

### Integrated Rebate Program

**Water Conservation & Wastewater Reduction** 

Utility Advisory Committee | September 3, 2015



City of Olympia LOTT Clean Water Alliance



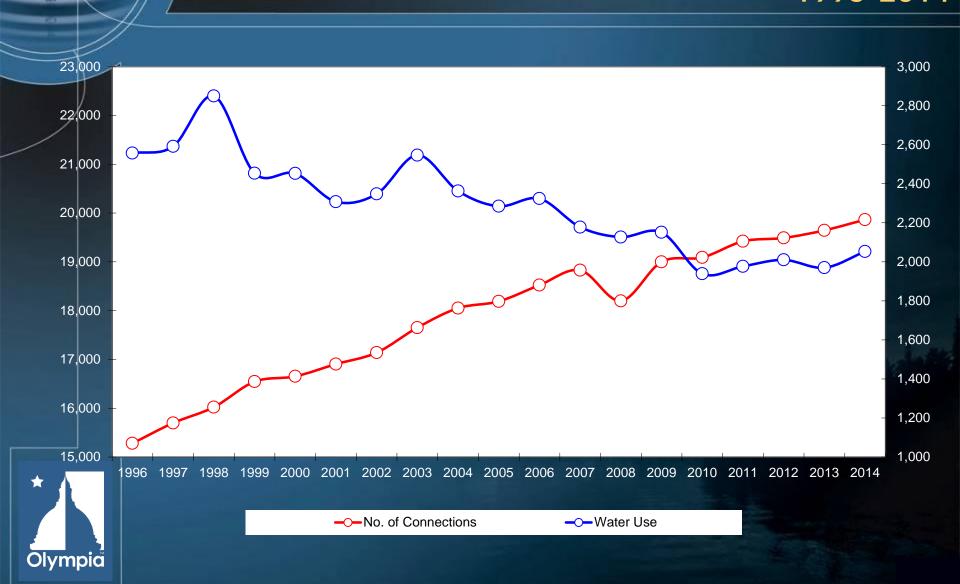
### Background

- 1996: City Council adopts first Water Conservation Plan
- 1997: Program Implementation
- Utility Goal #3: Olympia's
   water supplies are used
   efficiently to meet the present
   and future needs of the
   community and natural
   environment





# Connections vs. Consumption 1996-2014





### Recent Accomplishments

- 2012: Over 1,000,000 gpd saved through LOTT programs
- 2014: Exceeded 2009-2014 WSP Goal
- 2015-2020 Goal: Reduce indoor use by 100,000 gpd; reduce outdoor use by 5%
- Municipal Water Use
- Maintaining System Water Loss







#### Collaboration with PSE

- Water Use Efficiency Report: Highlighted water related rebates offered by PSE
- HomePrint™ Energy Assessments: PSE to distribute postcards highlighting offers for City/LOTT customers
- PSE Free Washing Machines:
   Promotion and tracking
- Web Link: Customer reminder that PSE also rebates on High-Efficiency washing machines







### Water Conservation Coordination Program

### Structure of the Regional Program

#### **Program Implementation**

Water Conservation Coordinating Committee (WC3)

#### **Steering Committee**

LOTT Technical Sub-Committee (TSC)

#### **Decision-Making Authority**

**LOTT Board of Directors** 

# Basis for Flow Reduction Program

- Established in late 1990s a part of long-range wastewater management strategy
- Purpose: delay need to build new treatment capacity
- Foundation for project evaluation:
  - Cost-effectiveness threshold
  - Cost to build a new gallon of treatment capacity
  - Most recently estimated at \$22.71/gallon

## **Guiding Principles**

- Reduce wastewater flows
- Serve only LOTT wastewater system customers
- Complete cost-effective projects
- Focus on the biggest bang for the buck:
  - Greatest flow reduction potential
  - Most cost-effective
  - Highest likelihood of success
- Focus on proven, measurable technology
- Held to public agency standards re: how funding used

### Residential Programs

- High-Efficiency Toilet Rebates
  - \$100 for each qualifying HET
- WashWise Rebates
  - \$50 rebates for efficient washing machines
- Water Saving Kits
  - showerheads, aerators, leak tablets, tape

## **Multi-Family Programs**

- High-Efficiency Toilets
  - Free toilets:
    - Low participation
    - Higher cost
  - Flat rebates:
    - High participation
    - Ease of implementation
    - Lower cost

## **Commercial Programs**

- High-Efficiency Toilet Rebates
  - \$100 for each qualifying HET
- WaterSmart Rebates
  - Up to 75% of cost of retrofits
  - Condensers, commercial grade washers, food steamers, ice machines, and more

### **Past Flow Reduction**

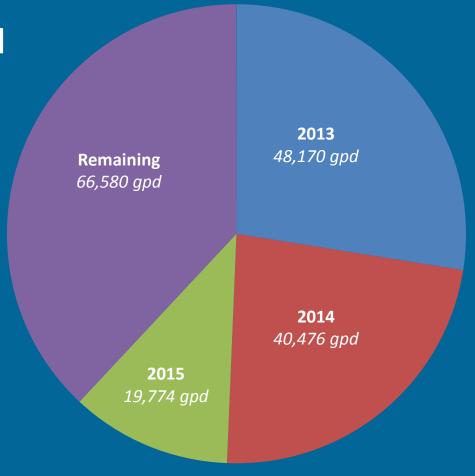
1,000,000 gpd between 1997-2012

Based on \$20-\$22 cost-effectiveness threshold:

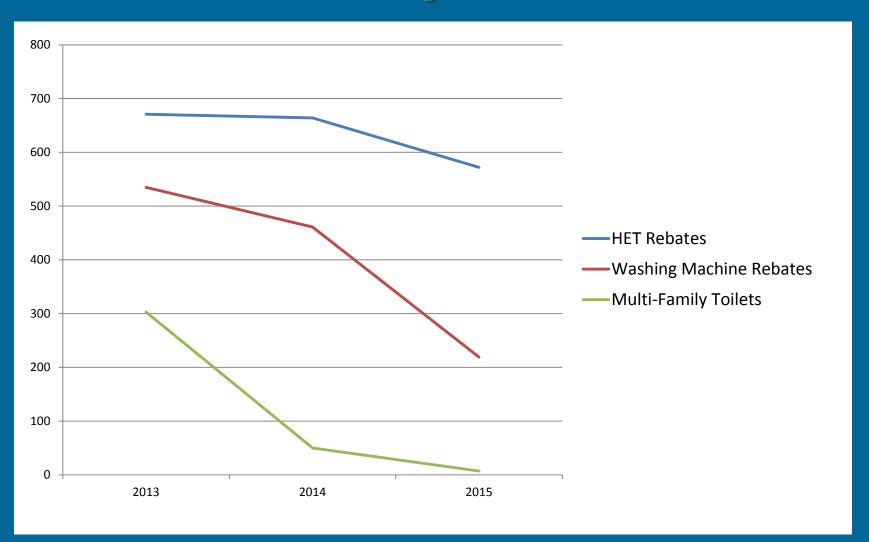
- \$21,000,000 value
- \$ 7,000,000 investment
- \$14,000,000 net benefit

# Current Flow Reduction 2013-2018

Goal: 175,000 gpd



# **Participation**



### **Active Promotion**

# KICK the OLD CAN! Get a rebate to boot

(conditions apply)

SAVE MONEY \$

lottcleanwater.org



SAVE WATER & SAVE MONEY \$ IN YOUR HOME



#### You may qualify for:

- \$100 rebates for highefficiency toilets
- \$50 rebates for water-saving washing machines
- · Free water saving kits

If your home is served by the LOTT sewer system through the city of Locey. Olympia, or Tumwater

To learn more, visit: www.lottcleanwater.org



#### VE WATER & SAVE MONEY \$

- et a \$100 rebate for replacing your toilet with a utildying high-efficiency model that uses 1.28 gallons less per flush You could save between 11-35 gallons water a clarif
- it a \$50 rebate for purchasing a qualifying waterving washing machine. You could save an average of gallons per day, IPSE customers using washers built 1997 or earlier may be eligible for a FREE washing when it first the water beautiful.
- it a free water saving hit with a showerhead, faucet raters, and toilet leak detection tablets. You could save average of 18 galfons per day!
- sarn more, visit www.Jottcleanwater.org or act the conservation specialist in the city where your ie is located:

Lacey, call (360) 438-2687

- in Olympia, call (360) 753-8271
- In Turnwater, call (360) 754-4140



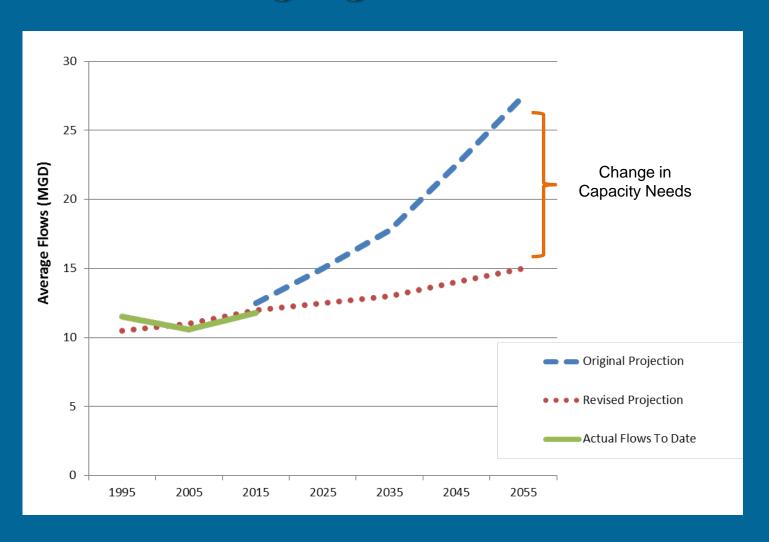
500 Adams Street NE Olympia, WK 98501-6911

### **Delivery Methods**

Why not spend all the way up to the cost-effectiveness threshold to make rebates/incentives more enticing?

- Focus on the biggest bang for the buck:
  - Greatest flow reduction potential
  - Most cost-effective
  - Highest likelihood of success
- Ensure no gifting of public funds
- Uncertainty re: current threshold

### **Changing Conditions**



### **Changing Conditions**

- New capacity needs are significantly delayed
- LOTT's permit limits are based on pounds of pollutants, not on gallons of flow
- Foundation for future project evaluation:
  - What is the appropriate basis for cost-effectiveness threshold?
  - Are our programs still cost-effective?
  - How will the program need to change?

### Questions