



Crisis Response Unit

A partnership between the Olympia Police Department and Recovery Innovations International to provide free, confidential, voluntary crisis response assistance.

Program Based off Eugene model/CAHOOTS:

Trained professionals address issues of mental illness and substance use with the goal of connecting individuals in crisis to social services and divert from jail or hospital.

Core Principles:

- Street Outreach
- Harm Reduction
- Trauma Informed Care
- Cultural Competency (Client-centered, consistent, positive, free of judgment or discrimination, effective communication and verbal de-escalation)

Services:

- Crisis Counseling
- Conflict Resolution and Mediation
- Grief and Loss
- Substance Abuse
- Housing Crisis
- Harm Reduction
- First Aid and Non Emergency Medical Care/Connections
- Resource Connections and Referrals
- Transportation to Services

Services do NOT include: Restraining people against their will. Violating confidentiality (exception for mandatory reporting). Providing transportation home.

Program Will:

- Increase our ability to provide outreach services to those in crisis
- Identify the individual's life circumstances and needs
- Help identify individuals with chronic mental health disorders, substance abuse and co-occurring disorders.

Hours of Operation: 7-days a week, 7:00 a.m. to 9:00 p.m.

Contacting Us: Non-emergency call 360.704.2740. Remember if it is an emergency call 911.

Have Questions: Contact Anne Larsen, OPD Outreach Services Coordinator
alarsen@ci.olympia.wa.us or 360.753.8238

olympiawa.gov/police

Know someone having a mental health crisis

Call 911





Familiar Faces



Creating a safe, healthy & vibrant City for every Olympia community member

Why Familiar Faces:

- Almost 42% of OPD officers replied that they encountered a high utilizer in crisis 15 or more times during a typical work week
- Over 63% indicated the cause of crisis as a combination of mental illness, substance use disorder, poverty and homelessness
- The most immediate need indicated by 60% of officers was mental health counseling

Who's in The Program:

 We identify individuals who have...

- Complex health and behavioral problems
- Frequent and persistent contact with OPD Walking Patrol
- 15-20 of the most vulnerable individuals in Downtown who are most resistant to services and resources

Peer Navigators Will Provide:

- A shared life experience
- Non-judgmental and unconditional support
- Motivational interviewing skills

Peers are recognized by DBHR or can obtain PEER Specialist status within 3 months

Services Include:

- Mental health and substance use disorder treatment integrated with primary health care and life skills development
- Motivational interviewing
- Permanent supportive housing
- Assertive Outreach/Engagement
- Trauma-Informed Care
- Harm Reduction Integrated Care and Care Coordination
- Culturally Responsive Service

Peer Navigators Make a Difference:

- Peer Navigators work closely and one-on-one with participants
- Weekly Partner Group staffs client's caseloads
- Work to identify barriers and create strategies to address needs

Have Questions:

Contact **Anne Larsen**, OPD Outreach Services Coordinator
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Peer Navigators

Reaching out to the most vulnerable in our Downtown community

