



# Community Planning and Development

**2021**

**Code Enforcement Annual Report**



# Our Mission

Working as partners with our citizens, community organizations, other city departments, State and County agencies and :

We continue to be committed to providing comprehensive service and be reasonable in our responses to achieve code resolutions.



# Code Enforcement In 2021

2021 was another difficult year in Code Enforcement:

- Code Enforcement has been flexible during this time; and
- We were determined to stay committed to offering excellent customer service and be responsive in a timely manner.
- Code Enforcement has adjusted to our current environment and continue to rise to the occasion. We have adapted to a hybrid work style while still conducting in-person investigations of citizens' concerns and checking existing violations for compliance.



# Code Enforcement Case Statistics

251 CASE REQUESTS WERE REPORTED IN 2021

133 CASE REQUEST WERE CLOSED IN 2021. 40 OF THE 133 CASE REQUESTS WERE ROLLOVER CASE REQUEST FROM 2020.

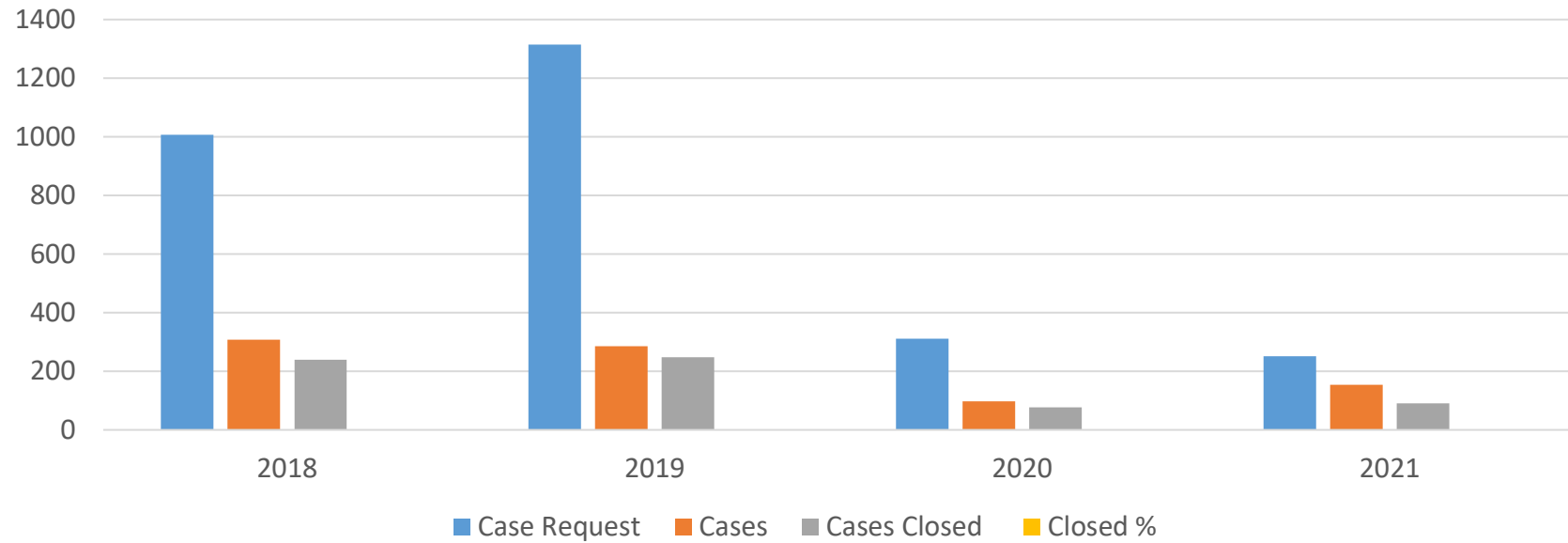
153 CASES RESULTED OUT OF THE 251 CASE REQUESTS. THE REMAINING 93 CASE REQUEST WERE EITHER CLOSED AS COMPLIANT, UNSUBSTANTIATED, NOT IN THE CITY LIMITS OR REFERRED TO OTHER DEPARTMENTS.

91 OF THE 153 CASES SUBMITTED HAVE BEEN CLOSED AS COMPLIANT. (82% COMPLIANCE RATE)



# CASE STATISTICS

### 4 YEARS OF CODE ENFORCEMENT STATISTICS





# Our Code Enforcement Approach

Working With The  
Community  
(Multi Year Complaints)

# 822 OLYMPIA STREET

- MULTI YEAR COMPLAINT
- COMPLAINT OF VIOLATING HISTORIC PRESERVATION RULES
- AFTER MANY YEARS OF WORKING WITH THIS PROPERTY OWNER, WE FINALLY WAS ABLE TO GAIN COMPLIANCE



# 1509 EAST BAY DRIVE

- MULTI YEAR COMPLAINT
- COMPLAINT OF BOATHOUSE/APARTMENT FALLING INTO THE BAY
- WORKING WITH THE PROPERTY OWNERS TO OBTAIN ENGINEER REPORTS AND MANY INSPECTIONS, PERMITS WERE OBTAINED





# 519 PUGET STREET

- MULTI YEAR COMPLAINT
- COMPLAINT OF A HOUSE FIRE
- WORKED WITH THE PROPERTY OWNER TO SECURE THE PROPERTY (INSTALL FENCING)
- WORKED THROUGH LITIGATION BETWEEN PROPERTY OWNER AND INSURANCE COMPANY
- FINALLY, WE ARE AT A POINT WHERE APPLICATION FOR A PERMIT TO DEMOLISH PROPERTY IS IN THE PROCESS



# POTENTIAL VACANT PROPERTY REGISTRATION PROGRAM

- CURRENTLY CODE ENFORCEMENT IS INVESTIGATING THE POTENTIAL TO START A VACANT PROPERTY REGISTRATION PROGRAM.
  - THIS PROGRAM WOULD ALLOW US TO BETTER ADDRESS CONCERNS ON PROPERTIES THAT ARE VACANT & UNDEVELOPED
- 
- OBTAIN CONTACT INFORMATION OF ABSENTEE PROPERTY OWNERS
  - REQUIRE A LOCAL CONTACT FOR OWNERS WHO RESIDE OUT OF AREA
  - REQUIRE AN ANNUAL REGISTRATION FEE
  - HAS THE ABILITY TO BE FISCALLY SELF SUSTAINABLE
  - COVER THE COST OF ANOTHER CODE ENFORCEMENT OFFICER



# Code Enforcement's Continued Commitment

- Continue to develop excellent working relationships with our residents, community leaders, business owners throughout the city, downtown businesses and other organizations. (Local, County, & State)
- Guide our customers on the reporting of violations and bring understanding of expectations for both the customer and our team.
- Working with our inter-departmental staff to provide direct and precise information relating to a variety of specific subjects.
- Developing processes to improve efficiency in how Code Enforcement operate.



Thank You