be punished without recourse.
Q8. Is there anything you would change?	not answered
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	It's deeply not a landlords business.
Q11. Is there anything you would change?	not answered
Q12. Rate your level of support for this policy	Fully support
Q13. Why did you answer this way?	not answered
Q14. Is there anything you would change?	not answered
Q15. Rate your level of support for this policy	Fully support

**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

It would also help to have rent price increase limits, rent control, a dedicated office to supporting tenants (a space for a tenants union, with legal support options available), options to protect tenants from landlords issuing spurious fines and abusing small claims courts (knowing people won't have the money for attorneys), city wide bans that prevent rental housing from being more than than 30% of the median income for the city.

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**Q20. Do you have any additional concerns about the proposed policies?**

None. They're great. Thank you!

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**Respondent No:** 16

**Login:** Registered

**Responded At:** Jul 18, 2025 19:31:47 pm

**Last Seen:** Jul 19, 2025 02:27:04 am

Q1. **Are you a: (select any or all that apply)** Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)** None of the above

Q3. **Rate your level of support for this policy** Fully support

Q4. **Why did you answer this way?**

A lot of jobs just don't pay that much

Q5. **Is there anything you would change?**

I would get ride of proving income all together lol

Q6. **Rate your level of support for this policy** Fully support

Q7. **Why did you answer this way?**

People change

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy** Fully support

Q10. **Why did you answer this way?**

not answered

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy** Fully support

Q13. **Why did you answer this way?**

not answered

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy** Fully support

**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

The cost of housing is just so high

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Set limits on the amount of properties that can be rented out by corporations or property management companies

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 17

**Login:** Registered

**Responded At:** Jul 19, 2025 06:25:00 am

**Last Seen:** Jul 19, 2025 13:13:07 pm

Q1. **Are you a: (select any or all that apply)**

**Other (please specify)**

Parent of children who are trying to rent in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Credit history (or credit history of someone in your household)

Rental history (or rental history of someone in your household)

Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

It's very hard to find places that use even these standards for rentals, especially at the lower end of the market where it's needed.

Q5. **Is there anything you would change?**

I would prefer a lower cap, like 2x, given the disparity between wages and rent prices for the most vulnerable in Olympia.

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

Because I am a decent human

Q8. **Is there anything you would change?**

No

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

People need places to live.

Q11. **Is there anything you would change?**

I would set a minimum cut off of 500 credit score for all rentals

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

Landlords are predatory and do not always follow the law in the way it was intended. Too many find themselves on the street due to improper eviction.

Q14. **Is there anything you would change?**

I would take this further, and explicitly state they aren't to use information from previous landlords that did not result in eviction. My children are being denied due to minor lease violations that were corrected.

Q15. Rate your level of support for this policy

Fully support

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Q16. Why did you answer this way?

Again, I am a decent human

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Q17. Is there anything you would change?

No

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Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.

My child and his partner are currently homeless in Olympia due to not being able to get through screening due to most of the items these policies address. They've been trying for two months to get back into housing and it's looking increasingly difficult.

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Q19. Do you have any other suggestions or ideas for how the City might address this issue?

Build social housing. Government funded, government owned. No more fake affordable housing for tax breaks.

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Q20. Do you have any additional concerns about the proposed policies?

not answered

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**Respondent No:** 18

**Login:** Registered

**Responded At:** Jul 19, 2025 11:02:31 am

**Last Seen:** Jul 19, 2025 17:48:17 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

not answered

Q3. **Rate your level of support for this policy**

Do not support

Q4. **Why did you answer this way?**

My landlord and I were able to have an open conversation about affordability. I appreciate her and that she was willing to work with me. I fear that if you all get too involved with policy people like my daughter and I won't be given a chance by future landlords... I think you should mind your own business personally. You are making it harder for tenants to work with landlords. You are making things toxic rather than helping

Q5. **Is there anything you would change?**

No I appreciated my landlord. We have a great relationship, and I hope nothing changes I know she can't afford squatters and if someone doesn't pay then she can't make her payment on the duplex. You guys are screwing over small, kind landlords like her just trying to make things work

Q6. **Rate your level of support for this policy**

Do not support

Q7. **Why did you answer this way?**

I like to know that I live in a safe place as a single person w a child this is very important to me. I LOVE that my landlord has information on who shares a wall with me and who is next door when my child is home alone after school

Q8. **Is there anything you would change?**

NO! I want to know I am safe in my home

Q9. **Rate your level of support for this policy**

Do not support

Q10. **Why did you answer this way?**

You can't tell people how to manage their rentals! If someone is willing to take on high risk tenants, then maybe you give them a credit and leave the good landlords providing safe places along. I don't want to be next to high risk tenants whit my child. I am blessed my landlord chose who she did to share the other side of my duplex. We respect each other and if there are ever issues if feel safe talking to my neighbor.

Q11. **Is there anything you would change?**

NO!!!

Q12. **Rate your level of support for this policy**

Do not support

**Q13. Why did you answer this way?**

Same as everything I have said before! I work hard for what little I have and love where I live. I trust my landlord to make good choices on who she allows to live next door. Also she is a little person I can't imagine how intimidating it must be to have to have uncomfortable conversations with tenants and hoping someone does bully or hurt her if they are unhappy

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**Q14. Is there anything you would change?**

not answered

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**Q15. Rate your level of support for this policy**

Do not support

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**Q16. Why did you answer this way?**

Let the landlords make that choice.

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**Q17. Is there anything you would change?**

NO!

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I struggled as a single mom to find a place, but I have been very lucky that my last 2 landlords were local owners that were kind, worked with me and took a chance on me when I didn't fully qualify for a place originally. I fear you are making this more of a difficult process and making it harder for people like me instead of actually helping us. I was not happy to know that my landlord shared rental info on your data base either! I don't need my ex finding out anything for my and my child's safety

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Just stop you are not helping! You should let these local people be

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**Q20. Do you have any additional concerns about the proposed policies?**

That I will not be able to find another place if my landlord gets frustrated and sells. It's hard to find a rental and hard to stay in the same school district when searching for a new one. Any time the government starts overreaching you ruin things

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**Respondent No:** 19

**Login:** Registered

**Responded At:** Jul 19, 2025 17:59:19 pm

**Last Seen:** Jul 20, 2025 00:51:29 am

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Credit history (or credit history of someone in your household)  
Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

My rental cost is over \$2000 per month for a 2-bedroom apartment. The cost of rent is now half of my net income. Landlords don't take into account single parents, and often charge per room - inaccurately assuming there is more than one income per household with children. Rental cost is fixed at or above the monthly cost of a mortgage.

Q5. **Is there anything you would change?**

Rent has been fixed too high for Oly salaries.

Q6. **Rate your level of support for this policy**

Somewhat support

Q7. **Why did you answer this way?**

not answered

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

not answered

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

not answered

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy**

Neutral/unsure

**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 20

**Login:** Registered

**Responded At:** Jul 20, 2025 00:32:27 am

**Last Seen:** Jul 20, 2025 07:29:37 am

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	Income too low (or income of someone in your household was too low)
Q3. Rate your level of support for this policy	Fully support
Q4. Why did you answer this way?	Because I wasn't able to get an apartment because I didn't make 2.5 times the amount
Q5. Is there anything you would change?	not answered
Q6. Rate your level of support for this policy	Somewhat support
Q7. Why did you answer this way?	not answered
Q8. Is there anything you would change?	not answered
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	not answered
Q11. Is there anything you would change?	not answered
Q12. Rate your level of support for this policy	Somewhat support
Q13. Why did you answer this way?	not answered
Q14. Is there anything you would change?	not answered
Q15. Rate your level of support for this policy	Fully support

**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 21

**Login:** Registered

**Responded At:** Jul 20, 2025 00:51:31 am

**Last Seen:** Jul 20, 2025 06:45:05 am

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Income too low (or income of someone in your household was too low)

**Other (please specify)**

The landlord wouldn't tell me why my application was rejected, but I know for a fact that it was because I have an Emotional Support Animal (dog) and he just wanted cats. Note: Feral cats are thick on the NW side (in that area) and they cause disturbances when they're in heat and fight with others.

Q3. **Rate your level of support for this policy**

Somewhat support

Q4. **Why did you answer this way?**

Cap the rents!!! I can only afford to rent a place if my rent is combined with a roommate. My income is less than the rent, being on SSI I can't afford to rent anything in Olympia by myself and I'm 62yo woman with disabilities. I called Senior Services for help, but they charge fees! They said they don't have financial assistance for the HomeShare program. So, I'm about to be homeless, because the city doesn't care enough to remove the financial barriers from programs created to help.

Q5. **Is there anything you would change?**

Yes, many things! Leases need to be yearly, not month-to-month which doesn't protect the tenant from having to move out anytime the landlord decides to sell because the market is good. Everyone in Olympia should have a home (even the very lowest income Olympians with disabilities & so on SSI) before any other construction/land/building is agreed upon. Make it a priority to build enough low-income housing to house everyone in Olympia(!) instead of more museums and cultural events for the children. Seniors with disabilities live here, too, and we demand shelter, now! Olympia will look like a successful and caring city when the city decides to stop the local gov't discrimination against all marginalized people including those with disabilities, BIPOC, and low-income. Prioritize homes before profit and cap the building for profit!! Cap the amount that rent can be raised. Renovate the empty buildings downtown for artist, seniors, etc. Try something monumental to solve the biggest problem that Olympia has. Turn the Armory into low-income artist housing since there aren't enough jobs for us at any age.

Q6. **Rate your level of support for this policy**

Neutral/unsure

Q7. **Why did you answer this way?**

Building housing for the homeless should be the priority! That affects all marginalized Olympians. More people will be living on the street as the elected POTUS continues to starve them (including the elders and children and all with disabilities) and keep them ill, and on the street. Olympia government needs to step up now, stop the discrimination, & build all of us (at whatever level of income) shelter from the streets and the side of the freeway now, before any more buildings are agreed upon! Be the change, Olympia City Council!!! People will praise Olympia, as the rest of the country falls apart.

**Q8. Is there anything you would change?**

Yes, Olympia city government is proving that they don't care about Olympia's past and current residents! Why did this change? For profit. This used to be a caring city! More people will be living on the street as the elected POTUS continues to starve them (including the elders and children and all with disabilities) and keep them ill, and on the street. Olympia City Council needs to step up now, stop the discrimination, & build all of us (at whatever level of income) shelter from the streets and the side of the freeway. I'd build homes for all homeless Olympians living on the street or in tents and soon to be starving to death. Why is Olympia becoming like a third world country?! Why does the city bring more wealthy people to Olympia when they're just going to displace a second wave of Olympians.

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**Q9. Rate your level of support for this policy**

Somewhat support

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**Q10. Why did you answer this way?**

Where the hell are the Housing Choice Vouchers?? I've been trying to get on the waitlist for nine years!!! If there will be more any time soon, then it should be mandatory that every rental owner accept it without question. Austin, Texas has minimized the number of people living unhoused. Maybe give them a call??

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**Q11. Is there anything you would change?**

Yes, I completely correct the discrimination that is part of the system of providing housing for all! Make this a priority NOW!

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**Q12. Rate your level of support for this policy**

Somewhat support

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**Q13. Why did you answer this way?**

Is the city of Olympia going to actually house every resident??

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**Q14. Is there anything you would change?**

Yes, HUD.

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**Q15. Rate your level of support for this policy**

Somewhat support

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**Q16. Why did you answer this way?**

It's only a part of the obvious problem. Everyone can see how many Olympia people are without homes. It can't be hidden and we won't be placated.

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**Q17. Is there anything you would change?**

Prioritize homes before profit and cap the building for profit!! Cap the amount that rent can be raised. Renovate the empty buildings downtown for artist, seniors, and everyone needing a home. Try something monumental to solve the biggest problem that Olympia has. Turn the Armory into low-income artist housing since there aren't enough jobs for us at any age.

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

Cap the rents!!! I can only afford to rent a place if my rent is combined with a roommate. My income is less than the rent, being on SSI I can't afford to rent anything in Olympia by myself and I'm 62yo woman with disabilities. I called Senior Services for help, but they charge fees! They said they don't have financial assistance for the HomeShare program. So, I'm about to be homeless, because the city doesn't care enough to remove the financial barriers from programs created to help.

---

**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Caps on rent, real estate, owning more than one rental property in Olympia (including ADUs!). Sort it all out with taxes!  
Taxes are the incentives for developers to build/renovate for low-income housing! Use it!

---

**Q20. Do you have any additional concerns about the proposed policies?**

It's still discriminatory if people can't afford the fees to get help/support for housing, and if people are unhoused, and if there isn't a cap on rents to bring Olympia's balance back.

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**Respondent No:** 22

**Login:** Registered

**Responded At:** Jul 20, 2025 10:19:08 am

**Last Seen:** Jul 20, 2025 16:48:03 pm

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	Income too low (or income of someone in your household was too low)
Q3. Rate your level of support for this policy	Fully support
Q4. Why did you answer this way?	Because I believe that it's an unfair practice. There are plenty of places i might afford but due to this limitation it's unacceptable.
Q5. Is there anything you would change?	Reduce or remove the 2.5 plus requirements.
Q6. Rate your level of support for this policy	Somewhat support
Q7. Why did you answer this way?	It's discrimination especially when a conviction was older than 5 years.
Q8. Is there anything you would change?	not answered
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	Housing choice vouchers should be accepted wherever affordable.
Q11. Is there anything you would change?	not answered
Q12. Rate your level of support for this policy	Fully support
Q13. Why did you answer this way?	not answered
Q14. Is there anything you would change?	not answered
Q15. Rate your level of support for this policy	Do not support

**Q16. Why did you answer this way?**

Citizens should be legally here. No exceptions.

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I've had horrible experiences with Cambridge corporation and have lived at Crowne Pointe where the management steals our rent and tell the maintenance to lie and Jerry rig everything to save money. The facilities are not accessible, the pool and common room are closed to us and they will not replace our washer and dryer because the vent hole is clogged and they will not fix it.

---

**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Look into Crowne Pointe and their abuse of renters and the illegal activities if the management.

---

**Q20. Do you have any additional concerns about the proposed policies?**

No.

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**Respondent No:** 23

**Login:** Registered

**Responded At:** Jul 21, 2025 09:13:59 am

**Last Seen:** Jul 21, 2025 15:53:33 pm

**Q1. Are you a: (select any or all that apply)**

Renter in Olympia

Housing case manager, tenant advocate, or other service provider

**Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Criminal history (or criminal history of someone in your household)

Credit history (or credit history of someone in your household)

Rental history (or rental history of someone in your household)

Income too low (or income of someone in your household was too low)

**Q3. Rate your level of support for this policy**

Fully support

**Q4. Why did you answer this way?**

People struggle to make even 2.5 times more than the median area rent costs. According to a 2024 report by Thurston County Regional Planning Council, the area media rent was \$1,592/month. This means most property managers are looking for prospective tenants to bring home between at least \$3,980 month. At the minimum wage rate of 16.66/hour, this would require a single-earner household to work an average of 60 hours a week. Additionally, landlords are the primary financial beneficiaries of federally and state funded housing vouchers. Landlords are literally profiting off of the "homelessness industrial complex" at the expense of tax payers. Landlords are the true leeches of the "welfare state".

**Q5. Is there anything you would change?**

I believe Olympia should institute a rent freeze, forbidding landlords (especially those who own more than one property, or own a property they do not live on) from raising the rent at all.

**Q6. Rate your level of support for this policy**

Fully support

**Q7. Why did you answer this way?**

Using a person's criminal history as a way to keep them out of housing will prevent that person from establishing stability, increasing the likelihood of recidivism. It benefits the community more in the long term to house absolutely everyone.

**Q8. Is there anything you would change?**

I would say that applicants can't be rejected based on convictions older than a year, rather than five years.

**Q9. Rate your level of support for this policy**

Fully support

**Q10. Why did you answer this way?**

This is the most common barrier to people transitioning from homelessness to housing. Low credit or bad credit increases deposits and rental amounts, which then increases the cost to Housing Authority and non-profits who provide housing vouchers. Since these vouchers are paid for through state, county, and federal funding, this tenant screening barriers are essentially a tax burden for working class people.

**Q11. Is there anything you would change?**

not answered

**Q12. Rate your level of support for this policy**

Fully support



**Q13. Why did you answer this way?**

Limited or no rental history is a common situation for many individuals who are chronically homeless, and especially for young people under 25. Imposing barriers on these two populations serves as a pincer-movement of economic stagnation. This barrier makes it difficult for young people to establish stability, and makes it nearly impossible for adults who have experienced chronic homelessness to safely recover and enter the workforce.

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**Q14. Is there anything you would change?**

Tenants cannot be rejected based on having no rental history.

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**Q15. Rate your level of support for this policy**

Fully support

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**Q16. Why did you answer this way?**

To combat the rise of the police state and make it more difficult for landlords to collude with I.C.E.

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

Tenant screening processes have proven to be one of the most consistent barriers to transitioning from homelessness to housing. Lower screening barriers would increase the speed and efficiency of housing programs to find safe and stable housing solutions for clients experiencing homelessness.

---

**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Impose a rent freeze. Make it illegal to raise the rent. Housing should not be treated as a commodity, but a public resource. It is too valuable to leave in the hands of the private sector.

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**Q20. Do you have any additional concerns about the proposed policies?**

I am concerned that landlords and property management companies who profit off of the work working citizenry of Olympia and Thurston county will lobby hard against these proposals.

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**Respondent No:** 24

**Login:** Registered

**Responded At:** Jul 21, 2025 09:48:40 am

**Last Seen:** Jul 21, 2025 16:37:40 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Criminal history (or criminal history of someone in your household)  
Credit history (or credit history of someone in your household)  
Rental history (or rental history of someone in your household)  
Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

With rents as high as \$2k/mo on an apartment, requiring someone to make \$6k/mo is quite a lot. That is an income of \$72k/year.

Q5. **Is there anything you would change?**

More affordable units that aren't apartments with no balcony. Maybe some townhouse style units. People should not be limited to small, run down apartments.

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

Some of these things are already state law. Applicants already can't be discriminated against based on charges that did not result in conviction or minor convictions but landlords still do it.

Q8. **Is there anything you would change?**

Penalties for landlords who break this rule.

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

Because how does someone build a credit history if nobody will give them a chance?

Q11. **Is there anything you would change?**

n/a

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

n/a

Q14. **Is there anything you would change?**

n/a

Q15. **Rate your level of support for this policy**

Fully support

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Q16. **Why did you answer this way?**

Because borders are made up.

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Q17. **Is there anything you would change?**

n/a

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Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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Q20. **Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 25

**Login:** Registered

**Responded At:** Jul 21, 2025 10:57:32 am

**Last Seen:** Jul 21, 2025 17:44:18 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

Jobs aren't paying enough to afford rent, food and utilities. Not to mention a mode of transportation and the expense that comes with that.

Q5. **Is there anything you would change?**

not answered

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

**\*\*Applicants can't be rejected based on arrest records that did not result in conviction\*\*** - If you're innocent until proven guilty, you shouldn't be penalized for your housing if you're not convicted. **\*\*Applicants can't be rejected based on crimes committed as a minor\*\*** - mistakes as a minor shouldn't exclude you from housing.

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

Lack of or insufficient credit history shouldn't exclude you from accessing housing

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

not answered

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy**

Fully support

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Q16. **Why did you answer this way?**

not answered

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Q17. **Is there anything you would change?**

not answered

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Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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Q20. **Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 26

**Login:** Registered

**Responded At:** Jul 21, 2025 12:47:06 pm

**Last Seen:** Jul 21, 2025 19:42:45 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Housing case manager, tenant advocate, or other service provider

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

None of the above

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

Requiring 2.5x individually rent is very cost prohibitive for lower income people that have solid histories of paying rent and creates lack of diversity in apartment complexes.

Q5. **Is there anything you would change?**

not answered

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

If someone does something that is minor, that shouldn't result in them being denied housing. Especially if they have taken the proper steps to amend it.

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

not answered

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

not answered

Q14. **Is there anything you would change?**

not answered

Q15. Rate your level of support for this policy

Fully support

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Q16. Why did you answer this way?

This is a protection that is needed now more than ever

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Q17. Is there anything you would change?

not answered

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Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.

I worked with a mental health housing program (GOSH) and still do in my current role and several barriers like rental history, past minor convictions, and lack of credit create extreme issues with finding housing.

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Q19. Do you have any other suggestions or ideas for how the City might address this issue?

not answered

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Q20. Do you have any additional concerns about the proposed policies?

not answered

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**Respondent No:** 27

**Login:** Registered

**Responded At:** Jul 21, 2025 13:40:40 pm

**Last Seen:** Jul 21, 2025 17:35:22 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Housing case manager, tenant advocate, or other service provider

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Rental history (or rental history of someone in your household)

Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

For a single parent needing multiple bedroom rental - 2.5 amount can add up to 4.5-7 k a month for a single adult ... the average person is not earning that , but could still maintain the rent.

Q5. **Is there anything you would change?**

Not at this time

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

Many people have a history they have grown from but are still being denied , in which homelessness increases

Q8. **Is there anything you would change?**

Not at this time

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

Credit can take years to build, and I have worked with many DV fleeing women who were with men who financially abused and controlled them where their credit was ruined. This should not be a factor for housing.

Q11. **Is there anything you would change?**

Not at this time

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

Their history shouldn't be the primary factor in getting people into housing

Q14. **Is there anything you would change?**

Not at this time



Q15. **Rate your level of support for this policy**

Fully support

---

Q16. **Why did you answer this way?**

Everyone deserves housing so this will remove that barrier

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Q17. **Is there anything you would change?**

Not at this time

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Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

Private Landlords and renting companies need to be checked when it comes to these qualifications because really it is just enforcing restrictions in access to housing.

---

Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

Another factor that should be monitored is the application fee - and if one applies then they need to have the holding deposit as well , before acceptance or denial ? I have found that companies or LL can use this to screen out people who may be seeking assistance with these fees

---

Q20. **Do you have any additional concerns about the proposed policies?**

I know policy doesn't always have explanations but I can see a conservative push back that this is " too lenient" but if there was explanation that these policies will help have accessible housing to people AND help address homelessness / eviction prevention in the area - then people could get on board ? IDK IDK thank y'all for seeking feedback on these issues and I hope these changes can be implemented.

---



**Respondent No:** 28

**Login:** Registered

**Responded At:** Jul 21, 2025 17:22:20 pm

**Last Seen:** Jul 21, 2025 23:44:31 pm

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	None of the above
Q3. Rate your level of support for this policy	Fully support
Q4. Why did you answer this way?	Given the high rents and limited incomes individuals are often having to pay a disproportionate percentage of income for rent. History of payment should count for something.
Q5. Is there anything you would change?	Looking at history of individual paying their bills
Q6. Rate your level of support for this policy	Somewhat support
Q7. Why did you answer this way?	Who will enforce this?
Q8. Is there anything you would change?	not answered
Q9. Rate your level of support for this policy	Somewhat support
Q10. Why did you answer this way?	Once again who is enforcing? Is someone holding the unit open while this is adjudicated?
Q11. Is there anything you would change?	not answered
Q12. Rate your level of support for this policy	Somewhat support
Q13. Why did you answer this way?	Still a question about enforcement.
Q14. Is there anything you would change?	Tenant still held over in the no-fault eviction. Was there insufficient notice and no monies owing?
Q15. Rate your level of support for this policy	Somewhat support

**Q16. Why did you answer this way?**

Agree with allowing alternate forms of ID so landlord can do background check.

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I am an older white female with financial resources so I did not have difficulty passing a screening 10 years ago. I am fortunate to have landlords who keep up the property and do not raise the rent beyond a reasonable level and pay attention to city ordinances. Making rules too onerous for mom and pop operations will reduce choices and limit the supply to multifamily rentals that do not suit everyone. History of paying rent and keeping the unit up should be the primary criteria for screening a tenant. Of course, I live in a dream world where everyone is treated fairly. In some cases screening is subjective but that would require the screener to leave their prejudices and biases behind. Need lots of non profits owning housing or a system where there are some guarantees to protect the small landlord when they take a chance on a first time renter. Make the criteria too onerous and you produce more unhoused folks. But need some protections for the landlord. Maybe the landlords would be willing to pay into a fund they could tap into for significant losses.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

To mitigate some circumstances, could a tenant pay an extra deposit that the landlord would return in a year if there are no outstanding rent claims? Maybe that's a no interest loan from CDBG funds for eligible individuals.

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**Q20. Do you have any additional concerns about the proposed policies?**

Who is going to enforce the rules in a manner that redress will be achieved in getting that tenant housed in a timely manner?

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**Respondent No:** 29

**Login:** Registered

**Responded At:** Jul 21, 2025 18:22:26 pm

**Last Seen:** Jul 22, 2025 00:51:07 am

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

None of the above

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

No one in Thurston County makes 2.5 times the impossible rent in this town. The current income screening doesn't take into account the lack of other debts, spending habits, or other factors that make living on a lower income possible.

Q5. **Is there anything you would change?**

No. Pop

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

Someone's past decisions should not continue to reinforce stereotypes, especially if they are non-felonies, committed when they were a minor, or vacated from their record.

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

Relying on credit history makes it impossible for some people to improve their circumstances to a point where credit history can be created. Credit history is not the only indicator of trustworthiness. Stop penalizing people who are bettering themselves.

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

This is just common sense. Using these circumstances to blanket reject tenants is lazy and hurtful.

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy**

Fully support

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Q16. **Why did you answer this way?**

Forcing people who can prove eligibility to find potentially less secure housing or enter into private agreements leaves them open to financial abuse.

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Q17. **Is there anything you would change?**

not answered

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Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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Q20. **Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 30

**Login:** Registered

**Responded At:** Jul 21, 2025 18:34:22 pm

**Last Seen:** Jul 22, 2025 01:02:10 am

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Credit history (or credit history of someone in your household)  
Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Somewhat support

Q4. **Why did you answer this way?**

I am currently a single income household. My rent

Q5. **Is there anything you would change?**

Make it clearer if that means gross or after tax...actually money in the bank to pay towards rent etc. My rent is about half of my income but still high. I choose to live in a nice neighborhood and budget well with whats left. I was lucky to be accepted here. Most neighborhoods like this would have demanded 3 times my income. I see 3 X income a lot on adverts for rentals. Most cannot manage that even with two incomes. There needs to be more discussion about how this relates to single income households. And some people make choices based in other criteria. I chose this area as for my health I needed somewhere with less mold. I needed a robust healthier house. I choose to pay this higher rent as a proportion of my income because my health matters.

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

Not relevant to me but seems fair.

Q8. **Is there anything you would change?**

Where do the people who just got out of prison go for housing?

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

This is a big deal when a renter. We dont own a house because our income is middle ground. Meaning we aren't low income otmr on poverty level but we dont earn enough to save extra every month for a house deposit. We use credit cards to survive and buy food or medical bills. It's so easy to get in a bad credit hole and then we get stuck in bad areas ot unhealthy houses needing a good credit history is a major factor when wanting to move to a better place and life and hoping we can find a private landlord or landlady who doesn't care about this as much, but prefers to see good rental history or stable job income.

Q11. **Is there anything you would change?**

When someone is trying to climb out of debt like national debt relief program, see that as a good marker...even though it tanks our credit score for a while.

Q12. Rate your level of support for this policy

Fully support

Q13. Why did you answer this way?

Seems like all of these protect the tenant who was evicted through no fault of their own

Q14. Is there anything you would change?

Set up a program for people with this experience to get extra help.....how can they ever get out of that cycle?

Q15. Rate your level of support for this policy

Somewhat support

Q16. Why did you answer this way?

As an immigrant who came here legally I do support legal immigration. I think giving access to homes to people who are not legal means they could hide from the authorities. However that said ive never been asked to prove my green card etc. They do check income so I guess they assume the employer checked this already.

Q17. Is there anything you would change?

It's true it took a few months when I arrived to get my social security number but my new husband had secured an apartment already. That whole system is messed up anyway for people moving here legally. It's chicken and egg....to try to get a SS number and a driving license and a bank account...its all out of order and needs looking at.

**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

Make it clearer at beginning of this survey that responses can be anonymous. Some of us still live in housing situations where we have views about these things but we dont want it to be known to our landlord as it might affect our relationship with them. Id like to add another idea...my present place, though beautiful, has some structural issues and these were not disclosed to me until after I had signed the lease and moved in and did the walk through. I was so excited to move in. I had been picked from the many interested parties and made to feel special. The house seemed perfect for me and the neighborhood. To some extent I can live with the issues but I have made more demands for rectification. Most of the windows dont open so I asked for AC and screen doors for air. I was asked to sign an agreement that i would ventilate the place. How I said? It was a shame. I am managing to live with it but am sad my landlady could get away with this. Even human to human. There needs a better system for tenants to be able to call somewhere to get advice. I tried and I couldn't find much info. Another past experience was an apartment complex. They are lovely people at reception who promise the world when showing you around and all the amenities. You sign and pay a huge deposit etc and more on utilities (shared per block). Then when you have any issue they dont respond or treat you like garbage. They seem too corporate and no one is held accountable. So you're left to live with things and keep paying them their money until your lease is over. Shorter term lease options would help.

**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Help those of us that have a regular income but cant afford to buy. We need help too and get treated badly. I am white and blessed with a job and have no criminal record but the housing situation is still tough for me.

**Q20. Do you have any additional concerns about the proposed policies?**

Too narrow and focused on diversity and poverty levels. There are so many more layers and examples of renters that dont fit those categories that would welcome change.



**Respondent No:** 31

**Login:** Registered

**Responded At:** Jul 21, 2025 23:54:31 pm

**Last Seen:** Jul 22, 2025 06:27:04 am

Q1. **Are you a: (select any or all that apply)**

Renter outside Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

Because Rents are sky high and we are already paying over 30% of our income on rents, if not, we will end up homeless. The real problem is the actual cost of rent being more than even a mortgage, we need rent freezes, rent caps, and better regulation against landlords. Period. Rent is too damn high.

Q5. **Is there anything you would change?**

But more importantly, and broadly federal minimum wage must be raised above \$20 to reflect cost of living. But until that happens, these conditions of needing to make 2.5x the rent is ludicrous now. And Obviously, rent should not be more than mortgages but here we are.

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

These are reasonable conditions that don't endanger public safety.

Q8. **Is there anything you would change?**

No

Q9. **Rate your level of support for this policy**

Somewhat support

Q10. **Why did you answer this way?**

I do not believe a landlord has the right to look at credit history of a potential tenant. That is none of their business. If they want to call an employer for references or refer to other references that's fine. But credit history is for buying things. Housing is essential. There's a thing called references—landlords should only be permitted to use that.

Q11. **Is there anything you would change?**

Landlords should not be permitted to look or pull a potential tenants credit history. Only references and work history need to be provided.

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

These policies are fair.



Q14. **Is there anything you would change?**

No

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Q15. **Rate your level of support for this policy**

Fully support

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Q16. **Why did you answer this way?**

Housing is a basic human right.

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Q17. **Is there anything you would change?**

No

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Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

For far too long in WA landlords have created egregious screening practices imposed upon new tenants. Tenants are not buying a house. They are renting and it's under a contract of usually one year. Landlord's tyrannical practices are a big part the reason for housing insecurity. Expecting income of 2.5x rent is absurd when the federal minimum wage is still \$7.25 and rents are \$1500 national Average. The whole system is untenable and I believe it purposely prevents people from becoming homeowners. I believe landlords are parasites and they have to be heavily regulated or the greedy nature of their business will go off the rails—as demonstrated easily in the last 15 years. Renting out your property should be wholly governed by strict regulations and landlords must meet strict govt certifications to even be able to offer housing to the public bc housing is a basic human right.

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Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

Stabilize rents and out a cap on how much rent a landlord can even charge.

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Q20. **Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 32

**Login:** Registered

**Responded At:** Jul 22, 2025 12:43:33 pm

**Last Seen:** Jul 22, 2025 19:38:17 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

None of the above

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

adequately covers rent

Q5. **Is there anything you would change?**

Lower the limit with a co-signer (or co-signer has to meet limit)

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

seems fair

Q8. **Is there anything you would change?**

Just curious - I am not a landlord so don't know how it works. Would it be helpful to provide staff guidance in how to conduct a review without letting these things factor in? What sites to use, how to read a credit report, etc.

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

sounds fair

Q11. **Is there anything you would change?**

Again, curious how small landlords can do this. Do they need guidance? Might help garner support for these policies

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

Seems fair

Q14. **Is there anything you would change?**

Not necessarily but curious how landlords can do this. What do they look at, and do they know how to filter out this info

Q15. **Rate your level of support for this policy**

Fully support

**Q16. Why did you answer this way?**

Don't want to make renting harder

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**Q17. Is there anything you would change?**

no

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

Talk to code enforcement and make sure the code is written in a way that works for enforcement. Also make sure there is guidance for tenants on how to carry this out, and guidance for renters on what their rights are. Maybe some kind of reporting system so potential renters know where they can submit complaints

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**Respondent No:** 33

**Login:** Registered

**Responded At:** Jul 22, 2025 13:14:02 pm

**Last Seen:** Jul 22, 2025 20:11:08 pm

Q1. Are you a: (select any or all that apply)	Housing case manager, tenant advocate, or other service provider
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	Criminal history (or criminal history of someone in your household) Credit history (or credit history of someone in your household) Rental history (or rental history of someone in your household) Income too low (or income of someone in your household was too low)
Q3. Rate your level of support for this policy	Somewhat support
Q4. Why did you answer this way?	even 2.5 x is too much.
Q5. Is there anything you would change?	yes, lower that amount.
Q6. Rate your level of support for this policy	Fully support
Q7. Why did you answer this way?	not answered
Q8. Is there anything you would change?	not answered
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	not answered
Q11. Is there anything you would change?	not answered
Q12. Rate your level of support for this policy	Fully support
Q13. Why did you answer this way?	not answered
Q14. Is there anything you would change?	not answered
Q15. Rate your level of support for this policy	Fully support

**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 34

**Login:** Registered

**Responded At:** Jul 22, 2025 13:22:47 pm

**Last Seen:** Jul 22, 2025 20:18:48 pm

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	None of the above
Q3. Rate your level of support for this policy	Somewhat support
Q4. Why did you answer this way?	not answered
Q5. Is there anything you would change?	not answered
Q6. Rate your level of support for this policy	Somewhat support
Q7. Why did you answer this way?	not answered
Q8. Is there anything you would change?	not answered
Q9. Rate your level of support for this policy	Somewhat support
Q10. Why did you answer this way?	not answered
Q11. Is there anything you would change?	not answered
Q12. Rate your level of support for this policy	Somewhat support
Q13. Why did you answer this way?	not answered
Q14. Is there anything you would change?	not answered
Q15. Rate your level of support for this policy	Fully support

**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

I'm glad you're conducting this survey.

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 35

**Login:** Registered

**Responded At:** Jul 22, 2025 15:45:42 pm

**Last Seen:** Jul 22, 2025 22:38:51 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Neutral/unsure

Q4. **Why did you answer this way?**

Because pay is low and there's nothing most folks can't change. There should be a creative way to meet criteria.

Q5. **Is there anything you would change?**

Allow good credit to offset the income criteria

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

Because these are very good proposed policy elements.

Q8. **Is there anything you would change?**

no

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

Younger people don't have credit history yet. Medical and school debt is what it is. Should be free.

Q11. **Is there anything you would change?**

No

Q12. **Rate your level of support for this policy**

Somewhat support

Q13. **Why did you answer this way?**

I don't like this one unless there is a statute of limitations, say 5 years and over since it happened.

Q14. **Is there anything you would change?**

Add a time limit to "Applicants cannot be rejected based on judgments against the tenant that have been satisfied (paid off) "

Q15. **Rate your level of support for this policy**

Fully support



**Q16. Why did you answer this way?**

Immigrants and refugees need housing, too!

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 36

**Login:** Registered

**Responded At:** Jul 23, 2025 08:52:53 am

**Last Seen:** Jul 23, 2025 15:43:43 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Credit history (or credit history of someone in your household)

Q3. **Rate your level of support for this policy**

Somewhat support

Q4. **Why did you answer this way?**

Because most landlords insist on 3 times the rent in income and don't allow household members to combine it.

Q5. **Is there anything you would change?**

I would make it 2 times the rent in income.

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

People who committed crimes then served time need housing too. They shouldn't be precluded from it.

Q8. **Is there anything you would change?**

No

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

Credit should not be a determining factor for whether someone gets a roof over their head.

Q11. **Is there anything you would change?**

I wouldn't allow landlords to use credit at all when determining whether to rent or not. Housing is a requirements for people. It shouldn't be based on an arbitrary points system.

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

It's only fair to let people try again after a challenging rental situation.

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy**

Fully support

**Q16. Why did you answer this way?**

Because immigrants need housing.

---

**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 37

**Login:** Registered

**Responded At:** Jul 23, 2025 15:05:35 pm

**Last Seen:** Jul 23, 2025 20:54:22 pm

Q1. Are you a: (select any or all that apply)	Housing case manager, tenant advocate, or other service provider
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	Criminal history (or criminal history of someone in your household) Credit history (or credit history of someone in your household) Rental history (or rental history of someone in your household) Income too low (or income of someone in your household was too low)
Q3. Rate your level of support for this policy	Fully support
Q4. Why did you answer this way?	This seems fair since 3 times the rent is out of reach for a significant percentage of renters.
Q5. Is there anything you would change?	N/A
Q6. Rate your level of support for this policy	Fully support
Q7. Why did you answer this way?	It's much less restrictive than most landlord policies.
Q8. Is there anything you would change?	N/A
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	This policy seems fair to applicants with less than ideal credit history.
Q11. Is there anything you would change?	N/A
Q12. Rate your level of support for this policy	Fully support
Q13. Why did you answer this way?	Beneficial to applicants that have evictions on record that have been resolved.
Q14. Is there anything you would change?	N/A
Q15. Rate your level of support for this policy	Fully support

**Q16. Why did you answer this way?**

Gives flexibility to applicants that do not have Social Security Cards and other legal immigration documents.

---

**Q17. Is there anything you would change?**

N/A

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

As a Housing Case Manager, I work with Thurston County residents in need of housing that are often denied housing due to poor credit, criminal background, etc. It's encouraging to see proposed policy changes that could reduce these barriers to housing.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 38

**Login:** Registered

**Responded At:** Jul 23, 2025 15:46:43 pm

**Last Seen:** Jul 23, 2025 22:41:53 pm

- 
- Q1. **Are you a: (select any or all that apply)** Housing case manager, tenant advocate, or other service provider
- 
- Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)** None of the above
- 
- Q3. **Rate your level of support for this policy** Fully support
- 
- Q4. **Why did you answer this way?**  
Wages have not kept pace with cost of apartment rentals.
- 
- Q5. **Is there anything you would change?**  
not answered
- 
- Q6. **Rate your level of support for this policy** Fully support
- 
- Q7. **Why did you answer this way?**  
America has increasingly criminalized poverty in thousands of ways in the past 50 years. So-called criminal history screenings are just one of countless atrocious policies.
- 
- Q8. **Is there anything you would change?**  
not answered
- 
- Q9. **Rate your level of support for this policy** Fully support
- 
- Q10. **Why did you answer this way?**  
Banks and credit card companies are also notorious usurers and exploiters of the poor. Why should they be penalized for being victimized by banksters?
- 
- Q11. **Is there anything you would change?**  
not answered
- 
- Q12. **Rate your level of support for this policy** Fully support
- 
- Q13. **Why did you answer this way?**  
If someone tried to evict you and lost in court, why on earth would that count against you when renting elsewhere?
- 
- Q14. **Is there anything you would change?**  
not answered
- 
- Q15. **Rate your level of support for this policy** Fully support
-

**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 39

**Login:** Registered

**Responded At:** Jul 24, 2025 12:38:55 pm

**Last Seen:** Jul 24, 2025 18:53:19 pm

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	None of the above
Q3. Rate your level of support for this policy	Somewhat support
Q4. Why did you answer this way?	Less than 2.5 times the rent sets the tenant up for failure
Q5. Is there anything you would change?	Let landlords require 2.5 times the rent
Q6. Rate your level of support for this policy	Somewhat support
Q7. Why did you answer this way?	not answered
Q8. Is there anything you would change?	not answered
Q9. Rate your level of support for this policy	Somewhat support
Q10. Why did you answer this way?	The ban on no or limited credit history is reasonable. People have to start somewhere. But banning the other sources of debt is still. They still have the debt and have to make payments, even if the source of the debt is problematic.
Q11. Is there anything you would change?	Allow landlords to include medical and educational debt.
Q12. Rate your level of support for this policy	Somewhat support
Q13. Why did you answer this way?	I don't know much about this area.
Q14. Is there anything you would change?	not answered
Q15. Rate your level of support for this policy	Somewhat support



**Q16. Why did you answer this way?**

I don't know much about this

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

Fees are a challenge. It's ok to charge a fee to cover background checks and credit checks that cost money. But some landlords will charge fees on top of the cost and/or take fees from dozens of applicants when they only have 1 unit open.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 40

**Login:** Registered

**Responded At:** Jul 24, 2025 18:35:05 pm

**Last Seen:** Jul 25, 2025 01:24:05 am

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Credit history (or credit history of someone in your household)  
Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Somewhat support

Q4. **Why did you answer this way?**

Very low incxome people cant find housing at this level

Q5. **Is there anything you would change?**

More low-income housing

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

People pay for their crime with incarceration and should then be returned to full status in the community

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

not answered

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

not answered

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy**

Somewhat support

**Q16. Why did you answer this way?**

What alternative documents are acceptable? Immigrants have no credit Hx, so are often excluded.

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**Q17. Is there anything you would change?**

The Mercy Housing program is great- need more access.

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

Refugee friends can't find rental space (outside of Mercy Housing) because of lack of credit and rental experience.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 41

**Login:** Registered

**Responded At:** Jul 24, 2025 18:43:18 pm

**Last Seen:** Jul 25, 2025 01:41:01 am

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Housing case manager, tenant advocate, or other service provider

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Criminal history (or criminal history of someone in your household)

Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

not answered

Q5. **Is there anything you would change?**

not answered

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

not answered

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

not answered

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

not answered

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy**

Fully support

**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 42

**Login:** Registered

**Responded At:** Jul 25, 2025 11:22:09 am

**Last Seen:** Jul 24, 2025 20:22:17 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

None of the above

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

With rent prices increasing, it can be hard to have 3x income. Especially when it is based off just one person's income, or just one income source. Most people I know either work multiple jobs themselves or are a multi income household.

Q5. **Is there anything you would change?**

None

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

If there are things on someone's record from years ago, especially as a minor, and they have not had any more charges, why should they continue to be penalized? If they have completed the requirements that the courts set for them, they should not be further penalized by not being able to find housing.

Q8. **Is there anything you would change?**

No

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

First time renters have a hard time finding landlords who will work with them due to not having credit history. Changing this would help young people get housed quicker and start building up their rental history for future landlords. If someone is using a voucher to pay rent, their credit should not matter since they will have support from other programs to pay that bill. Medical debt should not be considered when looking at credit reports, those bills are so high and insurance coverage is limited. And landlords don't look at if someone has a payment plan set up to pay that debt down.

Q11. **Is there anything you would change?**

No

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

Evictions that have been sorted out in the courts should not be looked at, there are many reasons someone might be evicted and if they can afford the rent at a new place, they should be able to rent somewhere else.

Q14. **Is there anything you would change?**

No

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Q15. **Rate your level of support for this policy**

Fully support

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Q16. **Why did you answer this way?**

Migrants and refugees deserve housing too, regardless of their legal status.

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Q17. **Is there anything you would change?**

not answered

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Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

My husband has a juvenile record from a different state, when we first started looking to move to Olympia, he was being rejected due to a non-violent charge that was over 8 years old. He had finished all his requirements from the state and his record should have been sealed at that point. This was disheartening for my husband and made it really difficult for us to find a landlord who would work with his record. When we did find a landlord who would work with us, their income requirements were high and they wanted one income to meet that requirement. It took months of looking around to find something we could afford and be approved for. And even now that we have lived in Olympia for 6 years, the same apartment for 4, we are struggling to find an affordable apartment to move to since our landlord keeps increasing our rent but we just can't afford the move in fees and rent somewhere else.

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Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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Q20. **Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 43

**Login:** Registered

**Responded At:** Jul 25, 2025 11:53:01 am

**Last Seen:** Jul 25, 2025 18:32:20 pm

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	Income too low (or income of someone in your household was too low)
Q3. Rate your level of support for this policy	Do not support
Q4. Why did you answer this way?	2.5x the rent can be a lot of money, and make a dwelling inaccessible to someone who needs it because they don't make that much money, but otherwise can afford the cost of the rent.
Q5. Is there anything you would change?	Maybe income should be 1.75 or 2x the price of the rent.
Q6. Rate your level of support for this policy	Fully support
Q7. Why did you answer this way?	It sounds reasonable as far as I am aware. I'm not fully aware of the existing issues around these matters.
Q8. Is there anything you would change?	not answered
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	People need a place to live, no matter what debt they're in or how they can pay.
Q11. Is there anything you would change?	not answered
Q12. Rate your level of support for this policy	Fully support
Q13. Why did you answer this way?	not answered
Q14. Is there anything you would change?	not answered
Q15. Rate your level of support for this policy	Fully support



**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

Sometimes what is called "affordable housing" is really not all that accessible due to the requirements. Also, it's sometimes not that affordable.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Keep discussing, keep surveying, talk to all sorts of people, keep working on the laws. Additionally, help develop a cultural attitude and value of understanding and sense of care for people via sharing your values and acting as a good example. Everyone needs and deserves a place to live, at that, a healthy place to live. The top basics EVERYONE should have: DWELLING, FOOD, HEALTHCARE.

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 44

**Login:** Registered

**Responded At:** Jul 26, 2025 18:39:44 pm

**Last Seen:** Jul 27, 2025 01:33:13 am

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	None of the above
Q3. Rate your level of support for this policy	Fully support
Q4. Why did you answer this way?	People may opt for high rent ratio ti get into a better area. A better school a better apt.
Q5. Is there anything you would change?	not answered
Q6. Rate your level of support for this policy	Fully support
Q7. Why did you answer this way?	What happened 5 years ago us no one's business.
Q8. Is there anything you would change?	not answered
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	Credit re medical should not be included
Q11. Is there anything you would change?	not answered
Q12. Rate your level of support for this policy	Somewhat support
Q13. Why did you answer this way?	Landlord should have the ability to Find out why evicted then work it out with tenant. le more deposit or require last months rent
Q14. Is there anything you would change?	not answered
Q15. Rate your level of support for this policy	Neutral/unsure

**Q16. Why did you answer this way?**

Immigration laws. Should be up to landlord

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 45

**Login:** Registered

**Responded At:** Jul 28, 2025 14:09:00 pm

**Last Seen:** Jul 28, 2025 20:39:15 pm

Q1. **Are you a: (select any or all that apply)**

**Other (please specify)**

Current homeowner, former renter, family member of renters too preoccupied working hard to sign up for accounts and fill out surveys

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

You need to make it as easy as possible for low-income people to rent. In fact, given the economics of the current day, a 2.5x requirement is probably still too limiting. Even those making minimum wage should be able to rent. As of now, assuming a full-time schedule (40 hours) at minimum wage (16.66) for 4 weeks/month, that works out to \$2665.60 in before-tax income. That means that the most expensive apartment with a 2.5x income limit that that person can rent costs \$1066.24/month. Show me an apartment in Olympia that costs \$1066.24, and I'll show you a moldy, unlivable slum. PEOPLE WHO WORK HERE SHOULD BE ABLE TO LIVE HERE!

Q5. **Is there anything you would change?**

Yeah, get rid of the income requirement altogether; landlords should be disallowed from considering this. OR, better yet, abolish landlordism! Housing should be run by and for the public.

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

People who have committed nonviolent crimes still deserve housing. So, unless you as a council are going to give it to them (public housing), landlords should have to. Simple.

Q8. **Is there anything you would change?**

Disallow landlords from performing background checks entirely. Create a new category of background check, if necessary, for recent violent offenses only - they can look at that one. Otherwise, it's private information and none of a landlord's business.

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

The concept of "credit history" is outright garbage, and it's especially inappropriate for this purpose. You know who has no credit history or "insufficient" credit history? The people who are most likely to have to rent - young people/students, low income people, etc. All of whom still deserve access to housing. If landlords can't bear to take on the level of "risk" associated with such renters, they should get out of the game. It's not working peoples' responsibility to line their pockets risk-free.

**Q11. Is there anything you would change?**

Landlords should not be allowed access to credit history, and any attempt by a landlord to obtain this information should be considered a violation of privacy.

**Q12. Rate your level of support for this policy**

Fully support

**Q13. Why did you answer this way?**

Why \*wouldn't\* I answer this way? Applicants should not be rejected based on evictions, period. Landlords are abusers, and spurious evictions happen all the time for reasons having nothing to do with the tenant, and everything to do with the landlord's relative market power.

**Q14. Is there anything you would change?**

Landlords should not be allowed to know the eviction history of potential tenants.

**Q15. Rate your level of support for this policy**

Fully support

**Q16. Why did you answer this way?**

Immigrants and refugees deserve housing. If they can pay, the landlord should be forced to take it. Period.

**Q17. Is there anything you would change?**

Nope.

**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I've been fortunate enough to have a (relatively) decent income and a good credit score for most of my life, so I have not been screened out. However, people close to me have had difficulties due to credit score issues (they were young/students) and income requirements (they made minimum wage). None of which should disqualify someone from accessing housing, by a longshot.

**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Eliminate corporate landlordism. Provide public housing.

**Q20. Do you have any additional concerns about the proposed policies?**

My concern is that a Chamber-friendly council will water the proposed policies down until they are toothless. Landlords have been running roughshod on working people in this city for far too long, and I know they will show up in droves (insultingly calling themselves "housing providers") to whine about every provision that might loosen their iron grip on the surplus they've been allowed to leech from working Olympians. I have no concerns about the content of the policies except that they might not go far enough to protect access to housing.



**Respondent No:** 46

**Login:** Registered

**Responded At:** Jul 28, 2025 16:40:15 pm

**Last Seen:** Jul 28, 2025 23:17:02 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Credit history (or credit history of someone in your household)

Rental history (or rental history of someone in your household)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

Having this as a qualification makes finding a home difficult for single income households. You add in other expenses of those folks that are single parents, and housing is darn near impossible!

Q5. **Is there anything you would change?**

N/a

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

Some convictions are so minimal, they shouldn't be included in rental acceptance.

Q8. **Is there anything you would change?**

N/a

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

When first starting off as a "fresh adult" and having nothing on the system to establish a credit score should not be a factor of rental acceptance

Q11. **Is there anything you would change?**

N/a

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

Evictions should be viewed case by case

Q14. **Is there anything you would change?**

N/a

Q15. **Rate your level of support for this policy**

Somewhat support

Q16. Why did you answer this way?

N/a

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Q17. Is there anything you would change?

N/a

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Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.

When i first went looking for an apartment as a single 20 something, I couldn't get approved due to my lack of credit. Then, as an adult that went through a divorce, I didnt make enough or too much for some places. Add on top the minimum salary most places require, and its a frustrating scenario.

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Q19. Do you have any other suggestions or ideas for how the City might address this issue?

N/a

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Q20. Do you have any additional concerns about the proposed policies?

N/a

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**Respondent No:** 47

**Login:** Registered

**Responded At:** Jul 28, 2025 18:51:47 pm

**Last Seen:** Jul 29, 2025 01:11:53 am

Q1. Are you a: (select any or all that apply)	Renter outside Olympia
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Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	Credit history (or credit history of someone in your household) Rental history (or rental history of someone in your household) Income too low (or income of someone in your household was too low)
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Q3. Rate your level of support for this policy	Fully support
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Q4. Why did you answer this way?	Rent is to high compared to minimum wage so if you don't have a high paying job you can't live anywhere
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Q5. Is there anything you would change?	As long as applicant makes more than the rent they shouldn't be able to discriminate
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Q6. Rate your level of support for this policy	Somewhat support
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Q7. Why did you answer this way?	Because you also need to be considerate of public safety
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Q8. Is there anything you would change?	Should require detailed circumstances about applicants crimes and treatment and chances of readfending
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Q9. Rate your level of support for this policy	Fully support
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Q10. Why did you answer this way?	Negative credit last to long
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Q11. Is there anything you would change?	Credit history should not be considered life is hard sometimes and once your credit takes a hit it stays bad for awhile and what if you went delinquent because you paid your rent above all bad policy
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Q12. Rate your level of support for this policy	Fully support
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Q13. Why did you answer this way?	Each case and circumstances are different
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Q14. Is there anything you would change?	When dealing with negative rental history all factors should be considered such as the reason and circumstances but also the applicants positive history why deny a 40 year old person that has rented their whole life but lost job unexpectedly and couldn't pay bills for a period and got evicted don't judge a person purely on a negative blemish on record
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Q15. **Rate your level of support for this policy**

Do not support

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Q16. **Why did you answer this way?**

Everyone should be able to prove their legally in this country if their here illegally they are in process of committing a crime

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Q17. **Is there anything you would change?**

As long as a person can prove they are legal to reside here they can rent

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Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I couldn't rent because I got really suck and almost died couldn't work and credit tanked I finally returned to the workforce but it was during the recession and jobs were scarce. I got an eviction because I told the landlords I had to move cause I couldn't pay and they served me papers to vacate on the day I told them I would they were just being mean. When I got back on my feet I saved money and was making enough to rent from a company I have rented from several times without an issue. I paid their 50 dollar app fee and due to credit and a derogatory mark from my past they said I needed a cosigner that also made 3 times the rent and although my cosigner had the credit their income was to low. I had enough money in my pocket I could have paid the lease in full but was given no option other than a strong cosigner to rent and was denied and lost my 50 dollar app fee on top of being homeless.

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Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

Rental costs need to be more affordable so the lower income people have a chance a full time worker at minimum wage should be able to live. And criteria and people's unfortunate circumstances shouldn't cause them to be shunned from having a place to live

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Q20. **Do you have any additional concerns about the proposed policies?**

Each case should be evaluated thoroughly and a person should be able to try and explain circumstances before a denial is made they should not be able to flag one thing and automatic denial for housing landlords I think are to invasive in to people's private lives and Only need the pertinent facts and should except and explanation of circumstances before requiring an app fee and turning someone away

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**Respondent No:** 48

**Login:** Registered

**Responded At:** Jul 28, 2025 20:40:36 pm

**Last Seen:** Jul 29, 2025 03:11:06 am

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

Because it reflects reality. As it is, many people have to lie about their income to pass this requirement.

Q5. **Is there anything you would change?**

Given how rent has skyrocketed, 2.5 times the monthly rent is still too high a requirement and it should be 2x instead.

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

Everyone is deserving of housing, even those who have committed wrongs. Relegating ex-cons to homelessness doesn't do anything good for society.

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

People in debt deserve housing and relegating them to homelessness does nothing good for society.

Q11. **Is there anything you would change?**

Applicants cannot be rejected on the basis of a poor credit score. Seriously... why kick someone when they're down? Why force someone with a low score into homelessness or living out of a motel? It makes no sense

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

It is shocking to me that this isn't already a law.

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy**

Fully support

**Q16. Why did you answer this way?**

Everybody deserves housing, and refusing anybody housing only hurts our society at large.

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

Even when I was working full time, I did not meet income requirements, and was forced to look into putting my things in storage and living out of a motel until I could find a place that would rent to me. The situation was absurd, but all too common.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Income requirements keep so many people out of housing. Yes, ideally rent should only cost a person one third of their monthly income. But that's not how the real world is now. Pay is low and rent is high. Income requirements should be no more than 2x the rent, or even 1.5x.

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 49

**Login:** Registered

**Responded At:** Jul 30, 2025 20:32:26 pm

**Last Seen:** Jul 31, 2025 03:16:05 am

**Q1. Are you a: (select any or all that apply)**

**Other (please specify)**

Stuck in a DV situation that was a landlord and turned into a manipulative coercive exploitative creep that has hit and ran me multiple times and no one not even "adult protection services" will help.

**Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Criminal history (or criminal history of someone in your household)  
Credit history (or credit history of someone in your household)  
Rental history (or rental history of someone in your household)  
Income too low (or income of someone in your household was too low)

**Other (please specify)**

Literally every reason. I have had a housing voucher twice and could not find anywhere. I am 46 . I think my record is from being g a teenager. White supremacy. This problem is white supremacy. Bigots don't hire or provide affordable housing. The government is not mandating it. This survey? Gaslighting cause this whole premise is white supremacist. Provide affordable accessible housing to everyone. Google how.

**Q3. Rate your level of support for this policy**

not answered

**Q4. Why did you answer this way?**

Other than paying rent the rest of people's financial information should not be the landlords business. It is all discrimination. 1x the rent. That is all you need.

**Q5. Is there anything you would change?**

Ugh. Everything the city and housing is run by imbeciles.

**Q6. Rate your level of support for this policy**

Do not support

**Q7. Why did you answer this way?**

Unless they are a murderer pedo or rapist leave people alone. Most crime is a product of society. How about make a society that doesn't produce broken poor abused people

**Q8. Is there anything you would change?**

Every white supremacist capitalist fascist everything involved with housing period. Make actual affordable housing based in economic principles i learned in our lovely college

**Q9. Rate your level of support for this policy**

Fully support

**Q10. Why did you answer this way?**

Applicants should not be rejected legally for anything other than an active warrant. Literally.

**Q11. Is there anything you would change?**

These questions are written by people so disconnected from both the many housing problems and the many easy cost effective solutions you can easily Google and order in Amazon i guess id change the people in charge of housing? The government. The city manager who has ran this town into the ground.

**Q12. Rate your level of support for this policy**

Fully support

**Q13. Why did you answer this way?**

Applicants cannot be rejected. Period. More of that.

**Q14. Is there anything you would change?**

I already said.

**Q15. Rate your level of support for this policy**

Fully support

**Q16. Why did you answer this way?**

Chinga la migra

**Q17. Is there anything you would change?**

Yeah. There is zero plan at all to make affordable accessible housing or provide affordable accessible land. Never has been. I need 300\$ a month housing, to buy. Period. All disabled poor people do. Youre ignoring us. We live in vehicles because the city is evil selfish and stupid. Change that.

**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

It's been hell. A nightmare. Mold. Rapists. Never getting deposits back. Neighbors when I am autistic and don't want noisy loud Neighbors. Lack of any affordable options. Landlords that hit and run you and won't provide insurance info. Getting injured and falling and not being given insurance information or medical care. RATS! Mice, mold. Did I say mold?

**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Pretty sure I mentioned them but dear gods why don't you Google the answer or ask chat gpt to point by point spell it out for you? Same problems for 20 years is on purpose. This survey is literally white supremacist gaslighting. Suggestions? Make affordable @&@&@@%@\$^@ housing! Order it on Amazon. Morons.

**Q20. Do you have any additional concerns about the proposed policies?**

Ugh



**Respondent No:** 50

**Login:** Registered

**Responded At:** Aug 01, 2025 05:31:18 am

**Last Seen:** Aug 01, 2025 11:20:39 am

Q1. **Are you a: (select any or all that apply)**

**Other (please specify)**

I rented with my wife for 20 years in Olympia from 2002-2022. We rented the same apartment on 13th Avenue SE for 15 years in a 20% rental increase in 2019. The same apartment now rents for double the rent.

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Rental history (or rental history of someone in your household)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

I support more social justice for my fellow citizens

Q5. **Is there anything you would change?**

I support more social justice for my fellow citizens

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

not answered

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

not answered

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

not answered

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy**

Fully support

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Q16. **Why did you answer this way?**

not answered

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Q17. **Is there anything you would change?**

not answered

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Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I support more social justice for my fellow citizens

---

Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

Keep up the good work

---

Q20. **Do you have any additional concerns about the proposed policies?**

I support more social justice for my fellow citizens like Dr. Richard Wolff, Professor of Economics describes.

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**Respondent No:** 51

**Login:** Registered

**Responded At:** Aug 01, 2025 06:53:15 am

**Last Seen:** Aug 01, 2025 13:06:56 pm

Q1. **Are you a: (select any or all that apply)**

**Other (please specify)**

Mortgage Loan Officer

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

None of the above

Q3. **Rate your level of support for this policy**

Do not support

Q4. **Why did you answer this way?**

Imposing rent caps has proven to decrease the number of available rental properties and in the long term harm the people who the well intentioned rules are intended to protect.

Q5. **Is there anything you would change?**

This is not needed and will have unintended consequences.

Q6. **Rate your level of support for this policy**

Do not support

Q7. **Why did you answer this way?**

A landlord should be able to make the decisions related to the safety of themselves and their business. If a young family with an ADU on their property has a convicted sex offender rental applicant they would be required to accept this renter, putting their children in danger.

Q8. **Is there anything you would change?**

This is an unnecessary proposal and will have the effect of limiting the already limited supply of housing.

Q9. **Rate your level of support for this policy**

Do not support

Q10. **Why did you answer this way?**

Past payment history is the number one indicator of future payment history. The landlord renter relationship needs to be mutually beneficial otherwise the landlord may choose to invest in other opportunities. This proposal will reduce the amount of available rental properties.

Q11. **Is there anything you would change?**

The only section of this proposal that I would consider is the medical and education debt.

Q12. **Rate your level of support for this policy**

Do not support

Q13. **Why did you answer this way?**

This proposal would make it untenable for a landlord to continue to provide housing in Olympia.



**Q14. Is there anything you would change?**

Please consider the long term impact of this proposal. I would suggest that you do s study on the impact of your recent landlord policies on the number of homes that have already been taken out of the rental market.

---

**Q15. Rate your level of support for this policy**

Do not support

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**Q16. Why did you answer this way?**

A renters long term ability to repay the rent is crucial for a landlord's ability to continue to supply housing. They should not be required to put their personal property in jeopardy if they can't confirm if a renter is going to be stable.

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**Q17. Is there anything you would change?**

This is unnecessary.

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

The city would be better served if you would look at available infill lots and developable land and make those properties more affordable by reducing the impact fees on developers. The answer isn't making providing rental properties less attractive to investors.

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**Q20. Do you have any additional concerns about the proposed policies?**

Please consider the impact these policies will have on the people you are trying to protect. They will have the opposite effect you are attempting.

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**Respondent No:** 52

**Login:** Registered

**Responded At:** Aug 01, 2025 07:43:59 am

**Last Seen:** Aug 01, 2025 14:38:52 pm

Q1. Are you a: (select any or all that apply)	Renter outside Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	None of the above
Q3. Rate your level of support for this policy	Do not support
Q4. Why did you answer this way?	You're asking people to be house poor. Housing should be no more than 25% of take home pay, so it should be 3-4 x income
Q5. Is there anything you would change?	not answered
Q6. Rate your level of support for this policy	Somewhat support
Q7. Why did you answer this way?	Especially for a minor conviction, it depends on what the conviction was for. I do like the appeal process
Q8. Is there anything you would change?	not answered
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	Not everyone has a credit card or revolving loans to have a credit score/history. Esp an immigrant. What's more important is income and demonstrated ability to pay bills, such as insurance.
Q11. Is there anything you would change?	not answered
Q12. Rate your level of support for this policy	Somewhat support
Q13. Why did you answer this way?	Again it depends on the reason for the eviction.
Q14. Is there anything you would change?	not answered
Q15. Rate your level of support for this policy	Do not support

**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 53

**Login:** Registered

**Responded At:** Aug 01, 2025 10:51:05 am

**Last Seen:** Aug 01, 2025 17:28:38 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Housing case manager, tenant advocate, or other service provider

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

None of the above

Q3. **Rate your level of support for this policy**

Do not support

Q4. **Why did you answer this way?**

by doing this you put everyone at risk owners need to know they can get paid resident need to be able to know the can afford it and by doing this it help keep the court from backing up with evections also by doing this you push out the small owners and give big cooperate company a hold on the the market

Q5. **Is there anything you would change?**

no

Q6. **Rate your level of support for this policy**

Do not support

Q7. **Why did you answer this way?**

life is about choose you made the good and the bad you have to live with them as someone who has made some bad this is the cost i have over come them and made my self better it a hand up not hand out in this world if we forget that we can grow

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy**

Do not support

Q10. **Why did you answer this way?**

most company have way to help people with this co-signer and other company that will with it and build your credit at the same time

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy**

Do not support

Q13. **Why did you answer this way?**

i work in rental field and i see the damage that is left in the wake of an evection we have system in place and way to help keep people from this if they work to stop it and have open talks about it

**Q14. Is there anything you would change?**

not answered

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**Q15. Rate your level of support for this policy**

Do not support

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**Q16. Why did you answer this way?**

because we are found on Immigration and doing thing right we are here to help but we have to protect the assets and the people

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

999.999% of owner want to help and house people fairly safely and respectfully but removing every protection the have you asking for house shortages ,less maintenance and up keep and corporate ownership because they can rick it mom and papa can not

---

**Q20. Do you have any additional concerns about the proposed policies?**

please dent pass it it will bring down Olympia as a whole protect this city we need to have a strong base to grow from

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**Respondent No:** 54

**Login:** Registered

**Responded At:** Aug 01, 2025 11:00:59 am

**Last Seen:** Aug 01, 2025 17:54:03 pm

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	None of the above
Q3. Rate your level of support for this policy	Fully support
Q4. Why did you answer this way?	Rent is so high that making 2.5 times prices so many people out of options
Q5. Is there anything you would change?	Allow combined incomes
Q6. Rate your level of support for this policy	Fully support
Q7. Why did you answer this way?	Mistakes happen and people change. I think limiting housing based on crimes committed years ago is unfair and only deepens the housing crisis.
Q8. Is there anything you would change?	not answered
Q9. Rate your level of support for this policy	Somewhat support
Q10. Why did you answer this way?	Think the rules should be the same regardless of how your rent is paid; keep it fair.
Q11. Is there anything you would change?	not answered
Q12. Rate your level of support for this policy	Do not support
Q13. Why did you answer this way?	Landlords need protection for those who fail to pay rent and are forced out by a months long court process. I wouldn't change this.
Q14. Is there anything you would change?	not answered
Q15. Rate your level of support for this policy	Somewhat support

**Q16. Why did you answer this way?**

This is a tough one; understand that immigrants shouldn't be discriminated against but understand the need for landlords to be able to protect themselves.

---

**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

My main concern and something i have struggled with as a renter is the high cost of moving into a new place. First, last, deposit - it is a lot of money to come up with.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 55

**Login:** Registered

**Responded At:** Aug 01, 2025 12:47:26 pm

**Last Seen:** Aug 01, 2025 19:29:00 pm

Q1. **Are you a: (select any or all that apply)** Renter outside Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)** None of the above

Q3. **Rate your level of support for this policy** Fully support

Q4. **Why did you answer this way?**

Because landlords require more than that now. Most people don't even make that much. It would help with more people getting apartments.

Q5. **Is there anything you would change?**

I would change it to 2.0 times the monthly rent. 2.5 is still a lot.

Q6. **Rate your level of support for this policy** Fully support

Q7. **Why did you answer this way?**

I agree

Q8. **Is there anything you would change?**

No

Q9. **Rate your level of support for this policy** Fully support

Q10. **Why did you answer this way?**

Everybody needs to start somewhere. No credit usually means someone is not old enough to have credit yet. Medical debt doesn't mean that they can't pay the rent.

Q11. **Is there anything you would change?**

No

Q12. **Rate your level of support for this policy** Fully support

Q13. **Why did you answer this way?**

It seems that the tenant wasn't at fault so they shouldn't be penalized and should be able to rent.

Q14. **Is there anything you would change?**

No

Q15. **Rate your level of support for this policy** Fully support



**Q16. Why did you answer this way?**

Whether you are documented or undocumented doesn't mean that you can't pay rent.

---

**Q17. Is there anything you would change?**

No

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

Having to earn 2.5 to pay the rent is hard if you are on Section 8. This is not possible. This shouldn't exist for people that are low income. I get Section 8.

---

**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Yes, for low income people on Section 8 it shouldn't exist.

---

**Q20. Do you have any additional concerns about the proposed policies?**

No

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**Respondent No:** 56

**Login:** Registered

**Responded At:** Aug 01, 2025 14:44:25 pm

**Last Seen:** Aug 01, 2025 21:34:30 pm

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	None of the above
Q3. Rate your level of support for this policy	Fully support
Q4. Why did you answer this way?	Rent is obnoxiously high, and it's increasingly difficult to meet more burdensome requirements.
Q5. Is there anything you would change?	no opinion
Q6. Rate your level of support for this policy	Fully support
Q7. Why did you answer this way?	People evolve and systems should respect that.
Q8. Is there anything you would change?	not answered
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	Credit history is capitalism at its worst. It's a deeply flawed system.
Q11. Is there anything you would change?	not answered
Q12. Rate your level of support for this policy	Fully support
Q13. Why did you answer this way?	Simple, human mistakes can lead to evictions. And one eviction can thrust someone into a terrible, unforgiving situation/cycle.
Q14. Is there anything you would change?	not answered
Q15. Rate your level of support for this policy	Fully support

**Q16. Why did you answer this way?**

EVERYONE has the right to housing.

---

**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I've never had any issues, but I've also been fortunate to have the information and support at my disposal that has (so far) helped me avoid these issues.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

The city needs to be realistic about how pay in this city has not kept pace with the price of housing.

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**Q20. Do you have any additional concerns about the proposed policies?**

Let's try something different. Even if something doesn't work, the learning experience will have been worth it.

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**Respondent No:** 57

**Login:** Registered

**Responded At:** Aug 01, 2025 14:51:06 pm

**Last Seen:** Aug 01, 2025 21:30:50 pm

Q1. **Are you a: (select any or all that apply)** Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)** None of the above

Q3. **Rate your level of support for this policy** Fully support

Q4. **Why did you answer this way?**

not answered

Q5. **Is there anything you would change?**

not answered

Q6. **Rate your level of support for this policy** Fully support

Q7. **Why did you answer this way?**

not answered

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy** Fully support

Q10. **Why did you answer this way?**

not answered

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy** Fully support

Q13. **Why did you answer this way?**

not answered

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy** Fully support

**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Remove residential parking minimums. Non-drivers are fed up paying to support a housing system designed around car thralldom aka gas rabies.

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 58

**Login:** Registered

**Responded At:** Aug 01, 2025 14:54:19 pm

**Last Seen:** Aug 01, 2025 21:38:48 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

None of the above

Q3. **Rate your level of support for this policy**

Somewhat support

Q4. **Why did you answer this way?**

Because of the combined income approach, I would agree - however, I do think there needs to be caution as the requirement on earnings surrounds whether folks are priced out of certain units. Cost burden status goes to whether a household is paying more than 30% of their income to rent.

Q5. **Is there anything you would change?**

I would also say proof of savings could be a case where that would be an important element to add - If a college student doesn't have active income or is part time but can show that they can pay their rent, that's what matters most.

Q6. **Rate your level of support for this policy**

Do not support

Q7. **Why did you answer this way?**

As is, I would disagree with the first policy bullet point as written. The others I would support.

Q8. **Is there anything you would change?**

The first bullet point should be based on severity of crime rather than an exemption with a list of types. 5 years can be too short of a time and the sex offenses should be able to be considered by landlords depending on their resident community.

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

Credit history doesn't really equate to whether someone can pay their rent.

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy**

Somewhat support

Q13. **Why did you answer this way?**

not answered

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy**

Fully support

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Q16. **Why did you answer this way?**

not answered

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Q17. **Is there anything you would change?**

not answered

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Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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Q20. **Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 59

**Login:** Registered

**Responded At:** Aug 01, 2025 14:58:35 pm

**Last Seen:** Aug 01, 2025 21:49:18 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

None of the above

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

Requiring tenants to earn more than 2.5x the listed rent is unnecessarily vague and overbearing. It makes rental choices for prospective tenants, rather than letting them decide for themselves.

Q5. **Is there anything you would change?**

not answered

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

Charges that were expunged, or did not result in convictions, should not be held against prospective tenants.

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy**

Neutral/unsure

Q10. **Why did you answer this way?**

not answered

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

This just seems like a common-sense set of standards.

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy**

Fully support



**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I believe Olympia-area landlords should be better educated on what constitutes discriminatory screening questions. I have had prospective landlords tell me they are looking to rent to a family with school-aged children for example, or to certain "ideals" for who their tenants should be. While landlords may have preferences, this kind of narrow approach to tenant screening is permissive of bias and subjectivities.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 60

**Login:** Registered

**Responded At:** Aug 01, 2025 15:16:23 pm

**Last Seen:** Aug 01, 2025 22:01:48 pm

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	None of the above
Q3. Rate your level of support for this policy	Fully support
Q4. Why did you answer this way?	Rent is so high that a 30 or 33% requirement is prohibitive. It would be great to make enough to only use 1/3 of the household income to cover the rent , but rent is too high for that!
Q5. Is there anything you would change?	It's more realistic, although not ideal, to require the rent to take up no more than 50% of the rent.
Q6. Rate your level of support for this policy	Fully support
Q7. Why did you answer this way?	This should not be a consideration for rent.
Q8. Is there anything you would change?	The ability to pay rent should be the deciding consideration.
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	Rent is substantially different than something like credit card or installment debt. Often, the rent gets paid first and then the other debt has to follow. This should be the consideration for deciding on whether to rent.
Q11. Is there anything you would change?	not answered
Q12. Rate your level of support for this policy	Fully support
Q13. Why did you answer this way?	These are not valid reasons to reject a potential renter. These seem very punitive for renters.
Q14. Is there anything you would change?	not answered
Q15. Rate your level of support for this policy	Fully support

**Q16. Why did you answer this way?**

Again, the ability to pay rent shouldn't be an immigration question.

---

**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I haven't been rejected for tenancy.

---

**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 61

**Login:** Registered

**Responded At:** Aug 01, 2025 15:33:23 pm

**Last Seen:** Aug 01, 2025 21:52:30 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Credit history (or credit history of someone in your household)

Rental history (or rental history of someone in your household)

Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

Renters should not be penalized for being poor

Q5. **Is there anything you would change?**

not answered

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

Past criminal behaviour is not representative of current behaviour. Everyone deserves a second chance. No one should be able to use anything except a prior conviction for purposes of determining eligibility. Especially given the rate of false and/or misleading charges brought against POC. It's just another way to discriminate while claiming it's not race based.

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

We need to solve the housing crisis in Olympia and that means all housing needs to be accessible to a diverse populations and folks with vouchers. Landlords are a necessary link in solving the crisis. If allowed to discriminate they will, thus escalating prices and limiting availability resulting in a less diverse city, a creative desert and an increasingly boring Olympia only for rich white people

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

Landlords should not be able to use their own data base to determine eligibility. There are no protections in place in such data banks against discrimination based on race, age, sexual orientation, etc.

**Q14. Is there anything you would change?**

not answered

---

**Q15. Rate your level of support for this policy**

Fully support

---

**Q16. Why did you answer this way?**

Immigrant communities make our lives and cities a better place to live. They are the source of new ideas, better cuisine, interesting art and often have stronger commitments to American values like democracy and inclusion not to mention a more productive work ethic and entrepreneurial spirit. We need to work to make decent housing available and affordable to these communities and we need to make sure that housing is scatter sighted throughout the city rather than ghettoized so that we all can enjoy the benefits of living in a diverse community

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I have witnessed the tenant screening process being used in several instances to screen out POC under the guise of not meeting other criteria and or the rules being bent for white and/or male tenants

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 62

**Login:** Registered

**Responded At:** Aug 01, 2025 15:58:33 pm

**Last Seen:** Aug 01, 2025 22:01:16 pm

Q1. **Are you a: (select any or all that apply)** Renter outside Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)** None of the above

Q3. **Rate your level of support for this policy** Fully support

Q4. **Why did you answer this way?**

It is extremely challenging to meet the requirement of earning three to three and a half times the monthly rent in today's economy. My partner and I are fortunate that we earn enough, but many younger people are struggling to meet these income requirements. Life is difficult enough without landlords imposing unrealistic income standards on prospective tenants.

Q5. **Is there anything you would change?**

Stop increasing rent simply because of "market trends." People need access to affordable housing. I'm not suggesting we return to the days when a 2-bedroom apartment in Olympia could be rented for \$800 a month, as I did over 20 years ago. However, if you are profiting from the residents in this community, you should at least give something back. Offering affordable rent and maintaining the property well would be a great start!

Q6. **Rate your level of support for this policy** Fully support

Q7. **Why did you answer this way?**

By rejecting prospective tenants who have been convicted of non-violent crimes more than five years ago, along with other listed reasons, we not only hinder individuals from reestablishing themselves in society, but we also contribute to an increase in homelessness. This can, in some cases, lead to drug use and wasted lives. We are all human and capable of making poor choices, especially during our youth. Preventing these prospective tenants from securing housing based on these criteria is inhumane.

Q8. **Is there anything you would change?**

Enormous deposits based upon no credit or credit that is below a certain "number"

Q9. **Rate your level of support for this policy** Fully support

Q10. **Why did you answer this way?**

It is unfair to increase a deposit or reject a prospective tenant solely based on having little or no credit history or due to medical and educational debt. No one chooses to be ill, and accumulating medical bills and other expenses due to circumstances such as job loss or an inability to afford a vehicle is unavoidable. Furthermore, taking out loans to pursue higher education should not be viewed negatively. It seems that landlords are attempting to extract as much money as possible from prospective tenants without considering that these are real people simply searching for affordable housing.

Q11. **Is there anything you would change?**

not answered

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Q12. **Rate your level of support for this policy**

Somewhat support

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Q13. **Why did you answer this way?**

If a prospective tenant has a history of eviction for a failure to pay rent, this is a valid concern for landlords, as renting to someone with such a background poses a risk. Evictions due to non-payment or reasons such as being a nuisance or causing property damage should be taken seriously. However, if the eviction was dismissed, withdrawn, or classified as a no-fault eviction, these factors should not be grounds for rejecting the rental application.

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Q14. **Is there anything you would change?**

not answered

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Q15. **Rate your level of support for this policy**

Fully support

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Q16. **Why did you answer this way?**

I believe that everyone deserves a place to live, and we must ensure that all individuals willing to be responsible tenants—meaning they pay their rent on time and take care of the property—can obtain housing. If there is a way to verify the identity of an undocumented immigrant and confirm that they do not have a violent history, they should be allowed to rent housing, regardless of whether they have a Social Security number or can prove their legal status in this country. We should welcome them into our community.

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Q17. **Is there anything you would change?**

not answered

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Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

In March, we had to pay a large deposit because I filed for bankruptcy in September 2024, after losing my job and being unemployed for four months. Despite my partner having good credit, always paying our rent on time, and having excellent references, we still faced challenges.

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Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

Prevent landlords from using bankruptcy as a reason to raise rent and deposit requirements, especially given the widespread job losses and medical debt in recent months.

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Q20. **Do you have any additional concerns about the proposed policies?**

No

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**Respondent No:** 63

**Login:** Registered

**Responded At:** Aug 01, 2025 16:21:04 pm

**Last Seen:** Aug 01, 2025 21:44:15 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Housing case manager, tenant advocate, or other service provider

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

I lost my housing when I experienced a financial emergency, and I wanted to add a roommate to my lease to offset the cost of rent. I was living in a 4 bedroom house with one other roommate. Both of us, at the time, each made enough money individually to cover 2.5 times the rent with our income. The landlord denied my request to add another roommate unless they also had 2.5 times the total monthly rent in income. Given that the rent was \$2,400/month, this would have meant finding another roommate who made at least \$72,000 per year who also wanted to live with roommates and share a bathroom. Because I couldn't find a roommate that met these requirements, I had to move out. For context, I and my former roommate are queer and I experienced consistent misgendering by the landlord. My worry is that landlords are using this tactic to limit lower income people from living in homes that should be able to house multiple people even if they collectively can afford the rent. I also worry that this may be disproportionately applied to tenants with other marginalized identities.

Q5. **Is there anything you would change?**

I would add clarification that landlords cannot limit the number of people on a lease if the total number is otherwise within the city codes for number of residents per bedrooms in the home. I would also add language that tenants do not need to be married or be blood relatives to be on a lease together and collectively meet 2.5 times the rent via their incomes.

Q6. **Rate your level of support for this policy**

Do not support

Q7. **Why did you answer this way?**

I don't have lived experience related to the applicants who would be rejected in these cases. I do have professional experience in economic justice and restorative justice. I do support limiting how criminal records could negatively impact someone's ability to get housing. The last four bullet points make sense to me. I disagree with the first bullet. I wonder for those who could still be denied housing how they are supposed to find housing if these parameters are in place. If someone has done their time for a conviction, I'm not sure I agree with them getting denied housing. The criminal justice system disproportionately convicts marginalized people of crimes and one of the largest correlated factors to those who commit crimes is poverty. If we don't allow people to be housed because of crimes they have already paid their dues and done time for, they won't be able to improve their economic situation when they exit the system and crime rates won't decrease. If we want to foster a system that reduces crime, we need to prevent people from becoming unhoused and financially unstable. Limiting people's ability to be housed only perpetuates crime in our community.

Q8. **Is there anything you would change?**

I would change the first bullet to: Applicants can't be rejected based on convictions that they have completed their full jail or community service sentence for and/or paid all mandated fees for.



Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

This helps prevent discrimination against lower income people and youth. I am 33 and most people in my friend group have at least \$50,000 in student loan debt and are asset limited, and income constrained, which makes it difficult to improve your credit score and puts you at greater risk of financial crises that hurt your credit.

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy**

Somewhat support

Q13. **Why did you answer this way?**

I still think low-income tenants could be impacted by this in ways that aren't equitable. If a person is evicted because they are on a lease where their financial situation changed due to an emergency and they were no longer able to afford rent but they're trying to move into a home where the rent would fit within their new budget, it would be unfair to deny someone access to rent due to the eviction. Low-income (and many moderate-income) people often don't have a financial safety net and one emergency could lead to not being able to afford rent and the only other option being homelessness. With there already being limmited housing, it could take months for someone who has a financial emergency to find new housing that is more affordable to them. For this reason, low-income people facing eviction will stay where they are as long as possible to prevent homelessness. For another example of how this could impact people: if a landlord does a background check on all tenants that collectively make enough money to cover the rent and most applicants have not been evicted, but one has, their entire application being denied isn't fair.

Q14. **Is there anything you would change?**

- Landlords cannot deny applications where tenants have evictions related to documented financial emergencies and they can demonstrate their current income is at least 2.5 times the rent (or when applying with others, their collective income is 2.5 times the rent).

Q15. **Rate your level of support for this policy**

Fully support

Q16. **Why did you answer this way?**

All people deserve housing, regardless of immigration status.

Q17. **Is there anything you would change?**

No.

**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I don't know the solution for this, but transgender people are often outed during the housing application process because their legal name and gender marker on their ID may not align with their gender identity and gender expression. I think if there are any ways for transgender people to report housing discrimination or landlords who are harassing transgender people based on their gender identity, this could help prevent harm happening to transgender people by landlords and hold those accountable who are causing harm.

**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

One of the best things we can do to improve economic advancement of low to moderate income people is to reduce barriers to housing. If people aren't housed, they can't rest and take care of themselves. If they can't rest and take care of themselves, they can't work. If they can't work, they can't make money--and the cycle continues. Part of the City declaring we are a sanctuary city for undocumented people and LGBTQIA+ people must also include inclusive housing policies. We need to stop criminalizing being poor in Olympia and truly hold landlords accountable when they discriminate against marginalized people in rental application processes.

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 64

**Login:** Registered

**Responded At:** Aug 01, 2025 17:36:25 pm

**Last Seen:** Aug 01, 2025 21:39:37 pm

Q1. **Are you a: (select any or all that apply)** Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)** None of the above

Q3. **Rate your level of support for this policy** Fully support

Q4. **Why did you answer this way?**

It is hard for a single person to earn 2.5 times the rent when rents are already out of reach for many of us.

Q5. **Is there anything you would change?**

Rentals should be affordable for the middle and lower class.

Q6. **Rate your level of support for this policy** Somewhat support

Q7. **Why did you answer this way?**

due to the statement regarding the sealed records

Q8. **Is there anything you would change?**

I would add sealed records as part of the unless statement in sentence 1

Q9. **Rate your level of support for this policy** Fully support

Q10. **Why did you answer this way?**

Housing should be made available to all regardless of credit rating

Q11. **Is there anything you would change?**

no

Q12. **Rate your level of support for this policy** Fully support

Q13. **Why did you answer this way?**

There can be many reasons for evictions.

Q14. **Is there anything you would change?**

no

Q15. **Rate your level of support for this policy** Fully support

**Q16. Why did you answer this way?**

the necessary precautions are being taken to be certain that minimal eligibility is being met

---

**Q17. Is there anything you would change?**

no

---

**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 65

**Login:** Registered

**Responded At:** Aug 01, 2025 17:37:08 pm

**Last Seen:** Aug 02, 2025 00:34:31 am

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Credit history (or credit history of someone in your household)  
Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

It's unrealistic to expect even that much.

Q5. **Is there anything you would change?**

Limit at 2x for household

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

not answered

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

not answered

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

not answered

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy**

Fully support

**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 66

**Login:** Registered

**Responded At:** Aug 01, 2025 18:23:21 pm

**Last Seen:** Aug 02, 2025 01:13:56 am

Q1. **Are you a: (select any or all that apply)** Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)** None of the above

Q3. **Rate your level of support for this policy** Fully support

Q4. **Why did you answer this way?**

I have several friends who could not meet the high income requirements and I have not been able to move into a less expensive apartment because of my income.

Q5. **Is there anything you would change?**

I would make it 2 times not 2.5

Q6. **Rate your level of support for this policy** Fully support

Q7. **Why did you answer this way?**

People make mistakes. They should be given a chance to move past those mistakes.

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy** Fully support

Q10. **Why did you answer this way?**

When I got divorced, I had a good job and was paying the rent on my apartment, but no credit history because everything had been in my ex's name. If I had tried to move while I was working on building my credit history I would not have been able to if my credit was reviewed.

Q11. **Is there anything you would change?**

I would suggest that a person should be able to show their rent/mortgage payment history instead of their credit history.

Q12. **Rate your level of support for this policy** Fully support

Q13. **Why did you answer this way?**

This is just logical

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy**

Fully support

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Q16. **Why did you answer this way?**

Everyone deserves a chance at a home

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Q17. **Is there anything you would change?**

not answered

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Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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Q20. **Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 67

**Login:** Registered

**Responded At:** Aug 01, 2025 18:42:32 pm

**Last Seen:** Aug 02, 2025 00:44:06 am

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	None of the above
Q3. Rate your level of support for this policy	Somewhat support
Q4. Why did you answer this way?	A person could make less than 2.5 times the rent and still be able to manage if other expenses were low.
Q5. Is there anything you would change?	not answered
Q6. Rate your level of support for this policy	Fully support
Q7. Why did you answer this way?	Past bad behavior should not stand in the way of a rehabilitated person (s) obtaining housing.
Q8. Is there anything you would change?	not answered
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	Seems reasonable.
Q11. Is there anything you would change?	not answered
Q12. Rate your level of support for this policy	Somewhat support
Q13. Why did you answer this way?	Not all landlords are fair in their decisions.
Q14. Is there anything you would change?	not answered
Q15. Rate your level of support for this policy	Neutral/unsure

**Q16. Why did you answer this way?**

Landlords should not use undocumented status against a person, such as reporting them to ICE. However, a landlord can require some proof of ability to pay.

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Would like to raise a question related to rental services. Seniors who own their own home are eligible for some utility discounts. However, as a tenant we are not eligible.

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 68

**Login:** Registered

**Responded At:** Aug 01, 2025 19:35:42 pm

**Last Seen:** Aug 02, 2025 02:26:49 am

Q1. **Are you a: (select any or all that apply)** Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)** None of the above

Q3. **Rate your level of support for this policy** Fully support

Q4. **Why did you answer this way?**

I think households should be able to combine incomes.

Q5. **Is there anything you would change?**

No

Q6. **Rate your level of support for this policy** Fully support

Q7. **Why did you answer this way?**

I think those are reasonable requirements.

Q8. **Is there anything you would change?**

I wouldn't want any convicted sex offender being able to rent

Q9. **Rate your level of support for this policy** Fully support

Q10. **Why did you answer this way?**

I feel those requirements are perfectly reasonable

Q11. **Is there anything you would change?**

No

Q12. **Rate your level of support for this policy** Fully support

Q13. **Why did you answer this way?**

Perfectly reasonable requirements. More than fair.

Q14. **Is there anything you would change?**

No

Q15. **Rate your level of support for this policy** Fully support

**Q16. Why did you answer this way?**

I feel these are very nondiscriminatory requirements.

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**Q17. Is there anything you would change?**

No

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 69

**Login:** Registered

**Responded At:** Aug 01, 2025 19:41:53 pm

**Last Seen:** Aug 02, 2025 02:36:27 am

Q1. **Are you a: (select any or all that apply)** Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)** None of the above

Q3. **Rate your level of support for this policy** Fully support

Q4. **Why did you answer this way?**

High amount of unhoused in Olympia

Q5. **Is there anything you would change?**

not answered

Q6. **Rate your level of support for this policy** Fully support

Q7. **Why did you answer this way?**

Many unhoused in Olympia

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy** Fully support

Q10. **Why did you answer this way?**

Should be based on past rental history instead

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy** Fully support

Q13. **Why did you answer this way?**

So many unhoused in Olympia it will only get worse with the economy going into recession.

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy** Fully support

**Q16. Why did you answer this way?**

Racist policy

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

No

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

No

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**Q20. Do you have any additional concerns about the proposed policies?**

No

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**Respondent No:** 70

**Login:** Registered

**Responded At:** Aug 01, 2025 21:42:13 pm

**Last Seen:** Aug 02, 2025 03:05:16 am

Q1. **Are you a: (select any or all that apply)** Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)** None of the above

Q3. **Rate your level of support for this policy** Fully support

Q4. **Why did you answer this way?**

It is highly discriminatory and ludicrous for a landlord to require that \*each\* adult in the household earn 2.5x (or higher) the monthly rent. That effectively makes it MORE difficult for a family or set of roommates to secure housing, especially at a time when rental rates are already astronomically high and housing is limited. It shouldn't be harder for 2+ adults to find housing together than it is separately.

Q5. **Is there anything you would change?**

2.5 is a preferred limit, but up to 3x the monthly rent would also be reasonable.

Q6. **Rate your level of support for this policy** Somewhat support

Q7. **Why did you answer this way?**

I fully support a policy where applicants can't be rejected for arrest records that did not result in conviction or where the conviction has been vacated/expunged. I also generally support a policy that makes it easier for formerly convicted people to secure housing if they have since established a track record of abiding by the law and not being a threat to others.

Q8. **Is there anything you would change?**

The proposed policy on applicants with convictions 5+ years old should include a stipulation that those applicants have also not been arrested for any of the same types of offenses or committed parole violations within the past 5 years. The proposed policy on applicants with crimes committed as a minor is too broad. Someone who was convicted at age 15-17 of a violent crime against another person or certain sex crimes should also be subject to additional scrutiny for at least a 5-year period and/or abide by certain stipulations, such as no additional recent arrests or parole violations for such crimes and/or being required to co-sign with another adult.

Q9. **Rate your level of support for this policy** Somewhat support

Q10. **Why did you answer this way?**

Applicants who are successfully managing existing medical/educational debt should not face restrictions on housing. Likewise, applicants should not be rejected based on their credit history if they have an approved co-signer.

Q11. **Is there anything you would change?**

It seems reasonable to require applicants to meet some sort of minimal credit history requirements, though the threshold for this should be accessible, unless the applicant is a victim of domestic violence.

Q12. **Rate your level of support for this policy**

Fully support

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Q13. **Why did you answer this way?**

People shouldn't be penalized for improper/withdrawn evictions or evictions literally known as "no fault." There should also be a path for them to be able to secure housing if they have satisfied previous judgments.

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Q14. **Is there anything you would change?**

There needs to be some sort of statute of limitations on previous evictions. An applicant who was evicted 5+ years ago for lease violations not related to non-payment or criminal offenses shouldn't still be facing hurdles in securing housing.

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Q15. **Rate your level of support for this policy**

Fully support

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Q16. **Why did you answer this way?**

There are ultimately just two things a landlord should need to evaluate: whether an applicant can pay rent, and whether the applicant is a danger to other people/property. Immigration status is not a direct reflection of either of these benchmarks.

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Q17. **Is there anything you would change?**

not answered

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Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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Q20. **Do you have any additional concerns about the proposed policies?**

I'm concerned the proposed policies do not take into consideration applicants who may have struggled with mental illness, specifically people who have struggled with depression and hoarding disorders. While I understand concerns about property damage, etc, someone who was previously evicted for a lease violation on the basis of cleanliness or neglect (hallmarks of mental illness) shouldn't be penalized and shamed in perpetuity by having those violations forever count as a strike against any future rental application. Treating these people with compassion and allowing the space for people to improve their situation safely is how we can help keep mentally ill people from being rendered homeless. Someone whose mental health struggles previously resulted in relatively minor, passive property damage due to neglect, but who otherwise was a model tenant, does not pose the same risk as someone previously evicted for lighting campfires in their living room, throwing chairs at the wall, or running a meth lab out of their apartment.

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**Respondent No:** 71

**Login:** Registered

**Responded At:** Aug 02, 2025 07:13:57 am

**Last Seen:** Aug 02, 2025 14:04:42 pm

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	None of the above
Q3. Rate your level of support for this policy	Fully support
Q4. Why did you answer this way?	2.5x seems like a fair number for both renters and landlords, and using the combined income of all tenants just makes sense.
Q5. Is there anything you would change?	A cap at 2x rent would make housing more accessible/easier to attain.
Q6. Rate your level of support for this policy	Fully support
Q7. Why did you answer this way?	This policy seems both fair and follows common sense when it comes to community safety.
Q8. Is there anything you would change?	Nope
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	Again, this seems fair and sensible.
Q11. Is there anything you would change?	No
Q12. Rate your level of support for this policy	Fully support
Q13. Why did you answer this way?	Fair and sensible
Q14. Is there anything you would change?	No
Q15. Rate your level of support for this policy	Fully support

**Q16. Why did you answer this way?**

Fair, sensible, and good for the community

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

No

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

No

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**Q20. Do you have any additional concerns about the proposed policies?**

No

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**Respondent No:** 72

**Login:** Registered

**Responded At:** Aug 04, 2025 08:45:35 am

**Last Seen:** Aug 04, 2025 15:40:19 pm

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	Credit history (or credit history of someone in your household) Income too low (or income of someone in your household was too low)
Q3. Rate your level of support for this policy	Fully support
Q4. Why did you answer this way?	No one actually needs 3x the money of their rent to survive. We just need to not be homeless.
Q5. Is there anything you would change?	not answered
Q6. Rate your level of support for this policy	Fully support
Q7. Why did you answer this way?	I think that everyone deserves housing and we shouldn't exclude criminals from housing for ANY reasons! If they did their time, let them reenter society without barriers. Most crimes happen because of systemic failure, so lets not keep that failure going.
Q8. Is there anything you would change?	not answered
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	Credit history should be 100% private, if not eliminated all together! It's a rigged system against the poor.
Q11. Is there anything you would change?	not answered
Q12. Rate your level of support for this policy	Fully support
Q13. Why did you answer this way?	everyone deserved housing regardless of their past!
Q14. Is there anything you would change?	not answered
Q15. Rate your level of support for this policy	Fully support

**Q16. Why did you answer this way?**

There should be no barriers for immigrants! They have just a right to housing as we all do.

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I work a full time social work job and CAN'T qualify for a two bedroom apartment in this town. I have a master degree. I do a very hard job. I should be able to afford a BASIC shelter!

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Beyond rent cap, it should include a serious ROLL BACK!

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 73

**Login:** Registered

**Responded At:** Aug 04, 2025 09:15:18 am

**Last Seen:** Aug 04, 2025 16:11:42 pm

**Q1. Are you a: (select any or all that apply)**

Renter outside Olympia

Housing case manager, tenant advocate, or other service provider

**Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Criminal history (or criminal history of someone in your household)

Credit history (or credit history of someone in your household)

Rental history (or rental history of someone in your household)

Income too low (or income of someone in your household was too low)

**Q3. Rate your level of support for this policy**

Fully support

**Q4. Why did you answer this way?**

According to a 2024 report by Thurston County Regional Planning Council, the area media rent was \$1,592/month. This means most property managers are looking for prospective tenants to bring home between 3,184-4,776/month. At the minimum wage rate of 16.66/hour, this would require a single-earner household to work an average of 72 hours a week.

**Q5. Is there anything you would change?**

not answered

**Q6. Rate your level of support for this policy**

Fully support

**Q7. Why did you answer this way?**

not answered

**Q8. Is there anything you would change?**

not answered

**Q9. Rate your level of support for this policy**

Fully support

**Q10. Why did you answer this way?**

not answered

**Q11. Is there anything you would change?**

not answered

**Q12. Rate your level of support for this policy**

Fully support

**Q13. Why did you answer this way?**

not answered

**Q14. Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy**

Fully support

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Q16. **Why did you answer this way?**

not answered

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Q17. **Is there anything you would change?**

not answered

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Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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Q20. **Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 74

**Login:** Registered

**Responded At:** Aug 04, 2025 10:03:57 am

**Last Seen:** Aug 04, 2025 16:25:35 pm

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	Income too low (or income of someone in your household was too low)
Q3. Rate your level of support for this policy	Do not support
Q4. Why did you answer this way?	2.5 times the rent is still way too high for me, I'm currently spending 73% of my monthly income on rent because I'm not able to work.
Q5. Is there anything you would change?	Change the income requirement to 1.5 times the rent?
Q6. Rate your level of support for this policy	Fully support
Q7. Why did you answer this way?	not answered
Q8. Is there anything you would change?	not answered
Q9. Rate your level of support for this policy	Somewhat support
Q10. Why did you answer this way?	I support every part of this as written, but would not support if the landlord was prohibited from considering a credit history simply showing poor spending decisions outside the medical/educational exceptions.
Q11. Is there anything you would change?	see above
Q12. Rate your level of support for this policy	Fully support
Q13. Why did you answer this way?	not answered
Q14. Is there anything you would change?	not answered
Q15. Rate your level of support for this policy	Fully support

**Q16. Why did you answer this way?**

We already deny immigrants/refugees too many benefits. Also if they know they will be asked about their lawful presence in the U.S., they will be forced into unacceptable alternatives for shelter.

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**Q17. Is there anything you would change?**

No

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

Because of rental prices, I was forced to enter a LIHTC property because my income falls between 30 and 40% of AMI and vouchers are not available . Even after all of the burden of being in the "affordable housing" LIHTC group, my rent is still almost 75% of my income.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Unfortunately, I think this is more of a state and federal issue. The only thing I can think of is to partner with nonprofit groups and their volunteers to build more low-income housing.

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**Q20. Do you have any additional concerns about the proposed policies?**

No.

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**Respondent No:** 75

**Login:** Registered

**Responded At:** Aug 04, 2025 10:20:06 am

**Last Seen:** Aug 04, 2025 16:45:33 pm

Q1. <b>Are you a: (select any or all that apply)</b>	Housing case manager, tenant advocate, or other service provider
Q2. <b>Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)</b>	Criminal history (or criminal history of someone in your household) Credit history (or credit history of someone in your household) Rental history (or rental history of someone in your household) Income too low (or income of someone in your household was too low) Immigration status or lack of a Social Security Number (or someone in your household's immigration status)
Q3. <b>Rate your level of support for this policy</b>	Somewhat support
Q4. <b>Why did you answer this way?</b>	Would be better if it were closer to 1.5 times monthly rent. According to apartments.com, an average 1 bdrm apt in Oly is roughly \$1,500/month. $2.5 \times \$1,500 = \$3,750$ /month income to qualify for an average 1 bdrm. $\$3,750 \times 12 \text{ months} = \$45,000$ per year; median individual income in Olympia according to census.gov is \$43,300/year. For households that can combine to meet this requirement that is fine, but if someone is a single renter, many (at least half) of people still wouldn't qualify. Also, minimum wage in WA is \$16.66 per hour as of Jan 2025; $\$16.66/\text{hour} \times 40 \text{ hours} \times 52 \text{ weeks in a year} = \$34,650/\text{year in income}$ . So a single person working full time at minimum wage in Olympia couldn't income qualify for the average 1 bdrm apartment at 2.5 times rent in income. At 2 times income it would be 36,000 (still not able to qualify), and at 1.5 would be \$27,000 (able to qualify). Food for thought!
Q5. <b>Is there anything you would change?</b>	See answer 4
Q6. <b>Rate your level of support for this policy</b>	Somewhat support
Q7. <b>Why did you answer this way?</b>	The only thing that gives me pause is that appeals/additional clarifying information about convictions is for landlord consideration only.
Q8. <b>Is there anything you would change?</b>	It would be better for formalize an appeal process for additional information/clarifying information around convictions that an independent review board could approve or deny
Q9. <b>Rate your level of support for this policy</b>	Somewhat support
Q10. <b>Why did you answer this way?</b>	People who make great renters and have stable income can have very poor credit; 7 years is a long history to use to consider whether someone is in a good place to be a stable renter right now.
Q11. <b>Is there anything you would change?</b>	Eliminate credit history form renter screenings, especially if you are already allowing income verification at something as high as 2.5x rent in income monthly.

Q12. **Rate your level of support for this policy**

Somewhat support

Q13. **Why did you answer this way?**

Headed in the right direction!

Q14. **Is there anything you would change?**

Create an accompanying policy that requires landlords to explore opportunities for mutual lease termination in lieu of evictions wherever possible to prevent unnecessary evictions on someone's record in the first place.

Q15. **Rate your level of support for this policy**

Fully support

Q16. **Why did you answer this way?**

Love it

Q17. **Is there anything you would change?**

N/A

Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

N/A

Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

N/A

Q20. **Do you have any additional concerns about the proposed policies?**

N/A



**Respondent No:** 76

**Login:** Registered

**Responded At:** Aug 04, 2025 10:28:29 am

**Last Seen:** Aug 04, 2025 17:16:45 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Housing case manager, tenant advocate, or other service provider

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Criminal history (or criminal history of someone in your household)

Credit history (or credit history of someone in your household)

Rental history (or rental history of someone in your household)

Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

not answered

Q5. **Is there anything you would change?**

not answered

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

People change. Recovery is possible. One's past should not define them

Q8. **Is there anything you would change?**

Even if denied and given the opportunity to provide additional information, I do not honestly believe landlords would take that into consideration

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

not answered

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

not answered

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy**

Somewhat support

**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

As a person in recovery, I have worked very hard to change so much of my life. I have not had any new criminal charges is several years, but past convictions have been reason for denial. I also have worked really hard to fix my credit, but that takes time. This is also another deciding factor that has caused me to be denied. I am now a mother and have found it difficult to secure decent reasonable housing for my child and me. What I am able to find is either overpriced or really run down. Or I have to pay some enormous amount of extra deposit.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 77

**Login:** Registered

**Responded At:** Aug 04, 2025 10:32:23 am

**Last Seen:** Aug 04, 2025 17:29:31 pm

Q1. Are you a: (select any or all that apply)	Renter in Olympia Housing case manager, tenant advocate, or other service provider
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	None of the above
Q3. Rate your level of support for this policy	Fully support
Q4. Why did you answer this way?	not answered
Q5. Is there anything you would change?	not answered
Q6. Rate your level of support for this policy	Fully support
Q7. Why did you answer this way?	not answered
Q8. Is there anything you would change?	not answered
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	not answered
Q11. Is there anything you would change?	not answered
Q12. Rate your level of support for this policy	Fully support
Q13. Why did you answer this way?	not answered
Q14. Is there anything you would change?	not answered
Q15. Rate your level of support for this policy	Fully support

**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 78

**Login:** Registered

**Responded At:** Aug 04, 2025 10:50:05 am

**Last Seen:** Aug 04, 2025 17:45:58 pm

Q1. Are you a: (select any or all that apply)	Housing case manager, tenant advocate, or other service provider
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	Criminal history (or criminal history of someone in your household) Credit history (or credit history of someone in your household) Rental history (or rental history of someone in your household) Income too low (or income of someone in your household was too low)
Q3. Rate your level of support for this policy	Fully support
Q4. Why did you answer this way?	With the scarcity of housing opportunities, placing a restrictive financial barrier is only going to further limit a person's ability to find stable housing.
Q5. Is there anything you would change?	not answered
Q6. Rate your level of support for this policy	Fully support
Q7. Why did you answer this way?	not answered
Q8. Is there anything you would change?	not answered
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	not answered
Q11. Is there anything you would change?	not answered
Q12. Rate your level of support for this policy	Fully support
Q13. Why did you answer this way?	not answered
Q14. Is there anything you would change?	not answered
Q15. Rate your level of support for this policy	Fully support

**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 79

**Login:** Registered

**Responded At:** Aug 04, 2025 10:59:42 am

**Last Seen:** Aug 04, 2025 17:44:51 pm

Q1. Are you a: (select any or all that apply)	Housing case manager, tenant advocate, or other service provider
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	<p>Criminal history (or criminal history of someone in your household)</p> <p>Credit history (or credit history of someone in your household)</p> <p>Rental history (or rental history of someone in your household)</p> <p>Income too low (or income of someone in your household was too low)</p> <p><b>Other (please specify)</b></p> <p>Source of Income, presence of service animal, household size,</p>
Q3. Rate your level of support for this policy	Fully support
Q4. Why did you answer this way?	<p>Rent has gone up much faster than tenants' income. For individuals with fixed incomes, high ratios give them little options, and forces them into worse living situations. On average, most tenants pay their rent before other bills, making high income/rent ratios not an accurate way to determine whether someone will pay rent or not.</p>
Q5. Is there anything you would change?	<p>not answered</p>
Q6. Rate your level of support for this policy	Fully support
Q7. Why did you answer this way?	<p>Everyone needs housing. Further, involvement with law enforcement is a systemic issue that impacts communities of color at higher rates, even though those communities aren't more likely to commit crimes as a whole.</p>
Q8. Is there anything you would change?	<p>As described above, it seems like certain convictions could be used as an automatic denial. Every application should be viewed on a case by case basis.</p>
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	<p>Screening criteria keeps getting more onerous every year. This makes it harder and harder for people to find housing, and likely increases evictions as it is harder for people to leave their current living situation when it becomes unaffordable.</p>
Q11. Is there anything you would change?	<p>not answered</p>
Q12. Rate your level of support for this policy	Fully support

**Q13. Why did you answer this way?**

There are many evictions that get filed that lack merit. However, the mere filing of the case can have lasting consequences for tenants.

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**Q14. Is there anything you would change?**

not answered

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**Q15. Rate your level of support for this policy**

Fully support

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**Q16. Why did you answer this way?**

A tenant's immigration status is none of the land lord's concern.

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 80

**Login:** Registered

**Responded At:** Aug 04, 2025 11:02:17 am

**Last Seen:** Aug 04, 2025 17:51:31 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Criminal history (or criminal history of someone in your household)  
Credit history (or credit history of someone in your household)  
Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

Many private landlords and companies I've seen say 3-4x rent requirements, which, within this economy, can be particularly concerning.

Q5. **Is there anything you would change?**

not answered

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

Many individuals who have been convicted for crimes have been hired or employed by established organizations and businesses. It's incredibly important that those who work hard, who are able to maintain a credible job, should also be able to maintain comfortable housing after they have been released from probation.

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

not answered

Q11. **Is there anything you would change?**

Applicants should not be rejected for housing due to credit history dependent on divorce and court divorce circumstances. E/g a tenant owns a home, which has gone into preforeclosure, due to his ex not paying the mortgage despite the court telling her to do so. This hits his credit every month, and the divorce case has been ongoing for an extended period of time.

Q12. **Rate your level of support for this policy**

Somewhat support

Q13. **Why did you answer this way?**

not answered

**Q14. Is there anything you would change?**

not answered

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**Q15. Rate your level of support for this policy**

Neutral/unsure

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**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 81

**Login:** Registered

**Responded At:** Aug 04, 2025 11:47:27 am

**Last Seen:** Aug 04, 2025 17:55:04 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Credit history (or credit history of someone in your household)

Rental history (or rental history of someone in your household)

Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Somewhat support

Q4. **Why did you answer this way?**

It's hard to make double the rent just your self. But then be able to trust someone else to live with you is worse. I REALLY FEEL that HAVEING to make a certain amount above the rent as a requirement is STRESSFUL and just hard enough for the welfare people lower income .

Q5. **Is there anything you would change?**

As long as they have enough to cover RENT and the power bill and be able to have enough to live on until next pay check shouldn't be an issue ( I don't think it any ones business really).

Q6. **Rate your level of support for this policy**

Somewhat support

Q7. **Why did you answer this way?**

I think it should be on case by case. Approval. BUT THEN AGAIN there are so many company's / managers what ever that are prejudice to anyone that has any criminal records. Even childhood . .

Q8. **Is there anything you would change?**

I feel that NO ONE SHOULD BE JUDGE FOR A PLACE TO LIVE. On there criminal records!! PEOPLE DO CHANGE . OR LEARN .

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

IVE BEEN REJECTED DUE TO HAVEING NO CREDIT WITCH IS THE SAME AS HAVEING BAD CREDIT. I feel that needs to change .. It just means I smart I didn't have any income so I didn't create any bills!!!

Q11. **Is there anything you would change?**

TEACH PEOPLE ABOUT CREDIT. There's a lot of people out there today that still has no idea what's a credit score. Mine is 577 only reason it's even that number is because I check it often so it goes up. I don't have income so why creat any bills to get good credit . THATS NOT FAIR. My EX husband got all the credit.

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

not answered

**Q14. Is there anything you would change?**

not answered

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**Q15. Rate your level of support for this policy**

Do not support

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**Q16. Why did you answer this way?**

I'm sorry. I feel for all them getting there family torn apart and what's happening to them. But before all that. They treat us like shit here and scam the USA for everything we all have . And laugh at all of us that have nothing . I'm not a heartless person . Just one that has been. Suffering from low income and watch a lot of people from other country get handed everything so easily .. and I'm denied .

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**Q17. Is there anything you would change?**

SUPPORT THE LOW INCOME PEOPLE MORE . IM not just saying the homeless . I'm saying. Disability people , seniors on limited income amonth that go with out a lot every month. Same as low income people. !!!

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

Always judge because I didn't have credit , I was always put in the BAD credit . So I would loose out on the screening fee of course. And THAT ADDS UP!! Never had a landlord so that was another rejection. And my Income. Never could meet the guidelines . 2 to sometimes I've seen up to 5 times the rent amount they wanted . So I couldn't find a place to live for over 8 years . Before all that it left me STUCK. In an abusive marriage due to all that. So I finally said enough was enough an left . I thought safe place would help me .( That place is a joke ) They turn away more women run for help then I know they help!!! Fact!! They wouldn't help me unless I gave up the only thing I had left my dog . Witch was a service Pitt that sensed my seizures . So I got help getting an R.V. and someone let me park it in the yard in Olympia. You couldn't see it from the road in the city . After living there a couple years code enforcement came Needless to say I had to leave the RV . I had no where to go. I ended up just walking away with what I could in my hands. I was on the houseing list for 4 years everyone got there vouchers that I applied online with BUT ME !!! So I got help with community action case workers. To fill out applications for any place I could I only get \$450 a month to live on. For just me and 2 dogs. With me HAVEING ALOT of medical issues ALOT, in and out of the Hospital, I couldn't get HUD to reply to me . Houseing authority always tells u to keep in touch with them but they won't return your calls. ITS A VICIOUS CIRCLE THAT NOONE WOULD KEEP GOING IN . Let me tell you I WAS SO UP SET I FELT LIKE I WAS. BEING LIKE TARGETED BY NOT BEING ALOUD TO HAVE A PLACE TO LIVE FOR SOME REASON. ( Never in trouble with the law) After almost 2 years of this I FINALLY TOLD HUD AND HOUSEING THAT I WAS GANNA SUE THEM AND WAS PICKING AN ATTORNEY, and about 15 days latter a houseing voucher came available for me. I have gotten PTSD form all of the crap I had to go threw . SAFE PLACE. Is a joke I am a servicor from being trafficked from my mom. Then my ex husband of 11 years RAPED me in front of my 8 year old and admitted to it and nothing happened to him . He called cps lied and got my kids cuz I didn't have a place to live . He beat the hell out of my girls . And sexually . And I got them hating me . This town and the places that are supposed to help us victims REALLY need a reality check big time. All they want is a hand in the money Jar NO ONE IS OUT THERE FOR THE PEOPLE ANY MORE . NO ONE PUTS THERE HEARTS INTO THERE JOBS ANY MORE.

---

**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

MORE PUBLIC INPUT FROM THE POOR AND ACTUALLY LISTIN TO US . And actually try it. Less judgement towards the poor and homeless not all of us use drugs / or are criminals!!!!

---

**Q20. Do you have any additional concerns about the proposed policies?**

Where are the sex offenders supposed to go. There should be more houseing for them as well. The ones that haven't reifended SENCE there child hood. Shouldn't have it on there record. Sex offenders that have offended as an adult and are out of prison. And don't have any where to live . Should be able to live in some kinda houseing for them . SENCE NO ONE ELES WILL ALLOW THEM ANY WHERE ELES!!! And maybe it should be like a secured apartment place so there isn't any victim s in there place or under aged. I guess.

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**Respondent No:** 82

**Login:** Registered

**Responded At:** Aug 04, 2025 12:34:52 pm

**Last Seen:** Aug 04, 2025 19:15:00 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Housing case manager, tenant advocate, or other service provider

**Other (please specify)**

Planning Commissioner for City of Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Credit history (or credit history of someone in your household)

Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

Expecting 3x or more in earnings while the minimum wage is still under 20 dollars an hour and our properties in the area are asking for over 1000 dollars means that many people can't meet this requirement. It leaves apartments that could be utilized vacant.

Q5. **Is there anything you would change?**

I would make it 2x the rent

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

We have a growing re-entry population in Olympia and need to make sure that those community members are treated with respect and dignity when finding housing. It would also make it easier for social workers to house people more quickly and effectively.

Q8. **Is there anything you would change?**

no

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

As a housing case manager, credit issues are the number one reason why I have applications denied by properties. Credit scores take a very long time to build and only a short time to get destroyed.

Q11. **Is there anything you would change?**

Credit scores should not be used at all

Q12. **Rate your level of support for this policy**

Fully support



**Q13. Why did you answer this way?**

Many people who experience eviction have a hard time finding new housing, causing a growth in houseless community members.

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**Q14. Is there anything you would change?**

Evictions should not be used in determination of renting to a person if they are over 2 years old

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**Q15. Rate your level of support for this policy**

Fully support

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**Q16. Why did you answer this way?**

As a sanctuary city we must continue to have safe living spaces for those who come here for support

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**Q17. Is there anything you would change?**

no

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Support organizations who have housing teams with funding based on what populations they serve Family Support Center - families with children Community Youth Services - community members between the ages of 16-24 Community Action Council - Single adults over 24 years old, Couples with no children, seniors, and veterans Safeplace and Innovations - Domestic violence survivors

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**Q20. Do you have any additional concerns about the proposed policies?**

no

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**Respondent No:** 83

**Login:** Registered

**Responded At:** Aug 04, 2025 12:44:35 pm

**Last Seen:** Aug 04, 2025 19:06:29 pm

**Q1. Are you a: (select any or all that apply)**

Renter in Olympia

Housing case manager, tenant advocate, or other service provider

**Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Criminal history (or criminal history of someone in your household)

Credit history (or credit history of someone in your household)

Rental history (or rental history of someone in your household)

Income too low (or income of someone in your household was too low)

**Other (please specify)**

\*Previous evictions or money owing to a utility or other landlord

\*Too many people (children) in the household for the number of bedrooms \*Rental assistance voucher is temporary and not the full term of the lease (voucher is for 6 months and lease term is 1 year)

**Q3. Rate your level of support for this policy**

Fully support

**Q4. Why did you answer this way?**

Lack of income or "enough" income is a barrier to obtaining housing

**Q5. Is there anything you would change?**

I would lower it to 2.0 times the rent. Stats show much of our community is rent burdened or extremely rent burdened. Inflation in the rental market has greatly outpaced wages in the last 10 years and it's not reasonable to expect a household to have 3x the rent on excess income any longer.

**Q6. Rate your level of support for this policy**

Fully support

**Q7. Why did you answer this way?**

Criminal history is often over relied upon by a property manager who simply doesn't want to rent to a specific person.

**Q8. Is there anything you would change?**

WA doesn't have a "lifetime" registration for sex offenders. I could see a situation where an applicant is still denied due to being 8 years into a 10 year registry even if this statute goes into effect. This is the most common situation RSOs face when looking for housing- they are many years out from their crime, but still have to register and the current law allows landlords to deny even if no other crimes have been committed and the person is almost done registering.

**Q9. Rate your level of support for this policy**

Fully support

**Q10. Why did you answer this way?**

I fully support the clause that an applicant can't be rejected over credit if they are using a Housing Choice voucher.

**Q11. Is there anything you would change?**

This should include credit AND previous unlawful detainers/evictions.

Q12. **Rate your level of support for this policy**

Fully support

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Q13. **Why did you answer this way?**

Evictions and debt owing to landlords and utilities are a top reason why people experiencing homelessness remain homeless.

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Q14. **Is there anything you would change?**

not answered

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Q15. **Rate your level of support for this policy**

Fully support

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Q16. **Why did you answer this way?**

This is a needed change and protection for people without SSNs.

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Q17. **Is there anything you would change?**

not answered

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Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I am a housing case manager and my clients are often denied housing due to historical evictions and poor credit. If someone becomes disabled and can't afford their housing, then are evicted or leave the home with a poor rental reference, then these clients often struggle with finding subsequent housing. This is the largest cause of homelessness in our area.

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Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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Q20. **Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 84

**Login:** Registered

**Responded At:** Aug 04, 2025 12:48:50 pm

**Last Seen:** Aug 04, 2025 19:41:05 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Credit history (or credit history of someone in your household)

Rental history (or rental history of someone in your household)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

I fully agree due to how high rent has gotten, it's absolutely insane to ask for 2.5x the rent when the rent is at a ridiculous price already.

Q5. **Is there anything you would change?**

not answered

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

not answered

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

I'm one of the lucky few who does make 2.5x the rent and have gotten rejected for having no credit. not even bad credit? So how on earth can i not get an apartment i can clearly afford just cause i haven't gone in debt for credit. Especially if they don't allow for a cosigner on top of that. Its infuriating.

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

not answered

Q14. **Is there anything you would change?**

not answered

Q15. Rate your level of support for this policy

Fully support

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Q16. Why did you answer this way?

not answered

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Q17. Is there anything you would change?

not answered

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Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.

Everything is through a screening process you cant even talk to anyone before being rejected for having no credit, doesn't matter if you have 2.5x the rent or a cosigner, you don't even get a dog in the fight, you don't get any humanity behind it. it's so frustrating.

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Q19. Do you have any other suggestions or ideas for how the City might address this issue?

not answered

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Q20. Do you have any additional concerns about the proposed policies?

not answered

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**Respondent No:** 85

**Login:** Registered

**Responded At:** Aug 04, 2025 14:33:00 pm

**Last Seen:** Aug 04, 2025 21:26:42 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Criminal history (or criminal history of someone in your household)  
Credit history (or credit history of someone in your household)  
Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

Because it makes sense. A keratin doesn't need to earn 3 times the rent in order to afford the rent. All income should be considered in the calculation.

Q5. **Is there anything you would change?**

No

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

I agree with all points.

Q8. **Is there anything you would change?**

I might even make the restrictions on the first point looser. If someone, day, damaged property 5 years ago, no criminal activity since, why should they be rejected on that basis alone? I understand that landlords need to protect their investments, but people can change and should be given a chance after having demonstrated changed behavior (no new convictions).

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

Again, makes perfect sense.

Q11. **Is there anything you would change?**

No

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

I agree

Q14. **Is there anything you would change?**

No

Q15. **Rate your level of support for this policy**

Fully support

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Q16. **Why did you answer this way?**

These things make no difference on the suitability of a tenant.

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Q17. **Is there anything you would change?**

No

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Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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Q20. **Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 86

**Login:** Registered

**Responded At:** Aug 04, 2025 20:55:33 pm

**Last Seen:** Aug 05, 2025 03:38:35 am

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	Income too low (or income of someone in your household was too low)
Q3. Rate your level of support for this policy	Fully support
Q4. Why did you answer this way?	Some property managers/owners are asking for monthly income 3-3.5X the rent, which is a high ask even for a professional salary in the Olympia area, given the high cost of housing
Q5. Is there anything you would change?	No
Q6. Rate your level of support for this policy	Fully support
Q7. Why did you answer this way?	Allows increased housing for individuals at high risk of housing instability
Q8. Is there anything you would change?	No
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	Increased equity in housing access
Q11. Is there anything you would change?	No
Q12. Rate your level of support for this policy	Fully support
Q13. Why did you answer this way?	Reduce barriers to housing for individuals at otherwise higher risk of housing insecurity
Q14. Is there anything you would change?	No
Q15. Rate your level of support for this policy	Fully support



**Q16. Why did you answer this way?**

Improved equity and access for individuals at higher risk of housing insecurity

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**Q17. Is there anything you would change?**

No

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

Olympia (and the surrounding communities) are relatively expensive and competitive housing markets, given local wages and the overall cost of living. Housing insecurity is a serious problem, and research shows that a focus on 'housing first' has a secondary benefit of improving many social/health outcomes. Any efforts that reduce barriers to housing security are greatly needed.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 87

**Login:** Registered

**Responded At:** Aug 04, 2025 22:14:10 pm

**Last Seen:** Aug 05, 2025 05:03:14 am

Q1. **Are you a: (select any or all that apply)**

Renter outside Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Credit history (or credit history of someone in your household)

Rental history (or rental history of someone in your household)

Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

I personally think it shouldn't be over TWO TIMES the rent but that wasn't a choice. Some of us have to make tough choices and being able to find somewhere decent to live while we're on a small fixed income shouldn't be one of them!

Q5. **Is there anything you would change?**

There shouldn't be any kind of minimum income required so long as you can prove you've been paying your rent all along!!

Q6. **Rate your level of support for this policy**

Somewhat support

Q7. **Why did you answer this way?**

My son is an alcoholic who is currently going through treatment. His new record should NOT be held against him to keep him from moving in with me as my caregiver.

Q8. **Is there anything you would change?**

Judge EACH AND EVERY situation on its merits, not some pre-decided criteria. That's what's wrong with the world nowadays; mistakes continue to haunt some of us because we goofed.

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

I've been turned down for quite a number of places and had others refuse to even take an application because my credit score is "in the toilet" EVEN THOUGH I HAVE A SECTION 8 HOUSING VOUCHER and my rent is ALWAYS paid on time, IN FULL.

Q11. **Is there anything you would change?**

Don't allow them to use any sort of credit score, especially if you can prove you're on Section 8 or that you've always paid your rent on time and in full (or both).

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

Too many times a prospective landlord just decides they don't like your age or your shirt color and then they use something like this to rule you out, even though you qualify in other areas.

**Q14. Is there anything you would change?**

Don't allow the use of evictions unless it was definitely for just cause and there was no other remedy.

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**Q15. Rate your level of support for this policy**

Somewhat support

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**Q16. Why did you answer this way?**

If they're not here legally, I'm sorry, but they shouldn't be able to take a home away from a citizen.

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**Q17. Is there anything you would change?**

Not sure.

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

Just what I've stated in my answers. It's tough enough to live on a minuscule (SS & SSI) income and then be told you're not good enough to live in their unit because your credit score isn't through the roof. Or because you have Section 8. Or because a family member living with you has a criminal background but they've cleaned up their act.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Stop letting the landlords run the city!!!

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**Q20. Do you have any additional concerns about the proposed policies?**

None that I can think of.

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**Respondent No:** 88

**Login:** Registered

**Responded At:** Aug 05, 2025 10:58:02 am

**Last Seen:** Aug 05, 2025 17:45:31 pm

Q1. <b>Are you a: (select any or all that apply)</b>	Housing case manager, tenant advocate, or other service provider
Q2. <b>Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)</b>	Criminal history (or criminal history of someone in your household) Credit history (or credit history of someone in your household) Rental history (or rental history of someone in your household) Income too low (or income of someone in your household was too low)
Q3. <b>Rate your level of support for this policy</b>	Fully support
Q4. <b>Why did you answer this way?</b>	Because were not in the olden days anymore. If folks are able to afford 2.5x the rent of a place they wouldn't be looking for cheaper places to begin with. The rate of pay compared to the cost of living is nowhere near comparable or reachable especially when folks are street-dependent and houseless dealing with other forms of violence and instability each day. Capitalism and the patriarchy and systemic racism made things this way and yet it has backfired because we're all struggling now!
Q5. <b>Is there anything you would change?</b>	I would change if anything to 1.5x the rent or even that is a bit much because it is impossible to save in this economy/day and age due to the systems we live under. I don't believe anyone should have to pay rent at all or pay for food or water basic necessities since folks want to be so pro life in this country but not support the lives that are here and struggling through every stage of life they're in.
Q6. <b>Rate your level of support for this policy</b>	Fully support
Q7. <b>Why did you answer this way?</b>	Because the systems need to change or things are just going to get a lot worse before they get better.
Q8. <b>Is there anything you would change?</b>	5 years is a long time. I'd change it to 2.5-3 as people DESERVE the opportunities to change and that included being in an environment that is suitable to promote change and growth as people are getting their needs met.
Q9. <b>Rate your level of support for this policy</b>	Fully support
Q10. <b>Why did you answer this way?</b>	Because things need to change and be better and this would support a lot of folks.
Q11. <b>Is there anything you would change?</b>	not answered
Q12. <b>Rate your level of support for this policy</b>	Fully support

Q13. Why did you answer this way?

not answered

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Q14. Is there anything you would change?

not answered

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Q15. Rate your level of support for this policy

Fully support

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Q16. Why did you answer this way?

This is a no brainer ... Humans are humans no matter where they come from because we all came from somewhere and it wasn't America. This land belongs to no one but the indigenous folks who reside here and lived here yet are still hurt and harmed by the violence the "united" states bring.

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Q17. Is there anything you would change?

not answered

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Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.

not answered

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Q19. Do you have any other suggestions or ideas for how the City might address this issue?

No suggestions but maybe collaborate in the same ways the hateful groups do and be more impactful when it comes to human rights. It's insane what is going on in the world. The city could start by addressing its racist sundowntown history as well and lead by example. Just a thought

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Q20. Do you have any additional concerns about the proposed policies?

not answered

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**Respondent No:** 89

**Login:** Registered

**Responded At:** Aug 05, 2025 11:01:50 am

**Last Seen:** Aug 05, 2025 15:37:00 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Housing case manager, tenant advocate, or other service provider

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Criminal history (or criminal history of someone in your household)

Credit history (or credit history of someone in your household)

Rental history (or rental history of someone in your household)

Income too low (or income of someone in your household was too low)

Immigration status or lack of a Social Security Number (or someone in your household's immigration status)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

because I have always thought that this policy is outlandish and unachievable for most Americans. its used to keep people living below the poverty line out of housing and on the streets

Q5. **Is there anything you would change?**

not answered

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

its absolutely ridiculous and inhumane that people w/ past convictions (ESPECIALLY those that have been expunged or happened as a minor) can bar people from living in housing. I have personally witnessed one of my most vulnerable clients be denied housing by LIHI and told he can never apply again because of an old charge that he was never even convicted of. I watched as my client, an older black man w/ multiple mental health challenges and a mental disability, was demonized for having an old charge from 10 + years ago, accused of trying to manipulate the system, demeaned and humiliated for his past mistakes. when we deny people housing for convictions we push them onto the streets, we give them no possible way off the streets, then we villainize them for being homeless and they end up with more charges on their record. its a vicious cycle.

Q8. **Is there anything you would change?**

if we are going to bar people from housing for their criminal records we need to create some form of housing FOR people with criminal records in order to reduce homelessness.

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

denying someone housing for things like medical debt is inhumane. i myself have bad credit from choices i made when i was 18-21. im now 29, with a well paying job and I still struggle to get approved for anything because of poor decision i made as a teenager

Q11. **Is there anything you would change?**

not answered

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Q12. **Rate your level of support for this policy**

Fully support

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Q13. **Why did you answer this way?**

not answered

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Q14. **Is there anything you would change?**

not answered

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Q15. **Rate your level of support for this policy**

Fully support

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Q16. **Why did you answer this way?**

immigrants and refugees deserve better than dying in the streets or being sent to ICE concentration camps. they deserve fair and equal housing

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Q17. **Is there anything you would change?**

not answered

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Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

i have been a homeless case manager for 2+ years and in that time i have watched countless individuals ive worked with be denied housing and slip through the cracks of the system. the housing crisis feels hopeless at this point. the idea of fair, stable and affordable housing in Olympia is a far off fairy tale. everyday i watch people with severe health conditions suffer on the streets. many of these people have jobs or income from things like SSI / SSDI and are still unable to obtain any form of housing within their income. people end up dying on the streets from treatable health conditions and preventable conditions like exposure to the elements

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Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

more shelters (ESPECIALLY emergency overnight shelter and a womens shelter are desperately needed) more affordable housing tighter regulations of supposed low income housing organizations. more checks and balances to ensure that low income housing projects are being run fairly and without discrimination

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Q20. **Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 90

**Login:** Registered

**Responded At:** Aug 05, 2025 13:50:57 pm

**Last Seen:** Aug 05, 2025 20:12:53 pm

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	Credit history (or credit history of someone in your household) Income too low (or income of someone in your household was too low)
Q3. Rate your level of support for this policy	Do not support
Q4. Why did you answer this way?	2x total household income should be enough.
Q5. Is there anything you would change?	Requiring all adult occupants to have income.
Q6. Rate your level of support for this policy	Fully support
Q7. Why did you answer this way?	The right to rent could not be limited by one's old history.
Q8. Is there anything you would change?	No
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	The screening process should be open to all types of proof of income and not rejected because of not fitting into only specific forms required.
Q11. Is there anything you would change?	The right to pay for shelter should be open to individual evaluation and not an algorithm set up by an agency.
Q12. Rate your level of support for this policy	Fully support
Q13. Why did you answer this way?	not answered
Q14. Is there anything you would change?	not answered
Q15. Rate your level of support for this policy	Fully support



**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I was recently turned down after I qualified financially but my unemployed adult daughter was refused because they did a credit check under the guise of a character reference.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Provide some resource references to help answer individual renter's rights for landlord disputes instead of only referencing laws.

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**Q20. Do you have any additional concerns about the proposed policies?**

Renters need support. Currently the only recourse is hire a lawyer. My current landlord forced me out after 2 years because they found mold and needed to do construction. I exhausted every avenue looking for help but hiring a lawyer and risking a lawsuit which would be on my record was my only option. I had no rights except to move. There need to be equal rights for tenants and landlords.

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**Respondent No:** 91

**Login:** Registered

**Responded At:** Aug 05, 2025 16:00:45 pm

**Last Seen:** Aug 05, 2025 22:57:25 pm

Q1. **Are you a: (select any or all that apply)** Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)** None of the above

Q3. **Rate your level of support for this policy** Fully support

Q4. **Why did you answer this way?**

It's hardly possible to pay what I do for rent just myself.

Q5. **Is there anything you would change?**

Lower rent. Keep the rent costs low especially for single people doing this alone.

Q6. **Rate your level of support for this policy** Fully support

Q7. **Why did you answer this way?**

not answered

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy** Fully support

Q10. **Why did you answer this way?**

not answered

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy** Fully support

Q13. **Why did you answer this way?**

not answered

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy** Fully support

**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 92

**Login:** Registered

**Responded At:** Aug 05, 2025 16:07:05 pm

**Last Seen:** Aug 05, 2025 22:56:33 pm

Q1. Are you a: (select any or all that apply)	Renter outside Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	Credit history (or credit history of someone in your household) Rental history (or rental history of someone in your household) Income too low (or income of someone in your household was too low)
Q3. Rate your level of support for this policy	Fully support
Q4. Why did you answer this way?	It's unobtainable
Q5. Is there anything you would change?	Having HUD should count as something even without an income
Q6. Rate your level of support for this policy	Fully support
Q7. Why did you answer this way?	I have a couple charges that were dropped but still appear when running a background check
Q8. Is there anything you would change?	My last 25 years
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	I have no credit file ....I have no debt .that shouldn't be a bad thing. I think it should even have a baseline 650 credit score.
Q11. Is there anything you would change?	It's a racket to say you need to be in debt to have a good credit score.that's ridiculous.lpp
Q12. Rate your level of support for this policy	Do not support
Q13. Why did you answer this way?	If you have multiple evictions you are a high risk
Q14. Is there anything you would change?	Just one shouldn't be held against someone
Q15. Rate your level of support for this policy	Somewhat support

**Q16. Why did you answer this way?**

Documentation should count as a ss number does

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I have been at my last rental 21 years and yes I got it a little bit stale and keeping up with the times because I thought I'd be there forever but the last I did not see my needing to move when my landlord stole my property and the new landlord was not renting but here I am at 55 I have no credit score I have no job I'm on HUD I have no income at all I'm going to end up homeless even with my head I'm scared half out of my mind and it all came out on me so fast my car blew up and then I got the notice to move and it's just too much for me there's just nothing I can do I have no way to get anywhere no way to go in for work no way to change my situation I'm going to be homeless in a couple months and I'm terrified I have no debt I have 21 years at one place I don't know what PSE I don't know water department I don't owe my landlord my landlords were not answer my calls now he's the only thing I had going for me was my 21 years at his place and he won't answer my calls there's got to be alternatives somebody has to believe me I'm a good person I just I just got stuck

---

**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

I wish people were so drink I wish they would think about meeting somebody and getting a feeling of what kind of people person they were like they used to in the 70s and eighties and nineties it doesn't matter for anything anymore but I do things different if I coul

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**Q20. Do you have any additional concerns about the proposed policies?**

Just the 21 years in one location without any debt no credit score should count as something more than less people need to lighten up

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**Respondent No:** 93

**Login:** Registered

**Responded At:** Aug 05, 2025 18:00:18 pm

**Last Seen:** Aug 06, 2025 00:50:36 am

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	None of the above
Q3. Rate your level of support for this policy	Fully support
Q4. Why did you answer this way?	not answered
Q5. Is there anything you would change?	not answered
Q6. Rate your level of support for this policy	Somewhat support
Q7. Why did you answer this way?	Not all offenders return to incarceration for illegal drug manufacturing. If the person has had a clean slate for more than 5 yrs, then this should not be a consideration in obtaining a rental unit.
Q8. Is there anything you would change?	not answered
Q9. Rate your level of support for this policy	Somewhat support
Q10. Why did you answer this way?	A credit report is a useful piece of information; however many folks live on a cash basis and have no credit history. Having a co-signer might be a good idea... but with limited liability.
Q11. Is there anything you would change?	not answered
Q12. Rate your level of support for this policy	Somewhat support
Q13. Why did you answer this way?	not answered
Q14. Is there anything you would change?	not answered
Q15. Rate your level of support for this policy	Fully support

**Q16. Why did you answer this way?**

It seems reasonable...

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I was offended when my current landlord asked for income information - what my monthly income was. I am retired and am limited to the amount of rent I can pay.... I just don't think it was their business to know all my sources of income to rent from them.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 94

**Login:** Registered

**Responded At:** Aug 05, 2025 18:09:10 pm

**Last Seen:** Aug 06, 2025 00:42:57 am

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	Income too low (or income of someone in your household was too low)
Q3. Rate your level of support for this policy	Fully support
Q4. Why did you answer this way?	We need affordable housing for all.
Q5. Is there anything you would change?	Amount owners/ corporation, reality companies can raise rent with out improving building, land site. show proof cause to raise.
Q6. Rate your level of support for this policy	Do not support
Q7. Why did you answer this way?	most has nothing to do with paying rent.
Q8. Is there anything you would change?	most of the law. (current job, length of employment, # of persons, references,)
Q9. Rate your level of support for this policy	Somewhat support
Q10. Why did you answer this way?	just because they use HC Voucher should not give police to others.
Q11. Is there anything you would change?	yes give all persons the same treatment regaurdless. no excepting.
Q12. Rate your level of support for this policy	Fully support
Q13. Why did you answer this way?	equal to all
Q14. Is there anything you would change?	nothing
Q15. Rate your level of support for this policy	Do not support



**Q16. Why did you answer this way?**

must have all legal documents

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**Q17. Is there anything you would change?**

yes, ask if their legal.

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

rent to high, house not being taken care of.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

require all landlords to proof of owner with city.

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**Q20. Do you have any additional concerns about the proposed policies?**

no

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**Respondent No:** 95

**Login:** Registered

**Responded At:** Aug 05, 2025 18:09:52 pm

**Last Seen:** Aug 06, 2025 00:58:23 am

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Credit history (or credit history of someone in your household)

Rental history (or rental history of someone in your household)

Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

I make 26.22 an hour at 35 hours a week full time. That is about 3600 a month after taxes and deductions. The average rent around here is \$2200 a month. How does that add up? I would have to make over 6000 a month to qualify for most places around here wanting 3x rent of more in income.

Q5. **Is there anything you would change?**

Let hard working people with community ties and references rent if they can prove income.

Q6. **Rate your level of support for this policy**

Somewhat support

Q7. **Why did you answer this way?**

Criminality is complicated.

Q8. **Is there anything you would change?**

Registered sex offenders mapped through the sheriff's office doesn't reflect the realities of the situation in our County. It's complicated. The solution can't be simple

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

State law restricts source of income discrimination. Why should Olympia be a hold out against state law that is good?

Q11. **Is there anything you would change?**

Consider the status of those with student loans. My credit score went from 700 to 480 overnight when the loans went overdue. The government has no mercy. Why can't Olympia be better?

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

Predatory landlords can ruin families under current law and legal process

Q14. **Is there anything you would change?**

Consider alternate references and community ties over rental history.

Q15. Rate your level of support for this policy

Fully support

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Q16. Why did you answer this way?

Again, the federal government has no mercy. Olympia can do better and with heart.

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Q17. Is there anything you would change?

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

My husband and I have been trying to rent a new home since our current landlords began pursuing eviction against us in November of last year. We stopped paying rent when the house became uninhabitable due to neglect concerning repairs. My husband has no income or credit. My credit was severely impacted by changes in federal student aid collection practices. We have an eviction on our record and a landlord who refuses to give a neutral reference. We are currently facing eviction right now even though we can prove the landlords are in the wrong. I have applied for literally hundreds of places and been denied over and over due to credit and or rental history. We are facing homelessness or living in hotels. We are just example of a one family among many in this County in the same or worse situation. The County has a moral and ethical duty to act in the best interest of the public.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Please change the laws immediately or as soon as possible. It would literally save lives and keep families together.

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 96

**Login:** Registered

**Responded At:** Aug 05, 2025 18:27:46 pm

**Last Seen:** Aug 06, 2025 01:23:32 am

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Criminal history (or criminal history of someone in your household)  
Credit history (or credit history of someone in your household)  
Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

I could never afford to rent on my own in this town without roommates, my income is too low

Q5. **Is there anything you would change?**

Rent subsidies for more low income renters, to decrease disparity

Q6. **Rate your level of support for this policy**

Somewhat support

Q7. **Why did you answer this way?**

I support it as stated except for sexual crimes

Q8. **Is there anything you would change?**

I support it as stated except for sexual crimes

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

Being poor is hard enough

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

not answered

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy**

Fully support

**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 97

**Login:** Registered

**Responded At:** Aug 05, 2025 22:55:14 pm

**Last Seen:** Aug 06, 2025 05:35:00 am

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Criminal history (or criminal history of someone in your household)  
Credit history (or credit history of someone in your household)  
Rental history (or rental history of someone in your household)  
Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

There need to be more protections for renters. Not policies that make it so landlord's can charge whatever they like or up Your rent by 100 dollars after You've only lived there a year etc.

Q5. **Is there anything you would change?**

1.5 as opposed to 2.5 earnings. Some of Us are on regular SSI, and only make \$963.00 a month. By today's amounts for rent 3-4 people receiving tww above mentioned amount would have to combine their income to barely afford rent and the deposit. Also single men aren't considered nearly at all, that needs to change asap. Housing authority lists are now lotteries, and I dont think it's as random as it's made out to be. I Myself have not been able to even get approved for section 8 or a housing voucher since I was like 26 and I'm 47 now.

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

Because most of My record was more than 7 years old recently and I couldn't find housing,either because I didn't appear to make enough money on paper, or My criminal stuff that's older than 20 years stood in the way. And I have positive rental history.

Q8. **Is there anything you would change?**

This is a good start.

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

Because I'm in this demographic.

Q11. **Is there anything you would change?**

This is a good start.

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

Had to move in the past because owner wanted to sell the house we lived in.

**Q14. Is there anything you would change?**

This a good step in the right direction, housing should be a basic Human Right not a lottery or like job hunting.

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**Q15. Rate your level of support for this policy**

Neutral/unsure

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**Q16. Why did you answer this way?**

I dont agree with all of those statements

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**Q17. Is there anything you would change?**

Yes, unsure of what though.

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

Tenant screening processes, and feeling desperate, cost Me \$750 on Cash App. I would never have sent someone, I couldn't verify that much money, for a deposit if screening practices hadn't been so strict or unreasonable. Had a bad feeling but sent it anyway, just on the off chance it wasnt a scam.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Rent to individuals, and give chances to locals that have shown they can be reliable, respectful as well as trustworthy. Provide real chances to lower income housing for Men equally as for Women and Families where possible, while showing less favoritism.

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**Q20. Do you have any additional concerns about the proposed policies?**

Not as yet

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**Respondent No:** 98

**Login:** Registered

**Responded At:** Aug 05, 2025 23:16:27 pm

**Last Seen:** Aug 06, 2025 05:24:22 am

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Criminal history (or criminal history of someone in your household)  
Credit history (or credit history of someone in your household)  
Rental history (or rental history of someone in your household)  
Income too low (or income of someone in your household was too low)

**Other (please specify)**

Appearance, because my boyfriend was a sex offender from 35 years prior and landlord knew he and I were dating.

Q3. **Rate your level of support for this policy**

Do not support

Q4. **Why did you answer this way?**

I don't think income should be a limiting factor. Many people such as myself can't provide documentation that shows their earnings as they either work "under the table" or get school grants and loans once per semester or choose not to have a traditional bank account.

Q5. **Is there anything you would change?**

So many things. Renters shouldn't have any access to a person's credit report or to be allowed to ask about a person's source of income. If they say they can afford it, let them rent. Too many people are literally living on the streets and are causing far more damage to our community with that fact than they could cause if they were housed. Many of them have to turn to illegal drugs, for instance, just to stay awake and protect their bodies and possessions from other people. I know that from personal experience. Yes, many people on the streets are choosing to live that way vs following the rules somewhere and paying bills, I know. But there are also a great many of homeless people who would succeed at rejoining society if given the chance and many of those won't get that chance due to unfair renting practices. And even if they do, they might end up in a living situation which is dangerous to their health or the health of their children and pets just because the landlord chooses to use their former status as a homeless family as leverage against them and to refuse to fix things wrong with the property, such as the place my partner and I live in currently. The pipes have a large hole in them, causing massive amounts of mold to grow and even for the wall under the sink to collapse and allow rodents to get into the house. We've been asking the landlords to fix it for almost a year and they refuse, stating that "we can go back to living in a tent if we want to." And there really isn't anything we can do because, if we have to move, we wouldn't be likely to find anywhere else that would rent to us with all the unfair rental strategies that are being used to keep lower class people out of gaining housing. And besides all of this, olympia has been the subject of ritual gentrification over the last couple of years to the point that nobody can afford the rent! We're paying 1600 a month PLUS all the utilities off of fones rd for a 1 bedroom duplex that's literally not safe for habitation!

Q6. **Rate your level of support for this policy**

Somewhat support

Q7. **Why did you answer this way?**

I like the 5 year rule. That's great.

Q8. **Is there anything you would change?**

Nope.



Q9. **Rate your level of support for this policy**

Fully support

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Q10. **Why did you answer this way?**

Perfect.

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Q11. **Is there anything you would change?**

Nope.

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Q12. **Rate your level of support for this policy**

Fully support

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Q13. **Why did you answer this way?**

Perfect.

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Q14. **Is there anything you would change?**

Nope.

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Q15. **Rate your level of support for this policy**

Do not support

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Q16. **Why did you answer this way?**

I don't believe that illegal immigrants should be allowed to utilize resources that could otherwise be needed by legal residents.

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Q17. **Is there anything you would change?**

All of it.

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

My partner and I are both housed now, but spent 6 of the last 8 years (and him much, much longer than that even) going through the wringer that is the homeless process all the way through to being housed. Neither of us does illegal drugs, we both have psychiatric and physical health disabilities, but we both receive care for these things and are medicated well enough to manage the major symptoms. I say this because I know drugs and being in poor health of any kind are barriers to renting a house or apartment, condo, or duplex. He and I both ended up in the "mitigation program" downtown run by a coalition of catholic community services and the city of Olympia until the city bowed out and CCS took over as the sole organization running everything. It started like this: I was married to a military man who suddenly passed away after returning from Afghanistan in 2014 and I was left with no home, no job, no income, and no will to live. I found myself surviving by "shacking up" with men that I didn't really want to spend my time with, as I was grieving and not in a particularly good head space, but it's what I had to do so I wouldn't be found in a ditch with no pulse one day. Eventually, as one does, I wound up living with an older man who turned out to be extremely hostile and abusive towards me when I refused to do things that I wasn't comfortable with, such as sexual and drug related activities. But, even after he choked me and punched me in the face repeatedly, took away my phone, isolated me way out in the middle of nowhere, and begun using my need to eat food and drink water to stay alive as leverage to make me "behave," I still knew I couldn't get help because I would just end up back on the streets with nobody to turn to, and now it was winter so I figured I'd probably die if I did. I endured all manner of torture at his hands for several years before I met my current partner, who would end up rescuing me from that horrible situation, but who was homeless himself and could only offer me the tent he lived in alone. I took the offer and moved myself into his tent within the gates of the "mitigation site" in the hope that the fences around the site could keep me safe from the man I had just run away from and they did, for the most part. My partner showed me how to sign up for all the social services that Olympia had to offer then and we lived there together, doing whatever we could to find a way back to some semblance of normalcy. Eventually, my partner got a large settlement check from a lawsuit I helped him file and, even with over \$100,000 dollars in an account downtown, we spent over 8 months trying to find someone who would rent to us with no rental history or credit or a job. He was on disability and I had (and still am) been waiting for a decision on my own disability case. Nobody would rent to us, even though we could pay for it. In the end, a good portion of his money went to hotel rooms during the 8 months as well as fees associated with rental applications and credit checks we knew we wouldn't pass. We eventually found a place. The landlords are scummy and they charged us for credit and background checks they never ran and we live in literally substandard conditions that nobody should ever have to suffer with, but we know we wouldn't be able to rent anywhere else even if we had another \$100k, so we deal with it and tell our doctors that the mold toxicity in our bodies is probably just "in the air" and we act grateful every time we drop off the \$1600 rent check for half of this 1 bedroom duplex with mold and rodents getting in and which hasn't had a single upgrade in 40 years and which only 10 years ago cost \$550 to rent. I suppose my point is this-nobody who does what they're told, who keeps their head down and their mouth shut, and who isn't causing any problems for anybody else should ever have to go through any that. If the laws were changed to help people who need housing, maybe they wouldn't. And housing is a NEED. Ask anyone who's ever been homeless. It's a basic human need just like food or air or water. Without it, we die. Or rather, we will die much sooner than we would if we had STABLE housing. The things that one suffers if they're forced into a situation like mine are horrible and truly unbelievable to someone who's never experienced it themselves. So many people are outside tonight with no food, no electricity, no bathroom and hordes of other people who see them as a resource, as soon as they can catch them with their guard down. And keeping that up constantly isn't possible. Trying to is absolutely draining. It's no wonder so many homeless people are on drugs or are mentally ill. Even if you weren't beforehand, you would be after just a few months out there.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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Q20. Do you have any additional concerns about the proposed policies?

not answered

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**Respondent No:** 99

**Login:** Registered

**Responded At:** Aug 06, 2025 04:40:44 am

**Last Seen:** Aug 06, 2025 11:33:36 am

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Criminal history (or criminal history of someone in your household)  
Credit history (or credit history of someone in your household)  
Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Neutral/unsure

Q4. **Why did you answer this way?**

Cuz I think they should make sure that they can pay rent but live daily to

Q5. **Is there anything you would change?**

If a voucher is involved this rule don't apply

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

Cuz I have a criminal history but have not offended for more then 5 years and don't plan on it and have changed but I can't seem to find myself a place to live even with a voucher involved

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

I don't have the best credit but I don't have the worst credit either but I still can't seem to be able to get approved for an apartment

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

I was asked to move out of my place because of somebody else burglarizing my neighbors and my landlord decided that it was all my fault and asked me to leave and now I'm having a hard time finding a place to live even with a hen voucher

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy**

Do not support

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Q16. **Why did you answer this way?**

It's already hard enough to find housing they shouldn't be able to find housing before we do as Americans with a social security number

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Q17. **Is there anything you would change?**

not answered

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Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I just hope that it is made easier for those of us who do have a rough history in life but have decided to take a different path and change and stop doing those things because I don't ever plan on committing any other crime but yet I'm still judged and kept homeless even though I'm not doing that stuff anymore but if I can't find a home it's more likely for me to go out and reoffend then if I am housed in my own home

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Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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Q20. **Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 100

**Login:** Registered

**Responded At:** Aug 06, 2025 07:42:23 am

**Last Seen:** Aug 06, 2025 14:25:25 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

None of the above

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

I am a monastic and moved to Olympia a year ago with another monastic. We have no guaranteed income. Our situation is unique, but of the people we talk with many do not have the 2.5 x income requirement. We got around it by our families vouching for us and showing family savings. Not everyone will be able to do that.

Q5. **Is there anything you would change?**

Perhaps this could be a write in answer about the source of the money that will pay the rent.

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

How is anyone going to make different choices in life, without the security of housing?

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

Housing is important. If an agency, government, family or friends with help someone to cover the cost of housing, that should be sufficient guarantee.

Q11. **Is there anything you would change?**

Perhaps there could be a direct pay method for housing coverage that doesn't shuttle the funds through the resident, if there is concern for the resident's ability to manage the funds.

Q12. **Rate your level of support for this policy**

Somewhat support

Q13. **Why did you answer this way?**

I don't know enough about evictions to fully support this at this time.

Q14. **Is there anything you would change?**

not answered

Q15. Rate your level of support for this policy

Fully support

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Q16. Why did you answer this way?

Housing! Important! For everyone! :)

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Q17. Is there anything you would change?

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

When we were looking for a rental there were several places we called who wouldn't even show the unit because we couldn't answer yes to making 3x the rent in income. The conversation just stopped or they said they would call back and never did. There were no explorations of how the rent would be covered. We were blessed when we were near a rental place and the office was about to close so they didn't have time to ask the questions, just said, "if you can get here in 5 minutes, we'll show the unit." After looking at the unit we were able to have a conversation about how the rent would be covered and how that could be guaranteed. A conversation - people talking to people - it matters.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 101

**Login:** Registered

**Responded At:** Aug 06, 2025 09:35:28 am

**Last Seen:** Aug 06, 2025 16:09:21 pm

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	Rental history (or rental history of someone in your household) Income too low (or income of someone in your household was too low)
Q3. Rate your level of support for this policy	Fully support
Q4. Why did you answer this way?	not answered
Q5. Is there anything you would change?	not answered
Q6. Rate your level of support for this policy	Somewhat support
Q7. Why did you answer this way?	I think this is a step in the right direction, but I do not think people should be screened out of housing based on past convictions, period, except in some cases of extreme violence.
Q8. Is there anything you would change?	I would definitely like to see the screening of over 5 year old convictions for property damage and manufacture of illegal drugs removed. I do not think those are good reasons not to give someone housing.
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	not answered
Q11. Is there anything you would change?	not answered
Q12. Rate your level of support for this policy	Fully support
Q13. Why did you answer this way?	not answered
Q14. Is there anything you would change?	not answered
Q15. Rate your level of support for this policy	Fully support



**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I have lived in Olympia my entire adult life and have been both personally impacted by and deeply disturbed by impacts on others of rising rents and discrimination in the rental market. So many of my loved ones, who have poured their hearts and souls into making this place what it is, can no longer afford to live here or cannot find a rental, because of restrictive screening and completely unreasonable income requirements from landlords and rental companies. I myself have put an enormous amount of work, love and dedication into making Olympia a beautiful and inclusive place and have personally been unhoused, or had to settle for substandard and unsafe housing, when I and/or members of my household were screened out of applications for reasons such as: specious and unproven claims from former landlords, each individual member of the household not making over 3x the rent in income when we can easily meet that requirement with combined income, and discrimination based on gender expression and/or household makeup (being a group of adults in a chosen family group rather than a married, heterosexual nuclear family). This housing insecurity for myself and people like me has had a huge impact on my mental health, physical health, and sense of stability and community.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

I would like to know how the city plans to enforce these policies- it is wonderful to hear that the policies are being considered, and they will not actually help tenants much if there isn't a clear and accessible way for them to be put into action.

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**Respondent No:** 102

**Login:** Registered

**Responded At:** Aug 06, 2025 11:52:38 am

**Last Seen:** Aug 06, 2025 18:23:29 pm

Q1. **Are you a: (select any or all that apply)** Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)** None of the above

Q3. **Rate your level of support for this policy** Fully support

Q4. **Why did you answer this way?**

I feel that a higher requirement than 2.5 is simply put in place to keep people out.

Q5. **Is there anything you would change?**

I believe that landlords should be required to provide a full screening report when rejecting a tenant

Q6. **Rate your level of support for this policy** Fully support

Q7. **Why did you answer this way?**

The duration of five years is a significant period of time. For example five years ago was the peak of Covid. A significant amount has happened and changed since that time. How could the same not be the same for a person who made the mistake of committing a crime. Also forcing someone into homelessness based on what they did five years ago stops their progression.

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy** Fully support

Q10. **Why did you answer this way?**

not answered

Q11. **Is there anything you would change?**

I believe if someone has the housing choice voucher a previous debt or judgment should not be considered

Q12. **Rate your level of support for this policy** Fully support

Q13. **Why did you answer this way?**

not answered

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy**

Fully support

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Q16. **Why did you answer this way?**

not answered

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Q17. **Is there anything you would change?**

not answered

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Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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Q20. **Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 103

**Login:** Registered

**Responded At:** Aug 06, 2025 13:04:55 pm

**Last Seen:** Aug 06, 2025 19:55:29 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Credit history (or credit history of someone in your household)  
Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

With minimum wage being increased incrementally, people cant afford the unfairly increasing rental prices.

Q5. **Is there anything you would change?**

Rental units caps Studios based on people coming into the workforce (lower minimum wage) ~\$750/mo 1Br based on a 2 person rental situation on minimum wage, (middle class couple) ~\$900/mo 2 Br based on a new family with 1-2 children, (middleclass family) ~\$1200/mo

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

Housing is a human rights, not a privelidge

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

Credit is for buying ASSETS intended to be kept long term that requires regular payments, such as BUYING a house or car

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

Evictions seek to destroy lives

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy**

Fully support

**Q16. Why did you answer this way?**

Immigrants contribute to an economy

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 104

**Login:** Registered

**Responded At:** Aug 06, 2025 13:39:00 pm

**Last Seen:** Aug 06, 2025 20:34:29 pm

Q1. Are you a: (select any or all that apply)	Housing case manager, tenant advocate, or other service provider
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	Criminal history (or criminal history of someone in your household) Credit history (or credit history of someone in your household) Rental history (or rental history of someone in your household) Income too low (or income of someone in your household was too low)
Q3. Rate your level of support for this policy	Fully support
Q4. Why did you answer this way?	Given that the increases in rent do not match increases in income, most tenants I work with are not meeting the 2.5x rent income requirement. This has also not proven to be an indicator that a household cannot pay rent.
Q5. Is there anything you would change?	not answered
Q6. Rate your level of support for this policy	Fully support
Q7. Why did you answer this way?	not answered
Q8. Is there anything you would change?	not answered
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	I have not experience that a tenant's credit history impacts their ability to pay rent. I also work with 18-24 year old demographic and many of them have no credit history
Q11. Is there anything you would change?	not answered
Q12. Rate your level of support for this policy	Fully support
Q13. Why did you answer this way?	not answered
Q14. Is there anything you would change?	not answered
Q15. Rate your level of support for this policy	Fully support

**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

It has been tough getting vulnerable populations into stable housing based on these barriers. Often folks are denied due to no credit history, limited income, or things they cannot control.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 105

**Login:** Registered

**Responded At:** Aug 06, 2025 17:32:53 pm

**Last Seen:** Aug 07, 2025 00:29:08 am

Q1. **Are you a: (select any or all that apply)** Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)** None of the above

Q3. **Rate your level of support for this policy** Fully support

Q4. **Why did you answer this way?**

not answered

Q5. **Is there anything you would change?**

not answered

Q6. **Rate your level of support for this policy** Fully support

Q7. **Why did you answer this way?**

not answered

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy** Fully support

Q10. **Why did you answer this way?**

not answered

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy** Fully support

Q13. **Why did you answer this way?**

not answered

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy** Fully support



**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 106

**Login:** Registered

**Responded At:** Aug 06, 2025 17:42:44 pm

**Last Seen:** Aug 07, 2025 00:20:30 am

Q1. **Are you a: (select any or all that apply)** Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)** None of the above

Q3. **Rate your level of support for this policy** Fully support

Q4. **Why did you answer this way?**

Renters should be able to afford their building and should not be rent-burdened. This policy makes sense in theory, but there needs to be enough housing availability.

Q5. **Is there anything you would change?**

This is only a good policy if there is enough housing available that people can afford. Make sure the city is permitting enough housing. Reduce barriers to building. Build more infill.

Q6. **Rate your level of support for this policy** Fully support

Q7. **Why did you answer this way?**

People should not be penalized for their past. Everyone deserves housing.

Q8. **Is there anything you would change?**

No. Everyone deserves housing regardless of their past.

Q9. **Rate your level of support for this policy** Fully support

Q10. **Why did you answer this way?**

Credit history should not preclude people from having housing. Not everyone is privileged enough to have a long credit history.

Q11. **Is there anything you would change?**

Make sure that people can afford their housing. If not using credit history, make sure they meet other factors.

Q12. **Rate your level of support for this policy** Fully support

Q13. **Why did you answer this way?**

People's history should not be used against them. One's history should not restrict their future.

Q14. **Is there anything you would change?**

No.

Q15. **Rate your level of support for this policy**

Fully support

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Q16. **Why did you answer this way?**

Under-privileged people should get more help, not less. Reduce barriers for those most in need.

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Q17. **Is there anything you would change?**

No.

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Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

Housing is very expensive and the city needs to reduce barriers both for renters and builders.

---

Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

Make permitting easier. Reduce barriers. Sell city-owned parking lots for \$1 and build housing on them. Reduce parking from being 50% of downtown, and build infill housing on parking lots.

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Q20. **Do you have any additional concerns about the proposed policies?**

Great start! Thank you for this work. Keep it going and do more.

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**Respondent No:** 107

**Login:** Registered

**Responded At:** Aug 06, 2025 18:36:11 pm

**Last Seen:** Aug 07, 2025 00:55:37 am

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Credit history (or credit history of someone in your household)

Rental history (or rental history of someone in your household)

Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Somewhat support

Q4. **Why did you answer this way?**

I fully agree with allowing combined income, but having any requirement for how many times the rent the income is doesn't allow for persons individual budgets and assumes too much standardization.

Q5. **Is there anything you would change?**

Remove any income requirement. If someone makes enough to pay rent and has limited bills and lives frugally, they should not be held to a standard that requires them to earn more income just to be able to rent a place.

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

It makes sense to me and supports the individual who is trying to turn their life around. How can you heal from a past conviction and move forward when the system keeps holding it over you?

Q8. **Is there anything you would change?**

No.

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

So many people are in these situations through no fault of their own, by being young, trying to get an education and move forward in their lives, or through medical issues they didn't ask for. Why punish people just trying to live somewhere decently, and work on managing their situation?

Q11. **Is there anything you would change?**

No.

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

Why hold a judgement against someone when they made good the issue from the past?

Q14. **Is there anything you would change?**

No.

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Q15. **Rate your level of support for this policy**

Somewhat support

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Q16. **Why did you answer this way?**

There may be many valid reasons why they would want a residence here, so allowing for alternative documents is good, if there is no SS number yet. However, providing proof of lawful presence should be a strict requirement.

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Q17. **Is there anything you would change?**

Providing proof of lawful presence and their action plan toward citizenship should be required.

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Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

First of all, the cost of rents need to come down. They need to be actually affordable for people. People cannot work two or three jobs just to pay rent, and meet the high expectations that are based on unrealistic standards that do not reflect the majority of regular normal people, and have a life worth living, as well as being able to spend time with kids, family, or friends. That being said, my experience was that even though I had been making enough money to afford a two-bedroom apartment for \$1350/month, as well as my other bills and regular expenses, according to the requirements whenever I went to apply for other apartments when we had to move, I still didn't qualify. Not only that, my credit was bad due to having lived in a toxic relationship for over 10 years and he kept screwing us up with money, but because my name was on everything, it reflected on me. Also, making people pay fees just to apply is simply unaffordable! Why should I spend \$25 or \$35 or \$75 to apply and I don't get that fee back if I don't make the cut? That is a scam. Another experience I had, was that one of the reasons we were moving, was that my rent had started at \$850, then went up to \$920, then it was going up to \$1350, which I still could just afford, but if I did not sign a lease for 6 months, I was expected to pay an additional \$200 rent! For the same little two bedroom apartment that we started in paying \$850 and there had been no upgrades, nothing that would make it worthwhile to pay that. It should have been illegal.

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Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

No application fees, or at least a refund on the (affordable) fee if you get accepted.

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Q20. **Do you have any additional concerns about the proposed policies?**

No.

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**Respondent No:** 108

**Login:** Registered

**Responded At:** Aug 06, 2025 19:17:21 pm

**Last Seen:** Aug 07, 2025 02:08:31 am

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

Because the expectation that you make 3x the rent is unrealistic for people early in their careers. I wouldn't be renting this apartment if I made that much.

Q5. **Is there anything you would change?**

not answered

Q6. **Rate your level of support for this policy**

Somewhat support

Q7. **Why did you answer this way?**

I don't know much about this, but I think everyone deserves housing regardless of their past

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

It's basically required to have a cosigner if you're a young person who wants to rent. Landlords get suspicious when you offer a cosigner, but they shouldn't be. It's just another layer of protection for them if my income is lower than they would like. Credit scores a dumb piece of fiction and I resent needing them for anything. My whole life my parents told me not to use credit cards, so I didn't. I didn't have a credit score. But that counts negatively against me in certain context. So now I have one that I use only for a couple bills and immediately pay off just so I have a credit score. That is dumb.

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

not answered

**Q14. Is there anything you would change?**

not answered

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**Q15. Rate your level of support for this policy**

Fully support

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**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

The worst part of my tenant screening was all of the custom forms my landlord made. I had to send them to employers, current landlords, and multiple past landlords, and my parents also had to do cosigner forms. My past property managers were not super responsive, and it made the process stressful. I am a model tenant with an excellent rental history, but I was at the mercy of past property managers who would not reply to emails and delayed my background checks significantly by never picking up the phone.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

The problem with requiring 3x the rent is not really the number 3. It's that rents are too high. So lowering that number only goes so far.

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**Respondent No:** 109

**Login:** Registered

**Responded At:** Aug 06, 2025 19:28:42 pm

**Last Seen:** Aug 07, 2025 02:25:00 am

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	Income too low (or income of someone in your household was too low)
Q3. Rate your level of support for this policy	Fully support
Q4. Why did you answer this way?	Because it makes sense
Q5. Is there anything you would change?	Make it 2x instead of 2 1/2
Q6. Rate your level of support for this policy	Fully support
Q7. Why did you answer this way?	Because a criminal conviction shouldn't be a life sentence
Q8. Is there anything you would change?	not answered
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	Because having debt shouldn't sentence you to live on the streets
Q11. Is there anything you would change?	not answered
Q12. Rate your level of support for this policy	Fully support
Q13. Why did you answer this way?	Because that's fair
Q14. Is there anything you would change?	not answered
Q15. Rate your level of support for this policy	Fully support



**Q16. Why did you answer this way?**

Because we need immigrants to have stable housing

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 110

**Login:** Registered

**Responded At:** Aug 06, 2025 20:45:44 pm

**Last Seen:** Aug 07, 2025 03:36:39 am

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Credit history (or credit history of someone in your household)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

I work full time making well over minimum wage but wouldn't qualify for any apartments if I were to try and move

Q5. **Is there anything you would change?**

not answered

Q6. **Rate your level of support for this policy**

Somewhat support

Q7. **Why did you answer this way?**

I think it's a great idea, but this will cause too many people to oppose

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

not answered

Q11. **Is there anything you would change?**

This doesn't go far enough. Credit scores should be banned in their current form

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

not answered

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy**

Somewhat support

**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Create social housing so the city can guarantee housing

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 111

**Login:** Registered

**Responded At:** Aug 06, 2025 20:52:33 pm

**Last Seen:** Aug 07, 2025 03:49:07 am

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	None of the above
Q3. Rate your level of support for this policy	Fully support
Q4. Why did you answer this way?	It makes it intensely difficult to find housing for someone, like myself, who makes \$20 an hour. Which I believe should be a living wage!
Q5. Is there anything you would change?	not answered
Q6. Rate your level of support for this policy	Fully support
Q7. Why did you answer this way?	not answered
Q8. Is there anything you would change?	not answered
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	Credit history is a classist way of tracking people
Q11. Is there anything you would change?	not answered
Q12. Rate your level of support for this policy	Fully support
Q13. Why did you answer this way?	not answered
Q14. Is there anything you would change?	not answered
Q15. Rate your level of support for this policy	Fully support

**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 112

**Login:** Registered

**Responded At:** Aug 07, 2025 05:59:43 am

**Last Seen:** Aug 07, 2025 12:44:54 pm

**Q1. Are you a: (select any or all that apply)**

Renter outside Olympia

Housing case manager, tenant advocate, or other service provider

**Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Credit history (or credit history of someone in your household)

Rental history (or rental history of someone in your household)

**Q3. Rate your level of support for this policy**

Fully support

**Q4. Why did you answer this way?**

If we want to be serious about supporting our neighbors, who are currently unhoused, in obtaining housing when all vouchers are waitlisted and funding continues to get cut to vital programs, we need to (as a community) meet people where they are. Not everyone has the personal resources to produce \$4k-\$5k for move in costs. Especially the ALICE population which makes up a significant percentage of Thurston County residents.

**Q5. Is there anything you would change?**

not answered

**Q6. Rate your level of support for this policy**

Somewhat support

**Q7. Why did you answer this way?**

How can we expect people not to reoffend if their basic needs aren't being met? People who have been convicted of crimes can grow and change significantly in 5, let alone 10 or 20 years. If we want to reduce recidivism, we need to give people a chance to change.

**Q8. Is there anything you would change?**

if there is a disqualifying crime as listed above, that is more than 5 years old, there should be some sort of additional screening process. For example, I have a criminal history and when my background is run employees have had to do Character Statements to the company to advocate for my hiring. Why not create a similar pathway? Allow for character statements from probation officers, community providers, religious leaders, etc to give the person a chance to secure housing.

**Q9. Rate your level of support for this policy**

Fully support

**Q10. Why did you answer this way?**

not answered

**Q11. Is there anything you would change?**

not answered

**Q12. Rate your level of support for this policy**

Fully support

Q13. Why did you answer this way?

not answered

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Q14. Is there anything you would change?

not answered

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Q15. Rate your level of support for this policy

Fully support

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Q16. Why did you answer this way?

not answered

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Q17. Is there anything you would change?

not answered

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Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.

I am a county employee who provides resources to our most vulnerable populations. Based on the conversations I am having with visitors in need, everything discussed or proposed here would directly address many of the issues that are preventing our community members from having their most basic need met: housing.

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Q19. Do you have any other suggestions or ideas for how the City might address this issue?

not answered

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Q20. Do you have any additional concerns about the proposed policies?

not answered

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**Respondent No:** 113

**Login:** Registered

**Responded At:** Aug 07, 2025 06:43:42 am

**Last Seen:** Aug 07, 2025 13:32:41 pm

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	Criminal history (or criminal history of someone in your household) Credit history (or credit history of someone in your household)
Q3. Rate your level of support for this policy	Fully support
Q4. Why did you answer this way?	People want to much
Q5. Is there anything you would change?	Yes,everyone should get a fair chance
Q6. Rate your level of support for this policy	Fully support
Q7. Why did you answer this way?	U can't get a place with background
Q8. Is there anything you would change?	People deserve a chance to prove themselves
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	Life happens not everybody is perfect
Q11. Is there anything you would change?	After 5 years things should come off ur record
Q12. Rate your level of support for this policy	Fully support
Q13. Why did you answer this way?	There so picky about the credit it's ridiculous some ppl have no control of things that people's lives
Q14. Is there anything you would change?	After 5 years it should not matter
Q15. Rate your level of support for this policy	Do not support



**Q16. Why did you answer this way?**

They should be us citizens

---

**Q17. Is there anything you would change?**

No wouldn't change it

---

**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I have kids that have all this stuff and I worry about it because if they can't find a place they end up homeless. And are likely going to reafend and she hasn't in 5 years

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Give people a chance to prove themselves

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**Q20. Do you have any additional concerns about the proposed policies?**

I think there great

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**Respondent No:** 114

**Login:** Registered

**Responded At:** Aug 07, 2025 08:00:15 am

**Last Seen:** Aug 07, 2025 14:39:38 pm

Q1. **Are you a: (select any or all that apply)**

Renter outside Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Credit history (or credit history of someone in your household)

Rental history (or rental history of someone in your household)

Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

Job market and minimum wage makes it difficult for many to obtain an income 2-3x worth the monthly rent, especially on your own.

Q5. **Is there anything you would change?**

No

Q6. **Rate your level of support for this policy**

Somewhat support

Q7. **Why did you answer this way?**

The only thing throwing me off is not being rejected due to being registered as a sex offender for life, but maybe I just don't understand the nuance on that yet. I like that an applicant can be given the chance to provide additional information about their conviction and current circumstances to help their case.

Q8. **Is there anything you would change?**

I'm not sure

Q9. **Rate your level of support for this policy**

Somewhat support

Q10. **Why did you answer this way?**

I can understand why someone may be rejected for these as it may show they won't be able to pay rent, but at the same time, someone would most likely prioritize paying for a roof over their head while paying off their debts. I do agree that credit history should not have an effect-- many young people struggle living on their own because they have not had the chance to build up their credit.

Q11. **Is there anything you would change?**

No

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

Many of these should indicate no fault on the tenants behalf, therefore considering it as a reason to reject an applicant seems wrong

Q14. **Is there anything you would change?**

No

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Q15. **Rate your level of support for this policy**

Neutral/unsure

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Q16. **Why did you answer this way?**

Someone may not have a social security number for other reasons, and the processing of becoming a US citizen can be very long so it leaves people in that group without housing for years, potentially. At the same time, people who have these documents are struggling already as well.

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Q17. **Is there anything you would change?**

I'm not sure what I could propose exactly.

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Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

Screening has been the most difficult part of renting and you are often rejected without being told why. It leaves people frustrated and without something as simple as a roof over ones head. It's starting to feel like tenants would rather have no applicants. If someone is able to pay the rent and follow whatever rules the establishment enforces, then that should be no problem and should in fact be a bonus to them.

---

Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

Keep the renters needs at a higher priority than tenants. Maybe I don't fully understand what tenants go through and how certain things may affect them, but as I said before, if someone is able to pay the rent and live within the rules of the establishment, then that should be the end of it.

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Q20. **Do you have any additional concerns about the proposed policies?**

No

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**Respondent No:** 115

**Login:** Registered

**Responded At:** Aug 07, 2025 08:51:19 am

**Last Seen:** Aug 07, 2025 15:35:55 pm

Q1. Are you a: (select any or all that apply)	Renter in Olympia
Q2. Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)	Income too low (or income of someone in your household was too low)
Q3. Rate your level of support for this policy	Somewhat support
Q4. Why did you answer this way?	2.5x is still limiting
Q5. Is there anything you would change?	lower the income requirements, or make it part of a checklist and not a sole reason we can get denied
Q6. Rate your level of support for this policy	Somewhat support
Q7. Why did you answer this way?	not answered
Q8. Is there anything you would change?	not answered
Q9. Rate your level of support for this policy	Fully support
Q10. Why did you answer this way?	i support credit history having less weight in decision making for housing
Q11. Is there anything you would change?	not answered
Q12. Rate your level of support for this policy	Somewhat support
Q13. Why did you answer this way?	not answered
Q14. Is there anything you would change?	please can we stop listening to landlords so much rental history for me has been hard to get ahold of from previous landlords, and evictions can happen for so many reasons that are no or little fault of the tenant. anything that loosens the weight of a landlord's word would be fantastic.
Q15. Rate your level of support for this policy	Fully support

Q16. Why did you answer this way?

not answered

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Q17. Is there anything you would change?

not answered

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Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I moved from out-of-state just over a year ago, and have already had to move again after my first lease expired. Moving from a different place was stressful, difficult, and expensive. It was necessary to move in with 2 roommates to afford an apartment, even with a job offer accepted weeks in advance. I would not have been able to prove 3x or even 2.5x rent for another healthy place to live if I hadn't gotten my new apartment through a friend. Olympia is a special place that is inaccessible to many because of housing, and I dread the day I am forced to move out of my current situation. I don't know what I'll be able to do. We shouldn't have to live like that when I am working full-time ANYWHERE. or at all!!

---

Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

don't listen to landlords, cap rent, get Airbnbs out of here. Are there any abandoned properties or buildings that can be used for affordable housing? Introduce guidelines for huge property management corporations who lease in olympia. they gouge and they don't live here, and they provide subpar housing because they can get away with it. If you rent to someone here, you should have to live here.

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Q20. **Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 116

**Login:** Registered

**Responded At:** Aug 07, 2025 09:42:00 am

**Last Seen:** Aug 07, 2025 16:33:31 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

not answered

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

The 2.5x requirement is crazy. I barely made that much for my apartment when I moved in 2 years ago and my rent has increased \$145 since then. If this does stay, It absolutely should include all tenants.

Q5. **Is there anything you would change?**

not answered

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

As someone who is justice impacted, I was worried about not being able to find housing. My original roommate couldn't move in with me because of his arrest record even though he had been clean for 5 years and was doing well.

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy**

Neutral/unsure

Q10. **Why did you answer this way?**

I just don't know much about this.

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

Yeah I don't see why these should matter. It's like, why make a non issue an issue?

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy**

Neutral/unsure

**Q16. Why did you answer this way?**

I don't know enough about this.

---

**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 117

**Login:** Registered

**Responded At:** Aug 07, 2025 10:56:38 am

**Last Seen:** Aug 07, 2025 17:45:27 pm

Q1. <b>Are you a: (select any or all that apply)</b>	Housing case manager, tenant advocate, or other service provider
Q2. <b>Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)</b>	Criminal history (or criminal history of someone in your household) Rental history (or rental history of someone in your household) Income too low (or income of someone in your household was too low) Immigration status or lack of a Social Security Number (or someone in your household's immigration status)
Q3. <b>Rate your level of support for this policy</b>	Fully support
Q4. <b>Why did you answer this way?</b>	Many of the folks that I work with do not make that income. Many folks who are working full time in a minimum wage job cannot also make that requirement. Although we know folks should not spend more that 30% on their housing, most would spend all of it to stay inside and have a place to call home, but then not have enough money left over for other basic supplies for health and hygiene.
Q5. <b>Is there anything you would change?</b>	Is there a way to require developers to have a certain percentage of low income housing with every project? Although there are other incentives to encourage developers to invest in low income housing, there is not enough. We need to set the expectation that all people have the right to affordable housing .
Q6. <b>Rate your level of support for this policy</b>	Fully support
Q7. <b>Why did you answer this way?</b>	Many people have a charge from long ago and their situation has changed for the better but cannot get out of the cycle of homelessness due to a charge they incurred when they were in crisis/under influence of substances and not making their best choices. It doesn't allow hope for someone who has made positive steps to change.
Q8. <b>Is there anything you would change?</b>	Sex offense should not come into play and as long as they register, they are abiding by the law. Most have already did their time if they are out already.
Q9. <b>Rate your level of support for this policy</b>	Fully support
Q10. <b>Why did you answer this way?</b>	Most of my folks have never had a credit card due to cycles of familial homelessness.
Q11. <b>Is there anything you would change?</b>	not answered
Q12. <b>Rate your level of support for this policy</b>	Fully support



**Q13. Why did you answer this way?**

Everyone needs housing.

---

**Q14. Is there anything you would change?**

not answered

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**Q15. Rate your level of support for this policy**

Fully support

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**Q16. Why did you answer this way?**

Everyone has a right to shelter/housing.

---

**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

So many of our unhoused folks have made progress, to lose hope because there are scarce resources available for all affordable housing. So those that have some money will be able to be housed.

---

**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

Until there is enough affordable housing available and if there are not enough shelter spaces/housing units available, it is the government's responsibility to care for every citizen in their community and it starts with housing.

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 118

**Login:** Registered

**Responded At:** Aug 07, 2025 12:54:39 pm

**Last Seen:** Aug 07, 2025 19:34:21 pm

Q1. **Are you a: (select any or all that apply)** Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)** None of the above

Q3. **Rate your level of support for this policy** Fully support

Q4. **Why did you answer this way?**

Rent prices have reached a point in which a singular persons income can afford despite working 40 hours, regardless of wage. Essentially making anyone not making more than 4-6k a month, unable to afford living.

Q5. **Is there anything you would change?**

Price for rent should be affordable to anyone working the minimum of 20 hours per week at the minimum amount of wage of each state. As washington states minimum wage is more than \$16, there shouldn't be a reason as to someone working full time hours can not afford to live on their own.

Q6. **Rate your level of support for this policy** Somewhat support

Q7. **Why did you answer this way?**

While everyone deserves housing, people with serious a serious criminal history can be a danger to the community depending on level of crime.

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy** Fully support

Q10. **Why did you answer this way?**

Credit checks of the place in which you hope to live in seems to be pointless if the place of living is an apartment complex. Purchasing a house, or any other high priced item, makes sense. But paying rent at an apartment, for most, takes more president over prior debts.

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy** Somewhat support

Q13. **Why did you answer this way?**

not answered

**Q14. Is there anything you would change?**

not answered

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**Q15. Rate your level of support for this policy**

Fully support

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**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I have been a resident of Thurston County, and of Washington state, since 2018. Since, I have only successfully managed to apply and inhabit one (1) apartment, while needing assistance of roommates/moving in with established tenants. One apartment complex that comes to mind, was one I would've been able to afford easily. However, due to my credit being poor after attempting to survive during the pandemic, I was denied unless I had a cosigner in which I hadn't. This apartment, mind you, was just barely inhabitable and later turned out to have a meth lab in.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 119

**Login:** Registered

**Responded At:** Aug 07, 2025 17:13:52 pm

**Last Seen:** Aug 07, 2025 23:54:37 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Income too low (or income of someone in your household was too low)

**Other (please specify)**

Not currently employed at time of rental application despite having sufficient funds in savings for duration of lease agreement.

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

Having this requirement denies rental opportunities for a large portion of people in need of housing who are working full time, even with a "living wage" of \$20+ an hour with the current state of rental prices in Olympia that hover around \$1500 or more for a studio or 1 bedroom.

Q5. **Is there anything you would change?**

Doing away with the requirement altogether would be ideal, but bringing it down to 2x would be a start.

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

All persons deserve housing regardless of past criminal records. The structural stigma for those with a criminal record that is re-enforced and perpetuated by these policies is detrimental to those who have already been punished by the justice system and are seeking the basic need of housing.

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

not answered

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

I see no reason why any of those bases for rejection should even be considered by a landlord.

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy**

Fully support

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Q16. **Why did you answer this way?**

All persons deserve an equal opportunity for housing regardless of legal status.

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Q17. **Is there anything you would change?**

not answered

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Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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Q20. **Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 120

**Login:** Registered

**Responded At:** Aug 07, 2025 17:35:00 pm

**Last Seen:** Aug 08, 2025 00:04:31 am

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Credit history (or credit history of someone in your household)  
Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

Income requirements target specifically low income households, often because low income households are profiled as worse tenants than high income. Further, I was pressed into a predatory "security deposit" arrangement, forced to take out a loan to pay 6 months rent ahead of time, just to be approved for my apartment, under the guise of this being a "security deposit" that I know the landlord has no intention of returning to us. Desperate people with no place to go are forced to do unwise things just to survive

Q5. **Is there anything you would change?**

I would much rather have a rent cap than this. Though I do think both can work in conjunction with each other. In the dream city Olympia could be, my rent would be capped at 1/3rd my income, rather than the other way around. Currently my rent is 2/3rds my income, and 2/3rds my live in disabled family member's income as well.

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

I am honestly shocked this is not already the standard. Housing is an essential need for someone to begin recovery and rehabilitation. To deny someone who did something 5 years ago, or did something that is not related to housing, is a violation of that person's privacy.

Q8. **Is there anything you would change?**

I am sure people who are working closely with rehabilitation organization would have much more input, and I put my trust in them above anyone else. I second whatever a person working in rehabilitation would say.

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

Credit scores are deeply skewed to harm poor people. Further, the costs of surviving or betterment being used to deny a person a place to live is counterintuitive.

Q11. **Is there anything you would change?**

I would personally remove credit checks from all but "luxury" housing. Credit is a system that is short lived in the United States. Further, if paying rent does not contribute to the building of credit, what could a credit score indicate about a person's ability to pay rent?

Q12. **Rate your level of support for this policy**

Fully support

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Q13. **Why did you answer this way?**

None of the reasons chosen to be exceptions here would have anything to do with a person's ability to be a responsible tenant. Further, the first point "evictions where the tenant prevailed (won their case)" seems necessary. A landlord refusing to rent to a tenant who was wrong and who had their rights upheld in court, would but nothing but punishment for a person fighting for their rights. There is no other reason a landlord wouldn't want a tenant who has prevailed under the law.

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Q14. **Is there anything you would change?**

I would push these even further, though I concede this is likely not possible at this time.

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Q15. **Rate your level of support for this policy**

Fully support

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Q16. **Why did you answer this way?**

Many people are pursuing legal immigration, but the process is arduous and extensive. There is no way to use a person's documentation to verify what channels they are using to move. Further, if I were to move from Washington to Maine, I would not be required to jump through legal hoops anything similar to people who move a lesser distance from Canada or Mexico. It is unreasonable overall.

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Q17. **Is there anything you would change?**

Nothing, I stand very firmly on this, as worded

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Q18. **Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

I have been forced to move to places where the landlord is unstable, who threatens illegal action, into living in an apartment with unreliable electricity (I went without electricity in my bathroom and living room for 3 months before the landlord could be convinced to call a repairman, and was found not at fault for the electrical damage). I am forced into this situation with my disabled family member, whose health is at risk from stress, because there was no other place that would accept a household of one disabled person on fixed income and one fulltime student. I work two or three jobs depending on the season, while pursuing my bachelor's degree as an adult. No amount of hard work on our part could get us into better, safer housing, because of a lack of protections.

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Q19. **Do you have any other suggestions or ideas for how the City might address this issue?**

Landlords of apartment complexes I believe require greater oversight, and the conditions of housing must be more highly kept. Further, a rent cap could make more options available to me and my family member. Raising the price of water during a natural disaster is evil. Raising housing prices as much as they have since 2020 seems inseparable from the comparison.

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Q20. **Do you have any additional concerns about the proposed policies?**

I love these proposals, and wish we could push them much further. I wish they had been in place before I last had to move, as it would have saved me \$8000 of debt.

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**Respondent No:** 121

**Login:** Registered

**Responded At:** Aug 07, 2025 18:50:07 pm

**Last Seen:** Aug 08, 2025 01:40:26 am

Q1. **Are you a: (select any or all that apply)** Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)** not answered

Q3. **Rate your level of support for this policy** Neutral/unsure

Q4. **Why did you answer this way?**

I cant tell if this is lower or higher than the current policy

Q5. **Is there anything you would change?**

I would require not income requirement especially if some one has enough savings to cover the terms of the lease

Q6. **Rate your level of support for this policy** Fully support

Q7. **Why did you answer this way?**

Everyone deserves housing

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy** Fully support

Q10. **Why did you answer this way?**

Everyone deserves housing

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy** Fully support

Q13. **Why did you answer this way?**

Everyone deserves housing

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy** Fully support



**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

People dont function well without a stable place to live and clean themselves and take showers. My credit has hit a low due to student debt not being mailed to me because ive moved so much and im afraid of not being able to uphold my current housing or being able to find new housing with the strict requirements of housing property managers and inflated rental rates.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

No idea but its a really big issue for everyone.

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**Q20. Do you have any additional concerns about the proposed policies?**

The 2.5 income rate is still pretty high for how high rental rates are and how low minimum wage is.

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**Respondent No:** 122

**Login:** Registered

**Responded At:** Aug 08, 2025 12:52:50 pm

**Last Seen:** Aug 08, 2025 19:51:17 pm

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Credit history (or credit history of someone in your household)

Rental history (or rental history of someone in your household)

Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

not answered

Q5. **Is there anything you would change?**

not answered

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

not answered

Q8. **Is there anything you would change?**

not answered

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

not answered

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

not answered

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy**

Fully support

**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

not answered

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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**Respondent No:** 123

**Login:** Registered

**Responded At:** Aug 09, 2025 20:33:15 pm

**Last Seen:** Aug 10, 2025 03:26:29 am

Q1. **Are you a: (select any or all that apply)**

Renter in Olympia

Q2. **Has your housing application been rejected because of any of the following? For service providers: have community members you've worked with been rejected because of any of the following? (select any or all that apply)**

Credit history (or credit history of someone in your household)  
Income too low (or income of someone in your household was too low)

Q3. **Rate your level of support for this policy**

Fully support

Q4. **Why did you answer this way?**

No one is making 3x the rent alone

Q5. **Is there anything you would change?**

No

Q6. **Rate your level of support for this policy**

Fully support

Q7. **Why did you answer this way?**

not answered

Q8. **Is there anything you would change?**

No

Q9. **Rate your level of support for this policy**

Fully support

Q10. **Why did you answer this way?**

not answered

Q11. **Is there anything you would change?**

not answered

Q12. **Rate your level of support for this policy**

Fully support

Q13. **Why did you answer this way?**

not answered

Q14. **Is there anything you would change?**

not answered

Q15. **Rate your level of support for this policy**

Fully support

**Q16. Why did you answer this way?**

not answered

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**Q17. Is there anything you would change?**

not answered

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**Q18. Is there anything you'd like to tell us about your experiences or how tenant screening processes have impacted you? Please keep in mind that your identity will not be shared with City Council, but your story or experiences may be shared so Councilmembers can better understand impacts on Olympia residents. All survey responses may also be shared if a member of the public requests the information.**

As someone in a single income household supporting a dependant it's been an absolute nightmare to find housing. I understand the intent behind requiring 3x the rent and good credit scores, but it makes it impossible to live. I work 30hrs/week on a dollar above minimum wage which only gives me about \$25k per year. Firstly: that's not a livable wage and second: it's even worse when I get stuck in a place that actually accepts me only because utilities are excluded from rent. Not only is it out of my budget, but it was an option I had to literally beg to be approved for.

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**Q19. Do you have any other suggestions or ideas for how the City might address this issue?**

not answered

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**Q20. Do you have any additional concerns about the proposed policies?**

not answered

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