



# Basic Life Support Transport Availability and Response



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When the 911 system is activated for a medical call, it is triaged one of two ways

- ALS or Advanced Life Support
  - Transport handled by Medic One assets
  
- BLS or Basic Life Support
  - Transport handled by private ambulance



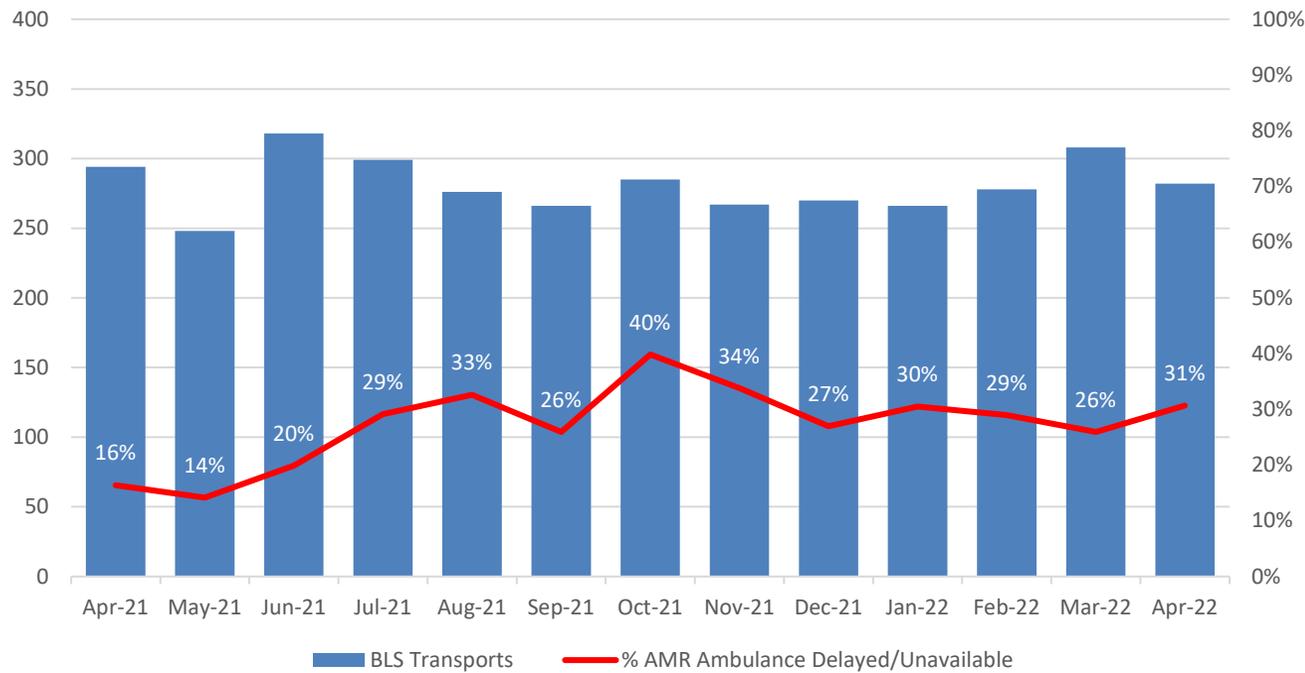
# The Problem

- Decreasing availability by private ambulance services
  - Increasing on-scene times
  
- Decreased availability to handle concurrent emergency calls
  - Increased response times
  
- This problem is compounded by increased call volume
  - Increased demand on emergency response system



# Private Transport Unavailability

2021-2022 AMR Unavailable/Delayed for Transport

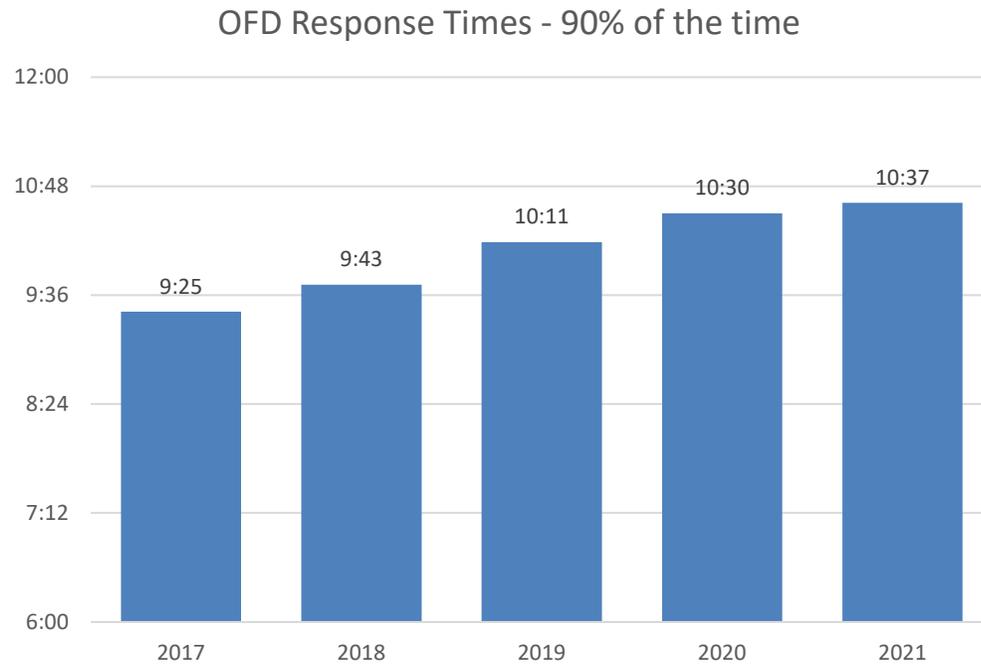


BLS Transports reflects a count of transports by AMR, Olympic, District 9, District 4. Percentage reflects transports where 'Type of Scene Delay' is indicated as Awaiting Ground Unit and Ground Unit Not Available



# OFD Response Time Trends

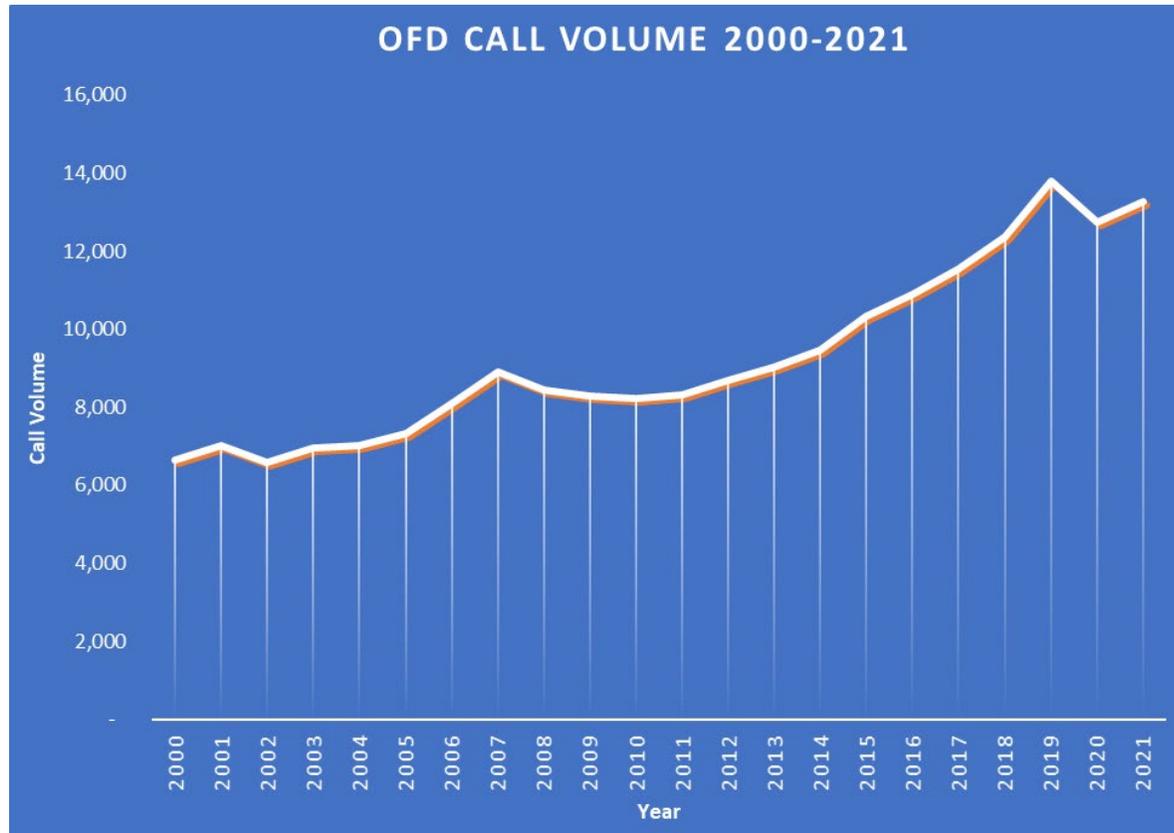
## 90% Response time graph 2017-2021



Response times in minutes and seconds from dispatch to arrival on scene. All apparatus and incident types.



# OFD Call Volume Trends





# Conclusion

- Private ambulance services are not meeting the demand
- Decreased ambulance availability results in increased response times to concurrent emergencies
- The combination of lack of private ambulance services and increased call volume is affecting our emergency response system



Thank You

Questions?

