

# Meeting Agenda City Council

City Hall 601 4th Avenue E Olympia, WA 98501

Information: 360.753.8244

Tuesday, January 17, 2023

7:00 PM

Council Chambers, Online and Via Phone

#### Register to

Attend:https://us02web.zoom.us/webinar/register/WN\_IJFflbAyRsG-n6Zhf7c\_AQ

- 1. ROLL CALL
- 1.A ANNOUNCEMENTS
- 1.B APPROVAL OF AGENDA
- 1.C PUBLIC HEARING TO PROVIDE AN APPROXIMATELY EQUAL OPPORTUNITY FOR PERSONS TO EXPRESS SUPPORT OR OPPOSITION FOR THE OLYMPIA TUMWATER FIRE AUTHORITY BALLOT PROPOSITION NO. 1 AT THE SPECIAL ELECTION ON APRIL 25, 2023

\*\*\*\*THE PUBLIC WILL BE GIVEN AN OPPORTUNITY TO SPEAK AT THIS TIME FOR OR AGAINST THIS LEVY\*\*\*\*

1.C 23-0067

Public Hearing to Provide an Approximately Equal Opportunity for Persons to Express Support or Opposition for the Olympia Tumwater Fire Authority Ballot Proposition No. 1 at the Special Election on April 25, 2023

#### 2. SPECIAL RECOGNITION

2.A Special Recognition - Proclamation Recognizing National Day of Racial

Healing

Attachments: Proclamation

#### 3. PUBLIC COMMENT

(Estimated Time: 0-30 Minutes) (Sign-up Sheets are provided in the Foyer.)

During this portion of the meeting, community members may address the City Council regarding items related to City business, including items on the Agenda. In order for the City Council to maintain impartiality and the appearance of fairness in upcoming matters and to comply with Public Disclosure Law for political campaigns, speakers will not be permitted to make public comments before the Council in these three areas: (1) on agenda items for which the City Council either held a Public Hearing in the last 45 days, or will hold a Public Hearing within 45 days, or (2) where the public testimony may implicate a matter on which the City Council will be required to act in a quasi-judicial capacity, or (3) where the speaker promotes or opposes a candidate for public office or a ballot measure.

Individual comments are limited to two (2) minutes or less. In order to hear as many people as possible during the 30-minutes set aside for Public Communication, the City Council will refrain from commenting on individual remarks until all public comment has been taken. The City Council will allow for additional public comment to be taken at the end of the meeting for those who signed up at the beginning of the meeting and did not get an opportunity to speak during the allotted 30-minutes.

#### **COUNCIL RESPONSE TO PUBLIC COMMENT (Optional)**

#### 4. CONSENT CALENDAR

(Items of a Routine Nature)

**4.A** 23-0069 Approval of the January 10, 2023 City Council Meeting Minutes

Attachments: Minutes

**4.B** 23-0075 Approval of 2023 Council Meeting Calendar and Committee Assignments

Attachments: 2023 Council Calendar

2023 Committee and Interjurisdictional Assignments

#### 4. SECOND READINGS (Ordinances) - NONE

#### 4. FIRST READINGS (Ordinances)

4.C <u>23-0071</u> Approval of an Ordinance Adopting the City of Olympia Comprehensive

**Emergency Management Plan** 

<u>Attachments:</u> Ordinance

Promulgation Letter
2022 CEMP Update

2022 City of Olympia CEMP Review by WA EMD

#### PUBLIC HEARING - NONE

#### 6. OTHER BUSINESS

6.A	<u>23-0055</u>	Consideration of a Resolution Expressing City Council Support for the
		Olympia Tumwater Fire Authority Ballot Proposition No. 1 at the Special
		Election on April 25, 2023, Following a Public Hearing to Afford Persons
		an Approximately Equal Opportunity to Express Their Views In Support Or
		Opposition To the Ballot Measure

Attachments: Resolution

**6.B** 23-0070 LOTT Clean Water Alliance Update - Planning for the Future

<u>Attachments:</u> <u>Presentation</u>

**6.C** <u>23-0036</u> Approval of Ordinance Amending Olympia Municipal Code Regarding

Regulations of Fencing

Attachments: Ordinance

<u>Application Materials</u> <u>Public Comments</u>

**6.D** <u>23-0043</u> Approval of Lodging Tax Advisory Committee 2023 Lodging Tax Funding

Recommendations

Attachments: 2023 Lodging Tax Funding Award Chart

Informal 2016 Attorney General's Office Opinion

RCW 67.28.1817 Lodging Tax Advisory Committee in Large

**Municipalities** 

#### 7. CONTINUED PUBLIC COMMENT

(If needed for those who signed up earlier and did not get an opportunity to speak during the allotted 30 minutes)

#### 8. COUNCIL INTERGOVERNMENTAL/COMMITTEE REPORTS AND REFERRALS

#### 9. CITY MANAGER'S REPORT AND REFERRALS

#### 10. ADJOURNMENT

The City of Olympia is committed to the non-discriminatory treatment of all persons in employment and the delivery of services and resources. If you require accommodation for your attendance at the City Council meeting, please contact the Council's Executive Assistant at 360.753.8244 at least 48 hours in advance of the meeting. For hearing impaired, please contact us by dialing the Washington State Relay Service at 7-1-1 or 1.800.833.6384.



#### **City Council**

Public Hearing to Provide an Approximately Equal Opportunity for Persons to Express Support or Opposition for the Olympia Tumwater Fire Authority Ballot Proposition No. 1 at the Special Election on April 25, 2023

> Agenda Date: 1/17/2023 Agenda Item Number: 1.C File Number:23-0067

Type: public hearing Version: 1 Status: Public Hearing

#### Title

Public Hearing to Provide an Approximately Equal Opportunity for Persons to Express Support or Opposition for the Olympia Tumwater Fire Authority Ballot Proposition No. 1 at the Special Election on April 25, 2023

## Recommended Action Committee Recommendation:

Not referred to a committee.

#### **City Manager Recommendation:**

Conduct a public hearing to provide an approximately equal opportunity for persons to express support or opposition for the Olympia Tumwater Fire Authority Ballot Proposition No. 1 at the Special Election on April 25, 2023.

#### Report

#### Issue:

Whether to conduct a public hearing to provide an approximately equal opportunity for persons to express support or opposition for the Olympia Tumwater Fire Authority Ballot Proposition No. 1 at the Special Election on April 25, 2023.

#### **Staff Contact:**

Jay Burney, City Manager, 360.753.8447

#### Presenter(s):

Jay Burney, City Manager

#### **Background and Analysis:**

The City Councils of Olympia and Tumwater separately adopted a Joint Resolution, City of Olympia Resolution No. M-2400 and City of Tumwater Resolution No. R2022-014, after determining it to be in the interest of each City and its residents to submit a proposition to the voters at a Special Election

Type: public hearing Version: 1 Status: Public Hearing

on April 25, 2023, concerning whether to create a regional fire authority, and approval of its Plan for governance, operations, and financing, including a benefit charge, pursuant to RCW Chapter 52.26.

Pursuant to RCW 42.17A.555, any action taken by the Council to support or oppose a ballot proposition must be done at an open public meeting following an opportunity for anyone to comment prior to Council action.

#### **Climate Analysis:**

The statutory requirements of RCW 42.17A.555 do not have a climate impact by affording members of the public an approximately equal opportunity to support or oppose Proposition No. 1 whether to create a regional fire authority pursuant to RCW Chapter 52.26.

#### **Equity Analysis:**

The statutory requirements of RCW 42.17A.555 require that members of the public be given an approximately equal opportunity to express their support or opposition to Proposition No. 1 whether to create a regional fire authority pursuant to RCW Chapter 52.26. This statutory process permits all views to be expressed in a public hearing before the Council takes any action to express its collective intent on Ballot Proposition No.1.

#### Neighborhood/Community Interests (if known):

Conducting a public hearing allows the City Council to receive public input in support of or opposition to Olympia Tumwater Fire Authority Ballot Proposition No. 1 at the Special Election on April 25, 2023.

#### **Options:**

- Conduct a public hearing to provide an approximately equal opportunity for persons to express support or opposition for the Olympia Tumwater Fire Authority Ballot Proposition No. 1 at the Special Election on April 25, 2023.
- 2. Do not conduct a public hearing.
- 3. Conduct a public hearing at another time.

#### **Financial Impact:**

There is no financial impact. RCW 42.17A.555 requires that before Council may adopt a Resolution to express its collective intent on a ballot proposal it must give an approximately equal opportunity to members of the public to comment on their support or opposition to a proposed ballot measure.

#### **Attachments:**

None



#### **City Council**

#### Special Recognition - Proclamation Recognizing National Day of Racial Healing

Agenda Date: 1/17/2023 Agenda Item Number: 2.A File Number: 23-0078

Type: recognition Version: 1 Status: Recognition

#### Title

Special Recognition - Proclamation Recognizing National Day of Racial Healing

# Recommended Action Committee Recommendation:

Not referred to a committee

#### **City Manager Recommendation:**

Recognize National Day of Racial Healing.

#### Report

#### Issue:

Whether to recognize National Day of Racial Healing.

#### Staff Contact:

Tobi Hill-Meyer, Diversity Equity Inclusion Program Manager, 360.753.8285

#### Presenter(s):

Michelle Gipson, Senior Director Branch Operations at YMCA

#### **Background and Analysis:**

The day after Dr. Martin Luther King Jr. Day has been designated as a national day to focus on racial healing. The local YMCA is putting together several activities and wishes to partner with the City in future years.

#### **Climate Analysis:**

No impacts to any of the climate mitigation sectors.

#### **Equity Analysis:**

This recognition supports understanding and healing the pain that racial based oppression causes.

#### Attachments:

Proclamation

#### PROCLAMATION

WHEREAS, the City of Olympia affirms that all people, regardless of their racial, ethnic and religious identification, their skin color or their physical traits, deserve equal opportunity to experience well-being in a just society and to be full participants in our democracy, and;

WHEREAS, the City of Olympia acknowledges that we must work to address the historic and present-day harms of racism, dismantle the systems that perpetuate racial, ethnic and religious bias, and heal the wounds created by those harms, and;

WHEREAS, just like those who came before us, it is our duty to protect the children of this country and maintain communities in which they may all be given the opportunity to succeed; and

WHEREAS, the City of Olympia understands and recognize that there is a racial divide in our country and we must all work earnestly to heal the wounds created by racial, ethnic and religious bias and build an equitable and just society so that all children can thrive; and

WHEREAS, children have the right to be provided every opportunity to learn, grow, and thrive in nurturing environments that don't violate their safety, dignity, and humanity; and

WHEREAS, every person has the capability to make a simple change within themselves that can have a profound effect on an entire society; and

WHEREAS, if we all dedicate ourselves to the principles of truth, racial healing and transformation, we can bring about the necessary changes in thinking and behavior that will propel this great country forward as a unified force where racial biases will become a thing of the past; and

WHEREAS, racial healing is a vital and crucial commitment to the education, social, mental and over all well-being of all our children; and

NOW, THEREFORE, BE IT RESOLVED, that the City of Olympia, in conjunction with others throughout the United States of America, proclaims Tuesday, January 17, 2023 as

#### THE NATIONAL DAY OF RACIAL HEALING

in the city of Olympia and urges the community to promote racial healing and transformation both individually and collectively, as a means to working together to ensure the best quality of life for every child.

SIGNED IN THE CITY OF OLYMPIA, WASHINGTON THIS 18th DAY OF JANUARY 2022.

**OLYMPIA CITY COUNCIL** 

Cheryl Selby Mayor





#### **City Council**

# Approval of the January 10, 2023 City Council Meeting Minutes

Agenda Date: 1/17/2023 Agenda Item Number: 4.A File Number: 23-0069

Type: minutes Version: 1 Status: Consent Calendar

**Title** 

Approval of the January 10, 2023 City Council Meeting Minutes



# Meeting Minutes - Draft City Council

City Hall 601 4th Avenue E Olympia, WA 98501

Information: 360.753.8244

Tuesday, January 10, 2023

7:00 PM

Council Chambers, Online and Via
Phone

#### Register to Attend:

https://us02web.zoom.us/webinar/register/WN\_Qlp5qgUNTb2g-7lli2ZmCg

#### 1. ROLL CALL

Present:

 7 - Mayor Cheryl Selby, Mayor Pro Tem Clark Gilman, Councilmember Jim Cooper, Councilmember Yén Huỳnh, Councilmember Dani Madrone, Councilmember Lisa Parshley and Councilmember Dontae Payne

#### 1.A ANNOUNCEMENTS - NONE

#### 1.B APPROVAL OF AGENDA

The agenda was approved.

#### 2. SPECIAL RECOGNITION

**2.A** Special Recognition - Poetry Reading from City of Olympia Poet Laureate Ashly McBunch

Arts Program Manager Stephanie Johnson discussed the Poet Laureate program.

City of Olympia Poet Laureate Ashly McBunch read a poem commemorating the new year.

The recognition was received.

**2.B** Special Recognition - Proclamation Recognizing Dr. Martin Luther King Jr. Day

Councilmembers read a proclamation recognizing Dr. Martin Luther King Jr. Day in the City of Olympia. The proclamation was received by Reverend David Reaves of the New Life Baptist Church and Reverend Charlotte Petty of the Risen Faith Fellowship.

The recognition was received.

**2.C** Special Recognition - Proclamation Recognizing National Law Enforcement Appreciation Day

Councilmembers read a proclamation regarding National Law Enforcement Appreciation

Day. The proclamation was accepted by Police Chief Rich Allen.

The recognition was received.

#### 3. PUBLIC COMMENT - NONE

#### 4. CONSENT CALENDAR

**4.A** Approval of the December 13, 2022 City Council Meeting Minutes

The minutes were adopted.

#### 4. SECOND READINGS (Ordinances)

**4.B** Approval of an Ordinance Amending Olympia Municipal Code Section 3.04.600 to Add an Internal Service Fund to be Known as the Facilities Fund

The ordinance was adopted on second reading.

**Approval of the Consent Agenda** 

Councilmember Parshley moved, seconded by Councilmember Cooper, to adopt the Consent Calendar. The motion carried by the following vote:

Aye:

- 7 Mayor Selby, Mayor Pro Tem Gilman, Councilmember Cooper,
   Councilmember Huỳnh, Councilmember Madrone, Councilmember
   Parshley and Councilmember Payne
  - 4. FIRST READINGS (Ordinances) NONE

#### 5. PUBLIC HEARING - NONE

#### 6. OTHER BUSINESS

**6.A** 23-0027 Approval of Martin Way & Pacific Avenue Art Crossing Public Art Concept Plan

Ms. Johnson presented the Martin Way & Pacific Avenue Art Crossing Public Art Concept Plan. The artists Jennifer Corio and Dave Frei discussed the proposed art.

Councilmembers asked clarifying questions.

Councilmember Parshley moved, seconded by Councilmember Cooper, to approve the Martin Way & Pacific Avenue Art Crossing Public Art Concept Plan. The motion carried by the following vote:

Aye:

7 - Mayor Selby, Mayor Pro Tem Gilman, Councilmember Cooper,
 Councilmember Huỳnh, Councilmember Madrone, Councilmember
 Parshley and Councilmember Payne

#### 7. CONTINUED PUBLIC COMMENT - NONE

#### 8. COUNCIL INTERGOVERNMENTAL/COMMITTEE REPORTS AND REFERRALS

Councilmembers reported on meetings and events attended.

Mayor Selby noted the Council held their retreat over the weekend. Assignments and their calendar will be on the Council agenda for approval next week.

#### 9. CITY MANAGER'S REPORT AND REFERRALS - NONE

#### 10. ADJOURNMENT

The meeting adjourned at 8:00 p.m.



#### **City Council**

# Approval of 2023 Council Meeting Calendar and Committee Assignments

Agenda Date: 1/17/2023 Agenda Item Number: 4.B File Number: 23-0075

Type: decision Version: 1 Status: Consent Calendar

#### **Title**

Approval of 2023 Council Meeting Calendar and Committee Assignments

## Recommended Action Committee Recommendation:

Not referred to a committee.

#### **City Manager Recommendation:**

Move to approve the 2023 Council Meeting Calendar and Committee assignments, to include moving the start time of regular City Council business meetings to 6:00 p.m. beginning in February.

#### Report

#### Issue:

Whether to approve the 2023 Council Meeting Calendar and Committee assignments, to include moving the start time of regular City Council business meetings to 6:00 p.m. beginning in February.

#### **Staff Contact:**

Susan Grisham, Assistant to the City Manager, 3603753.8244

#### Presenter(s):

None - Consent Calendar Item.

#### **Background and Analysis:**

At its 2023 Annual Retreat, Councilmembers reviewed and updated the Council Meeting Calendar and the Committee assignments. At the retreat, Councilmembers discussed moving the start time of City Council business meetings to 6:00 p.m. beginning in February.

The Assignment of Committee Members and Mayor Pro Tem are as follows:

- Mayor Pro Tem Clark Gilman
- Finance Committee Lisa Parshley Chair, Jim Cooper, Dani Madrone
- Community Livability and Public Safety Yén Huýnh Chair, Dontae Payne, Cheryl Selby
- Land Use & Environment Committee Dani Madrone Chair, Clark Gilman, Jim Cooper

Type: decision Version: 1 Status: Consent Calendar

Regional Fire Authority Planning Committee - Jim Cooper, Cheryl Selby, Lisa Parshley

The 2023 calendar and the full list of committee and interjurisdictional assignments is attached.

#### **Climate Analysis:**

The approval of the 2023 Council calendar and assignments does not have a direct effect on the climate, however several of the committee interjurisdictional assignments contribute to the planning and work to address climate issues in our region.

#### **Equity Analysis:**

The approval of the 2023 Council calendar and assignments does not have a direct effect on the Equity, however several of the committee and interjurisdictional assignments contribute to the planning and work to address equity issues in our region.

#### Neighborhood/Community Interests (if known):

Community members have an interest in the meetings of the City Council and their representation on committees.

#### **Options:**

- 1. Approve the 2023 Council Meeting Calendar and Committee assignments, to include moving the start time of regular City Council business meetings to 6:00 p.m. beginning in February.
- 2. Do not approve the 2023 Council Meeting Calendar and Committee assignments, to include moving the start time of regular City Council business meetings to 6:00 p.m. beginning in February.
- 3. Amend the 2023 Council Meeting Calendar, start time and/or Committee assignments and approve as amended.

#### **Financial Impact:**

There is no financial impact to related to this item.

#### Attachments:

2023 Council Calendar

2023 Committee and Interjurisdictional Assignments

January 2023								
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August 2023								
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	October 2023									
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November 2023									
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December 2023						
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31						

Retreats

#### City Holidays

January 13 & 14

June 10

New Years' Day, Martin Luther King Day, Presidents' Day, Memorial Day, Independence Day, Labor Day, Juneteenth, Veterans' Day, Thanksgiving and the day after Thanksgiving, and Christmas

#### **Council Vacation Weeks**

January 23 - 27	February 20 -24	March 13 – 17	April 3 - 7	May 1 -5	May 2 – June 3
June 26 – 30	July 3 – 7	July 24 – 28	July 31 – August 4	August 28 – September 1	September 4 – 8
October 9 – 13	November 6 - 10	November 27 – December 1	December 25 - 29		

#### **Special Events**

February 13 –
Special Meeting
(Instead of
February 14)

April 3 – 7 - Kato, Japan (also a vacation week)

August 1 – Primary Election (no Council meeting) November 7 – Election Day (no Council meeting) October 30 – Special Meeting (instead of October 31) November 27-December 1 Olympia, Greece (also a vacation week)

# OLYMPIA CITY COUNCIL INTERGOVERNMENTAL AND OTHER ASSIGNMENTS

ASSIGNMENT	Delegate/Alternate	STAFF SUPPORT	MEETING SCHEDULE
Animal Services	Lisa/Cheryl	Debbie Sullivan	1st Monday at 5:30 pm
Capitol Lake Future Process	Cheryl/Clark	Rich Hoey	As Needed
Deschutes Stewardship Coalition	Dani/Lisa	Jesse Barham	Formation Pending
Communications Board (TCCOM911)	Lisa/Dontae	Rich Allen	1 <sup>st</sup> Wed. 3:30 pm
DID Advisory Committee	Lisa/Yến	Mike Reid	4 <sup>th</sup> Thursday at Noon
Economic Development Council	Jim/Yến	Mike Reid	Weds. Lunch
EMSC (Medic 1)	Todd Carson		3 <sup>rd</sup> Wed. 3:30 pm
Intercity Transit Authority Board	Clark/Dani	Sophie Stimson	1 <sup>st</sup> & 3 <sup>rd</sup> Wed. 5:30 pm
JBLM Rep	Tom Jameson/Dontae	Jay Burney	As Needed
Law & Justice Council	Dontae/Yến		3 <sup>rd</sup> Thurs. 4:30 pm
LEOFF I Disability Board	Cheryl/Jim	Debbi Hufana	2 <sup>nd</sup> Mon. 5:30 pm
LOTT Board of Directors	Lisa/Dani	Rich Hoey	2 <sup>nd</sup> Wed. 5:30 pm
Nisqually River Council	Jesse Barham	Jesse Barham	Varies
Olympic Region Clean Air Agency	Jim/Lisa	Leonard Bauer	2 <sup>nd</sup> Wed. 10:00 am
Police Auditor Liaison	Yến (Chair of CLPS)	Debbie Sullivan	Monthly
Regional Housing Council	Dani/Clark	Darian Lightfoot	4 <sup>th</sup> Mon. 4:00 p.m.
Regional Transportation Policy Board (Subcommittee of TRPC)	Dani	Sophie Stimson	2 <sup>nd</sup> Wed.7:00 am
South Sound Military and Communities Partnership (SSMCP)	Dontae/Jim	Jay Burney	As needed
Sea Level Rise Governance Committee	Dani	Pamela Braff	
Thurston Climate Mitigation	Lisa	Pamela Braff	
Thurston County Solid Waste Advisory Committee (SWAC)	Lisa	Gary Franks (Alt)	2 <sup>nd</sup> Thurs. 11:30 am
Thurston Regional Planning Council	Clark/Dani	Leonard Bauer	1st Fri. 8:30 am
Visitors and Convention Bureau	Mike Reid	Mike Reid	3 <sup>rd</sup> Tues. 3:30 pm

# 2023 OLYMPIA CITY COUNCIL INTERGOVERNMENTAL AND OTHER ASSIGNMENTS

	AND OTHER ASSIGNMEN	110	MEETING	
ASSIGNMENT	Delegate/Alternate	STAFF SUPPORT	SCHEDULE	
			SCHEDGEE	
Coalition of Neighborhood Assns.	Dontae/Clark	Leonard Bauer	2 <sup>nd</sup> Mon. 6:15 pm	
Liaison to The Washington Center	Mike Reid		3 <sup>rd</sup> Thurs. 12:00 pm	
Lodging Tax Advisory Committee	Cheryl/Dontae	Mike Reid	June, Sept. /Oct.	
ADVISORY BOARD LIAISO	NS - Councilmembers to attend one or two	per year.		
Arts Commission	Community Livability & Public Safety Committee	Stephanie Johnson	2 <sup>nd</sup> Thurs. 6:00 pm	
Bicycle & Pedestrian	Land Use & Environment Committee	Michelle Swanson	4 <sup>th</sup> Wed. 6:15 pm (Except Mar Jul, Aug, Dec)	
Design Review Board	Land Use & Environment Committee	Nicole Floyd	2 <sup>nd</sup> & 4 <sup>th</sup> Thurs. 6:00 pm	
Heritage Commission	Community Livability & Public Safety Committee	Marygrace Goddu	4th Wed. 6:30 pm (Except Feb, Aug, Dec)	
Cultural Access Program Committee	Community Livability & Public Safety Committee	Marygrace Goddu		
Parks & Recreation	Community Livability & Public Safety Committee	Laura Keehan	3 <sup>rd</sup> Thurs. 6:00 pm (Except Feb, Apr, Jul, Nov)	
Planning Commission	Land Use & Environment Committee	Cari Hornbein	1 <sup>st</sup> & 3 <sup>rd</sup> Monday 6:30 pm	
Social Justice & Equity Commission	Community Livability & Public Safety	Tobi Hill-Meyer	4 <sup>th</sup> Mon. of the Month at 6:00 pm	
Utility Advisory Committee	Finance Committee		1st Thurs. 5:40 pm (Not July, Aug)	
COUNCIL COMMITTEE ASSIGNMENTS				
Finance Committee	Lisa (Chair), Dani, Jim	Aaron BeMiller	3 <sup>rd</sup> Weds, 5:30 pm	
Community Livability & Public Safety Committee	Yến (Chair), Dontae, Cheryl	Debbie Sullivan	4 <sup>th</sup> Weds, 5:30 pm	
Land Use and Environment Committee	Dani (Chair), Clark, Jim	Leonard Bauer	3rd Thurs, 5:30 pm (will be moved to another date)	
Regional Fire Authority Planning Committee	Jim, Lisa, Cheryl	Jay Burney	4 <sup>th</sup> Monday, 5:30 pm	

# 2023 OLYMPIA CITY COUNCIL INTERGOVERNMENTAL AND OTHER ASSIGNMENTS

ASSIGNMENT	Delegate/Alternate	STAFF SUPPORT	MEETING SCHEDULE
Tribal Relations	Cheryl, Dani, Yến	Jay Burney	As Needed
MAYOR PRO TEM	Clark Gilman		

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#### **City Council**

#### Approval of an Ordinance Adopting the City of Olympia Comprehensive Emergency Management Plan

Agenda Date: 1/17/2023 Agenda Item Number: 4.C File Number: 23-0071

Type: ordinance Version: 1 Status: 1st Reading-Consent

#### Title

Approval of an Ordinance Adopting the City of Olympia Comprehensive Emergency Management Plan

#### **Recommended Action**

#### Committee Recommendation:

Not referred to a committee.

#### **City Manager Recommendation:**

Move to approve on first reading and forward to second reading the Ordinance Adopting the Comprehensive Emergency Management Plan and authorize the City Attorney to sign the letter of promulgation.

#### Report

#### Issue:

Emergency management in Olympia is defined and described in the City of Olympia, Comprehensive Emergency Management Plan (CEMP). The CEMP was updated and re-written in places to conform to current State and Federal guidelines. The format and some language were changed to the document to make it more accessible and user-friendly for staff.

#### **Staff Contact:**

Mike Buchanan, Interim Deputy Fire Chief, 360.628.2444

#### Presenter(s):

Mike Buchanan, Interim Deputy Fire Chief

#### **Background and Analysis:**

The Comprehensive Emergency Management Plan (CEMP) must be reviewed and updated every 5 years. A current CEMP is a requirement for Emergency Management grant programs. It has been 6 years since the last update. An additional year was added to the review cycle for all jurisdictions due to the Covid-19 Pandemic.

The material in the old plan was accurate but could be challenging for staff to use who are not

Type: ordinance Version: 1 Status: 1st Reading-Consent

familiar with Emergency Management/ FEMA language and systems. Patrick Knouff, currently with the City's Public Works Department, who completed the 2016 update, took 5+ years of experience managing the City's Emergency Management program and modified the plan to make the 2022 update more accessible for staff while staying in compliance with current federal regulations. Staff from each department reviewed applicable sections to ensure that the plan represented actual response actions taken during large, complex events. Despite the changes, the updated CEMP still aligns with the County and State CEMPs.

The State reviews CEMPs and considers their "consistency with the National Response Framework, the National Incident Management System, and the Washington State Comprehensive Emergency Management Plan while complying with the content requirements of Chapter 118-30-060 WAC and Chapter 38.52.070 RCW." The State responded that Olympia's CEMP was well-written, easy to understand, and included the necessary information for the administration of an emergency management program.

It is impossible to know what disaster will hit and when, therefore the CEMP is written using the industry standard, "All-Hazard" approach. The CEMP does not provide a detailed checklist of how to respond to an earthquake or a severe winter storm. Instead, it provides guiding principles on how to organize a response effort and collaborate and coordinate with neighboring jurisdictions. The CEMP identifies the strengths of each department and how City resources are incorporated into response and recovery efforts.

#### **Climate Analysis:**

The process of updating the CEMP started in 2021 before the Climate Framework process was established. The CEMP does recognize severe weather hazards and addresses these hazards utilizing an all-hazards approach. An all-hazards approach to emergency preparedness planning focuses on capacities and capabilities that are critical to preparedness for a full spectrum of emergencies or disasters, including internal emergencies, man-made emergencies (or both), or natural disasters.

#### **Equity Analysis:**

The process of updating the CEMP started in 2021 before the Equity Framework process was established. The CEMP does recognize the importance of equity and inclusion and these important principles are addressed in the Concept of Operations, Whole Community, and Non-discrimination sections of the CEMP.

Whole Community is a means by which residents, emergency management practitioners, organizational community leaders, and government officials can collectively understand and assess the needs of their respective communities and determine the best ways to organize and strengthen their assets, capacities, and interests. Whole Community includes individuals and families, including those identified as at-risk or vulnerable populations; businesses; faith-based and community organizations; nonprofit groups; schools and academia; media outlets; and all levels of government, including state, local, territorial, and federal partners.

#### Neighborhood/Community Interests (if known):

The community has an interest in the City having a Comprehensive Emergency Management Plan ensure preparedness for a full spectrum of emergencies or disasters, including internal emergencies, man-made emergencies (or both), or natural disasters.

Type: ordinance Version: 1 Status: 1st Reading-Consent

#### **Options:**

- 1. Move to approve the ordinance adopting the Comprehensive Emergency Management Plan on first reading and forward to second reading and authorize the City Attorney to sign the promulgation letter.
- 2. Do not approve the ordinance adopting the Comprehensive Emergency Management Plan on first reading and forward to second reading and authorize the City Attorney to sign the promulgation letter.

#### **Financial Impact:**

There are no direct financial impacts, but the CEMP is designed to streamline response and recovery efforts in the City. It helps the City use resources efficiently and provides a framework for tracking costs which is essential during the federal reimbursement process

Note: Once the plan is approved, hard copies will be distributed as needed and the document will also be made available online.

#### Attachments:

Ordinance
Promulgation Letter
2022 CEMP Update
2022 City of Olympia CEMP Review by WA EMD

Ordi	nance	No.	
Olui	Halice	INU.	

# AN ORDINANCE OF THE CITY OF OLYMPIA, WASHINGTON, AMENDING OLYMPIA MUNICIPAL CODE SECTION 2.24.070 RELATING TO ADOPTION OF AN EMERGENCY MANAGEMENT PLAN

WHEREAS, Olympia Municipal Code (OMC) Chapter 2.24 establishes the Department of Emergency Management; and

**WHEREAS**, OMC 2.24.070 adopts by reference the City of Olympia Comprehensive Emergency Management Plan (the CEMP), dated January 2016; and

WHEREAS, the CEMP has been updated to be consistent with State and Federal emergency management plans; and

**WHEREAS**, the City Council wishes to adopt by reference the City of Olympia Comprehensive Emergency Management Plan dated December 2022, and amend OMC 2.24.070 accordingly;

#### NOW, THEREFORE, THE OLYMPIA CITY COUNCIL ORDAINS AS FOLLOWS:

**Section 1.** <u>Amendment of OMC 2.24.070</u>. Olympia Municipal Code Section 2.24.070 is hereby amended to read as follows:

#### 2.24.070 Adoption of Emergency Management Plan

**PUBLISHED:** 

There is adopted for the City of Olympia a Comprehensive Emergency Management Plan dated <del>January 2016</del> <u>December 2022</u>, including appendices and its Annex A--Counter Terrorism, one (1) copy of which is on file in the office of the City Clerk and available for public inspection insofar as permitted by law. This plan is adopted by reference as though fully set forth herein. The emergency support function (ESF) of said plan, pertaining to operational matters, may be amended from time to time by the City Manager to reflect changed conditions or different standards applicable to Olympia.

**Section 2.** Corrections. The City Clerk and codifiers of this Ordinance are authorized to make necessary corrections to this Ordinance, including the correction of scrivener/clerical errors, references, ordinance numbering, section/subsection numbers and any references thereto.

**Section 3. Severability.** If any provision of this Ordinance or its application to any person or circumstance is held invalid, the remainder of the Ordinance or application of the provisions to other persons or circumstances shall remain unaffected.

**Section 4.** Ratification. Any act consistent with the authority and prior to the effective date of this Ordinance is hereby ratified and affirmed.

**Section 5.** Effective Date. This Ordinance shall take effect five (5) days after passage and publication, as provided by law.

ATTEST:	MAYOR
CITY CLERK	_
APPROVED AS TO FORM:	
Mark Barber CITY ATTORNEY	_
PASSED:	
APPROVED:	



### City of Olympia | Capital of Washington State

P.O. Box 1967, Olympia, WA 98507-1967

olympiawa.gov

January, 2023	
To Whom It May Concern:	
Ordinance No is the official document of promulgation for the City of Olympia's Comprehensive Emergency Management Plan dated December 2022. A copy of Ordinance No can be found in the Comprehensive Emergency Plan Appendices: Ordinances and Resolutions.	
Sincerely,	
Mark Barber City Attorney	



# **Comprehensive Emergency Management Plan**

City of Olympia

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### **Director of Emergency Management Approval**



City of Olympia | Capital of Washington State

P.O. Box 1967, Olympia, WA 98507-1967

olympiawa.gov

December 1, 2022

To the Citizens and Employees of the City of Olympia:

On behalf of the Olympia City Council, I am very pleased to present the updated City of Olympia Comprehensive Emergency Management Plan (CEMP). The 2022 CEMP is hereby promulgated and supersedes the previous 2016 Edition of the City of Olympia CEMP. This plan is in conformance with the Washington State Comprehensive Emergency Management Plan and the National Incident Management System. The City of Olympia Comprehensive Management Plan is an all-hazards plan which provides the necessary framework for mitigation, preparedness, response, and recovery.

The purpose of this plan is to provide a framework for the coordination and mobilization of internal/external resources. The plan:

- · Identifies authorities and assigns responsibilities for planning, response, and recovery activities.
- · Identifies the scope of potential hazards that form the basis for planning.
- Establishes the emergency management organizational structure that will coordinate the response.
- Identifies those departments and offices tasked with specific responsibilities for carrying out plans and
  operations defined within this plan.
- Identifies other jurisdictions and entities with whom planning, and emergency response activities are to be coordinated.
- Outlines the process of disseminating emergency information and instructions to the public.
- Provides a line of succession in the absence of senior officials in accordance with City of Olympia Municipal Code 2.24.00 for declaring an emergency.

It is our expectation that departments, offices, divisions, and programs tasked with the development and maintenance of Standard Operating Procedures and checklists in this plan work with the Emergency Management Coordinator to ensure they actively support the implementation of this plan.

This plan is a dynamic document. An annual assessment process, accompanied by exercise and review, will ensure that this plan is learned, used, and modified as necessary to benefit the City of Olympia.

Thank you for your continued support, it is only through the combined efforts of all departments and employees in partnership with the citizens and businesses of the Olympia Community that we can achieve our goal of making the City of Olympia as disaster resilient as possible.

Sincerely,

Todd Carson, Interim Fire Chief

> Mayor: Cheryl Selby Mayor Pro Tem: Clark Gilman City Manager: Jay Burney Councilmembers: Jim Cooper, Yen Huýnh, Dani Madrone, Lisa Parshley, Dontae Payne

### Promulgation

Promulgation is the act of formally proclaiming, announcing, or declaring a new statutory or administrative law such as an ordinance or resolution after its enactment. In some jurisdictions, the law cannot take effect until promulgation has occurred.

After a new law is approved, it is announced to the public through the publication of the text of the law in a government periodical and/or on official websites. As it relates to federal laws of extraordinary public importance the President of the United States of America may make an announcement through a national broadcast. Local laws are typically announced in local newspapers and published in bulletins or compendia of municipal regulations.

Ordinance No. TBD is the official document of promulgation for the City of Olympia's Comprehensive Emergency Management Plan. Ordinance No. TBD can be found in Appendix 1: Ordinance and Resolutions.

### **Executive Summary**

City government is required by RCW and WAC to establish and maintain a program for disaster prevention, mitigation, preparedness, response, and recovery. The Fire Department: Emergency Management Division plans and coordinates response during major emergencies and/or disasters. Depending on the nature and scope of an incident, City personnel, services, and facilities may be reassigned to support emergency and disaster operations.

The Comprehensive Emergency Management Plan (CEMP) was developed to define the policies and procedures necessary for carrying out an emergency management program that ensures the preservation of lives, protection of property, and the execution of special measures. The duties of each City department, and various supporting agencies, are specified in the CEMP.

The CEMP also defines how the City of Olympia will coordinate with neighboring cities and towns, Thurston County, Washington State, and federal disaster relief and recovery resources.

The City doesn't use the Emergency Support Function (ESF) format when organizing roles and responsibilities. Most staff are not familiar with ESFs, so for clarity and ease of use, the City maintains a departmental organization and identifies which ESFs most closely align with the departments capabilities.

The Incident Command System is the coordination and resource management method used during emergency and disaster response and recovery operations.

The primary location for direction and control is the Emergency Operations Center located at the Fire Station 1, 100 Eastside Street N. E. Olympia, WA. Alternate Emergency Operations sites are identified in the plan.

This plan consists of a Basic Plan, which defines emergency management in the City of Olympia, City Department Annexes, that describe the roles and responsibilities of each department as they relate to emergency management, and several supporting documents.

Periodic review and revision as well as training and exercise are required to assure that the plan can be effectively implemented in a time of emergency.

### What is a Comprehensive Emergency Management Plan?

A Comprehensive Emergency Management Plan (CEMP) is a written basic plan with elements that address all natural and man-made emergencies and disasters that may occur in a federal, state, or local government. An effective and efficient CEMP approaches these emergencies and disasters from an all-hazards perspective, meaning rather than developing a separate plan for each threat or hazard, the focus is placed on addressing the potential impacts of any given threat or hazard. For example, a potential impact could be a power outage. The outage may be caused by any number of hazards including a storm, an earthquake, an accident, etc. All hazards planning argues, regardless of the cause, similar processes will be taken to restore power, therefore time and resources should not be wasted on trying to develop a plan for every possible scenario. Instead, the focus should be placed on developing a general command structure and identifying critical infrastructure within the City, that if compromised or destroyed, could have significant impacts on life safety, property, the economy, etc.

The City of Olympia's Comprehensive Emergency Management Plan specifies the purpose, organization, responsibilities, and role of City of Olympia in the prevention of, mitigation of, preparation for, response to, and recovery from emergencies and disasters as well as the facilities, agencies, and officials involved in each phase of emergency management.

### Emergency Management in the City of Olympia: A History

The City of Olympia began providing recognized Emergency Management Services in 1980. In 1982 an Emergency Management Plan was developed in collaboration with the City of Tumwater. Olympia Fire Chief Rambo and Tumwater Fire Chief Ridgeway authored the initial plan.

In 1995 the collaboration with the City of Tumwater concluded and consultant Bob Hamblin was brought on to develop a new Comprehensive Emergency Management Plan for the City of Olympia. In 2000, Bob Hamblin partnered with the City's Emergency Management Coordinator, Assistant Chief Wright, to conduct a comprehensive update to the 1995 Comprehensive Emergency Management Plan.

Following the comprehensive update, Deputy Chief Wright continued to maintain and update the Comprehensive Emergency Management Plan from 2000 to 2014. In early 2014 Deputy Chief Wright compiled all applicable revisions and submitted them to the State Emergency Operations Center for review. Feedback was provided suggesting major revisions and updates to format and content within the Plan.

In August of 2014, Deputy Chief Wright brought on consultant, Patrick Knouff, to undertake the major revisions and updates suggested by the State Emergency Operations Center. In 2022 Patrick Knouff, now the City's Emergency Management Coordinator, and Interim Deputy Chief Mike Buchanan completed the next update to the City's CEMP.

The Comprehensive Emergency Management Plan has been used consistently in part and in whole for incidents like the Y2K bug in December 1999/ January 2000 and in the aftermath of the terrorist attacks on September 11, 2001, major flooding in December 2007 and 2008, the Nisqually Earthquake in February 2001, and the severe winter storms of December 2006, January 2009, and January 2012, February 2019, February 2020, and February 2021, and the Covid-19 pandemic.

#### Introduction

#### Mission

It is the responsibility of the government of the City of Olympia, with the assistance and support of its citizens, to take appropriate action to mitigate the effects of disasters. The Comprehensive Emergency Management Plan defines the policies and procedures necessary for the preservation of lives, protection of property, and the execution of special measures needed to ensure effective and timely relief from a disaster.

#### **Purpose**

This plan is designed to guide city government behavior before, during, and after a disaster. The plan describes a comprehensive program that defines who does what, when, where, and how in order to mitigate, prepare for, respond to, and recover from the effects of natural, technological, and human-caused hazards.

#### **Authorities**

#### Local

Olympia Municipal Code 2.24 Department of Emergency Management Inter-local Cooperative Agreement for Emergency Management among Thurston County, Bucoda, Lacey, Olympia, Rainier, Tenino, Tumwater, Yelm and the Nisqually Indian Tribe

#### State

Chapter 38.52 Revised Code of Washington (RCW): Emergency Management

Chapter 35.33 RCW: Budgets in Second and Third-Class, Towns, and First-Class Cities Under Three Hundred

**Thousand** 

Chapter 43.43 RCW: Washington State Patrol

Chapter 68.08 RCW: Human Remains

Washington Administrative Code (WAC) Title 118: Military Department, Emergency Management

#### Federal

The Disaster Relief Act of 1974, Public Law 93-288 as amended

The Superfund Amendments and Reauthorization Act of 1986, Public Law 99-499 as amended

Emergency Planning and Community Right-to-know Act

Code of Federal Regulations: Title 44. Emergency Management and Assistance

United States Code: Title 42, Chapter 68. Disaster Relief

Federal Civil Defense Act of 1950, Public Law 81-920 as amended

Volunteer Protection Act of 1997, Public Law 105-19 as amended

Homeland Security Act of 2002, Public Law 107-296 as amended

Homeland Security Presidential Directive 5: Management of Domestic Incidents

Homeland Security Presidential Directive 8: National Preparedness

National Response Framework: 4th Edition

#### **Incident Command System**

The City of Olympia Emergency Operations Center operates under the principles of the National Incident Management System (NIMS) and the Incident Command System (ICS).

#### Scope

The City of Olympia Comprehensive Emergency Management Plan encompasses all major incidents, emergencies, and disasters, which occur within city limits, and those situations, which may involve neighboring jurisdictions and require activation of special procedures for coordination of resources. The policies and procedures prescribed here, and the concept of operations established for disaster response and recovery, will apply to all hazards, regardless of the nature and scope. This plan uses structures and formats consistent with the Comprehensive Preparedness Guide 101, National Response Framework, the Thurston County CEMP and the Washington CEMP.

This plan applies to all City of Olympia government and cooperating agencies. It provides a foundation for: Establishing mutual understanding among government agencies, the business community, volunteers, and the public; Utilizing government and private sector resources efficiently and effectively; Coordinating with the emergency management plans and programs of the federal government, the State of Washington, emergency management jurisdictions within the county, and surrounding jurisdictions; Developing and maintaining disaster response capabilities; Identifying and applying hazard mitigation strategies; Educating the public, the business community, volunteers, and government; and Encouraging citizen self-sufficiency.

Physical copies of this plan have been provided to the City Council, City Manager, Fire Chief, Police Chief, and Public Works Director. Additionally, eight copies of this plan are stored in the City's primary EOC. The plan is also available on the City of Olympia's intranet and the City's Disaster and Emergency Preparedness website.

#### **Situation Overview**

#### Hazards Assessment

The City of Olympia is exposed to a variety of hazards with the potential to cause casualties, damage to private property and critical infrastructure. Olympia's hazards include but are not limited to earthquakes, severe weather, epidemic, urban fire, hazardous materials, flooding, volcanic eruption, civil disturbance, etc. Hazards can occur simultaneously or consecutively, such as a winter storm with flooding or an earthquake followed by an influenza epidemic. Impacts may occur from hazards occurring outside eth city due their effect on the supply of goods and services. This may include critical shortages of electricity, petroleum products, natural gas, and food. The Thurston Regional Hazard Mitigation Plan, published separately, provides detailed information on the Olympia's hazards and more.

#### Capabilities Assessment Summary

The Core Capabilities Assessment provides the City of Olympia with a baseline understanding of its needs, its current capacities, and activities that need to be implemented in order to bridge those capability gaps. It is a catalyst for the implementation of capability solutions, and the allocation of resources designed to reach or sustain these capability targets. It serves as a baseline assessment upon which progress toward building those capabilities can be tracked annually. In short, the assessment will assist The City of Olympia in building capabilities and capacities in a more efficient and effective manner. The City of Olympia participates in the Homeland Security Region 3 Capabilities Assessment as part of the State Preparedness Report (SPR).

#### **Planning Assumptions**

#### **Emergency Management**

Comprehensive emergency management includes activities to mitigate, plan/prepare for, respond to, and recover from the effects of a disaster. Implementation of this comprehensive emergency management plan will reduce disaster-related losses.

Initial response will focus on taking actions that have the highest potential to save the greatest number of lives.

Employees from a variety of city departments and offices are trained to staff the EOC as needed. Some emergencies and disasters occur with sufficient advance notice, providing time to take prepare for and mitigate disaster impacts. Other emergencies will occur without notice. If an emergency or disaster occurs with little or no advance warning, then it will take time to staff and activate the EOC.

When local resources are exhausted or overwhelmed, the City of Olympia may activate mutual aid agreements or request support through the County ECC or State EOC. In responding to a disaster, the city is prepared to implement the provisions of RCW 38.52.110 regarding utilization of public and private resources.

Federal assistance may be available for disaster response and recovery operations under the provisions of the National Response Framework and Public Law 93- 288, when certain criteria are met.

#### **Provision of City Services**

The city will maintain essential services for as long as possible. Conditions may be of such magnitude and severity that some or all city services may be lost. The city will be unable to fulfill all emergency requests under these conditions.

#### Personal Responsibility

Emergency response assets and systems may be overwhelmed immediately following a disaster causing significant delays in service. Consequently, families and businesses should develop their own disaster plans and acquire emergency supplies that will allow them to remain self-sufficient for two weeks or more.

#### Limitations

Emergencies can be foreseen or unexpected, and in either circumstance they often retain levels of unpredictability that make emergency response difficult, complicated, and in some cases impossible. Consequently, the CEMP does not guarantee a perfect response. Assets and personnel may become overwhelmed in an emergency, and the city can only attempt to respond based on the situation and resources available at the time.

#### **Policies**

#### Nondiscrimination

No services will be denied on the basis of race, color, national origin, religion, sex, sexual orientation, age, socio-economic position, or disability. No special treatment will be extended to any persons or group over and above what normally would be expected in the way of City services under emergency conditions.

## Suspension of Day-to-Day Activities

Day-to-day functions that do not directly contribute to response and recovery operations may be partially or completely suspended during an emergency or disaster. In those instances, staff may be temporarily reassigned to full unmet needs.

## Duty to Report

Even on the worst days, staff still have a duty to report to work. When an individual is unable to safely report to work, they are required to contact their supervisor for further instructions. When applicable, staff are excused from the duty to report until they verify the health and safety of their immediate family.

## Personal Preparedness

As noted previously, there are limitations to the City's ability to respond to an emergency or disaster. Individuals, households, and neighborhoods should plan and prepare to be without any local, state, or federal assistance for two weeks following a major disaster. The emergency management coordinator supplements personal preparedness in the city through a robust public education program.

# **Concept of Operations**

## Whole Community

"Whole Community is a means by which residents, emergency management practitioners, organizational community leaders, and government officials can collectively understand and assess the needs of their respective communities and determine the best ways to organize and strengthen their assets, capacities, and interests. Whole Community includes individuals and families, including those identified as at-risk or vulnerable populations; businesses; faith-based and community organizations; nonprofit groups; schools and academia; media outlets; and all levels of government, including state, local, tribal, territorial, and federal partners."

Involving the Whole Community is a means by which Olympia residents, businesses, non-profit organizations, emergency management practitioners, organizational and community leaders, and government officials at all levels can collectively identify and assess the needs of their respective communities and determine the best ways to organize and strengthen their assets, capacities, and interests. The Whole Community approach attempts to engage the full capacity of the public, private and non-profit sectors. This includes businesses, faith-based and disability organizations, and the public, including people with Access and Functional Needs (AFN), people covered under the Americans with Disabilities Act (ADA), people with Limited English Proficiency (LEP), and culturally diverse populations. This engagement is in conjunction with the participation of local, tribal, state, and federal governmental partners. The Whole Community approach is incorporated throughout this CEMP.

## Non-Discrimination

State and local governments carrying out emergency response and providing disaster assistance shall comply with all applicable non-discrimination provisions contained in RCW 49.60, Discrimination - Human Rights Commission, as well as in Public Law 110-325, Americans with Disabilities Act (ADA) of 1990 as amended with ADA Amendments Act of 2008.

Recipients of any federal funds must acknowledge and agree to comply with applicable provisions of federal civil rights laws and policies prohibiting discrimination, including, but not limited to: Title VI of the Civil Rights Act of 1964, which prohibits recipients from discriminating on the basis of race, color, or national origin. Recipients of federal financial assistance must also take reasonable steps to provide meaningful access for persons with Limited English Proficiency (LEP) to their programs and services.

Providing meaningful access for persons with LEP may entail providing language assistance services, including oral interpretation and written translation. Executive Order 13166, Improving Access to Services for Persons with Limited English Proficiency (August 11, 2000), requires federal agencies issue guidance to grant recipients, assisting such organizations and entities in understanding their language access obligations. The Department of Homeland Security (DHS) published the required grant recipient guidance in April 2011, DHS Guidance to Federal Financial Assistance Recipients Regarding Title VI Prohibition Against National Origin Discrimination Affecting Limited English Proficient Persons, 76 Fed. Reg. 21755-21768, (April 18, 2011). The guidance provides helpful information such as how a grant recipient can determine the extent of its obligation to provide language services, selecting language services, and elements of an effective plan on language assistance for LEP persons.

The term Access and Functional Needs (AFN) has replaced "special needs," "vulnerable," "high-risk," and similar terms. People with access or functional needs are those who may have additional needs before, during or after an incident in functional areas including, but not limited to maintaining health, independence, communication, transportation, support, services, self-determination, and medical care. Individuals in need of additional response assistance may include people who have disabilities, who live in institutionalized settings, who are older adults, who are children, who are from diverse cultures, who have limited English proficiency or who are non-English speaking, or who are transportation disadvantaged (National Preparedness Goal, September 2015).

The Pets Evacuation and Transportation Standards (PETS) Act amends the Robert T. Stafford Disaster Relief and Emergency Assistance Act to ensure state and local emergency preparedness operational plans address the needs of individuals with household pets and service animals following a major disaster or emergency.

## **Leadership Intent**

Reporting to the City Manager, the Fire Chief is responsible for the organization, administration, and operation of the emergency management program. Under the supervision of the Fire Chief, the Emergency Management Coordinator is responsible for managing and coordinating the city's day-to-day emergency management activities. The disaster response functions of City personnel will generally parallel day-to-day roles and responsibilities when possible. At the direction of the City's Executive leadership, operational objectives may be modified as needed depending on the nature or scope of an incident.

## **Incident Management**

The City of Olympia Emergency Operations Center operates under the principles of the National Incident Management System (NIMS) and the Incident Command System (ICS).

## **Operational Objectives**

1. Life Safety

- 2. Incident Stabilization
- 3. Property Protection
- 4. Environmental Conservation
- 5. Restoration of Essential Utilities
- 6. Restoration of Essential Program Functions
- 7. Coordination among appropriate Stake holders

## Modular Organization

The Incident Command System (ICS) organizational structure develops in a modular fashion based on the incident's size and complexity. The responsibility for the establishment and expansion of the ICS modular organization rests with the EOC Manager. As the incident grows more complex, the ICS organization may expand as functional responsibilities are delegated.

## Span of Control

The number of individuals or resources that one supervisor can manage effectively during an incident. The optimal span of control is one supervisor to five subordinates. However, effective incident management may require ratios significantly different from this. This ratio is a guideline--incident personnel should use their best judgement to determine the appropriate ratio for an incident.

## Common Terminology

Allows diverse incident management and support organizations to work together across a wide variety of emergency functions and hazard scenarios. Common terminology covers organizational functions, resource descriptions, and incident facilities.

## Desired End-State / Outcome

Following a significant incident, the desired outcome is a stabilized community that is well positioned to begin recovery. Recovery should incorporate, when possible, mitigation and preparedness activities.

# **EOC Activation**

When an incident occurs, activation may occur incrementally depending on the needs of the incident.

Level 3 – Normal Operations: Minor incidents that require interdepartmental coordination but can be addressed using existing City resources. Response doesn't extend beyond normal or preplanned hours of operation. Typically, 1 to 3 staff.

Level 2 – Partial Activation: Significant incidents that may require the use of mutual aid agreements and multijurisdictional response. Response may extend beyond normal hours of operation. Typically, 3 to 10 staff.

Level 1 - Full Activation: Major incidents with long-term impacts, representing a significant threat to life and property. Response extends beyond normal hours of operations and may require 24 staffing. Typically, 10 to 20 staff.

# Direction, Control, and Coordination

## **Multi-Jurisdictional Coordination**

The Thurston County Emergency Management Council facilitates multi-jurisdictional coordination between the County, cities, towns, tribes, etc. as well as coordination with special purpose districts, volunteer agencies, private businesses, etc. Thurston County Emergency Management leads coordination efforts with regional, state, and federal emergency management organizations. However, if necessary, the city can assume those responsibilities.

Response coordination includes in person meetings, teleconferencing, phone calls, or other forms of real-time communication. Possible outcomes may include:

- Joint statements or official declarations, including special warnings, instructions, statements, etc.
- Evacuation orders.
- Reentry policies.
- Curfew or the restriction of movement.
- Regulations or allocation of essential goods and services.
- Prioritization of response and recovery resources in the most effective and efficient manner.

Preparedness coordination includes meetings of the EMC on a recurring schedule, an annual joint preparedness exposition, semi-annual seminars for executives, the establishment of ad hoc subcommittees, and the creation of periodic work plans to accomplish joint objectives.

Mitigation coordination includes the development and implementation of the Hazard Mitigation Plan for the Thurston Region.

## **The National Preparedness Goal**

"A secure and resilient nation with the capabilities required across the whole community to prevent, protect against, mitigate, respond to, and recover from the threats and hazards that pose the greatest risk."

Preparedness enhances the capacity to respond to an incident by ensuring individuals and organizations are ready when an incident occurs. Preparedness activities may include training, planning, procuring resources, etc.

## **Five Mission Areas**

The five mission areas of Prevention, Protection, Mitigation, Response, and Recovery are broken down into 32 core capabilities. Some core capabilities fall within a single mission area, while others apply to multiple or all mission areas.

Prevention	Protection	Mitigation	Response	Recovery			
Planning							
Public Information and Warning							
Operational Coordination							
Intelligence and Ir	nformation Sharing	Community Resilience	Infrastructure Systems				
Interdiction and Disruption		Long-term Vulnerability Reduction	Critical Transportation Environmental Response/Health and	Economic Recovery Health and Social Services			
Screening, Search, and Detection							
Forensics and Attribution	Access Control and Identity Verification Cybersecurity Physical Protective Measures Risk Management for Protection Programs and Activities Supply Chain Integrity and Security	Risk and Disaster Resilience Assessment Threats and Hazards Identification	Fatality Management Services  Fire Management and Suppression  Logistics and Supply Chain Management Mass Care Services  Mass Search and Rescue Operations On-scene Security, Protection, and Law Enforcement Operational Communications Public Health, Healthcare, and Emergency Medical Services Situational Assessment	Social Services Housing Natural and Cultural Resources			

#### Prevention

• The capabilities necessary to "avoid, prevent, or stop a threatened or actual act of terrorism." Refer to Department Annexes for greater detail how the Prevention Mission area is pursued in the City of Olympia.

#### Protection

• The capabilities necessary to "protect citizens, residents, visitors, and assets against the greatest threats and hazards in a manner that allows our interests, aspirations, and way of life to thrive." Refer to Department Annexes for greater detail how the Protection Mission area is pursued in the City of Olympia.

# Mitigation

 The capabilities necessary to "reduce the loss of life and property by lessening the impact of future disasters." Refer to Department Annexes as well as the Thurston Region Hazard Mitigation Plan for greater detail how the Mitigation Mission area is pursued in the City of Olympia.

# Response

- The capabilities necessary to "respond quickly to save lives, protect property and the environment, and meet basic human needs in the aftermath of a catastrophic incident."
- Response resources are activated and utilized incrementally as required by the nature and scope of the incident.
- Department emergency response plans and related actions are activated as needed.
- The Emergency Management Coordinator in consultation with the City Manager's office and/or applicable department directors will evaluate and determine if the EOC needs to be activated and if so, at what level.
- Damage assessment information will be collected and organized in the EOC and forwarded to the County EOC as needed.

Refer to Department Sections for greater detail how the Response Mission area is pursued in the City of Olympia.

# Recovery

The capabilities necessary to "recover through a focus on the timely restoration, strengthening and
revitalization of infrastructure, housing and a sustainable economy, as well as the health, social, cultural,
historic and environmental fabric of communities affected by a catastrophic incident." Refer to
Department Annexes for greater detail how the Recovery Mission area is pursued in the City of Olympia.
The Thurston Regional Disaster Recovery Framework is also currently being developed.

# **Continuity of Government**

Continuity of government is ensured through leadership succession, backup communications systems, alternate operational locations, and preservation of essential records. If a city official charged with specific functions or duties becomes unable to perform, regardless of the cause, lines of succession have been established by each department to ensure the continuity of emergency operations.

# **Emergency Management Coordinator**

In the absence of the Emergency Management Coordinator appointed by the Fire Chief (Director of Emergency Management), the Deputy Chief of the Fire Department will assume those duties. In the absence of the Deputy

Chief, the Fire Chief will assume those duties. In the absence of the Fire Chief, the Chief of Police or the Director of Public Works will assume those duties.

## City Department Heads

Each City department head will establish procedures for succession. The department heads will ensure that all designated successors are familiar with their emergency responsibilities.

## Temporary Seat of Government

If the primary meeting place of the City Council is not inhabitable, the EOC is the official location of government. When conditions warrant, relocation to a temporary seat of government in an adjacent city may be necessary. Relocation of other City services may also be necessary when operations cannot be conducted at primary locations.

## **Emergency Operations Center**

Overall direction, control, and coordination of City response to an emergency, under the provisions of this plan, will be carried out at the City EOC. The Emergency Management Coordinator is responsible for ensuring operational readiness of the EOC. The EOC will provide the capability to receive and disseminate warnings and emergency public information to the public, collect and analyze damages, maintain contact with supporting EOC's in the cities of Lacey and Tumwater, Thurston County, and the State of Washington, provide direction and control of local response and recovery resources, and continue self-sufficient operations for at least fourteen days.

#### **Activation**

The following questions assist with determining the need for activation and at what level:

- Does the event require coordination of City resources that expands beyond everyday emergencies?
- Is the situation likely to improve or deteriorate?
- Will current resources become overwhelmed requiring the use of mutual aid agreements and emergency contracts?
- Will the event create unusual anxiety within the community?

The following indicators may also be used to help identify when an incident is escalating in complexity, requiring a more sophisticated response or EOC activation:

- Dynamic operating environment: Weather, daylight, terrain and/or other incident conditions are changing in such a way that the work environment is becoming increasingly hazardous.
- Inadequate resources: The incident requires specialized resources or a larger number of resources that aren't readily available.
- Multiple Operational Periods: The incident appears that it will exceed 8 hours of active response requiring additional operational periods.
- Incident Action Plan: The incident is growing in complexity requiring a formal planning process to support multiple operational periods. Failure to generate an Incident Action Plan may result in a loss of situational awareness, poor resource utilization, and/or increased safety risks for responders.
- Resource Tracking: As large amounts of resources arrive at the incident there is a need for detailed accountability of those resources. This is particularly true for external resources whose operational costs are not incorporated into the jurisdictions normal budget.
- Public Information: The nature of the incident is attracting a significant media presence requiring a formal public information system to manage and provide information to the public.

• Legal Implications: A police or L&I investigation is expected, the incident may result in a lawsuit, or an injury or fatality has occurred.

During normal operating hours, the City Manager, Fire Chief, or the Emergency Manager Coordinator will determine if the EOC should be activated. Department directors can request an activation. After hours activations are initiated by the Olympia Fire Department Duty Officer.

## **Primary Location**

Olympia Fire Department, Headquarters Station - 100 Eastside Street NE.

## **Alternate Locations**

Public Works Maintenance Shop - 1401 Eastside Street S.

Olympia Fire Department Station 2 - 330 Kenyon Ave NW.

Olympia Fire Department Station 3 - 2525 22nd Ave SE.

Olympia Fire Department Station 4 - 3525 Stoll Rd SE.

City Hall - 601 4th Ave E.

A location designated by the Emergency Manager.

## Communications Capability

The EOC is equipped with the communications equipment necessary to effectively mobilize and coordinate City resources, and to communicate with Thurston County EOC and the State EOC. In addition to common communication systems like internet/email and digital voice, the EOC is equipped with landlines and a variety of radio systems.

## Facility and Equipment

The EOC has adequate space to accommodate key City officials, department heads, support staff and others who are responsible for ensuring that essential services and functions continue under emergency conditions. The EOC has an emergency generator and a fourteen-day supply of fuel in place to support operations.

## **EOC Staffing**

A EOC staffing list consisting of Emergency Management Committee members and reserve staff is maintained by the Emergency Management Coordinator. Each department provides the necessary personnel to support emergency response and recovery in the city.

## **Notification**

Thurston Community Alert is a robust alerting system used internal notification as well as public alert and warning. The Emergency Management Coordinator maintains EOC distributions lists in the systems and is primary administrator for internal and external notifications/alerts. Several other EOC staff have been trained to access the system and administer alerts.

## Protection of Essential Records

All departments shall identify records essential for continuity and preservation of government and provide for their protection. Essential records are those records needed in emergency and for the reestablishment of normal operations after a disaster.

## **Federal Proclamation of Disaster or Emergency**

As local incidents progress and state capabilities will likely be exceeded, the Governor can request federal assistance, including assistance under the Disaster Relief Act of 1974, Public Law 93-288 as amended. The Disaster Relief Act authorizes the President to provide financial and other assistance to state and local governments, certain private nonprofit organizations, businesses, and disaster victims to support response, recovery, and mitigation efforts.

- 1. A major disaster proclamation could result from any natural or manmade event that the President determines warrants supplemental federal aid. A federal emergency proclamation is more limited in scope and does not include the long-term federal recovery programs of a major disaster proclamation.
- 2. When local conditions are such that a federal disaster proclamation may be appropriate, the Federal Emergency Management Agency (FEMA) will deploy a liaison to the State EOC to provide technical assistance including:
  - a. Assist in coordinating initial regional and field activities.
  - b. Assess the impact of the event, gauge immediate state needs, and make preliminary arrangements to set up operational field facilities.
  - c. Coordinate federal support until a Joint Field Office (JFO) is established.
  - d. Assist in establishing a Joint Information Center (JIC) to provide a central point for coordinating emergency public information activities.
- 3. The JFO is the central coordination point among local, tribal, state, and federal governments, as well as private sector and nongovernmental entities that are providing recovery assistance. Although the JFO uses an ICS structure, the JFO does not manage on-scene operations. Instead, the JFO focuses on providing support to on-scene efforts and conducting broader support to the disaster recovery that may extend beyond the incident site.

# Organization

# **Normal Operations**

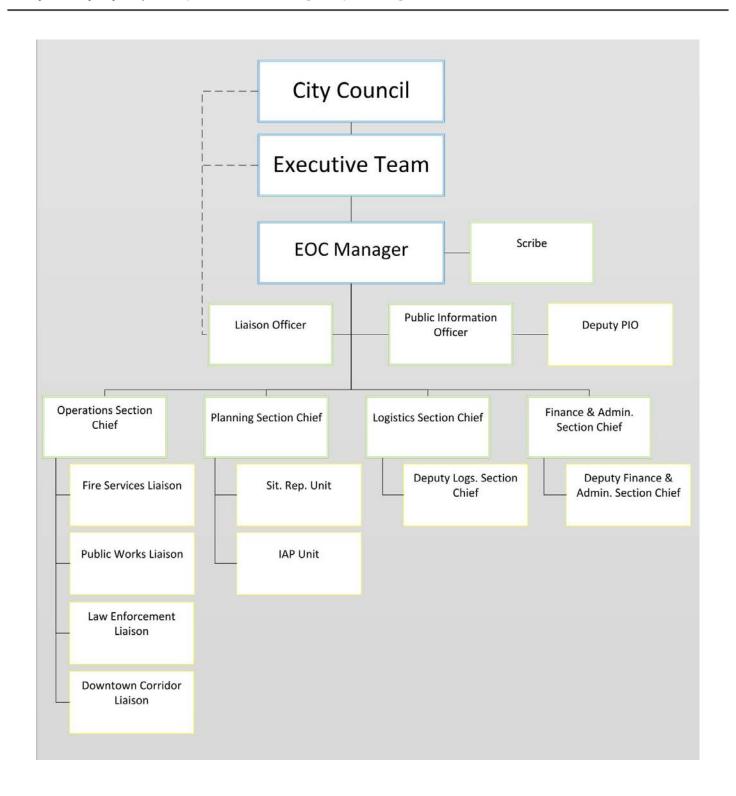
In accordance with Olympia Municipal Code 2.24 the Fire Chief has been designated by the City Manager as the director of emergency management. All program responsibilities have been delegated to the Emergency Management Coordinator. The Deputy Fire Chief supervises the Emergency Management Coordinator.



## **Activations**

The Emergency Management Committee, which has representation from all city departments, establishes primary and 1<sup>st</sup> and 2<sup>nd</sup> alternates for all EOC positions. All EOC positions align with the Incident Command System.

The EOC staffing document details each Emergency Management Committee members EOC assignment. During activations the Emergency Management Coordinator acts as the EOC Manager. The EOC Manager coordinates with the Liaison Officer to provide the Executive Team and City Council regular situation reports.



# **Policy Decisions**

Whether activated or under normal operations, policy decisions are referred to the Executive Team (City Manager, Assistant City Managers, and Department Directors.) Policy decisions that impact the budget, enter into agreements, make declarations, etc. are brought before city council for final consideration and approval.

# **Emergency Support Functions**

The City doesn't use the Emergency Support Function (ESF) format when organizing roles and responsibilities. Most staff are not familiar with ESFs, so for clarity and ease of use, the City maintains a departmental organization and identifies which ESFs, noted below, most closely align with the department's capabilities.

ESF-1: Transportation

**ESF-2: Communications** 

ESF-3: Public Works and Engineering

ESF-4: Fire Fighting

ESF-5: Emergency Management

ESF-6: Mass Care, Emergency Assistance, Housing,

and Human Services

ESF-7: Logistics Management and Resource

Support

ESF-8: Public Health and Medical Services

ESF-10: Oil and Hazardous Materials

ESF-11: Agriculture and Natural Resources

ESF-12: Energy

ESF-13: Public Safety and Security

ESF-14: Long Term Community Recovery

ESF-15: External Affairs

The following matrix identifies the departments with primary (P) and secondary (S) ESF responsibilities.

	City Manager	Community Planning and Development	Finance	Fire	Legal	Municipal Court	Parks, Art, and Recreation	Police	Public Works
ESF-1									Р
ESF-2	Р			S				S	S
ESF-3		S					S		Р
ESF-4				Р					
ESF-5	S	S	S	Р	S	S	S	S	S
ESF-6		S					Р		
ESF-7				S			Р		
ESF-8				Р					
ESF-9								Р	
ESF-10				Р					
ESF-11		Р							
ESF-12				S					Р
ESF-13								Р	
ESF-14	S	Р	S	S	S	S	S	S	S
ESF-15	Р			S				S	S

# Roles and Responsibilities

All personnel, services, and facilities of the City of Olympia become part of the Incident Command System as needed in times of community crisis. As much as practical, the day-to-day organization of City departments will be maintained for disaster operations, unless otherwise detailed by this plan.

## **Mayor and City Council**

The Mayor and City Council are ultimately responsible for public safety and welfare within the City. They shape or modify laws, policies, and budgets to aid preparedness efforts and improve emergency management and response capabilities. They should possess a clear understanding of emergency management roles and responsibilities. When appropriate, the mayor may need to address the public.

## **City Manager**

The City Manager shares in the responsibilities of the mayor and city council and works with the liaison officer to keep the mayor and city council informed during response and recovery efforts.

# **Department Directors**

Department directors appoint staff to support the emergency management coordinator in the development and sustainment of the emergency management program. Appointed staff will participate in training, exercises, and activations and establish department policies and procedures that support coordination of city resources during activations.

# **Emergency Management Committee**

The emergency management committee provides guidance and support in the development and maintenance of an emergency management program and staffs the EOC during activations. The committee is comprised of department heads or their designees and other subject matter experts within the city. The committee also supports recovery efforts. As response shifts to recovery some staff may return to normal operations while other staff are reassigned to the committee.

## **Disaster Recovery Group**

Similar to the Emergency Management Committee, the Disaster Recovery group consists of the City Manager, supported by as many of the department heads, their designees, or other City personnel as the City Manager feels are necessary to ensure effective recovery. The Disaster Recovery Group will be convened as soon as designated members are released from emergency response duties to assume active coordination of disaster recovery. Recovery directed activities might overlap emergency response activities provided that the immediate needs of the community are being met. Recovery activities include:

- Organize and staff the recovery effort.
- Coordinate the recovery of vital records and the restoration of records keeping capabilities.
- Coordinate recovery resource procurement.
- Coordinate public information as it relates to the recovery effort.
- Coordinate emergency debris and waste removal.
- Coordinate restoration and salvage.
- Act as the point of contact with the Federal Emergency Management Agency to ensure maximum benefits

from disaster programs for individuals and public entities.

## **Emergency Management Coordinator**

The emergency management coordinator develops and maintains the City's Emergency Management Program under the guidance of the Deputy Fire Chief. The coordinator advises executive leadership on matters of disaster prevention, mitigation, preparedness, response, and recovery.

## **Thurston County**

The necessary agreements, plans, and procedures are established to create a mutual aid relationship between the City of Olympia and Thurston County. The following assistance can be expected from each participating organization:

## Thurston County Medic One

Administrative support of Advanced Life Support services and supplies to city EMS response. The Emergency Medical Services Unit at the EOC will coordinate Thurston County Medic One within the city as needed.

## Thurston County Department of Emergency Management

Thurston County Emergency Management is the primary point of contact for all county preparedness, response, and recovery, and has been established under the provisions of RCW 38.52. Thurston County Department of Emergency Management will:

- 1. Coordinate acquisition of county mutual aid resources in support of emergency response and recovery in the city.
- 2. Activate the county EOC as a central direction and control point for all county activities related to the incident.

# Thurston County Assessor

Provides maps, file information, and damage assessment information to the Damage Assessment Unit upon request. This should be coordinated through Thurston County Emergency Management.

## Thurston County Coroner

Responsible for all activities relating to the removal, transportation, identification, and disposition of human remains. The Thurston County Coroner coordinates with the Police Department for handling human remains in the city.

# Disaster Assistance Council

The Disaster Assistance Council, formed at the request and with the support of TCEM, shall coordinate the provision of disaster related humanitarian assistance and services to all citizens of the county. Members of the Disaster Assistance Council may include:

- American Red Cross
- Thurston County Food Bank
- Washington Information Network 2-1-1
- United Way
- Salvation Army
- Faith-based organizations
- Businesses

- Civic organizations
- Animal Services
- Housing Authority

# **Intercity Transit**

Provide transportation resources in support of emergency response activities. Intercity Transit coordinates through the Thurston County Department of Emergency Management.

# **Washington State**

Washington State, through its CEMP and the State EOC, coordinates all emergency management activities of the State to protect lives and property and preserve the environment. In addition, the State takes appropriate actions to mitigate the effects of, prepare for, respond to, and recover from the impacts of emergencies or disasters. Washington State is responsible for promoting resilience by implementing legislation that facilitates mitigation in all relevant function components of the government.

State government departments are responsible for providing various services such as specialized skills, technical assistance and training, equipment, and resources in support of state and local government emergency operations. State Government will also work with other states, the Regional FEMA Office and other Federal Agencies for interstate mutual aid, federal resources, and public and private assistance upon the Presidential Declaration of a Disaster.

#### The United States of America

The federal government shall provide assistance to save lives and to protect property, the economy, and the environment in a timely manner. They are responsible to implement national laws, regulations, guidelines, and standards as well as to ensure the free flow of commerce and the protection of privacy, civil rights, and civil liberties.

The Nation Response Framework facilitates the delivery of federal response assistance to states to help them respond to and recover from the consequences of significant emergencies and disasters. Some federal agencies are mission tasked with actions that can directly support the county response efforts prior to a federal declaration. Once a federal declaration is issued, all federal agency response efforts will be coordinated through FEMA and the Joint Field Office (JFO).

## **Mutual Aid**

If local government resources prove to be inadequate during a disaster operation; requests will be made for assistance from other local jurisdictions and higher levels of government according to existing or emergency-negotiated mutual aid agreements and compacts. Such assistance may take the form of equipment, supplies, personnel, or other capabilities. All mutual aid agreements and compacts will be entered into by duly authorized officials and will be formalized in writing whenever possible. Thurston County will coordinate with and support other political jurisdictions within and outside Thurston County in emergency and disaster prevention, mitigation, preparedness, response, and recovery efforts as resources allow.

# Communications

Leadership, at the incident level and in the EOC, facilitates communication through the development and use of a common communications plan, interoperable communications processes, and systems that include voice and data links. Integrated communications provide and maintain contact among and between incident resources, enable connectivity between various levels of government, achieve situational awareness, and facilitate information sharing. Planning, both in advance of and during an incident, addresses equipment, systems, and protocols necessary to achieve integrated voice and data communications.

The principles of communications and information management, which support incident managers in maintaining a constant flow of information during an incident, are:

- Interoperability
- Reliability, Scalability, and Portability
- Resilience and Redundancy
- Security

# **Regional Interoperable Communications**

The Tactical Interoperability Communication Plan (TICP) establishes the necessary elements for interoperable communications in Olympia. It is used throughout Homeland Security Region 3, which includes the counties of Thurston, Mason, Lewis, Pacific, and Grays Harbor. The TICP will provide interoperable communication resources including contact information and compatible frequencies within the region.

## **Alert and Warning**

When there is a demonstrated need, particularly if timeliness is critical to protect life and property, the city activates alert and warning systems. Messaging will depend on the nature of the hazard, the quality and quantity of information available, and resources available. For more information see the Department Annexes: City Manager's Office.

#### **Public Information**

It is essential that accurate, timely and consistent information be disseminated to the public when the EOC is activated. The EOC's Public Information Officer is the primary point of contact for City messaging when the EOC is activated. For more information see the City Manager's Office section.

# **Limited English Proficiency (LEP)**

Although, the City of Olympia does not have any language groups that are considered significant population segments, the City contributed to the regional LEP planning effort. Assets are mobilized during emergencies or disasters to provide accurate, coordinated, and timely life safety information to impacted individuals with limited English proficiency. For more information refer to the Thurston County Comprehensive Emergency Management Plan for greater detail on LEP planning in the region. The LEP plan meets the legal requirements codified in Chapter 38.52 of the Revised Code of Washington. The two language groups with the greatest potential to be considered significant population segments in the future for the City of Olympia are Spanish and Vietnamese.

## **Access and Functional Needs**

#### General

- Know your impacted community. Identify the pre-existing vulnerabilities, needs, and assets that exist within the impacted communities.
- Respond in collaboration. Identify and include in the response activation process representatives from the impacted populations who understand the issues of the geographic area and cultural needs.
- Ensure messages are audience appropriate. Make all messages clear, easily understandable, and culturally and linguistically appropriate.
- Reflect target demographic in visuals. Ensure that emergency responders who serve as PIOs/outreach team/speakers include individuals that are representative of the demographics of the impacted community.
- Coordinate with community influencers. Get active, ongoing feedback to confirm message content, language and style, engagement approaches, dissemination platforms, and distribution timing slated for PIO response outreach matches the unique characteristics of the targeted diverse populations' needs and preferences.
- Use targeted outreach platforms. Identify specific, vetted communication channels that will be most effective in reaching the impacted target populations.
- Use multiple outreach channels and methods. Use a wide range of trusted voices and channels, both formal and informal, to ensure messages are received, understood, and acted upon.
- Utilize local trusted and ethnic media outlets. Utilize trusted community voices and channels of communication, such as ethnic media, community-based, and faith-based organizations. Reach immigrants and populations with limited-English proficiency (LEP) using the media outlets that impacted populations normally listen to or will consult and will be supportive of the response outreach.
- Provide access for access and functional needs. Alert individuals with sensory or cognitive disabilities and
  others with access and functional needs (AFN) in the workplace, in public venues, and in their homes. Print
  materials should be accessible to persons with disabilities, and electronic materials should be 508
  compliant.
- Evaluate the appropriateness of the outreach message and engagement approach. Using individuals that know the culture and language, evaluate the comprehension, retention, and anticipated behavior/desired response actions.

## **Individual Needs**

- Children: May be reluctant to follow instructions from strangers. Should never be separated from an adult caretaker. If alone, should be provided with a caretaker immediately and have their situation communicated to the Department of Child and Family Services.
- Visually Impaired: May be extremely reluctant to leave familiar surroundings when the request for evacuation comes from a stranger. A guide dog could become confused or disoriented in a disaster. People who are blind or partially sighted may have to depend on others to lead them, as well as their dog, to safety during a disaster.
- Hearing Impaired: May need to make special arrangements to receive alerts and warnings.
- Mobility Impaired: May need special assistance to get to a shelter.
- Single Working Parent: May need help to plan for disasters and emergencies to ensure child safety.

- Non-English or Limited-English Speaking Persons: May need assistance planning for and responding to emergencies.
- People without Vehicles: May need to make arrangements for transportation. Work with respective County transportation entities regarding AFN and ADA compliant transportation options.
- People with Special Dietary Needs: Should take special precautions to have an adequate emergency food supply.
- People with Medical Conditions: Should know the location and availability of more than one facility if dependent on a dialysis machine or other life-sustaining equipment or treatment.
- People with Intellectual Disabilities: May need help responding to emergencies and getting to a shelter.
- People with Dementia: Should be registered in the Alzheimer's Association Safe Return Program.
- Households with Pets: Extra consideration for evacuation planning and resource needs. Additional
  communications specific to pet care for preparedness and response. Reunification and care of displaced
  pets.
- People with Service Animals: Accommodations for service animals at all locations. Precautions for food and care items for animals in addition to human needs.

# **Communication Challenges and Recommendations**

- Communications systems are evaluated at a minimum after any significant exercise or activation. The City of Olympia recognizes the importance of identifying challenges in order to reduce any potential risks to the city. Some of the communications based needs the have been identified include:
- Amateur Radio infrastructure is lacking in the EOC. Identify funding to purchase equipment and have it installed by a licensed vendor. Coordinate with local Ham Radio operators to have qualified staff in the EOC during activations.
- The city has the ability to notify the public during emergencies and disasters. However, most notifications require citizens to opt in to receive alerts. Consequently, a significant portion of the population will not receive certain types of alerts during an emergency or disaster. To address this need, the City participates in Countywide public education efforts.
- Emergency Management doesn't currently have access to a satellite phone. Determine the satellite needs of emergency management and identify funding to make a purchase.
- Translated communications are available, but sometimes the cultural competency of a pure translation is limited. Include additional cultural competency in its existing language access programs.
- The differing levels of familiarity and comfort with technology lead to different types of engagement in the programs designed to support the EOC operations. Increased training and exercise will improve the comfort of responders on the existing technology.

# Administration

Any document generated by the EOC should be maintained as a part of the incident files including, but not limited to:

- Situation Reports
- Requests for Proclamations of Emergency

- Requests for Assistance
- Costs/Expenditures Reports
- Damage Assessment Reports
- After-Action Reports

#### **Documentation Process**

All disaster/emergency records will be kept in compliance with current state and county legislation. Records will be kept in such a manner to separately identify incident-related expenditures and obligations from general programs and activities of local jurisdictions or organizations. Complete and accurate records are necessary to document requests for assistance, for reimbursement under approved applications pertaining to declared emergencies or major disasters, and for audit reports.

Final documents are submitted either electronically or in hard copy format to be collated into the complete incident records. The EOC may choose to activate the documentation unit leader position in the planning section to assist with the management of all EOC documents and records. This position becomes progressively more important as the size and complexity of the response increases. In the absence of an assigned position, the responsibility falls to the Planning Section Chief.

## **Retention and Preservation**

EOC staff are responsible for submitting all disaster/emergency related documents for retention. All disaster/emergency records will be kept in compliance with current state and county legislation.

The City of Olympia follows the Local Government Common Records Retention Schedule per the Washington State Secretary of State.

# **Finance**

## **General Regulations**

Local jurisdictions requesting assistance should assume the resources requested will need to be paid out of local funding. Local jurisdictions may incur disaster-related obligations and expenditures in accordance with the provisions of RCW 38.52.070(2).

FEMA requires that state and local governments receiving federal financial assistance under the Stafford Act comply with FEMA's rules prohibiting discrimination, as provided in 44 Code of Federal Regulation (CFR) § 206.11. As a result of this federal requirement, state and local governments seeking to receive federal disaster assistance will follow a program of nondiscrimination and incorporates FEMA's Whole Community approach.

All personnel carrying out federal major disaster or emergency assistance functions, including the distribution of supplies, the processing of applications, and other relief and assistance activities, shall perform their work in an equitable and impartial manner, without discrimination on the grounds of race, religion, sex, color, age, economic status, physical and sensory limitations, LEP, or national origin.

As a condition of participation in the distribution of assistance or supplies under the Stafford Act, government bodies and other organizations shall provide a written assurance of their intent to comply with regulations relating to nondiscrimination promulgated by the President or the administrator of the Federal Emergency Management Agency (FEMA), and shall comply with such other regulations applicable to activities within an area affected by a major disaster or emergency as the administration of FEMA deems necessary for the effective coordination of relief efforts.

The PETS Act amends the Robert T. Stafford Disaster Relief and Emergency Assistance Act. The PETS Act is operational when a federal disaster declaration is made and can provide reimbursement for allowable, documented services used in the declared emergency. Eligible costs related to pet evacuations and sheltering is in FEMA's Public Assistance Program and Policy Guide (PAPPG).

# **Incurred Costs Tracking (Expenditure Approval)**

In a disaster/emergency, some procurement processes may need to be altered for life safety purposes, but to the best of the city's ability, all purchases will follow regular procurement rules for the city.

If agencies/departments are making internal purchases related to a disaster, and operational budgets will allow for covering the items, regular daily procedures will be followed. The EOC is authorized to make purchases based on the needs of the event. This fluctuates based on the type of event and the state of the response/recovery.

The EOC uses the ICS structure for tracking and approving costs including a finance section. All EOC purchases will be made using the ICS structure and approval process. Purchases will be approved by EOC Manager. Purchases over the established threshold may need to be approved by the City Manager prior to the funding made available.

The finance section in the EOC will ensure appropriate documentation is being collected and tracked in compliance with local, state, and federal regulations.

## **Cost Recovery**

Disaster-related expenditures may be reimbursed under a number of state and federal programs. Reimbursements may be authorized for approved costs for work performed in the protection or restoration of public facilities or functions. In addition, funding may be available for individuals or businesses to assist with the recovery process.

It is the policy of the City of Olympia to apply for any reasonable funding opportunity after a disaster/emergency to attempt to recoup some of the expenses incurred. Many of these programs shift in requirements, and there should be an expectation of volatility in the future of grant funding. Any funding sources attempted will need to be reviewed at the time of application for appropriateness of the source and to ensure requirements are being met by the city.

# **Federal Assistance Programs**

## Public Assistance (PA) Program

FEMA's Public Assistance (PA) grant program provides federal assistance to government organizations and certain private nonprofit (PNP) organizations following a presidential disaster declaration. PA provides grants to state, tribal, territorial, and local governments, and certain types of PNP organizations so that communities can quickly respond to and recover from major disasters or emergencies. Through the program, FEMA provides supplemental federal disaster grant assistance for debris removal, life-saving emergency protective measures, and the repair, replacement, or restoration of disaster-damaged publicly owned facilities and the facilities of certain PNP organizations. The PA program also encourages protection of these damaged facilities from future events by providing assistance for hazard mitigation measures during the recovery process. The federal share of assistance is up to 75 percent of the eligible cost.

## Individual Assistance (IA) Program

FEMA provides assistance to individuals and households through the Individual Assistance Program, which includes all of the following:

- Mass Care and Emergency Assistance (MC/EA)
- Crisis Counseling Assistance and Training Program (CCP)
- Disaster Unemployment Assistance (DUA)
- Disaster Legal Services (DLS)
- Disaster Case Management (DCM)
- Individuals and Households Program (IHP)

IHP is comprised of two categories of assistance: Housing Assistance (HA) and Other Needs Assistance (ONA).

## Small Business Administration (SBA)

SBA provides low- or no-interest disaster loans to help businesses and homeowners recover from declared disasters. The SBA declaration process has a lower threshold than FEMA and will only assist those who do not meet FEMA requirements.

# Logistics

During a disaster/emergency, the city will utilize all available jurisdictional and mutual aid resources. Once those resources are exhausted, the city will promulgate a Proclamation of Emergency, and the City EOC will work with the County ECC to request additional resources.

The EOC has qualified staff members assigned to manage logistics and procure resources. If the County ECC cannot fill a particular resource, requests for assistance (RFAs) should then be routed to the State EOC's (SEOC) Logistics Section for additional support.

#### **Procurement**

The Washington Intrastate Mutual Aid System (WAMAS), established in RCW 38.56, provides for in-state policy assistance among member jurisdictions, to include every county, city, and town of the state. Federally

recognized tribal nations located within the boundaries of the state may become a member upon receipt, by the Washington State Military Department, of a tribal government resolution declaring its intention to be a member of WAMAS. Members of WAMAS are not precluded from entering into or participating in other mutual aid agreements that are authorized by law. WAMAS does not replace current mutual aid agreements; it is a mutual aid tool to use when other agreements do not exist.

Out-of-state mutual aid resources are requested through the Emergency Management Assistance Compact (EMAC), established in Public Law 104-321, or the Pacific Northwest Emergency Management Arrangement (PNEMA), established in Public Law 105-381, both coordinated through Washington Emergency Management Division.

Resources should deploy only when appropriate authorities request and dispatch them through established resource management systems. Resources that authorities do not request should refrain from spontaneous deployment to avoid overburdening the recipient and compounding accountability challenges.

Resource requests are tracked throughout their entire life cycle, from the time submitted until filled (if consumable), or until the resource is demobilized and returned (if non-consumable). Supply chain elements, such as state and local staging areas, reception and integration centers, movement coordination centers, and movement control points activate as appropriate to the situation. State and local staging areas serve as temporary storage areas for the movement of resources to affected areas. Reception and integration centers provide reception, integration, onward movement, and accountability for out-of-state resources.

# **Resource Gaps**

Comprehensive and integrated planning can help the city identify capabilities and deficiencies. By knowing the extent of the city's capability, planner efforts can pre-identify shortfalls and develop pre-scripted resource requests.

## **Resource Requests**

NIMS resource management guidance enables many organizational elements to collaborate and coordinate to systematically manage resources—personnel, teams, facilities, equipment, and supplies. Most jurisdictions or organizations do not own and maintain all the resources necessary to address all potential threats and hazards. Therefore, effective resource management includes leveraging each jurisdiction's resources, engaging private sector resources, involving volunteer organizations, and encouraging further development of mutual aid agreements. When the EOC identifies resource needs that cannot not be met by City resources or mutual aid, a 213RR will be completed and sent to the Thurston County ECC.

## Specialized Resources

A similar process will be used for specialized resources.

## **Resource Typing**

Resource typing is defining and categorizing incident resources by capability. Resource typing definitions establish a common language for discussing resources by defining minimum capabilities for personnel, teams, facilities, equipment, and supplies. Resource typing enables communities to plan for, request, and have

confidence that the resources they receive have the capabilities they requested. City of Olympia will type and credential resources in accordance with NIMS guidance.

# Plan Maintenance

## **Review**

## Cyclic

This plan shall be reviewed on a five-year cycle commencing one year from its effective date. The cycle may be adjusted to comply with future guidance from the State EOC. The Emergency Management Coordinator will coordinate the review of the basic plan and applicable Department Annexes and work with the state to ensure all applicable changes in law are incorporated into the revision process.

#### Post Activation

After Action Reviews are ideal for identifying strengths and gaps in the Emergency Management program. Activation challenges are at forefront of each staff members mind and can be thoroughly documented. The better the documentation the more effective and impactful programmatic changes will be. Following activations for incidents and exercises, an after-action review will be conducted by the Emergency Management Coordinator. The basic plan and applicable Department Annexes will be included in the review process when appropriate as well as other supporting documents. Lessons learned will be recommended for incorporation. The emergency management coordinator is responsible for implemented recommended changes.

#### Revision

Generally, revisions to this plan will be submitted to the City Manager for approval. However, revisions which clarify existing portions of the plan, that reflect changes in state or federal requirements, or that adjust responsibilities to better reflect organizational capabilities or structure may be made if the revisions cannot be construed as establishing or changing city policy, and the City Manager is advised of any changes prior to their implementation.

# Record of Changes and Corrections

Change No.	Date of Change	Location/ Page(s) Changed	Initials
01			
02			
03			
04			
05			
06			
07			
08			
09			
10			

## Reports

The Emergency Management Coordinator will report to the Fire Chief within six months following the end of each review cycle. The report will include a review of how the plan has performed, a summary of revisions, and any recommendations for change requiring approval.

# **Training**

The Emergency Management Coordinator will develop and implement a training program for city staff that ensures compliance with this plan.

## **Exercises**

This plan or portions of this plan will be exercised annually to provide controlled practical experience to those individuals who have disaster response and recovery responsibilities. At a minimum, the exercise schedule and type will comply with state and federal requirements.

#### Distribution

The City of Olympia Comprehensive Emergency Management Plan is available on the City's website and stored on the City's Network. Physical copies will be kept in the Emergency Operations Center, Public Works Coordination Center, and at City Hall.

# **Acronyms and Definitions**

- 1. Activated/Activation: The status of a "system" resource mobilized in response, or in anticipation of a response, to an incident requiring direction and control at a capacity larger than field incident command.
- 2. All-Hazards: Describing an incident, natural or manmade, that warrants action to protect life, property, environment, and public health or safety, and to minimize disruptions of government, social, or economic activities.
- 3. Awareness: The continual process of collecting, analyzing, and disseminating intelligence, information, and knowledge to allow organizations and individuals to anticipate requirements and to react effectively.
- 4. CAP: Civil Air Patrol.
- 5. CBRNE: Chemical, Biological, Radiological, Nuclear and Explosives.
- 6. CEMNET: Community Emergency Management Network.
- 7. CEMP: Comprehensive Emergency Management Plan.
- 8. Command: The function in the Incident Command System responsible for overall direction and control of the incident.
- 9. Critical Infrastructure: Assets, systems, and networks, whether physical or virtual, so vital that the incapacitation or destruction of such assets, systems, or networks would have a debilitating impact on security, economic security, public health or safety, or any combination of those matters.
- 10. Cyber: Pertaining to computers and their support systems, such as servers, routers, and switches that support critical infrastructure.
- 11. CP&D: Community Planning and Development.
- 12. Declaration of Emergency, local: An indication that extreme measures may be necessary to preserve life

- and property; a resolution made by the City Council; activates certain emergency powers.
- 13. Declaration of Disaster, local: An indication to the Governor of the State of Washington that local resources have or may soon be exhausted, and that special assistance is required to meet the needs of the emergency; a resolution made by the City Council; necessary prior to direct assistance from the state.
- 14. Demobilization: The orderly, safe, and efficient return of an incident resource to its original location and status.
- 15. Disaster Welfare Information: A system for disaster victim registration coordinated by the American Red Cross
- 16. EAS: Emergency Alert System.
- 17. Emergency Management: Organized analysis, planning, decision-making, and assignment of available resources to mitigate, prepare for, respond to, and recover from the effects of any hazard.
- 18. Emergency Medical Services: A national network of services coordinated to provide aid and medical assistance from primary response to definitive care; involves personnel trained in rescue, stabilization, transportation, and advanced treatment of traumatic or medical emergencies.
- 19. Emergency Support Function: A grouping of government and certain private sector capabilities into an organizational structure to provide the support, resources, program implementation, and services that are most likely to be needed to save lives, protect property and the environment, restore essential services and critical infrastructure, and help victims and communities return to normal, when feasible, following domestic incidents. The ESFs serve as the primary operational-level mechanism to provide assistance to State, local, and tribal governments or to Federal departments and agencies conducting missions of primary Federal responsibility.
- 20. Emergency Worker Compensation: Liability coverage for certain volunteer emergency workers under the provisions of the Revised Code of Washington, Chapter 38.52.
- 21. EMS: Emergency Medical Services.
- 22. EOC: Emergency Operations Center.
- 23. Emergency Operations Center: The physical location at which the coordination of information and resources to support domestic incident management activities normally takes place. An EOC may be a temporary facility or may be located in a more central or permanently established facility, perhaps at a higher level of organization within a jurisdiction. EOCs may be organized by major functional disciplines (e.g., fire, law enforcement, and medical services), by jurisdiction (e.g., Federal, State, regional, county, city, tribe), or some combination thereof.
- 24. ESF: Emergency Support Function.
- 25. Evacuation: Organized, phased, and supervised withdrawal, dispersal, or removal of civilians from dangerous or potentially dangerous areas, and their reception and care in safe areas.
- 26. Event: A significant event or designated special event requiring security, such as inaugurals, State of the Union addresses, the Olympics, and international summit conferences.
- 27. FEMA: Federal Emergency Management Agency.
- 28. Finance/ Administration Section: Section in the Incident Command System responsible for coordination of fiscal control measures, cost tracking, and procurement management.
- 29. Ham: Amateur Radio, a licensed citizen radio system.
- 30. Hazard: Something that is potentially dangerous or harmful, often the root cause of an unwanted outcome.

- 31. Hazard Mitigation: Any action taken to reduce exposure to, probability of, or potential loss from hazards. Measures may include zoning and building codes, floodplain buyouts, and analysis of hazard-related data to determine where it is safe to build or locate temporary facilities.
- 32. Hazardous Material: A substance or material, including a hazardous substance, pollutants, and contaminants which have been determined by the Secretary of Transportation to be capable of posing an unreasonable risk to health, safety, and property when transported in commerce, and which has been so designated
- 33. HAZMAT: Hazardous Materials.
- 34. ICP: Incident Command Post.
- 35. ICS: Incident Command System.
- 36. Incident: An occurrence or event, natural or human-caused, which requires an emergency response to protect life or property. Incidents can, for example, include major disasters, emergencies, terrorist attacks, terrorist threats, wild land and urban fires, floods, hazardous materials spills, nuclear accidents, aircraft accidents, earthquakes, hurricanes, tornadoes, tropical storms, war-related disasters, public health and medical emergencies, and other occurrences requiring an emergency response.
- 37. Incident Action Plan: An oral or written plan containing general objectives reflecting the overall strategy for managing an incident. It may include the identification of operational resources and assignments. It may also include attachments that provide direction and important information for management of the incident during one or more operational periods.
- 38. Incident Command Post: The field location at which the primary tactical-level, on-scene incident command functions are performed.
- 39. Incident Command System: Nationally recognized emergency management method for the coordination of multiple resources in a complex incident. Adaptable to single jurisdiction/single agency; single jurisdiction/multiple agency; multiple jurisdiction/multiple agencies. Consists of 5 primary components: Command, Operations, Planning, Logistics, and Finance/Administration.
- 40. JIC: Joint Information Center.
- 41. Joint Information Center: A facility established to coordinate all incident related public information activities on-scene. It is the central point of contact for all news media at the scene of the incident. Public information officials from participating federal, State, local, and tribal agencies and nongovernmental entities also may co-locate at the JIC.
- 42. Jurisdiction: A range or sphere of authority. Public agencies have jurisdiction at an incident related to their legal responsibilities and authority for incident mitigation. Jurisdictional authority at an incident can be political or geographical (e.g., city, county, State, or Federal boundary lines) or functional (e.g., law enforcement, public health).
- 43. LEPC: Local Emergency Planning Committee.
- 44. Local Emergency Planning Committee: A committee that represents local governments, emergency response officials, environmental and citizen groups, industry and other interested parties in each of the 40 emergency planning districts in Washington state that was established by the State Emergency Response Commission to coordinate hazardous material issues and carry out the mandate of the Emergency Planning and Community Right-to-Know Act of 1986.
- 45. Logistics Section: Section in Incident Command System responsible for the acquisition and tracking of personnel, supplies, equipment, transportation resources, facilities, etc.

- 46. LOTT: Lacey, Olympia, Tumwater and Thurston County.
- 47. Mitigation: The activities designed to reduce or eliminate risks to persons or property or to lessen the actual or potential effects or consequences of an incident. Mitigation measures may be implemented prior to, during, or after an incident. Mitigation measures are often identified by lessons learned from prior incidents. Mitigation involves ongoing actions to reduce exposure to, probability of, or potential loss from hazards. Measures may include zoning and building codes, floodplain buyouts, and analysis of hazard-related data to determine where it is safe to build or locate temporary facilities. Mitigation can include efforts to educate governments, businesses, and the public on measures they can take to reduce loss and injury.
- 48. Mobilization: The process and procedures used by Federal, State, local, and tribal organizations for activating, assembling, and transporting all resources that have been requested to respond to or support an incident.
- 49. Mutual Aid Agreement: Written agreement between agencies and/or jurisdictions that they will assist one another on request, by furnishing personnel, equipment, and/or expertise in a specified manner.
- 50. National Incident Management System: A system that provides a consistent, nationwide approach for Federal, State, local, and tribal governments; the private sector; and nongovernmental organizations to work effectively and efficiently together to prepare for, respond to, and recover from domestic incidents, regardless of cause, size, or complexity. To provide for interoperability and compatibility between Federal, State, local, and tribal capabilities, NIMS includes a core set of concepts, principles, and terminology. They are identified as the ICS; multi-agency coordination systems; training; identification and management of resources (including systems for classifying types of resources); qualification and certification; and the collection, tracking, and reporting of incident information and incident resources.
- 51. NAWAS: National Warning System.
- 52. NGO: Non-governmental Organization.
- 53. NIMS: National Incident Management System.
- 54. Non-governmental Organization: An entity with an association that is based on interests of its members, individuals, or institutions and that is not created by a government but may work cooperatively with government. Such organizations serve a public purpose, not a private benefit. Examples of NGOs include faith-based charity organizations and the American Red Cross.
- 55. OFD: Olympia Fire Department.
- 56. OPD: Olympia Police Department.
- 57. Operations Section: Section of the Incident Command System responsible for coordination of emergency resources involved in the direct response to the incident including fire, emergency medical services, police, public works, mass care, etc.
- 58. PIO: Public Information Officer.
- 59. Planning Section: Section of the Incident Command System responsible for operational planning, information management, documentation, etc.
- 60. Preparedness: The range of deliberate, critical tasks and activities necessary to build, sustain, and improve the operational capability to prevent, protect against, respond to, and recover from domestic incidents. Preparedness is a continuous process. Preparedness involves efforts at all levels of government and between government and private sector and nongovernmental organizations to identify threats, determine vulnerabilities, and identify required resources.

- 61. Prevention: The activities designed to reduce or eliminate risks to persons or property or to lessen the actual or potential effects or consequences of an incident. Prevention measures may be implemented prior to, during, or after an incident. Prevention measures are often identified by lessons learned from prior incidents. Prevention involves ongoing actions to reduce exposure to, probability of, or potential loss from hazards. Measures may include zoning and building codes, floodplain buyouts, and analysis of hazard-related data to determine where it is safe to build or locate temporary facilities. Prevention can include efforts to educate governments, businesses, and the public on measures they can take to reduce loss and injury.
- 62. Proclamation of Disaster, Presidential: Activates certain federal assistance under the provisions of Public Law 93-288 the Robert T. Stafford Disaster Relief Act; made by the President; requested by the Governor.
- 63. Recovery: The development, coordination, and execution of service and site restoration plans; the reconstitution of government operations and services; individual, private sector, nongovernmental, and public-assistance programs to provide housing and to promote restoration; long-term care and treatment of affected persons; additional measures for social, political, environmental, and economic restoration; evaluation of the incident to identify lessons learned; post-incident reporting; and development of initiatives to mitigate the effects of future incidents.
- 64. Response: Personnel and major items of equipment, supplies, and facilities available or potentially available for assignment to incident operations and for which status is maintained. Resources are described by kind and type and may be used in operational support or supervisory capacities at an incident or at an EOC.
- 65. RCW: Revised Code of Washington.
- 66. RTF: Recovery Task Force.
- 67. Sit-Rep: Situation Report.
- 68. SAR: Search and Rescue.
- 69. SORT: Special Operations and Rescue Team.
- 70. TCOMM: Thurston County 9-1-1.
- 71. Urban SAR: Search for and recovery of persons trapped in collapsed structures, confined spaces, and debris.
- 72. WSP: Washington State Patrol.

# City Manager's Office

## Summary

The City Manager's Office consists of the Office of Community Vitality and the Office Strategic Initiatives. The Office of Community Vitality includes executive, public defense, climate program, economic development, arts culture and heritage, and housing and homelessness services. The office of strategic initiatives includes executive, city clerk services, communication services, human resources, information services, performance and innovation, and risk management.

## **Core Capabilities**

The following core capabilities align with the responsibilities of the City Manager's office:

## All Phases

- Planning
- Public Information and Warning

#### Protection

- Cybersecurity
- Risk Management for protection programs and activities

## Mitigation

- Community resilience
- Long-Term Vulnerability Reduction

## Recovery

- Economic Recovery
- Health and Social Services
- Housing
- Natural and Cultural Resources

## **Emergency Support Functions**

The city doesn't use the Emergency Support Function (ESF) format. However, the following ESFs align with the responsibilities of City Manager's Office:

- ESF-2: Communications
- ESF-5: Emergency Management (Supporting)
- ESF-14: Long Term Community Recovery (Supporting)
- ESF-15: External Affairs

## **Public Information and Communications Systems**

## Introduction

## Purpose

To ensure effective dissemination of emergency information and instructions to the public before, during, and after an emergency or disaster. Assign Emergency Public Information and Warning responsibilities to allow for the rapid dissemination of essential information to the population in times of emergency; and to establish a communications system for effective flow of information during an emergency.

## Scope

The communication and warning assets of all City organizations including radio, voice, and data links, telephone and cellular systems, amateur radio, and the Emergency Alert System (EAS) and National Warning System (NAWAS). Process, coordinate, and disseminate information for City of Olympia, City officials, employees, the media, and the public.

#### **Policies**

The city relies on the warning capabilities of federal and state government, and the news media for dissemination of warning information. Where there is a special need that is not being met by standard warning dissemination methods, the city may supplement those systems.

Thurston County Division of Emergency Management is responsible for maintenance of the primary warning reception point for this region, a component of the National Warning System located at TCOMM.

All relevant agencies will work in close cooperation with Thurston County Division of Emergency Management to ensure that warning and emergency public information impacting the city and county are consistent and coordinated.

It is essential that accurate, timely and consistent information be disseminated to the public when the EOC is activated. City Departments and Offices will coordinate the development and dissemination of all disaster related public information through the EOC Public Information Officer.

#### Situation

#### Emergency/Disaster Conditions and Hazards

Communications, Information Systems, and Warnings are an essential element in responding to an emergency. Coordination of emergency action, determining the scope of the emergency, links to persons in need, dissemination of emergency information, warning the public of immediate peril, quelling rumors and misinformation, and managing community resources, requires the maximum use of all existing and supplemental communications resources.

## Planning Assumptions

- 1. The dissemination of emergency public information and warning depends on survival and operability of communications equipment and systems, the time of day, the speed of the onset of the threat, conditions within the hazard area, and interpretation of the information by a diverse population, with language and cultural differences, as well as many other unforeseen hindrances.
- 2. Normal means of communications in the affected areas may be either destroyed or largely incapacitated; therefore, only limited and incomplete information is anticipated from the disaster area until communications can be restored.
- 3. Sufficient support personnel will be available to coordinate public information and interface with the media and other agencies.
- 4. Demands for information from media outside the city will be significantly increased in a disaster.
- 5. Sufficient communications will be established to support public information efforts.
- 6. Following a disaster, the Emergency Alert System (EAS) will be available to the City of Olympia.
- 7. When appropriate the State Emergency Operations Center will establish a Joint Information Center (JIC) to coordinate federal, state, and local information.

## Concept of Operations

The need for rapid dissemination of essential information during an emergency necessitates the activation of a central public information system. The Public Information Officer within the EOC will coordinate this system. The nature of the emergency and the level of EOC activation will define the extent to which this system is engaged. When appropriate the PIO will coordinate their actions with the Thurston County Joint information Center.

## Public Information Objectives

- 1. To warn the public of hazardous situations and impacts.
- 2. To instruct the public on protective measures that can be taken.

- 3. To coordinate the City's release of public information to the media.
- 4. To control rumors and reassure the public.
- 5. To provide ongoing information about emergency operations and emergency services.
- 6. To instruct the public on disaster assistance and recovery services and procedures.

## Communications Systems Objectives

- 1. Identify all existing communications assets and capabilities.
- 2. Plan for the best use of those resources under emergency conditions.
- 3. Provide for augmenting existing communications with outside resources as needed.

## Special Populations including LEP

- There are several non-English speaking communities in the City of Olympia. In the event that public information needs to be translated, interpreters will be coordinated through the EOC. Special instructions and provisions may be made for hospitals, nursing homes, schools, or other groups.
- A capability, beyond the existing warning system, for individual dissemination of warnings to the hearing
  impaired, sight impaired and non-English speaking groups is under development. In addition, Thurston
  County Emergency Management maintains a page on their website that provides useful preparedness links
  for non-English speaking groups and individuals with disabilities. The City of Olympia Fire Department also
  maintains a useful links page on the City website.

## National Warning System

The National Warning System established and maintained by the Federal Emergency Management Agency, is the primary means of receiving and disseminating warning to state and local officials within Washington State. The Washington State Division of Emergency Management operates the Washington State warning point 24 hours a day. The Thurston County NAWAS receiving point is TCOMM. Information received via NAWAS that impacts the city is forwarded to the Fire Department on a 24-hour basis. The Fire Department will then notify the Emergency Management Coordinator or a designee when appropriate.

## Emergency Alert System

According to the Emergency Alert System (EAS) procedures for the Thurston-Mason Counties Operational Area, radio station KGY is the primary Common Program Control Station (CPCS-1) under the EAS. Designated officials will activate the EAS through station KGY. All other local participating stations will monitor and repeat official information according to their procedures. Details for the activation of the Emergency Alert System for the Thurston/¬Mason Counties area are published separately.

## Communications Coordination

Day-to-day operational communications systems are seldom sufficient to meet the increased communications needs created by a major community emergency. Communications coordination is necessary to provide for the best use of all public, private, and volunteer communications systems, and to ensure that all those systems are linked appropriately to the city EOC. To the extent possible, all departments will operate their communications according to their routine protocols. Linkages to the EOC will be supplemental to standing communications protocols.

#### Communications Coordinator

The Emergency Management Coordinator will be responsible for establishing and maintaining an emergency communications capability in support of City operations. A Communications Coordinator may be designated for this purpose. Communications Coordinator duties may include:

Maintaining equipment inventories.

- Maintaining current radio frequencies in use in the Olympia area.
- Scheduling tests and exercises to ensure communications readiness.
- Identifying support communications resources and establish agreements and procedures for their use in time of need.
- Assuming operational control of supporting communications systems, in cooperation with TCOMM and Thurston County Emergency Management, this includes allocation of communications resources.
- Coordinating the restoration of communications capabilities in the city following a disaster.

## Capabilities

Communications equipment will be established at the EOC for the purpose of maintaining links with the necessary elements of the emergency response organization. The EOC has direct radio communication to all fire, police, emergency medical services, and public works.

## Regional Communications

Overall coordination of public safety communications services is the responsibility of TCOMM. TCOMM is the 24-hour direction and control point for routine communications.

## **Support Communications**

Provisions will be made for the use of auxiliary communications systems, including Amateur Radio, Citizens Band, and Business Band radio systems. Amateur Radio resources will be coordinated with Thurston County Emergency Management.

#### **Telecommunications**

Emergency 9-1-1 access will remain the responsibility of TCOMM during an emergency. The establishment of a telecommunications capability at the EOC will augment public access. The Department of Administrative Services will coordinate the telecommunications needs of Emergency Management in a disaster, including cellular telephone use.

## Shelter Communications

The American Red Cross (ARC) will determine the methods for communication between mass care shelters and the EOC. Communications resources will be provided to the American Red Cross through Thurston County Emergency Management.

Communication with the State EOC will be via the following systems:

- Telephone.
- Internet/email.
- Radio Amateur Civil Emergency Services (RACES) statewide network.
- Emergency Radio System Comprehensive Emergency Management Network (CEMNET) via Thurston County Emergency Management.
- National Warning System Hotline (NAWAS) via Thurston County Emergency Management and/or TCOMM.
- Runner to the state EOC.

## Organization:

- The Public Information Officer will be established in the EOC to coordinate all public information activities.
- The Fire Department will function as the 24-hour warning point for receipt of warning information impacting the city.
- A Communications Team may be established at the Olympia EOC to coordinate communications for city operations.

#### **Procedures**

#### Dissemination

- Methods for dissemination of local emergency information and instruction will be determined by the Public Information Officer depending on available means as appropriate to the emergency including radio, newspapers, television, electronic communications, mobile public address systems, and door-to-door.
- Information will also be disseminated to City Council, elected officials, emergency personnel in the field, and other city employees so they know what information and guidance is being released to the public. Dissemination of public information regarding city activities and services relating to an emergency should be reviewed and coordinated with the Public Information Officer.
- Notices may include information for:
  - o Evacuation, sheltering, and shelter-in-place
  - o General survivor assistance (i.e., medical care, shelter locations, etc.)
  - Food and water
  - o Public health protection.
- A Joint Information Center (JIC) may be established to coordinate emergency public information where multiple jurisdictions are involved in the emergency response. This facility would be in direct contact with the EOC, may include information officers from other jurisdictions, and may be in conjunction with state/federal information efforts. The location of the JIC will be determined on a case-by-case basis.
- The City Communications Manager will maintain up-to-date distribution lists.

#### Warning

The Warning System provides for immediate dissemination of warnings and alerts to key officials and the general public. It consists of a combination of external sirens, key personnel notification, Emergency Alerting System (EAS) activation, and any other practical means of alerting the public to the presence of an immediate hazard to life and property.

## Primary Warning Point

TCOMM is the primary receiving and reaction point for warning information. All warning information received, which impacts the city will be forwarded to the Emergency Management Coordinator or designee at the earliest possible opportunity.

# Automatic Activation

The warning system may be activated by TCOMM, without prior authorization from the Emergency Management Coordinator, if the TCOMM Duty Supervisor determines the timely and immediate dissemination of warnings is warranted by the nature of the threat. Policies and procedures will be in place to define the parameters for automatic activation of the warning system.

## Prevention and Mitigation:

- Provide information about hazards that may influence siting of facilities and deployment of resources.
- Develop and implement Public Education campaigns.

## **Preparedness**

- Draft procedures, train on and practice those procedures as discrete drills and tabletop exercises or as part
  of integrated emergency exercises. Individual support agencies provide preparedness activities that vary
  with each agency.
- Acquire or identify for future acquisition necessary resources and equipment.

## Response

- Media briefings are provided as often as needed, usually twice a day. Social media posts and website updates occur with available staffing on an ongoing basis.
- Maintain concurrent 12-hour operational periods for staffing patterns and cyclic activities for information sharing.
- In coordination with City Council, policy decisions will facilitate the reestablishment of communication systems for essential government services.
- Share information with Command, General Staff, and the Situation Unit.
- Information needed may be obtained from documents produced by the Planning Section/Situation Unit and from the Logistics section. Details may also be captured from the other Units within the Operations Section.

## Recovery

- The recovery process for communications is dispersed amongst the different agency needs and requirements. Recovery information will be disseminated through standard city communication methods and the emergency tools identified.
- Collect damage information in support of the preliminary damage assessment.
- Staff a resident call line for taking reports of damages to private property.

## Responsibilities

## Public Information Officer (PIO)

- Establish and coordinate an emergency information capability. The PIO will be the primary point of
  contact for the news media. In times of emergency, the PIO will establish an Emergency Public
  Information capability and support the public information needs of the incident in cooperation with the
  Emergency Management Coordinator.
- Prepare and distribute public information releases to the public regarding disaster preparedness, response and recovery. Assume coordination of news media covering the disaster impact in the city.
- Establish a Joint Information Center (JIC) as needed to coordinate emergency public information when multiple agencies are involved in the disaster response. Establish close coordination with state, federal and private sector public information systems.
- Establish a rumor control and countermeasures capability.
- Provide for coordination with neighborhood groups.
- Obtain approval for all releases from the EOC Manager.
- Monitor news media coverage of the incident.
- Coordinate the release of public information with Thurston County Department of Emergency Management where appropriate.
- Support the Mayor, Council, City manager and department directors in their public information and public confidence roles.

# Fire Department: Emergency Management Division

- Develop EOC procedures for coordination of city communications resources in an emergency.
- Develop procedures for the 24-hour receipt and dissemination of warning and emergency public information.

- Develop and maintain notification lists and procedures for alerting key city personnel.
- Develop and maintain procedures for activation of warning systems.
- Coordinate warning plans with Thurston County Emergency Management.
- Coordinate all warning dissemination with Thurston County Emergency Management.
- Determine which warnings are significant to the City of Olympia.
- Attempt to provide warning and emergency information to School Districts

#### **TCOMM**

- Develop and maintain procedures for providing disaster information with the city EOC and Thurston County Emergency Management when appropriate.
- Assist with the dissemination of information and warnings as requested.

## Police Department

Assist with the dissemination of warnings.

#### Fire Department:

- Receive warning information from diverse sources and forward that information to the Emergency Management Coordinator.
- Assist with the dissemination of information and warnings.

## Department of Public Works:

Provide support communications through department communications resources.

## Recreation & Cultural Services:

• Provide support communications through department communications resources.

## Resource Requirements

Develop and make available, when necessary, the requisite personnel and equipment to fulfill roles and responsibilities identified. As a minimum, all agencies should expect to sustain emergency operations for 72 hours and should have other resources programmed for use up to 14 days.

## References

Thurston County CEMP: ESF-15 External Affairs for Joint information System/Joint Information Center and LEP.

# Community Planning and Development

## Summary

Community planning and Development consist of Budget and Administrative services, Customer Service and Downtown Operations, Development Permit Services, Planning and Engineering, and Strategic projects.

## **Core Capabilities**

The following core capabilities align with the responsibilities of the Community Planning and Development:

## All Phases

#### **Planning**

**Operational Coordination** 

## Mitigation

Community resilience

Long-Term Vulnerability Reduction

## Recovery

**Economic Recovery** 

**Health and Social Services** 

Housing

Natural and Cultural Resources

## **Emergency Support Functions**

The city doesn't use the Emergency Support Function (ESF) format. However, the following ESFs align with the responsibilities of Community Planning and Development:

ESF-3: Public Works and Engineering (Supporting)

ESF-5: Emergency Management (Supporting)

ESF-6: Mass Care, Emergency Assistance, Housing, and Human Services (Supporting)

ESF-11: Agricultural and Natural Resources

ESF-14: Long Term Community Recovery

## **Recovery Planning**

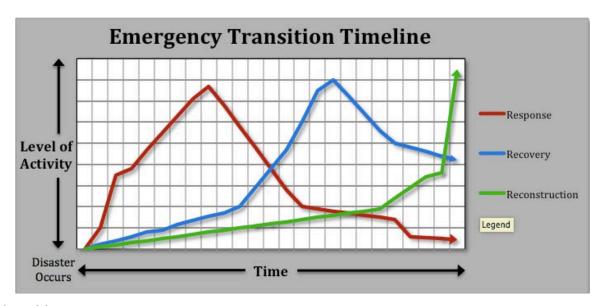
## Introduction

## Purpose:

The purpose of this annex is to provide guidance when executing recovery measures after an incident has occurred. This document is for reference only it does not modify or supersede the Comprehensive Emergency Management Plan. For more information on Recovery Planning see Emergency Support Function 14: Long Term Community Recovery.

## **Emergency Transition Timeline:**

Recovery activity occurs in every stage of the incident but begins to accelerate and increase as response activity decreases.



## Fiscal Health

After Life safety and Life Sustaining measures are under control, a key concern during Disaster Recovery is the fiscal health of the community. A disaster can produce a short-term recession in the community as permanent property loss caused by the incident decreases tax revenues. Without the return of business and tax revenues, Recovery will be slow at best, and possibly impossible.

# **Recovery Choices**

Generally, Recovery can be executed in the following ways or combination of the three:

- 1. Repair/rebuild with no significant changes to infrastructure or city/ community design in order to restore needed services as quickly as possible.
- Repair/rebuild with upgrades to infrastructure and city/community design to mitigate the effects of similar incidents in the future. This may create cost recovery issues for public as in most cases FEMA only pays to return to pre-existing conditions. It may be possible to force private property owners to rebuild according to updated building codes and regulations.
- 3. Don't rebuild and relocate the facility or abandon it.

## **Initiating Recovery**

Identify and establish the timing and process for transitioning from Emergency Response activities into Recovery Activities. As seen in the Emergency Transition Timeline, Short-term Recovery efforts should be implemented concurrent with response activities. Balancing Response activity that makes it possible for citizens to survive the event and early Recovery activity that keeps the community inhabitable can be a difficult process. Until it is clear that response activity is coming to an end both phases should be monitored closely in case deployment changes are needed.

# Recovery Plan

The Recovery Plan should identify city staff that will be involved and differentiate between Short-term, Midterm, and Long-term Recovery. The Recovery Plan staff should include the following positions and the Recovery Task Force (RTF):

### Recovery Manager

The Recovery Manager acts as a coordinator during the recovery process. The Recovery Manager helps push the process forward and may be an appropriate choice for the Recovery Champion as well. The Recovery Manager should not be confused with the Recovery Task Force Leader.

## **Recovery Champion**

The Recovery Champion stays with the incident through every phase of the process, from the beginning to end. It is important to remember that:

- Recovery will come in phases and subsets.
- Recovery projects should be broken up into workable groups.
- Groups can be made by type of project, location, or funding source i.e., FEMA, FHWA, etc.
- Multiple phases may be involved in recovery.
- The Recovery Champion looks at the big picture and keeps the process moving as one phase ends and another continues until the final goal is reached. Outside agencies and city departments will come and go throughout the process.
- The Recovery Champion needs to be engaged in all phases and able to piece together the history of the Recovery, speak to the citizens and City Council, and liaison with the other agencies and entities involved in recovery.

## Recovery Task Force:

The RTF is advisory in nature and may be staffed by a number of positions from various departments as needs change. The RTF is designed to be flexible, able to expand and contract as needed. The RTF reviews the following:

- Damage Reports.
- Regulations including zoning, building code, Public Works Standards, Fire, etc.
- Plans including Land-Water, Sewer, Transportation, Economic Development, etc.
- Policies including Comprehensive Plan Policies but not Council Policies.
- Re-build Priorities i.e., Historical v. Re-Development.

## In addition, the RTF will:

- Request the City Council provide reaffirmation of the priorities of the Recovery Goals.
- Recommend Economic Recovery programs.
- Initiate recommendations for relocation and acquisition of damaged properties as necessary
- Analyse Structural versus non-structural mitigation measures.
- Identify the Role of Community Groups and Stakeholders.

The following positions may be filled depending on the nature and scope of the event.

- Recovery Task Force Chair.
- Public Works representative.
- Public Information Officer.
- Human Resources representative.
- Attorney/Legal representative.

- Finance and Administration representative.
- EOC Manager.
- Chamber of Commerce representative.
- Housing and Urban Development representative.
- Port of Olympia representative.
- Community Planning and Development representative.
- Olympia Downtown Association representative.
- Olympia School District representative.
- Recognized Neighborhood Association representatives.
- Capital Mall representative.
- Auto Mall representative.

## Recovery Task Force Team Leader

Recovery Task Force Team Leader leads the RTF. The position will likely be filled by a Public Works or Community Planning and Development (CP&D) staff member.

# Short-term Recovery

Short-term Recovery typically focuses on securing the city so that unsafe areas are not in use. The Primary goals of short-term recovery are:

- Safety.
- Create clear boundaries between safe areas and restricted areas.
- Determine the extent of damage to the City.
- Identify and notify citizens of the undamaged or least damaged areas of City where they can find resources.
- Support assisting agencies, non-profits, etc., that are providing relief services to the citizens.

# Short-term Recovery Staff includes:

- EOC staff.
- Individuals and teams from Urban Forestry, Roads, Utilities, Storm Water Management, LOTT Clean Water Alliance, Solid Waste, and other staff with specialized technical expertise as needed.

#### Key concepts

- Assure safety of citizens.
- Monitor sheltering activities and use.
- Support traffic flow in undamaged areas.
- Assure utilities continue to function in undamaged areas

# Significant collaboration should occur with:

- Responding agencies/Departments.
- Local industries and commercial sectors that require open roads and functioning utilities to conduct daily operations. These entities typically have business continuity plans in place and understand the recovery process. Their operations will benefit the citizens in ways the City government can't.
- Schools, once reopened, allow children a place to go during the day and their parents the opportunity to work. Schools should be reopened as soon as possible.

## Mid-term Recovery

Mid-term Recovery typically focuses on restoring critical functions throughout the impacted region. The primary goals of Mid-term recovery are:

- Return to pre-incident pattern of activity as much as possible.
- Restore traffic flow and utilities throughout the city.
- Publish information that supports the community's efforts to recover as individuals, families, businesses, etc.
- Streamline the permit process, structural inspections, and the approval process on reconstruction and repair of damaged buildings and homes.

# Mid-term Recovery Staff includes:

- Short-term Recovery staff.
- Businesses.
- Key demographics.
- The Building and Development Community.
- West Olympia Business Association, Olympia Downtown Association, Downtown Liaison, etc.
- Other Stakeholders.

### Key Concepts:

- Quickly develop a written plan to guide mid-term recovery efforts and identify specific individuals and responsibilities.
- Identify a housing liaison to help citizens relocate from shelters to more permanent housing.
- Ensure major grocery and hardware stores can open to provide citizens with necessary resources and generate tax revenues.
- Identify a liaison to local small business/specialty stores to provide needed assistance and advocacy throughout the reopening process.
- Identify a liaison to advocate on behalf of citizens as it relates to FEMA.
- Identify a liaison that understands plan review and building inspecting and can support structural repair efforts within the community.
- Maintain focus on Mid-term Recovery needs, if allowed, the Long-term Recovery process can easily overshadow Mid-term Recovery.
- Begin to develop the formal Long-term Recovery Plan and work group.

#### **Key Collaborations:**

- FEMA.
- Business Community.
- The Building and Development Community.
- Citizens.
- Thurston County Emergency Management.

If a Recovery Work Group is in place, transition into Long-term Recovery using a Recovery Task Force (RTF).

## Long-term Recovery

Long-term Recovery typically focuses on redesign and restoration of the community. It asks what the "new" community or area should look like and how should it function. The primary goals of Long-term Recovery are:

- Rebuild critical infrastructure to equal or superior pre-event conditions.
- Correct or improve historic traffic flow and utility issues in areas where rebuilding is occurring.
- Require when able and encourage when not more advanced building practices during the permitting and inspection processes.

#### Staff:

- Mid-term Recovery staff.
- Special Interests Groups.
- Registered Neighborhood and Homeowner Associations.

## Key Concepts:

- Adopt a Long-term Recovery plan with CP&D as the lead and City Council as the Policy group.
- Assign staff to search for funding opportunities. FEMA's process for releasing money for long-term recovery is different than its process for reimbursement for response activity, and many other federal players are involved.
- Be prepared to take advantage of short suspense grant opportunities that may have minimal notice periods and short timeframes for applying.
- Continue to search for additional funding opportunities.

#### **Kev Collaborations:**

- FEMA.
- Business Community.
- Citizens.
- Thurston County Emergency Management.

# Long-Term Recovery Steps:

- Ensure completion of response, restore essential services, and maintain unaffected services.
- Transition EOC response from short-term recovery to long-term recovery.
- Restore Community Symbols and Services improving livability.
- Re-establish economic and social viability of the community to restore citizen confidence.
- Promote mitigation in areas impacted by the event as well as mitigation in unaffected areas.
- Use the event to facilitate interest in mitigation, both structural and non-structural.

## Re-development:

- Develop a specific plan for the future use and design of areas that will not be restored.
- Transition into long-term recovery model using the Recovery Task Force.

## Educate the Community:

- Develop an account of what happened for members of the public.
- Explain how response was carried out.
- Share ways in which livability is being restored within the community.
- Promote mitigation as a way to prepare for and limit future damage.

Implement a shared vision for recovery.

# **Finance**

# **Summary**

The Finance Department consists of Fiscal Services which includes Accounting and Financial Reporting, Billing and collections, and Payables and Business Fleet Administration.

## **Core Capabilities**

The following core capabilities align with the responsibilities of the Finance Department:

All Phases

**Planning** 

Response

Logistics and Supply Chain Management

Recovery

**Economic Recovery** 

# **Emergency Support Functions**

The city doesn't use the Emergency Support Function (ESF) format. However, the following ESFs align with the responsibilities of Finance Department:

ESF-5: Emergency Management (Supporting)

ESF-14: Long Term Community Recovery (Supporting)

# Fire

#### Summary

The Fire Department consists of Fire Administration, Fire and Emergency medical Service Operations, Fire Prevention, and Emergency management.

# **Core Capabilities**

The following core capabilities align with the responsibilities of the Fire Department:

All Phases

**Planning** 

**Public Information and Warning** 

**Operational Coordination** 

Prevention

Forensics and Attribution

#### Protection

Risk Management for protection programs and activities

## Mitigation

Community resilience

Long-Term Vulnerability Reduction

Risk and Disaster Resilience Assessment

Threats and Hazards Identification

## Response

Environmental Response/Health and Safety

**Fatality Management Services** 

Fire Management and Suppression

Mass Search and Rescue Operations

**Operational Communications** 

Public Health, Healthcare, and Emergency Medical Services

Situational Assessment

## Recovery

Health and Social Services

# **Emergency Support Functions**

The city doesn't use the Emergency Support Function (ESF) format. However, the following ESFs align with the responsibilities of the Fire Department:

ESF-2: Communications (Supporting)

ESF-4: Fire Fighting

ESF-5: Emergency Management

ESF-7: Logistics Management and Resource Support (Supporting)

ESF-8: Public Health and Medical Services

ESF-10: Oil and Hazardous Materials

ESF-12: Energy (Supporting)

ESF-14: Long Term Community Recovery (Supporting)

ESF-15: External Affairs (Supporting)

## **Fire Fighting**

# Introduction

## Purpose

Identify procedures for coordination of fire suppression and support resources associated with the incident and for providing a point of contact for all requested external fire department assistance.

#### Scope

The Olympia Fire Department, utilizing when necessary mutual aid resources that are available, is responsible for all fire prevention, suppression, and control activities in the City of Olympia.

#### **Policies**

During emergency situations, the Fire Department will mobilize all the available apparatus and personnel required to cope with the nature and scope of the situation. Mutual Aid Agreements with adjacent jurisdictions are activated when needed. When mutual aid resources are exhausted, the provisions for state fire mobilization may apply.

The provisions of the Washington State Fire Resource Mobilization Plan is the appropriate access point through which to acquire fire resources outside existing mutual aid agreements.

Mutual aid with adjacent firefighting resources will be enhanced by the use of the Incident Command System (ICS).

#### Situation

## Emergency/Disaster Conditions and Hazards

Major structure fires are a potential in an urban environment. Additionally, a disaster event, such as an earthquake, may precipitate multiple fires in several different locations throughout the city. Fire resources may become overwhelmed by the demand for services, and damaged bridges and streets may hamper access.

#### Planning Assumptions:

- 1. The Fire departments and districts throughout Thurston County typically provide Emergency Medical Services (EMS). Methods used to mobilize fire resources will often be the same as for mobilization of EMS resources.
- 2. Demand for services in excess of capabilities may make it necessary for the prioritization of response. Some needs may go unmet due to a lack of resources. Prioritization of response will be made through the EOC and based on the best information available at the time.

## Concept of Operations

## General:

- 1. Initial Fire Department response will be in accordance with routine dispatching procedures.
- 2. The Olympia EOC will assume coordination of response of fire resources within the city when activated. Thurston 9-1-1 Communications will be notified when the EOC assumes coordination of city resources.
- 3. The EOC Fire Services Unit will coordinate acquisition of additional fire and EMS resources through activation of existing mutual aid agreements, or the provisions of the Washington State Fire Resource Mobilization Plan.

# Organization

A Fire Services Unit will be established in the EOC for coordination of all fire related activities.

#### **Procedures**

The Olympia Fire Department defines in detail procedures for the deployment of fire service resources.

## Prevention and Mitigation

• Promote fire safety and prevention programs.

## **Preparedness**

Provide fire preparedness activities including plans, procedures, training, drills, exercises, etc.

## Response

Task personnel, as necessary, to accomplish support responsibilities.

- Assume full responsibility for suppression of fires.
- Provide and coordinate firefighting.
- Coordinate requests for firefighting assistance in structural or industrial fire protection operations.

#### Recovery

- Contribute to the incident after-action report.
- Track and submit costs.
- Make recommendations to landowners for recovery activities.

# Responsibilities

## Fire Department

- Coordinate all incident related fire services, including all mutual aid supplies, personnel and equipment requested.
- Prioritize fire service response that is consistent with the Incident Action Plan.
- Coordinate light and heavy rescue and extrication.
- Assist with the dissemination of warnings and emergency public information as requested by the Public Information Officer.
- Provide response to hazardous materials incidents, and coordinate with the proper outside authorities for assistance as necessary. Provide qualified personnel to assume the role of on-scene command for hazardous materials incidents.
- Provide lighting for night incidents.

## Office of the State Fire Marshal

• Administer and implement the State Fire Service Mobilization Plan.

#### Washington State Patrol

• Assist in the administration and implementation of the State Fire Service Mobilization Plan.

## Thurston County Fire departments and districts

 Provide assistance to the Olympia Fire Department under existing mutual aid agreements and/or fire mobilization protocols.

#### Regional Fire Defense Board

 As denoted in RCW 43.43.963, assist in providing external firefighting and EMS resources when local and mutual aid capabilities are exhausted in accordance with the Washington State Fire Resource Mobilization Plan.

## Resource Requirements

Develop and make available, when necessary, the requisite personnel and equipment to fulfill roles and responsibilities identified. As a minimum, all agencies should expect to sustain emergency operations for 72 hours and should have other resources programmed for use up to 14 days.

## References

Refer to the Fire Department's emergency response processes.

## **Emergency Medical Services**

#### Introduction

#### Purpose

- 1. Provide for the organization and mobilization of emergency medical, and mortuary services during an emergency.
- 2. Coordinate efforts to provide safe handling of food, water and donated goods following a major emergency or disaster.

## Scope

Encompasses the delivery of emergency medical services, coordination with hospital disaster plans, public health, identification and disposition of human remains, and community mental health.

#### Situation

## Emergency/Disaster Conditions and Hazards:

Mass casualty could potentially overwhelm existing services; medical and health care facilities could be structurally damaged or destroyed; a disaster could pose public health threats to food, and water; secondary spills caused by the disaster could result in toxic environmental hazards; and the effects of a major disaster will require mental health crisis counseling for disaster victims and emergency personnel.

## Planning Assumptions:

- Thurston County mutual aid Emergency Medical Services (EMS) responders providing assistance to the City of Olympia will operate under the standard Thurston County EMS procedures and protocols.
- Local Mass Casualty plans will detail operational concepts and responsibilities, including coordination of triage and transportation of injured persons and the coordination of available Basic Life Support and Advanced Life Support capabilities in the event of multiple casualties.
- Hospitals will develop and maintain internal disaster plans and protocols.
- If not handled properly, food, water and donated goods can become vehicles for illness and disease transmission. Thurston County Public Health will provide technical assistance to determine safety of food, water and donated goods distributed to the public.

# Concept of Operations

## General

- 1. Activation of Hospital Disaster Plans: Emergency Medical Services Unit will notify the destination hospital of the number, type, and severity of injuries. The hospital disaster plan will be activated according to need. That plan will identify methods for expanding hospital capabilities reducing patient populations as needed, evacuating hospital facilities, and generally ensuring effective hospital care.
- 2. Patient Distribution: The primary destination hospital will coordinate inter-hospital operations as required to ensure effective casualty distribution. Emergency Medical Services Unit will provide a liaison between the hospital and field EMS resources where necessary to ensure proper patent distribution.
- 3. Mass Casualty Incident Plan: The provisions of the Thurston County area Mass Casualty Incident Plan, published separately, will be observed in response to medical emergencies relating to the incident. That plan includes an inventory of medical facilities, personnel, medical transportation capabilities, communications, and supply sources, as well as protocols for triage and transportation of large numbers of injured persons.
- 4. Public Health: The Thurston County Department of Public Health will be the lead agency responsible for

organization and mobilization of public health services during an emergency. That agency will be responsible for monitoring water supplies, sanitation, food, and potential causes of communicable diseases. The Health Department will provide for inoculations and other measures as needed. The Health Department will also provide information on preventative measures to be taken to reduce contamination of food, water, crops, and livestock, as well as information and recommendations for the safe storage and distribution of emergency food.

- 5. Causalities and the Disposition of Human Remains: The Thurston County Coroner is responsible for the recovery, identification, and disposition of all casualties. Details on the handling of human remains, including transportation, storage, mortuary facilities, and the expansion of mortuary facilities are included in the Thurston County Emergency Management Plan. The Police Department shall assist the Thurston County Coroner with any casualties in the city.
- 6. Special Care Facilities: The St. Peter Hospital disaster plan includes provisions for coordinating the use of private immediate care clinics, physicians' offices, mental health care facilities, nursing homes, elderly care facilities, and other similar facilities needed to support hospital care efforts.

#### Organization

When the EOC is activated, an EMS Unit may be established and staffed to assume overall coordination of Advanced Life Support and Basic Life Support activities in the city associated with the disaster.

#### Procedures:

Procedures for the delivery of emergency medical services are published separately. The Thurston County Mass Casualty Incident Plan identifies the procedures for dealing with multiple casualties. The Thurston County Department of Public Health coordinates health and sanitation services, including:

- 1. Identification of health hazards.
- 2. Identification and control of communicable disease.
- 3. Vector control.
- 4. Inspection of food and water supplies for contamination.
- 5. Ensure compliance with emergency sanitation standards for disposal of garbage, sewage, and debris.
- 6. Assessment of environmental contamination and public health risk from hazardous materials spills.
- 7. Mental health services, including stress management services for emergency responders.
- 8. Keep emergency management personnel informed regarding health conditions, warnings, and advisement.

The Thurston County Coroner has jurisdiction over all human remains per RCW 68.08.010. The Coroner's Office will coordinate support to local mortuary services as needed. Local funeral directors may assist in the processing of human remains at the discretion of the coroner.

## Prevention and Mitigation

Attempt to prevent hazards from developing into disasters, or to reduce the effects of disasters when they
occur. Actions include communicable disease surveillance, investigation, and community containment;
environmental health protective actions such as vector control, environmental sampling, and food product
embargoes; and development of medical stockpiles.

## Preparedness

Develop operational and tactical plans, train/exercise, and conduct vulnerability assessments as well as
ongoing health protection activities such as vaccinations, provider education, and food and water safety

#### assurance.

## Response

Response actions are event specific and aligned with the responsibilities outlined.

#### Recovery

- Make necessary adjustments to resume normal operations.
- Complete necessary facility decontamination.
- Re-stock essential equipment and supplies.
- Ensure operability of Information Technology systems.
- Conduct follow up communications and debriefings.
- Schedule and conduct follow up and monitoring of staff exposure.
- Complete cost analysis and file for reimbursement.
- Address psychological aftermath of the event by promoting psychological recovery and resilience in the workforce.
- Health, medical, and mortuary services will be restored during the recovery period as soon as practical and within the limitations and capabilities allowed of affected agencies following the emergency.

## Responsibilities

## Fire Department

- Staff the EMS Unit at the EOC.
- Coordinate all incident related pre-hospital EMS activities.
- Assist the EOC with the coordination and mobilization of all medical, health, and mortuary services during an emergency.
- Prioritize EMS response consistent with the Incident Acton Plan.
- Conduct pre-hospital needs assessment based on number, type, and severity of injuries.
- Provide for on-scene triage and treatment of injured persons.
- Coordinate the transportation of injured persons to the appropriate hospitals, staging areas, or medical evacuation sites.
- Coordinate all requests for additional EMS personnel and equipment. Coordinate requests for supplies with the hospitals.
- Assist in coordinating private ambulance resources.
- Assist in coordination of mass casualty response.
- Provide casualty and damage information to the EOC.
- Coordinate with Thurston County Medic One for acquisition of additional supplies.

## Olympia area hospitals

- Maintain procedures for reducing patient population for incidents that may require evacuation of the facility.
- Maintain internal procedures for dealing with major in-house emergencies, including fire, evacuation, etc.
- Maintain a disaster plan and procedures for receipt, triage, processing, and treatment of multiple casualties.

### Thurston County Department of Public Health

- Provide and coordinate the provision of health and sanitation services.
- Where multiple jurisdictions are involved, coordinate health and sanitation services from the Thurston County EOC.

#### Thurston County Coroner

- Assume responsibility for identification and disposition of human remains and notification of next-of-kin.
- Determine the manner and cause of death and provide information to Thurston County Public Health and Social Services Vital Records Office for issuance of the death certificate.
- Identify suitable facilities for expedient/emergency morgues.
- Provide a representative to the EOC, if requested.
- Obtain additional supplies, as needed, including body bags, tags, and special manpower. Make requests for additional supplies through the EOC.

#### Resource Requirements

Develop and make available, when necessary, the requisite personnel and equipment to fulfill roles and responsibilities identified. As a minimum, all agencies should expect to sustain emergency operations for 72 hours and should have other resources programmed for use up to 14 days.

#### References

Refer to the Fire Department's emergency response processes.

Refer to the Thurston County area Mass Casualty Incident Plan.

Refer to Thurston County's ESF-8: Public Health and Medical Services.

# **Emergency Management**

## Introduction

#### Purpose

To provide guidance on establishing direction and control within the Incident Command System for response to disaster incidents. To provide detailed information on core management and administrative roles and responsibilities within the Policy/Executive Group, Command Staff, Operations Section, Planning Section, Logistics Section, and Finance and Administration Section that support the City of Olympia Emergency Operations Center (EOC).

## Scope

Applies to information collection, analysis, planning, operations, requests for Federal assistance, resource management, deployment and staffing, mutual aid, facilities management, financial management, and other support required to prepare for, respond to, and recover from an emergency or disaster within the City of Olympia. These processes are coordinated through the Olympia EOC.

#### Organization

The Olympia EOC will use standard ICS positions and functions when open. Any position may be delegated, modified, or eliminated by the EOC Manager as needed to best handle the situation with the available resources. Tasks for each position are included. Typically, the Olympia EOC will staff the follow ICS positions: EOC Manager, Liaison Officer, Public Information Officer, Operations Section Chief, Planning Section Chief, Logistic Section Chief, and Finance and Administration Section Chief.

#### **Policies**

- Emergency management means the preparation for and the carrying out of all emergency functions, other
  than functions for which the military forces are primarily responsible, to mitigate, prepare for, respond to
  and recover from emergencies and disasters, and to aid victims suffering from injury or damage, resulting
  from disasters caused by all hazards, whether natural, technological or human caused, and to provide
  support for search and rescue operations for persons and property in distress. Revised Code of
  Washington 38.52.010.
- 2. The Olympia EOC will receive and disseminate current and accurate information to other city agencies, adjacent jurisdictions, and the Thurston County and State EOCs during times of activation. The analysis of this information and planning for anticipated resources is critical in the support of emergency or disaster response and recovery activities.
- 3. Emergency Management is designed to bring order to the chaos of an incident through the gathering, organizing, and distributing of information. This process supports each responding department and streamlines actions during and after an incident allowing the City of Olympia to return to normal operations faster and more efficiently.
- 4. Documentation: All departments and support services will support the Incident Command System by producing documentation and reports as requested or on a scheduled basis when appropriate. The Situation Unit in the Planning Section will coordinate collection of documentation and reports, using the spot report format.
  - a. Requirements for Incident Records:
    - i. Situation Report (SITREP): A compilation of data from the Operations Section and activated Units.
    - ii. Damage Assessment: Compilation of preliminary data from the Damage Assessment Unit.
    - iii. Incident Related Expenditures: Separate Records, which identify incident related expenditures and obligations maintained by each department.
    - iv. Declarations: Emergency and Disaster declarations and all supporting resolutions and documentation.
    - v. Unit Logs: The logs of all activated Sections and Units depicting their activities by date and time. Unit logs are consolidated in the Master Log.
    - vi. Maps: Maps and graphics used to display or depict incident related activities.
    - vii. Other Documents: Other incident related documentation necessary for accurate response and recovery records.
  - b. Where information is lacking, the Planning Section may deploy field observers to collect specific disaster intelligence, photograph damage for analysis, or assign field personnel to report on unique events.
- 5. Incident Action Plan: An Incident Action Plan is a necessary and organized process that addresses all functions of incident response and should be updated regularly to address ineffective, inefficient, or unsafe response actions. The IAP establishes objectives and defines strategy. Under Unified Command, the designated command officials jointly determine objectives, strategy, and priorities. An IAP is developed for each operational period, which is typically 12 or 24 hours. The following basic steps make up the IAP process:
  - a. The Operations and Planning Section Chiefs brief on situation and resource status.

- b. The Liaison Officer discusses safety issues.
- c. The EOC Manager sets and confirms incident objectives that make up a broad strategy to mitigate or neutralize an incident.
- d. If the incident requires, the Operations Section Chief develops geographic control lines and division boundaries.
- e. The Operations Section Chief specifies tasks for each Operations Section Unit that supports incident objectives.
- f. The Operations and Planning Section Chiefs specify resources needs for the selected strategy and tactics.
- g. The Operations, Planning, and Logistics Section Chiefs specify facilities and reporting locations.
- h. The Logistics Section Chief develops resource orders.
- i. The Planning and Logistics Section Chiefs consider communications, medical, and transportation plans.
- j. The Finance and Administration Section Chief provides a financial update.
- k. The Liaison Officer discusses interagency liaison issues.
- I. The Public Information Officer discusses information issues.
- m. The EOC Manager finalizes, approves, and implements the IAP.
- All Incident Command System personnel assess the effectiveness of the plan by gathering and analyzing information. The next IAP meeting will make any necessary modifications and updates to strategy and tactics.

#### Situation

## Emergency/Disaster Conditions and Hazards

The City of Olympia is exposed to a number of hazards with the potential to cause casualties, damage to, and disruption of the community. Specifically, the city is vulnerable to civil disturbances, critical shortages, drought, earthquakes, epidemics, flooding, hazardous material incidents, heat waves, landslides, storms, terrorism, volcanic activity, and wild/forest fires. This list of hazards is not comprehensive but contains hazards that are most likely to impact directly or indirectly the City. Hazards can occur simultaneously or consecutively, such as a winter storm with flooding or an earthquake followed by an influenza epidemic. The City can also suffer from hazards occurring elsewhere due to their effect on the supply of goods and services. This may include critical shortages of electricity, petroleum products, natural gas, and food.

## **Planning Assumptions**

Accurate, timely, and precise information is essential for responding to community needs following a major emergency. Emergency conditions, however, may result in rumors, inaccurate reports, conflicting and limited information upon which to base emergency response. Collection of information may be hampered by damage to communication systems, overloading of existing networks, damage to transportation routes, and other factors. Multiple public and private structures may be damaged and will require rapid inspection to ensure public safety before re-habitation.

- 1. Information is the basis for determining the appropriate emergency response. Plans and procedures must be developed to provide for the accurate and timely collection, codification, display, and dissemination of information regarding the nature and scope of the emergency.
- 2. Every individual responding to the incident and staffing a position within the EOC should make every attempt to gain situational awareness by answering the following questions:

- a. What is the problem?
- b. How big is the problem?
- c. Is the problem getting better or worse?
- d. What is the plan?
- 3. It is essential that the City of Olympia EOC and the Thurston County EOC share information and coordinate its dissemination.

## Concept of Operations

## General

The Olympia Fire Department: Emergency Management Division will use standard ICS positions and functions when activating the EOC. Any position may be delegated, modified, or eliminated by the EOC Manager as needed to best handle the situation with the available resources.

## Organization and Procedures

Typically, the EOC Manager will staff the Policy/Executive Group, Command Staff, Operations Section, Planning Section, Logistics Section, and Finance and Administration Section.

## Policy/Executive Group

The Policy/Executive Group is responsible for overall direction and control of the emergency management organization and provides the legislative and policy support necessary for efficient and effective operations. The Mayor, City Council, and City Manager make up the Policy/Executive group and are advised by the City Attorney.

- 1. City Council:
  - a. Declares a State of Emergency when necessary for the full activation of the provisions of this plan. (RCW 35.33 & 38.52)
  - b. Issues a Proclamation of Disaster when necessary to initiate state and/or federal assistance. (RCW 38.52 & 43.06)
  - c. Appropriates funds to support the emergency management organization, and to meet emergency needs when they occur. Authorizes the expenditure of funds necessary to combat the disaster. (RCW 35.33 & 38.52)
  - d. Fills the vacancies of elected officials, if any, in order to maintain governmental continuity in times of crisis. (RCW 42.14)
  - e. Enacts special legislation, under the emergency rules where appropriate, to support effective disaster response and recovery. (RCW 35.33)
  - f. Provides policy direction to the emergency management organization. (RCW 38.52)
  - g. Enacts legislation, which commands the services and equipment of private citizens as necessary in response to the disaster after a proclamation by the governor. (RCW 38.52)
  - h. Conducts public hearings and takes other actions to assist in informing the public and identifying public needs following a major emergency. (RCW 38.52)
  - i. Provides continuing oversight and legislative support during the recovery phase and directs citizen's requests for assistance to appropriate governmental channels. (PL93-288)
  - j. Instills public confidence, and relays public information, as provided by the Public Information Officer.
- 2. Mayor:

- a. Enters into intergovernmental agreements with other jurisdictions for mutual aid or recovery assistance.
- b. Instills public confidence, and relays public information, as provided by the Public Information Officer.

## 3. City Manager:

- a. Provides overall direction and control of disaster activities under the provisions of this plan.
- b. Chairs or appoints a working chair for the Emergency Management Committee.
- c. Provides a liaison between the emergency management agency and the City Council and ensures that they are adequately briefed on the nature and scope of the incident.
- d. Requests a Declaration of Emergency when needed to activate the full provisions of this plan.
- e. Provides a liaison to State and Federal agencies at the executive level when necessary to facilitate the receipt of disaster relief.
- f. Instills public confidence, and relays public information, as provided by the Public Information Officer.

## 4. City Attorney:

- a. Provides emergency legal advice to the Mayor and City Council, City Manager and the Emergency Management Committee.
- b. Reviews emergency agreements, contracts and disaster-related documents.
- c. Drafts a Declaration of Emergency when necessary.
- d. Assists in drafting a Declaration of Disaster when necessary.
- e. Drafts other emergency ordinances as needed.

## Command Staff:

The Command staff is responsible for detailed direction and control of all City and support resources. The EOC Manager, Deputy EOC Manager, Liaison Officer, and Public Information Officer make up the Command Staff and may be activated as the incident requires.

- 1. EOC Manager: The EOC Manager executes the provisions of the CEMP in times of emergency and assists in the recovery process.
  - a. Tasks: The EOC Manager is charged with all of the duties associated with the EOC until otherwise delegated.
    - i. Open the EOC, obtain the EOC Manager's vest, begin acquiring situational awareness to determine initial staffing needs, and initiate contact procedures to assemble a core staff.
    - ii. Answer the following questions to gain situational awareness:
      - 1. What is the problem?
      - 2. How big is the problem?
      - 3. Is the problem getting better or worse?
      - 4. What are the downstream effects on the city?
      - 5. What effects is this disaster or our action having outside the city?
      - 6. What is the plan?
    - iii. Appoint staff to positions as they arrive and in the following order for the initial activation needs:
      - 1. Logistics Section Chief: to assume staffing responsibilities.

- 2. Planning Section Chief: to assume situational awareness responsibilities.
- 3. Public Information Officer: to address inquiries from the media and assume public information responsibilities.
  - a. The State, the County, neighboring cities, the City Manager, the Assistant City Manager, department directors, and the public should all be notified when the EOC is open and addressing an incident.
- 4. Finance and Administration Section Chief: to assume notification responsibilities.
- 5. Operations Section Chief: to coordinate interdisciplinary response to the incident.
- 6. Liaison Officer: to provide information to elected officials and facilitate interjurisdictional coordination.
- iv. If necessary, function under Unified Command according to the standards and practices of the Incident Command System.
- v. Determine incident objectives, strategies, and priorities.
- vi. Determine the schedule that will be used during the first few hours of the activation until the Planning Section Chief is prepared to take over this function.
- vii. Create an organization chart for publication.
- viii. Provide an overview of the situation, followed by regular updates.
- ix. Coordinate the activities of Planning, Logistics, Administration, and Operations sections.
- x. Oversee the development of an Incident Action Plan.
- xi. Support staff as they establish their respective Sections and begin accomplishing assigned tasks.
  - 1. Remind Section Chiefs to use section books.
  - 2. Remind staff to retrieve the appropriate vest for the section they are assigned to.
  - 3. Remind staff to "STAY in the BOX" and reinforce the organization chart.
- xii. Establish contact with the City of Lacey, City of Tumwater, Thurston County, and Washington State EOCs.
  - 1. If necessary, establish a liaison with Thurston County Emergency Management.
- xiii. Prepare a briefing for the City Manager and elected officials that includes:
  - 1. Scope of the event.
  - 2. Actions being taken.
  - 3. Future expectations and concerns.
  - 4. Policy support needs.
- 2. Deputy EOC Commander: Provides shift coverage for the EOC Manager and may be designated to prepare for an expedient transition from the response phase to the recovery phase.
- 3. Liaison Officer: The Liaison Officer is responsible for facilitating the integration of City Hall, elected officials, the City Manager, and local and state agency resources into the Incident Command organization and is the primary contact for those resources. The City of Olympia also designates Safety Officer responsibilities to the Liaison Officer. If the Liaison Officer is unavailable all responsibilities are deferred to the Finance and Administration Section. The Employee Welfare Unit within the Finance and Administration Section will assume all Safety Officer responsibilities. Safety Officer tasks are included in the Liaison Officer and Employee Welfare Unit task lists. Tasks:

- a. Obtain a briefing from the EOC Manager.
- b. Initiate contact with the City Manager and/or City Council, and appropriate local and state support agencies/representatives, and provide an initial briefing of the incident.
- c. Identify primary contacts including the communications link and location.
- d. Work with the PIO to keep City Hall informed so the City Manager and City Council do not come to EOC for information.
- e. Monitor incident operations to identify current or potential inter-organizational conflicts.
- f. Attend planning meetings as required.
- g. Provide input on the coordination with City Hall and outside agency resources.
- h. Oversee the well-being and safety of personnel in the EOC.
- i. Advise on any City Hall or assisting agency special needs or requirements.
- j. Determine if any special reports or documents are required.
- k. Ensure that all outside agency personnel and/or equipment is properly recorded.
- I. Ensure that all required outside agency forms, reports, and documents are completed.
- m. Identify representatives from each responding agency, their location, and the appropriate communications and coordination link.
- n. Respond to requests from incident personnel for inter-organizational contacts and possibly serve as the primary liaison with the Thurston County EOC.
- o. Act as a "trouble shooter" for the purpose of maintaining effective, appropriate interorganizational cooperation.
- p. Monitor spontaneous response of resources not requested and integrate those resources into the emergency management system as appropriate or otherwise as required.
- g. Act as the primary contact point for military assistance to local government.
- r. Identify corrective actions and ensure implementation. Coordinate corrective action with Command.
- s. Ensure adequate sanitation and safety in food preparation.
- t. Initiate, maintain, and ensure completeness of documentation needed to support claims for injury and property damage.
  - i. Injury information should be kept on contracted personnel formally assigned to the incident, as well as paid employees and mutual aid personnel.
- **4.** Public Information Officer (PIO): The City Communications Manager will function as the Public Information Officer. The PIO is charged with distributing appropriate information to the outside world using the media, employee outlook system, city web site, and any other outlets as they see fit to use. Tasks:
  - a. Obtain a briefing from the EOC Manager.
  - b. Obtain the PIO vest from the EOC storage locker.
  - c. Ensure that the PIO Office is open, and that the PIO sign is posted on the doorframe.
  - d. Identify additional staff to support the emergency Public Information function.
  - e. Assign responsibilities such as media contacts, citizen contacts, Cityline updates, website updates, and employee contacts to PIO support staff.
  - f. Determine if other Public Information activities are taking place in the city, make contact, coordinate messaging, and determine whom the lead PIO will be.

- g. Contact the Thurston County EOC and determine what level of cooperation is needed for messaging.
- h. Contact local media and inform them of the statement and release schedule.
- i. Present media releases to the EOC Manager for approval prior to release. Not all known information is suitable for public release.
- j. Establish and coordinate emergency public information prior to, during, and after an emergency.
- k. Prepare and distribute public information releases regarding disaster preparedness, response, and recovery.
- I. Review and coordinate releases of information from local, county, and state offices and departments through the EOC.
- m. Respond to media and public inquires.
- n. Provide information to city elected officials and to employees, as necessary.
- o. Monitor news media coverage of the incident.
- p. Establish a rumor control capability.
- 5. Operations Section: The Operations Section assumes coordination of all response activities detailed in the Incident Action Plan. The EOC Manager will activate the Operations Section and Section Units as required by the incident. The Operations Section is charged with responding to the needs of the community with city resources from Fire, Police, Parks, and Public Works, etc. The Operations Section Chief is designated to oversee the coordination of the activities in each unit. The work of the Operations Section in the EOC is a coordination of different disciplines, not the actual response or dispatching activity. The Law Enforcement Unit, Fire Services Unit, Emergency Medical Services Unit, Public Works Unit, and Mass Care Unit make up the Operations Section and may be activated, as the incident requires.
  - a. Operations Section Chief: Oversees coordination of the Operations Section. Tasks:
    - i. Obtain a briefing from the EOC Manager.
    - ii. Obtain the Operations vest from the EOC storage locker.
    - iii. Ensure that the Operations Section Office is open, and that the Operations sign is posted on the doorframe.
    - iv. Staff the section, assign work stations, and supervise.
    - v. Ensure that the mission number and FEMA number are being used.
    - vi. Consider appointing a scribe for the section to maintain constant situational awareness.
    - vii. Post the following information in the Operations Section area:
      - 1. EOC Org Chart including positions names.
      - 2. Incoming and outgoing phone numbers.
      - 3. Road closures.
    - viii. Establish contact with the departments that are/or will be involved in field operations. After contact is established:
      - Inform the responding department that the EOC is open and ready to support them and that the Operations Section Chief is the primary contact for field operations.
      - 2. Communicate that the Operations Section Chief phone number will be the direct link to the EOC for support and two-way information sharing.

- Ensure that the response departments involved in field response are using the State mission number and FEMA number on all relevant documents. The EOC should have this information posted.
- 4. Coordinate the interaction of multiple response departments using the Incident Command System.
- 5. Ensure that proper documentation is occurring.
- ix. Ensure the Operations Section staff is sharing information within the Section concerning the actions of the different departments involved in field operations.
- x. Determine the logistics needs of the field responders and report to the Logistics Section for resource procurement including food, supplies, additional workers, etc.
  - 1. Ensure the Logistics Section is filling logistic requests from the field with the highest priority.
- xi. Gather and interpret information to provide the Planning Section with expert perspective on the unique characteristics and needs of the incident for incorporation into the planning process.
- xii. Assembles and disassembles strike teams assigned to the Operations Section.

#### b. Law Enforcement Unit:

- i. Prioritizes law enforcement response consistent with the Incident Acton Plan.
- ii. Coordinates traffic and crowd control.
- iii. Coordinates perimeter security, including coordination of scene ingress and egress where appropriate.
- iv. Coordinates evacuation and activates a separate Evacuation sub-Unit when needed.
- v. Maintains law and order by sustaining normal law enforcement operations wherever possible.
- vi. Coordinates Search and Rescue.
- vii. Provides for incident related criminal investigation.
- viii. Provides personnel to assist the Thurston County Coroner with the disposition of human remains.
- ix. Provides personnel to assist with the dissemination of warning and emergency public information.
- x. Coordinates all incident related aircraft activity and activates an Air Operations sub-Unit if circumstances warrant.
- xi. Coordinates all harbor related activities using department marine patrol resources.
- xii. Provides security to the EOC.

# c. Fire Services Unit:

- i. Coordinates all incident related fire services, including all mutual aid supplies, personnel, and equipment requested.
- ii. Prioritizes fire service response that is consistent with the Incident Action Plan.
- iii. Coordinates light and heavy rescue and extrication.
- iv. Assists with the dissemination of warnings and emergency public information as requested by the Public Information Officer.

- v. Provides response to hazardous materials incidents, coordinates with the proper outside authorities for assistance as necessary and provides qualified personnel to assume the role of on-scene command for hazardous materials incidents.
- vi. Provides lighting for night incidents.
- d. Emergency Medical Services Unit:
  - i. Prioritizes Emergency Medical Services response consistent with the Incident Acton Plan.
  - ii. Conducts pre-hospital needs assessment based on number, type, and severity of injuries.
  - iii. Provides for on-scene triage and treatment of injured persons.
  - iv. Coordinates the transportation of injured persons to the appropriate hospitals, staging areas, or medical evacuation sites.
  - v. Coordinates all requests for additional EMS personnel and equipment.
  - vi. Coordinates requests for supplies with the hospitals.
  - vii. Assists in coordinating private ambulance resources.
  - viii. Assists in coordination of mass casualty response.
  - ix. Provides casualty and damage information to the EOC.
  - x. Coordinates with Thurston County Medic One for acquisition of additional supplies.

#### e. Public Works Unit:

- i. Prioritizes Public Works response that is consistent with the Incident Acton Plan.
- ii. Provides assistance to the Fire Department in light rescue by providing heavy equipment and other support as needed.
- iii. Provides for clearance of debris.
- iv. Coordinates performance of emergency protective measures relating to City property and facilities.
- v. Coordinates the inspection of City bridges and other public works facilities.
- vi. Coordinates collection of information regarding the condition of public works facilities and forwards that information to the Planning Section.
- vii. Coordinates temporary and permanent repairs to City facilities and structures, including water service, streets and roads, bridges, etc.
- viii. Performs or contracts major recovery work to restore damaged public facilities.
- ix. Provides traffic control signs and barricades for road closures and detours and assists the Police Department in the development of alternate traffic routes around hazard sites.
- x. Coordinates City flood fighting activities.
- xi. Coordinates all additional private sector engineering assistance as needed.
- xii. Coordinates emergency equipment rental or replacement with the Logistics Section.
- xiii. Coordinates the disposal of residential and commercial solid wastes and debris.

#### f. Mass Care Unit:

- i. Determines public care needs and activates the appropriate elements of the mass care system and community shelter plan.
- ii. Coordinates with the American Red Cross (ARC) the transfer of mass care and shelter needs to the ARC as soon as their capabilities are fully activated.

- iii. Coordinates, locates, staffs, and equips relocation centers and emergency shelters as needed.
- iv. Coordinates activities supporting private disaster assistance and social service organizations in carrying out the mass care needs of the community.
- v. Coordinates long-term individual and family disaster recovery programs in collaboration with the American Red Cross and various governmental agencies.
- vi. Coordinates with the Disaster Recovery Group when activated.
- vii. The Department of Parks, Arts, and Recreation staffs the Mass Care Unit.
- 6. Planning Section: The Planning Section collects, processes, analyzes, and disseminates information in the EOC. The EOC Manager will activate the Planning Section and Section Units as required by the incident. A Planning Section Chief will be designated to oversee coordination of the Section. The Situation Unit, Documentation Unit, and Damage Assessment Unit make up the Planning Section and may be activated, as the incident requires.
  - a. Planning Section Chief: The Planning Section Chief is charged with collecting and documenting information, developing situation and status reports, anticipating future needs and prioritizing incidents. None of this can be accomplished until a general understanding or situational awareness of the incident is obtained. Planning has multiple functions. It is imperative that documentation of past, present, and future actions be completed. The tracking and recording of all requests for service and/or messages into the EOC is the first priority of the Planning Section. All messages will need to be logged on the EOC message log. Tasks:
    - i. Obtain a briefing from the EOC Manager.
    - ii. Obtain the Planning Section vest from the EOC storage locker.
    - iii. Staff and supervise the Planning Section.
    - iv. Develop and file Sit Reps in the incident activation file and send copies to the county EOC. The first Sit-rep should be sent when the EOC is activated. Sit-reps should be filled out every 6-8 hours or as conditions change and for each identified operational period.
    - v. Develop incident logs and forecasting.
    - vi. Establish an information gathering and organization system to meet the needs of the Incident.
    - vii. Coordinate the development of Incident Action Plans by Operational Period.
    - viii. Anticipate incident needs and prepare the EOC to stay ahead of the event.
    - ix. Produce, update, and send copies of incident maps to TCOMM, Operations Units, and Dispatch.
    - x. Produce and update status boards.
    - xi. Log all messages coming into the EOC.
    - xii. Provide reports to other sections and the county EOC.
    - xiii. Produce the final report on the EOC activation.
  - b. Situation Unit:
    - i. Provides the mechanism for the collection and analysis of information necessary for understanding the nature and scope of the emergency.
    - ii. Predicts the probable course of events and prepares alternative strategies that direct operations.

- iii. Coordinates the collection and organization of incident status and situation intelligence.
- iv. Collects spot reports from the field as needed.
- v. Assembles situation and spot reports and prepares required reports to be forwarded to the County.
- vi. Assists the Planning Section Chief in the preparation of the Incident Action Plan.
- vii. Makes use of field forces for the collection of essential information.
- viii. Uses photography, including still photos and videotape, for planning, briefing, and historical recording purposes.

#### c. Documentation Unit:

- i. Coordinates the maintenance of complete incident files as a part of the information management system.
- ii. Provides status display and internal communications in the EOC.
- iii. Establishes and maintains an incident chronology and master log.
- iv. Establishes and organizes incident files.
- v. Prepares incident documentation for the Planning Section Chief when requested.
- vi. Provides for the collection of historical documentation, including audio and videotapes, photographs, and other historical records.
- vii. Provides for the filing and long-term storage of incident records in cooperation with the Administrative Services.
- viii. Assists with clerical and duplication services in the EOC.

#### d. Damage Assessment Unit:

- Collects information necessary to form a clear understanding of the nature and extent of damage to public and private property, and the estimated cost of repair or replacement. A local Declaration of Disaster may be based on the findings of the initial assessment.
- ii. Provides for an initial evaluation of damage through a Rapid Visual Assessment of public and private structures and facilities.
- iii. Carries out initial ATC-20 inspection of damaged structures. Public Works will assist Community Planning and Development with this process.
- iv. Prioritizes the inspection of critical facilities.
- v. Coordinates detailed damage assessments, in cooperation with the appropriate local, state, and federal agencies and the American Red Cross.
  - 1. Private Property Damage may include damage to:
    - a. Homes.
    - b. Mobile homes.
    - c. Farm homes.
    - d. Multiple family homes.
    - e. Businesses.
    - f. Agricultural losses including loss of crops, livestock, and farm facilities.
  - 2. Public Property Damage is damage to property owned by local governments, non-profit organizations and tribes and may include damage to:
    - a. Non-federal road systems including the need for debris clearance.

- b. Water and sewer systems.
- c. Flood control systems.
- d. Public buildings and equipment.
- e. Public facilities under construction.
- f. Private non-profit facilities for education, emergency, utility, medical, custodial care, etc.
- g. Parks, public recreation facilities, etc.
- 3. Damage Assessment Phases:
  - a. Initial Local Assessment: Raw data collected by local Damage Assessment Teams to determine the location and extent of damage. Initial assessment includes rough estimates of dollar loss.
  - b. Joint Assessment: If initial assessment discloses that repair and recovery are possibly beyond local and state capability, joint local, state and federal assessments are conducted to obtain more definitive information.
- 4. Damage Assessment Methods: Damage Assessment Methods will be activated as soon as practical. Initial assessments should be obtained within the first 12 to 24 hours of the disaster. Methods for assessment may include:
  - a. Spot Reports: Information from emergency personnel on scene. Spot reports, by Operational Area, may be requested.
  - b. Spontaneous reports: Information received from the public.
  - c. Aerial Inspection: Use of aircraft for gross damage assessment, may include aerial photographs or videotape.
  - d. Windshield Assessment: Rapid drive through to obtain initial information on the number of structures impacted.
  - e. Detailed Survey: More detailed assessment of the damage areas identified in the Windshield Assessment. Some of this information may also be assembled through a telephone call-in system, or personal interviews at a drop-in center.
- 7. Logistics Section: The Logistics Section acquires the resources necessary for an effective response effort. The EOC Manager will activate the Logistics Section and Section Units as required by the incident. A Logistics Section Chief will be designated to oversee coordination of the Section and Section Units. The Food Unit, Supply Unit, Facilities Unit, and Human Resources Unit make up the Logistics Section and may be activated, as the incident requires.
  - a. Logistics Section Chief: The Logistics Section Chief is charged with supporting the human and material needs of the city during any event that requires more resources than an individual department can provide. Human needs include but are not limited to Food, water, and rest arrangements for City employees deployed in the field or working in the EOC as well as replacement workers for all functions. Material needs can include but are not limited to response teams, tools, equipment, and supplies. Tasks:
    - i. Obtain a briefing from the EOC Manager.
    - ii. Obtain the Logistics Section vest from the EOC storage locker.
    - iii. Staff and supervise the section as dictated by the needs of the incident.

- 1. Recruit clerical support for the EOC. Two clerical persons will be needed immediately. Assign one to the EOC Manager.
- iv. Ensure that the entrance to the EOC is secured. The Police Department can assign a cadet for this job.
- v. Set up additional EOC and front office phones as needed. Instructions are in the EOC security drawers.
- vi. Order food for the first expected meal break.
- vii. Establish and coordinate an incident support capability to ensure effective emergency resource acquisition and allocation. Phone books, catalogs, brochures, etc. may be useful for locating items. Coordinate any purchasing through the Finance and Administration Section.
- viii. Contribute to the Logistics portion of the Incident Acton Plan.
- ix. Begin the process of securing food, water, rest arrangements, and shelter for city Employees assigned to respond to the event.
- x. Develop processes for rotating EOC staff through 12-hour shifts.

#### b. Food Unit:

- i. Coordinates the acquisition and distribution of food supplies and provides for the purchase of essential food items from local merchants.
- ii. Coordinates acquisition and distribution of potable water.
- iii. Supports the Mass Care Unit by providing food supplies needed for feeding stations and public shelter facilities.
- iv. Establishes food distribution centers.
- v. Establishes contact with local retail and wholesale food outlets to obtain voluntary controls on distribution of essential food stocks.
- vi. Coordinates with the Public Information Officer in the development of instructions to the public regarding location of distribution centers.

# c. Supply Unit:

- i. Coordinates the acquisition of equipment and supplies requested by the incident staff.
- ii. Provides for the reception, storage, accountability, and distribution of ordered supplies and material.
- iii. Maintains an inventory of supplies.
- iv. Coordinates purchasing with the Finance and Administration Section and assures that all orders are supported by Purchase Orders issued by the Finance and Administration Section.
- v. Provides for the coordination of service or repair of non-expendable supplies and equipment.
- vi. Coordinates transportation resources.
- vii. Coordinates with Thurston County Emergency Management for use of Intercity Transit and school busses in support of transportation needs.
- viii. Coordinates allocation of fuel resources.

#### d. Facilities Unit:

- Coordinates the establishment of incident facilities as required, including public shelter facilities, material staging and warehousing, emergency relocation centers, disaster victim processing facilities, etc.
- ii. Provides for the continuing maintenance and operation of incident facilities until demobilized by Incident Command.

#### e. Human Resources Unit:

- i. Coordinates the acquisition, registration, assignment, and management of spontaneous volunteers.
- ii. Establishes a volunteer management center and augments staff with qualified volunteers.
- iii. Establishes a receiving and processing capability for donated goods in cooperation with the Supply Unit.
- iv. Coordinates with Thurston County Emergency Management in the joint establishment of a donated goods facility as needed.
- v. Establishes a pool of skilled personnel provided by business, labor organizations, or other sources.
- vi. Coordinates with the Human Resources Section for the placement of City personnel not otherwise assigned in the emergency plan.
- vii. Coordinates with the Human Resources Section for the temporary emergency hire of personnel to meet emergency needs.
- 8. Finance and Administration Section: The Finance and Administration Section provides for the development and monitoring of responsible fiscal policies and procedures during times of emergency. This section also coordinates disaster cost recovery where possible and ensures compliance with state and federal requirements for disaster relief for our citizens. The EOC Manager will activate a Finance and Administration Section as required by the incident. A Finance and Administration Section Chief will be designated to oversee coordination of the activities of this Section.
  - a. Administrative Procedures: Normal administrative procedures and practices of city government will be followed to the maximum extent possible. The City Manager may amend, reduce, or suspend certain administrative and fiscal procedures to provide for efficient emergency response and recovery. This may include temporary reassignment of personnel, extension or modification of working hours, or other measures necessary to provide full response of city resources to the emergency.

## b. Coordination of Expenditures:

- i. Emergency Expenditures: Provisions for emergency/disaster expenditures are not normally included in the budgeting process. Disasters may occur, requiring substantial and necessary unanticipated expenditures. Such obligations and expenditures will be made under the provisions of the appropriate state statutes. Disaster expenditures will be incurred with currently appropriated city funds to the extent possible. The City Council and the City Manager will be responsible for identifying other sources of funds to meet disaster related expenses if city budgets are exceeded.
- ii. Purchasing & Coordination with the Logistics Section: The actual acquisition of supplies, equipment and material in support of the emergency response will be carded out by the appropriate Unit of the Logistics Section.

- Purchasing will be streamlined by the adoption of automatic authorization for purchase or rental of certain items by the Logistics Section in time of emergency. That policy may include purchase price thresholds, pre-issued purchase order numbers, or other procedures that provide for expedient purchasing while maintaining essential fiscal control.
- iii. Financial Records: The city will establish procedures for keeping records necessary to separately identify incident related expenditures and obligations. Such records are necessary in order to substantiate the extent of commitment of local government resources, to document requests for outside assistance, and for possible reimbursement of other financial assistance under a Presidential Proclamation of Disaster. Detailed records will be kept from the onset of the emergency which include:
  - 1. Work performed by force account (city employees), including appropriate extracts from payrolls; equipment used on the job and associated costs; invoices, warrants, and checks issued and paid for materials and supplies used on the job.
  - 2. Work performed by contract, including copies of requests for bid, if any; the contract, which is let; invoices submitted by the contractor; warrants authorizing check issuance; and checks issued in payment.
  - 3. Any other incident related expenditures associated with response to the incident.
- iv. Mutual Aid Resources: Mutual aid agreements between political jurisdictions, as well as with private sector groups, will be developed whenever possible. Such agreements will define liability, and detail funding and cost arrangements. Where mutual aid agreements do not exist, or other agreements or understandings do not apply, it must be assumed that the City of Olympia accepts full responsibility for the cost of requested resources.
- c. Essential Records: The Director of Administrative Services will coordinate identification of essential records and establish procedures under the guidance of the state law for preservation of vital records in the event of a major emergency. In addition, each department shall detail the records deemed essential for continuing government functions under emergency conditions. That list should include the location and method of retrieval of those records identified. Provisions shall also be made for access to records required for emergency operations, including utility system maps, location of emergency supplies and equipment emergency plans and procedures, personnel rosters, etc. Provisions should be made for the recovery of certain vital records in the event of damage to automated records systems.
- d. City Business Resumption Plan: Certain city business processes, if not performed, may directly result in lost revenue, significant increased operational costs, costly legal challenges, or safety and health issues not directly related to the disaster incident. A City Business Resumption Plan should be prepared to assist in sustaining or restoring critical functions and business as usual. These factors may be used to identify vital city services, and develop strategies for recovery:
  - i. How will the service interruption impact city customers?
  - ii. How long can the process or service be interrupted before the consequences severely impact business?
  - iii. Do other departments or agencies provide materials, services, or information that would seriously affect the service if not provided on schedule?
  - iv. What resources including personnel are needed to sustain the process or service? Will

- they be immediately available during or immediately after the emergency? Does the service require specialized personnel? Can temporary workers be hired to perform the service effectively?
- v. What system documentation is available? Can services be provided manually for a short period of time?
- vi. What kind of support is required, including electrical power, water, computer support, transportation, public access facilities, etc.?
- e. Emergency Worker Compensation: Liability Coverage for Emergency Workers: Certain liability coverage is available under RCW 38.52 for emergency workers involved in the protection of life and property during an emergency under the provisions of this plan. Coverage will be activated by the assignment of a mission number by the State Emergency Operations Center, and the proper registration of emergency workers through the volunteer management system. Volunteer emergency workers will be utilized only as specified by state law, WAC 118-04. Workers will be registered as required, to include name, date of birth, address, the purpose for which they were utilized, and the appropriate dates and times.
- f. Finance and Administration Section Chief: The Finance and Administration Section Chief is charged with a variety of functions. These include, contacting City officials and elected members through the Liaison Officer if available, coordinating technical support for the EOC, and managing the documentation of costs during and after an event. Tasks:
  - i. Obtain a briefing from the EOC Manager.
  - ii. Obtain the Finance and Administration vest from the EOC storage locker.
  - iii. Staff and supervise the required elements of the Section and assume the duties of the Section as appropriate should full activation not be required.
  - iv. Establish a fiscal control capability.
  - v. Provide input in planning on all financial and cost analysis matters.
  - vi. Ensure that the mission number, designated by the EOC Manager, FEMA number, and the event project number are posted and being used.
  - vii. Ensure on-going contact and information dissemination to the City Manager and City Council occurs. Remember to stress what information is public and what is not yet being released.
  - viii. Contact Legal to be available for declarations of emergency or disaster. Drafts are kept in the section book.
  - ix. Ensure all Sections are using ICS 214, Unit Logs.
  - x. Consider raising credit card limits for EOC cardholders.
  - xi. Support the EOC manager in process type decisions such as when to declare a disaster or emergency or when to seat the policy group.
  - xii. Be ready to consult with the City Attorney as needed on legal matters.
- g. Procurement Unit: Administrative Services will staff this Unit. The Logistics Section is responsible for acquiring required resources. However, the Procurement Unit provides financial monitoring for those transactions and facilitates the general process. The Procurement Unit:
  - i. Provides for allocation of city financial resources in support of the needs of the incident.
  - ii. Establishes and administers a Purchase Order system to control expenditures in

- coordination with the Logistics Section.
- iii. Maintains records of financial obligations relating to the incident.
- iv. Coordinate all contractual matters regarding vendor contracts and rental agreements and ensures that all obligation documents are properly prepared and executed.
- h. Cost Tracking Unit: Staffed by Administrative Services. The Cost Unit:
  - i. Provides for the real time tracking of all expenditures, obligations, and costs incurred relative to the incident.
  - Establishes a method of collecting the data needed to track costs. All departments will cooperate by maintaining those records necessary to accomplish cost analysis responsibilities.
- i. Telecommunications Unit: Staffed by Administrative Services augmented where necessary by other departments. The Telecommunications Unit:
  - i. Provides personnel to the EOC to assist with telecommunications.
  - ii. Provides for duplication services in the EOC.
- j. Information Services Unit: Staffed by Administrative Services augmented where necessary by other departments. The Information Services Unit:
  - Provides clerical support to the EOC, to include log keepers, data input services including EIS and other computer aided data collection efforts, and other clerical services as required.
  - ii. Provides for duplication services in the EOC.
- k. Employee Welfare Unit: Staffed by Human Resources and works in conjunction with Parks, Arts, and Recreation. The Employee Welfare Unit:
  - i. Provides for the monitoring of employee home and family needs to determine if they were impacted by the emergency.
  - ii. Provides a child care system for employee families as needed.
  - iii. Coordinates employee disaster relief as needed.
  - iv. Coordinates Post Traumatic Stress debriefings for employees and their families.
  - v. Coordinates workplace disaster safety surveys and modifications.
  - vi. Coordinates all Workman Compensation claims and other issues relating to the incident, including injuries and illnesses.
  - vii. Identifies potentially unsafe acts.
  - viii. Identifies corrective actions and ensure implementation. Coordinates corrective action with Command.
  - ix. Ensures adequate sanitation and safety in food preparation.
  - x. Initiates, maintains, and ensures completeness of documentation needed to support claims for injury and property damage.
    - 1. Injury information should be kept on contracted personnel formally assigned to the incident, as well as paid employees and mutual aid personnel.

## Prevention and Mitigation

• Promote safety and prevention programs.

#### **Preparedness**

- Develop and maintain the City CEMP.
- Coordinate and maintain a method of identifying available resources.
- Provide preparedness activities including plans, procedures, training, drills, exercises, etc.

#### Response

- Coordinate the City's emergency response with federal, tribal, public and private organizations.
- Communicate and coordinate with local jurisdiction and tribal government EOCs to monitor the situation, gather essential elements of information and identify jurisdictional and tribal needs and requirements.
- Staff the EOC as dictated by the emergency or disaster and the resource needs.
- Develop EOC Action Plans, as required.

#### Recovery

- Deploy appropriate resources as needed in support of recovery operations.
- Coordinate with state agency, local jurisdiction and tribal government officials on short-term and longterm recovery planning and operations.
- Develop EOC Action Plans and SITREPs as appropriate.
- Distribute recovery information, plans and reports to EOC staff.
- Recommend the activation of the Recovery Task Force (RTF).
- Conduct after-action critique of the overall response and recovery efforts and recommend operational, procedural, or statutory changes to improve future efforts.

# Responsibilities

## Fire Department: Emergency Management Division

- Establish Incident Command Systems sections as instructed by the EOC Manager.
- Establish appropriate Units as required by the nature and scope of the emergency.

#### All City Departments:

Develop procedures that detail the departments expected role in emergency response.

#### *Thurston County Emergency Management:*

Provides support to the City of Olympia in all aspects of emergency response and recovery.

## Resource Requirements

Develop and make available, when necessary, the requisite personnel and equipment to fulfill roles and responsibilities identified. As a minimum, all agencies should expect to sustain emergency operations for 72 hours and should have other resources programmed for use up to 14 days.

#### **Hazardous Materials**

#### Introduction

#### Purpose

To define local responsibilities for hazardous material incident response and management.

## Scope

Preparation for and response to incidents in the City involving hazardous substances, including radioactive materials.

#### **Policies**

- 1. Federal law, specifically the Emergency Planning and Community Right-to-know Act, defines how communities will prepare for and respond to incidents involving the release of certain hazardous substances. This plan is consistent with the requirements of the law.
- 2. The Local Emergency Planning Committee (LEPC) has established a hazardous materials emergency response plan in accordance with federal and state law. That plan is included herein by reference.
- 3. The Washington State Patrol has been designated as the Incident Command Agency for hazardous materials incidents that impact state and interstate highways.

#### Situation

# Emergency/Disaster Conditions and Hazards

The manufacture, transportation, storage, and use of a wide range of hazardous materials in our community pose a threat to life and the environment in the event of an uncontrolled release. Accidents involving rail, waterway and highway transportation of chemicals may occur. An initial disaster, like an earthquake, may result in numerous secondary events such as ruptured or overturned storage tanks, ruptured lines or explosions caused by spilled material.

# **Planning Assumptions**

- 1. The Fire Department will most likely be the initial responding agency. Fire Department plans and procedures should be developed to define how hazardous materials incidents will be managed and how emergency resources will be mobilized as well as the methods for notifying WSP when appropriate.
- 2. In major events where multiple hazardous materials incidents exist, the Fire Department may have to proceed as the hazardous materials response agency without the assistance or direction of the Washington State Patrol.

#### Concept of Operations

#### General

- 1. A hazardous materials incident will be reported to emergency authorities by the spiller, bystanders, or others becoming aware of a dangerous situation. Most reports will be made to Thurston 9-1-1 (TCOMM).
- 2. TCOMM has internal procedures for notification of the appropriate emergency response agencies. The Fire Department is the initial response agency for hazardous materials in the city.
- 3. Initial protective actions will be taken by the Fire Department as required by the nature and scope of the incident. In larger incidents, the EOC may be activated in support of on-scene command.
- 4. WSP will be notified and will assume Incident Command at the scene according to standing orders.
- 5. Incident command will determine the appropriate method for handling the incident, including protective measures, personnel safety, cleanup, etc.

#### Organization

The designated incident command agency will determine the appropriate response organization for handling a hazardous materials (HAZMAT) incident.

#### **Procedures**

- 1. The internal procedures for each response agency will identify how they will respond to a HAZMAT incident.
- 2. Site-specific incidents will be coordinated on-scene. The city EOC may be activated for multiple simultaneous incidents.

3. The provisions of the Thurston County Hazardous Materials Emergency Response Plan developed and maintained by the Local Emergency Planning Committee, will identify the overall direction, control, and coordination elements of hazardous materials incident response and recovery.

#### Prevention and Mitigation

- Conduct inspections of facilities where hazardous materials are generated, used, stored, disposed of, or destroyed.
- Manage city-owned aquatic lands and associated habitat to reduce or eliminate the effects of hazardous materials.
- Manage biological, cultural, and natural and structural resources to reduce or eliminate the effects of hazardous materials.

## Preparedness

- Develop guidance and emergency procedures for operations.
- Develop and conduct hazardous materials exercises.
- Develop and conduct hazardous materials training for all emergency responders.
- Participate in other local, state, and federal hazardous materials exercises.

# Response

- Provide 24-hour response to hazardous material, oil spill, or other release incidents.
- Make emergency notifications.
- Determine the source and course of the incident.
- Identify the responsible party for a hazardous material, oil spill, or release incident.
- Assume responsibility for incident management and cleanup if the responsible party is unavailable, unresponsive, or unidentified.
- Ensure that source control, containment, cleanup, and disposal are accomplished.
- Assist in monitoring and ensuring the safety of first responders and other personnel.
- Initiate enforcement actions, as appropriate.
- Coordinate spill response with other state and federal agencies, and local jurisdictions.
- Establish a JIC with involved agencies and the responsible party to provide current and accurate information to the community.
- Make on-site inspections of hazardous materials, oil spill, or other releases.

#### Recovery

- Review response procedures following an incident.
- Coordinate the preparation of an after-action report where appropriate for oil and hazardous materials incidents.
- Recommend and oversee long-term remedial actions.
- Follow-up on enforcement actions.

# Responsibilities

# Washington State Patrol

- Acts as designated Incident Command Agency for hazardous materials.
- Assumes overall direction and control responsibility according to state law.

- Determines the best method of handling the incident, requests outside resources as needed.
- Coordinates with other state agencies, including the Department of Ecology, regarding response and recovery.

# Fire Department

- Acts as initial response agency for hazardous materials.
- Identifies the hazard if possible and determines the appropriate initial response methods to mitigate the immediate threat to life and property.
- Confirms notification of the designated incident command agency.
- Confirms notification of the appropriate state agencies.
- Coordinates actions with the LEPC.

## Mutual aid fire departments and districts

• Provides mutual aid support to the Fire Department or the incident command agency as requested.

#### Police Department

- Traffic and perimeter control at the scene.
- Assists with identification of the hazardous material.
- Coordinates actions with the LEPC.

## Washington State Department of Ecology

- Acts as lead agency for spill cleanup.
- Provides technical information on containment, cleanup, and disposal.
- Assists with laboratory analysis and evidence collection for enforcement action.
- Serves as the state on-scene coordinator under the National Contingency Plan for spills impacting the waterways.

## Resource Requirements

Develop and make available, when necessary, the requisite personnel and equipment to fulfill roles and responsibilities identified. As a minimum, all agencies should expect to sustain emergency operations for 72 hours and should have other resources programmed for use up to 14 days.

## References

Refer to the Fire Department's emergency response processes.

# Legal

## Summary

The Legal Department consists of general counsel and prosecution.

## **Core Capabilities**

The following core capabilities align with the responsibilities of the Legal Department:

#### All Phases

**Planning** 

## **Emergency Support Functions**

The city doesn't use the Emergency Support Function (ESF) format. However, the following ESFs align with the responsibilities of the Legal Department:

ESF-5: Emergency Management (Supporting)

ESF-14: Long Term Community Recovery (Supporting)

# **Municipal Court**

# **Summary**

The Municipal Court consists of court services, probation services, and community court.

# **Core Capabilities**

The following core capabilities align with the responsibilities of the Municipal Court:

Response

On-scene security, protection, and law enforcement.

# **Emergency Support Functions**

The city doesn't use the Emergency Support Function (ESF) format. However, the following ESFs align with the responsibilities of the municipal court:

ESF-5: Emergency Management (Supporting)

ESF-14: Long Term Community Recovery (Supporting)

# Parks, Art, and Recreation

## Summary

The Parks, Art, and Recreation Department consists of Community Enrichment and Parks. Community Enrichment includes Arts, facility operations, and recreation. Parks includes parks maintenance, and planning and design.

#### **Core Capabilities**

The following core capabilities align with the responsibilities of Parks, Arts, and Recreation:

All Phases

**Operation Coordination** 

Mitigation

Community resilience

Response

Logistics and Supply Chain Management

**Mass Care Services** 

Recovery

Housing

**Natural and Cultural Resources** 

# **Emergency Support Functions**

The city doesn't use the Emergency Support Function (ESF) format. However, the following ESFs align with the responsibilities of Parks, Arts, and Recreation:

ESF-3: Public Works and Engineering (Supporting)

ESF-5: Emergency Management (Supporting)

ESF-6: Mass Care, Emergency Assistance, Housing, and Human Services

ESF-7: Logistics Management and Resource Support

ESF-14: Long Term Community Recovery (Supporting)

#### **Mass Care**

#### Introduction

#### **Purpose**

Coordinate mass care and sheltering efforts for the population following a major emergency or disaster. Coordinate comfort centers during severe weather events or following a disaster or emergency.

#### Scope

- Address sheltering needs for persons unable to provide for themselves, and define coordination of shelters, feeding stations, and other special services to persons in need following an emergency.
- The management, safe handling, and distribution of food stocks, water, and donated goods for the needs in the city of Olympia during a major emergency or disaster to be coordinated with Thurston County.

#### **Policies**

- The needs of the impacted population will be met whenever possible with combined public and private resources, including city personnel and facilities where appropriate, private disaster relief agencies, churches, civic and fraternal organizations, non-profit charitable organizations, and any other appropriate service or facility.
- Mass care services will be provided without regard for race, color, religion, national origin, age, sex, financial status, marital status, sexual orientation, or the presence of any sensory, mental, or physical disability.

#### Situation

#### Emergency/Disaster Conditions and Hazards

- Disaster conditions may be of such severity as to prevent the habitability of homes, damage essential
  services such as water and power, disrupt the distribution of food, and significantly stress local emergency
  aid.
- Food and water sources as well as other essential supplies may be exhausted or compromised, requiring special procedures for acquiring additional resources.

## **Planning Assumptions**

- Mass care will normally be carried out during and immediately after an emergency or disaster until individual services can be provided.
- Not all persons evacuated from their homes will need shelter and support. Sheltering with family
  members, the use of recreational vehicles, and other expedient and self-sufficient means may reduce the
  overall load on public shelter capabilities.
- Under emergency/disaster conditions the American Red Cross and the Salvation Army are the primary agencies that have the ability to coordinate feeding.
- The Fire Department: Emergency Management Division will work with all community, humanitarian, and social service organizations on the coordination of this activity.
- The distribution of food, water, and donated goods needs to be a community wide effort to include City of Olympia and Thurston County government.
- Distribution of food, water, and donated goods will tax government, humanitarian, and social service agencies.
- City of Olympia and Thurston County have limited experience in coordinating the distribution of food, water, and donated goods in a catastrophic event.
- Water supplies may be severely impacted both during flooding, severe winter storms, due to frozen then ruptured pipes, and earthquakes because of total disruption, cracks, pipeline failures, etc.
- Most water purveyors are not prepared to deal with severely impacted water systems after a major emergency/disaster.

# Concept of Operations

## General

- Mass care provides for the immediate survival needs of disaster victims through group services and facilities coordinated by the Department of Parks, Arts, and Recreation.
- The American Red Cross (ARC) is the primary resource for opening and operating public shelters. Where possible, the ARC will assist in the acquisition and coordination of additional private sector relief resources.
- When the incident impacts more than one jurisdiction, coordination with the American Red Cross will be through the Thurston County ECC.
- The Fire Department: Emergency Management Division will coordinate with local agencies, churches, institutions, commercial facilities, volunteer organizations, and appropriate purveyors for the management of food, water, and donated goods.

## Organization

- Incident Command may establish a Mass Care Unit for coordination of emergency sheltering and feeding.
- An American Red Cross representative may be requested to assist the Mass Care Unit in coordination of private sector care resources.

#### **Procedures**

- Mass Care Centers: In order to provide for the rapid care of dislocated persons, mass care centers will be identified by the Mass Care Unit as quickly as possible. The purpose of these centers is to provide immediate relief for emergency personnel by meeting the needs of displaced disaster victims. Disaster victims will be assisted in one of the following ways:
  - a. No Shelter Needed/Will Seek Shelter Elsewhere: Disaster victim check-in will be encouraged at

- mass care centers. Collected information including names, address, destination, and other details will be forwarded to the Disaster Welfare Information Center.
- b. Shelter Needed/No Alternative Resource: Processed and sheltered or routed to a special needs shelter facility.
- c. Feeding Only: Provisions will be made for feeding stations in or near the impact area that allow for drop-ins.
- 2. Post Incident Disaster Assistance Centers: The Emergency Management Coordinator will assist in the location, staffing and supervision of Disaster Assistance Centers as needed following a disaster. All individual assistance programs, public and private, will be accessible at the local level through the Disaster Assistance Centers.
- 3. Comfort Centers: Comfort centers may be made available during severe weather events or following a disaster or emergency.
  - a. The American Red Cross is the preferred provider of supervision.
  - b. Police support may be necessary to maintain a secure, safe, and peaceful facility.
  - c. Drinking water and cups will be made available at the facility.
  - d. Food needs will have to be provided and managed by another agency and must meet health department regulations.
- 4. Disaster Assistance to Individuals: Certain assistance may be available on a limited basis through local volunteer and disaster service organizations, e.g., American Red Cross, Salvation Army, Thurston County Health Department, without a local, state, or federal declaration/proclamation of disaster. Services may include:
  - a. Distribution of food supplies.
  - b. Distribution of clothing, bedding and personal comfort items.
  - c. Establishment of temporary feeding stations.
  - d. Public shelter or temporary housing.
  - e. Limited nursing services for seniors and persons with disabilities.
- 5. Coordination with the American Red Cross (ARC): The Thurston/Mason Counties Chapter of the American Red Cross will establish central direction and control of ARC resources. Depending upon the level of involvement by ARC in disaster response and recovery in the city of Olympia, a direct liaison for ARC may be established at the EOC to ensure close coordination and cooperation.
- 6. Coordinate and support existing homeless sheltering resources in downtown Olympia by helping ensure the shelters are open.
- 7. State and Federal Disaster Relief and Individual Assistance Programs: In the event of an emergency or disaster proclamation by the President of the United States, certain federal disaster assistance programs will be available to the impacted population. The State Emergency Operations Center and the Federal Emergency Management Agency coordinate disaster assistance to individuals, upon proclamation of a disaster. In addition, certain aid is available from private disaster assistance and social service agencies.
- 8. Community Mental Health Services: The Emergency Management Coordinator will coordinate with Thurston County Emergency Management in the carrying out of post incident community mental health services and religious affairs. A region wide inventory of qualified mental health professionals should be established for this purpose. Services may include information and referral, spiritual guidance services, and critical incident stress debriefing.

- 9. Disaster Welfare Information (DWI) System: American Red Cross has plans to establish and maintain a system of disaster victim registration in order to provide for a central clearinghouse of information on persons impacted by disaster. A single official register will be kept which lists the information available on known injuries, the status of relocated persons, and other information essential for response to welfare inquiries. The DWI system will not include a confirmed casualty list. Information available through the DWI System will include:
  - a. Information about persons injured as provided by local hospitals.
  - b. Information on casualties evacuated to hospitals outside of the disaster area as provided.
  - c. Status of individuals living in the disaster area obtained through shelter registration or a community-wide DWI registration process.
- 10. Casualty List: A single casualty list of known confirmed dead will be maintained by the Thurston County Coroner and will be accessible through Thurston County Emergency Management when activated. The category "missing" will not be used. Fatality lists will not be transmitted by radio to prevent accidental monitoring by unauthorized persons. The Thurston County Coroner will determine the appropriate means of dissemination of information on deceased persons.
- 11. Release of Information: American Red Cross procedures for the release of information on disaster victims will be observed. Confidentiality of information provisions will be observed. Only information cleared for release will be included in the DWI system.
- 12. Provisions for Special Populations: A Special Populations Coordinator position may be established within the Mass Care Unit to ensure that the needs of the elderly, children, persons with disabilities, and non-English speaking persons are met to the extent possible. The Special Populations Coordinator should:
  - a. Identify the special population needs.
  - b. Coordinate with existing social service and disaster assistance/relief organizations to make sure needs are being addressed.
  - c. Coordinate with local utilities to identify special needs of people who depend on utilities for life support.
  - d. Establish a capability at the Disaster Assistance Center to provide support in understanding information and government regulations, completing forms, and obtaining the necessary relief.
- 13. Evacuation and Sheltering of Pets: The City of Olympia will coordinate the evacuation and sheltering of pets through the Thurston County EOC.

## 14. Food:

- a. The cooperation of the commercial food sector is essential to execute emergency plans for allocation of food resources to meet emergency demands.
- b. The EOC will attempt to coordinate city food resources.
- c. Emergency food stocks will be purchased or procured under the provisions of RCW 38.52.070.
- d. Coordination of food stocks may be made in cooperation with the Thurston County Food Bank.

## 15. Water:

- a. Thurston County receives its water from a multitude of systems. Olympia's primary drinking water source is McAllister Wellfield.
- b. The EOC will coordinate city water resources.
- c. Following an earthquake, water may be evaluated for contamination.

## Prevention and Mitigation

- Refer to City hazard mitigation plans. The Emergency Management Coordinator or a designee with assistance from the Director of the Department of Community Planning and Development or a designee are responsible for hazard mitigation planning and coordination.
- Protect potable water supplies including the use of fencing and surveillance of reservoirs and wellheads as well as treatment and testing of water supplies before entering pipeline delivery systems.

## **Preparedness**

- Share information and lessons learned, develop processes and plans, coordinate response activities, and conduct annual exercises with regional partners.
- Refer to individual water utilities, food producers and distributors, health and agricultural organizations, etc. for plans.

## Response

- Track the status of all mass care activities in the city.
- Submit, monitor, and coordinate resource requests for mass feeding and sheltering.
- Coordinate the activities of those local agencies charged in local plans for the provision of food, water, and donated goods.
- Inform assigned agencies of the need to coordinate food, water, and donated goods.

#### Recovery

- Support the transition to recovery activities, as required.
- Follow appropriate policies and procedures in completing required documentation to justify emergency services, purchases, or expenditures.
- Revise procedures based on lessons learned from the emergency or disaster.
- Demobilize resources when appropriate.

# Responsibilities

#### Department of Parks, Arts, and Recreation

- Responsible for providing for direct services to the individuals impacted by a disaster, including feeding, temporary shelter, disaster victim registration, and disaster relief to individuals and businesses. Staffs the Mass Care Unit, in cooperation with the American Red Cross, to ensure the immediate comfort and care of the victims of disaster. The Mass Care Unit will:
  - o Determine public care needs and activate the appropriate elements of the mass care system and community shelter plan.
  - o Coordinate with the American Red Cross the transfer of mass care and shelter needs to the ARC as soon as their capabilities are fully activated.
  - o Coordinate, locate, staff, and equip relocation centers and emergency shelters as needed.
  - Coordinate activities supporting private disaster assistance and social service organizations in carrying out the mass care needs of the community.
  - Coordinate long term individual and family disaster recovery programs in collaboration with the American Red Cross and various governmental agencies.
  - o Coordinate with downtown Olympia homeless support community.
  - Coordinate with the Disaster Recovery Group when activated.

#### American Red Cross

- Provides disaster victims with food, clothing, shelter, first aid, and supplementary medical/nursing care as well as other urgent needs.
- Opens shelters and feeding stations upon request.
- Maintains agreements with facility owners and operators for their emergency use as shelters.
- Coordinates their activities through the Thurston County ECC when activated for a multi-jurisdictional incident.

## Salvation Army

• Provides personnel, facilities, and services to assist the Department of Parks, Arts, and Recreation in meeting emergency care needs.

## Fire Department: Emergency Management Division

- Coordinates the activities of those local agencies charged in local plans for the provision of food, water, and donated goods.
- Informs assigned agencies of the need to coordinate food, water, and donated goods.
- Coordinates and maintains a liaison with private providers of mass care resources and services.
- Coordinates with all appropriate departments/agencies to ensure operational readiness.
- Maintains an operational EOC and emergency operating procedures.
- Coordinates with State Emergency Management in the development of local programs that will manage the logistics of food, water, and donated goods.

## Food Bank

- Coordinates distribution of unsolicited goods.
- Coordinates with the Volunteer Center for additional staffing needs.
- Provides emergency food to individuals and organizations.
- Maintains a resource listing of city and countywide food bank facilities and their equipment, supplies, and facilities and their availability.

#### Salvation Army

- Provides mobile canteen services.
- Provides emergency feeding services.
- Collects and distributes food, clothing, and other supplies.
- Maintains a resource listing of equipment, supplies, and facilities and their availability.

# Resource Requirements

Develop and make available, when necessary, the requisite personnel and equipment to fulfill roles and responsibilities identified. As a minimum, all agencies should expect to sustain emergency operations for 72 hours and should have other resources programmed for use up to 14 days.

#### References

Hazard Mitigation Plan.

Refer to the department of Parks, Arts, and Recreation's emergency response processes.

# Logistics

#### Introduction

#### Purpose

Provide for the effective use, prioritization, and conservation of available resources. Define how supply, equipment, services, and facilities will be provided in support of the incident; and how food and water resources will be coordinated. Define the methods for utilizing military support and civil authorities, when appropriate to augment local efforts.

#### Scope

Coordination of provision of resources to City organizations including location, procurement, warehousing, distribution, and accountability of material, services, and personnel.

## **Policies**

# Disaster Response and Recovery Resources

The personnel, services, equipment, supplies, and facilities of the city are the primary resources available for emergency response and recovery. All departments will make full use of their available internal resources. Supplies and equipment will be provided from current city resources or, if necessary, from commercial sources, emergency supplies will not be stockpiled.

#### Logistics Support

Additional support, intended to augment existing capabilities, can be obtained through the Logistics Section when activated. Upon formal declaration of emergency by the City Council, the City Manager may authorize the procurement of additional supplies and equipment needed to meet the critical needs of the community.

#### Control of Local Private Resources

A free-market system will be used whenever possible in the acquisition of essential material. The administration of certain economic stabilization measures may be required to ensure equitable distribution of emergency resources. This may include rationing of food, petroleum, and other essential items, or the stabilization of prices, rents, and other necessary actions. All economic stabilization measures will be enacted by Ordinance. Prioritization of the distribution of essential resources will progress as follows:

- 1. Unlimited Access: Routine point of sale distribution through existing local wholesale and retail outlets.
- 2. Voluntary Limitations: Enacted by local merchants on a voluntary basis as requested by Emergency Management. Requests for voluntary limitations will be made by official action of the City Council.
- 3. Mandatory Limitations: Imposed on local merchants by Ordinance; includes priorities of allocation, production directives, conservation measures, rationing, anti¬-hoarding, and construction regulations.
- 4. Seizure of Essential Goods: Accomplished under the emergency powers activated by a Governor's proclamation of a state of emergency.

## Coordination with Thurston County/Lacey/Tumwater

Because of the multi-jurisdictional impact of controls on private resources, coordination with the Thurston County Board of County Commissioners and the City Councils of the cities of Tumwater and Lacey is essential. Every effort will be made to ensure that controls imposed by all jurisdictions in the region are consistent. Regional coordination of emergency resource conservation measures will be the responsibility of Thurston County Emergency Management.

#### Situation

# Emergency/Disaster Conditions and Hazards

Emergency conditions may be of such severity as to exhaust the resources under the control of City departments, and require special procedures for acquiring additional material, services, and personnel. Weather conditions, damage to transportation routes, damaged equipment, or other factors may inhibit the use of local equipment and supplies.

# Planning Assumptions

- 1. Resources beyond the capacity of City departments will be coordinated through the EOC.
- 2. Requests for resource support will be handled on a case-by-case basis and allocation will depend on availability, means of delivery, and fiscal status.
- 3. Procedures will be in place to pay for certain essential supplies and equipment. Procurement, where financial obligations are required, will be coordinated with the Finance Section.

# **Concept of Operations**

#### General:

- 1. Logistics and Emergency Resource Allocation: Policies and procedures will be adopted which provide for the effective utilization and conservation of vital local resources.
- 2. The Logistics Section Chief, when activated by the EOC Manager/Incident Commander, shall have the responsibility for coordination of resource acquisition and allocation.
- 3. The City Council may invoke controls on resources and establish resource allocation priorities during a state of emergency.
- 4. Resource allocation policies envision the continued operation of a free-market economy and existing distribution systems to the extent possible. Voluntary controls are the preferred method of resource management.
- 5. Where necessary, under a declaration of emergency, the City Council may consider adoption of an emergency ordinance invoking mandatory controls on local resources on a temporary basis.
- 6. During the preparedness phase, the Emergency Management Coordinator will identify local industries and other public and private resources that may be needed in a disaster.
- 7. Volunteer Organizations: The Human Resources Section will make use, of schools, churches, and existing volunteer organizations as a volunteer base, and coordinate with Thurston County Emergency Management, for use of volunteer groups under their direction. Volunteer organizations may include:
  - a. Amateur radio HAM organizations: communications support.
  - b. Salvation Army: supports the American Red Cross in disaster victim care and assistance.
  - c. Olympia Police Explorers: assistance with search and rescue or other non-threatening duties as appropriate.
  - d. American Red Cross volunteers: accessed through the ARC headquarters, volunteer section.
- 8. Military Support to Civil Government: Requests for military assistance will be made through the State Emergency Operations Center. Military assistance supplements local resources.
- 9. Types of Military Assistance Available: When made available by the Governor or other authority, military assets will be attached to the appropriate, requesting functional unit. The Liaison Officer will act as the primary contact to ensure the appropriate use of military resources. The capability of military resources includes, but are not necessarily limited to:

- a. Assistance with mass feeding.
- b. Civil disturbance operations/area security patrol.
- c. Roadblocks and traffic control.
- d. Limited military engineering.
- e. Mobile and fixed communications support.
- f. Delivery of critical supplies and equipment.
- g. Emergency evacuation/transportation by land, sea, and air.
- h. Limited emergency electrical power.
- i. Limited emergency medical aid.
- j. Limited potable water.
- k. Aerial reconnaissance/damage assessment.
- I. Search and rescue.
- 10. Assistance Available from the Civil Air Patrol (CAP): CAP resources will be coordinated through Thurston County Emergency Management. CAP assistance includes, but is not limited to:
  - a. Courier and messenger services.
  - b. Aerial surveillance.
  - c. Light transportation flights for emergency personnel and supplies.
  - d. Aerial photographic and reconnaissance flights.
  - e. Communications support.
  - f. Search and rescue.

# Organization

- 1. The EOC Manager may activate a Logistics Section as required by the incident. A Logistics Section Chief will be designated to oversee coordination of the activities of the Section.
- 2. Organization of the Logistics Section: The Functional Units may be established as need. The following units are regularly established during an incident:
  - a. Supply Unit.
  - b. Facilities Unit.
  - c. Food Unit.
  - d. Human Resources Unit.
- 3. Emergency Assistance from Local Religious Groups: The Department of Parks, Arts, and Recreation or the Human Resources section will be the appropriate contact point for services and assistance offered by local religious organizations.

## **Procedures**

- 1. Logistics Section Chief:
  - a. Staff and supervise the organizational elements of the Section as dictated by the needs of the incident
  - b. Establish and coordinate an incident support capability to ensure effective emergency resource acquisition and allocation.
  - c. Contribute to the Logistics portion of the Incident Acton Plan.
- 2. Supply Unit:

- a. Coordinate the acquisition of equipment and supplies requested by the incident staff.
- b. Provide for the reception, storage, accountability, and distribution of ordered supplies and material.
- c. Maintain an inventory of supplies.
- d. Coordinate purchasing with the Finance and Administration Section. Assure that all orders are supported by Purchase Orders issued by the Finance and Administration Section.
- e. Provide for coordination of service or repair of non-expendable supplies and equipment.
- f. Coordinate transportation resources. Coordinate with Thurston County Emergency Management as needed for use of Intercity Transit and school busses in support of regional transportation needs.
- g. Coordinate allocation of fuel resources.

#### 3. Facilities Unit:

- a. Coordinate the establishment of incident facilities as required, including expedient public shelter facilities, material staging and warehousing, emergency relocation centers, disaster victim processing facilities, etc.
- b. Provide for the continuing maintenance and operation of incident facilities until demobilized by Incident Command.

#### 4. Food Unit:

- a. Coordinate the acquisition and distribution of food supplies. Provide for the purchase of essential food items from local merchants.
- b. Coordinate acquisition and distribution of potable water.
- c. Coordinate with the Mass Care Unit by providing food supplies needed for feeding stations and public shelter facilities.
- d. Establish food stocks distribution centers.
- 5. Emergency Feeding Stations: The American Red Cross (ARC) is tasked with establishing emergency feeding capabilities. ARC maintains active contracts with local stores and restaurants in order to provide emergency food.

#### 6. Human Resources Unit:

- a. Coordinate the acquisition, registration, assignment, and management of spontaneous volunteers.
- b. Establish a volunteer management center. Augment staff with qualified volunteers.
- c. In cooperation with the Supply Unit, establish a receiving and processing capability for donated goods. Coordinate with Thurston County Emergency Management in the joint establishment of a donated goods facility as needed.
- d. Establish a pool of skilled personnel provided by business, labor organizations, or other sources.
- e. Coordinate with the Human Resources Section for the placement of City personnel not otherwise assigned in the emergency plan.
- f. Coordinate with the Human Resources Section for the temporary emergency hire of personnel to meet emergency needs.
- 7. Volunteer Registration Requirements: Compensation for injury, death or loss of certain personal equipment may be available to volunteer emergency workers under RCW 38.52. In order to qualify for benefits, the following information is needed during the registration process:

- a. Name.
- b. Address.
- c. Social Security number.
- d. Qualifications or training.
- e. Actual duties assigned/emergency worker classification.
- f. Applicable dates and times.
- 8. Regional Resource Marshaling Center: A regional facility for the reception, warehousing, accounting, and distribution of essential supplies and equipment will be established in cooperation with Thurston County Emergency Management.
- 9. Staging Areas: The central in-city distribution point for incoming supplies and equipment will be the Port of Olympia. An alternate distribution center may be established elsewhere if Port facilities are inaccessible. Staging of equipment and supplies may be established in each Operational Zone when appropriate.

## Prevention and Mitigation

All primary and support agencies will ensure that personnel and equipment are protected from the effects
of disasters by complying with the Basic Plan, and that appropriate emergency procedures and operating
plans address and comply with City response and recovery guidelines.

## **Preparedness**

- Establish and review departmental roles and responsibilities for providing resource support during the response and recovery phases of an emergency or disaster.
- Maintain an inventory of City owned and leased facilities.
- Identify resources for the response and recovery phases of an emergency or disaster.
- Develop a needs assessment of internal and external resources to identify including:
  - Essential personnel and staffing for internal and external support requirements.
  - o Emergency supplies needed for personnel.
  - Essential records, equipment, and office supply needs.
  - Essential office space requirements.
  - Research and determine, from the appropriate authorities, potential liability issues and appropriate insurance levels for state agencies.
  - Logistics transportation requirements for an emergency or disaster.

#### Response

- Provide information on how and where to obtain goods and services to emergency management staff.
- Coordinate and fill resource requests.

## Recovery

- Support the transition to recovery activities, as required.
- Follow appropriate policies and procedures in completing required documentation to justify emergency services, purchases, or expenditures.
- Ensure correct cost coding for any facilities, goods or services obtained from private sector providers.

#### Responsibilities

Parks, Arts, and Recreation and Public Works

- Analyze incident resource requirements and establish of resource priorities.
- Identify available resources and develop agreements for acquisition and use.
- Establish an inventory control and material delivery capability.
- Manage donated goods.
- Establish a volunteer registration and coordination capability.

# Resource Requirements

Develop and make available, when necessary, the requisite personnel and equipment to fulfill roles and responsibilities identified. As a minimum, all agencies should expect to sustain emergency operations for 72 hours and should have other resources programmed for use up to 14 days.

#### References

Public Works All Hazards Plan.

Refer to the department of Parks, Arts, and Recreation's emergency response processes.

# **Volunteer and Donations Management**

#### Introduction

## Purpose

To provide an overview of Volunteer and Donations Management and be a mechanism for navigating regional coordination of spontaneous volunteers and unsolicited donations. Additionally, this is a tool for the city to use for advance planning to have policies and procedures in place to handle spontaneous volunteers and unsolicited donations.

#### Scope

A framework and guidance on the roles of Federal, State, County, and local governments in the management of large amounts of spontaneous volunteers and unsolicited donations in the aftermath of a catastrophic disaster.

# Preparedness

- 1. There are many varying levels of preparedness among the different public and private organizations located within and around the City of Olympia. Some ways to prepare for spontaneous volunteers and unsolicited donations include:
  - a. Create a strong local network for effectively using spontaneous volunteers and unsolicited donations.
  - b. Appoint a lead agency to coordinate with local volunteer groups.
  - c. Develop a Spontaneous Volunteer Management Plan.
  - d. Develop a Donations Management Plan.
  - e. Develop a public education plan specifically targeted at potential volunteers and donors.
  - f. Engage the business community in planning efforts.
  - g. Include spontaneous volunteers and the management of unsolicited donations in Training & Exercises.
- 2. It is important for the lead agency to establish regular communication with other volunteer agencies to be better prepared. The goal is to affiliate volunteers prior to any event. The city should focus on creating or updating its plans for volunteer and donations management.

#### Coordination Committee

Establish a Volunteer and Donations Coordination Committee whose primary purpose is to discuss and coordinate spontaneous volunteer and unsolicited donations management activities across the city. Topics for discussion may include:

- Current location of Volunteer Reception Centers.
- The status of processing.
- Capacity to share spontaneous volunteers and unsolicited donations across the region.
- Future projections or trends.
- Assignment of donations coordinators and volunteer coordinators and their roles.

## **Spontaneous Volunteers**

- 1. Once a disaster occurs, there may be a large influx of spontaneous volunteers. They can be of great help in a dire situation. A spontaneous volunteer is a person who is not affiliated with a locally recognized volunteer organization but offers their help during disaster response and recovery. It is necessary for spontaneous volunteers to go through a registration process so that the skills of the volunteer are matched to a specific request from the community. Being able to effectively organize these volunteers, through the EOC or the use of a Volunteer Reception Center (VRC) will be very helpful. The City of Olympia Emergency Management Division will coordinate with Thurston County Emergency Management the establishment of a VRC. The following should be used as a guide when deploying VRCs.
  - a. Small, limited, localized disaster.
    - i. Spontaneous Volunteers will mainly be from surrounding, neighboring areas.
    - ii. No need for a VRC.
  - b. Medium to large disaster.
    - i. Significant media attention.
    - ii. Establish a VRC outside the impact area.
  - c. Very large or catastrophic disaster.
    - i. Volunteer activity will overwhelm the local capacity.
    - ii. Consolidate VRCs to operate more efficiently.
- 2. Preregistering Volunteers:
  - a. Encourage volunteers to register with local volunteer organizations prior to a disaster. Then, during disasters they can respond to that agency and be covered under their liability coverage.
- 3. If a VRC is not going to be set up, then the Volunteer Coordinator in the city will handle the processing and referring of spontaneous volunteers. This coordination will occur at the Emergency Operation Centers.
- 4. The United Way of Thurston County will assist and support community organizations by recruiting and mobilizing additional community volunteers when requested.
- 5. Demobilization and Recovery: Volunteers and donations are crucial for the response and recovery of a disaster. Once affiliated, volunteers can continue to work with volunteer agencies and organizations under the auspices of that agency.
- 6. Liability: FEMA has learned from Citizen Corps Councils, volunteer program managers, and volunteers that liability is a significant concern and a potential barrier to volunteer involvement in emergency services. Spontaneous volunteers will be registered in the Volunteer Reception Center (VRC) as Temporary Emergency Workers, and they will need to sign a volunteer liability release form. Temporary workers are

not Emergency Workers under Washington State Law.

- 7. Volunteer Reception Center (VRC):
  - a. A Volunteer Reception Center (VRC) is a location where spontaneous volunteers can be assessed, receive training, and be placed with an agency, organization, or support function needing personnel. Once the volunteer has been assigned to a receiving agency or organization, the volunteer then becomes the responsibility of that agency or organization until he or she is released from assignment. A VRC can be implemented if the need for and supply of volunteers is significant.
  - b. VRC Activities include:
    - i. Formal registration.
    - ii. Interview & Assignment.
    - iii. Safety & Cultural Trainings.
    - iv. Public Information.
    - v. Phone Bank.
    - vi. Demobilization.
  - c. Forms include:
    - i. VRC Arrival Sign In.
    - ii. Volunteer Instructions Checklist.
    - iii. Sample Disaster Volunteer Registration Form.
    - iv. Sample Volunteer Liability Release Form.
    - v. Emergency Worker Registration Card.
    - vi. Safety Training.
    - vii. Sample VRC Floor Plan.

#### **Donations Management**

- 1. If not properly managed, donations can become the disaster within the disaster. Even donation activity for a small level disaster can be overwhelming. The importance of organizing and maintaining donations is crucial in any disaster response and recovery process.
- 2. During a disaster, the public, including major corporations, give generously to those in need. Often this outpouring of goodwill can overwhelm local government and social agencies.
- 3. In a regional disaster, the management of donated goods will not only overwhelm government and social agencies, but the goodwill could be so generous, many donated goods may never be used and will require disposal.
- 4. Donated Goods:
  - a. City of Olympia government will coordinate all nationally donated goods with the State EOC.
  - b. The EOC will assure all donated goods are safely distributed based on need to the neighborhoods of Olympia.
  - c. Donated goods are categorized into the following sections:
    - i. Solicited Goods: The impacted community has identified a specific need and requests specific items from either the general public and/or the community. Usually, the request is for cash donations to be made to the American Red Cross, Salvation Army, or other agency providing major relief efforts to the affected community.

- ii. Unsolicited Goods: The public sees or hears of the disaster through the media and is motivated to send a donation and/or donated good to the impacted area whether it is needed or not. The Thurston County Food Bank will coordinate sorting, storing and distribution of unsolicited goods.
- 5. The level of donations that may accompany each level of disaster.
  - a. Small to medium disaster.
    - i. Few and sporadic donations.
  - b. Medium to large disaster.
    - i. Donations activity is significant.
  - c. Very large or catastrophic disaster, with a State and Federal proclamation of disaster.
    - i. Donations Management Branch or Unit will be established.
- 6. Public Messaging:
  - a. Managing the expectations of the public is critical during a catastrophic disaster. Getting the right messages out early will help limit the unsolicited and often unusable donations.
  - b. A consistent message on where and how to volunteer and what to donate during the disaster needs to be delivered. This can be established through the Joint Information Center (JIC).
  - c. Valuable Public Messages may include:
    - i. "Don't call 9-1-1 unless it is an emergency. Call 2-1-1, which will get you to the information you seek without jamming up a critical lifeline for emergencies."
  - d. Donated Goods: FEMA Disaster Assistance Policy provides the criteria by which applicants will be credited for volunteer labor, donated equipment, and donated materials used in the performance of eligible emergency work.

#### Demobilization

- 1. Volunteer and Donations Management is unique in that it is prominent in both response and recovery operations.
- 2. Demobilization:
  - a. Collect and compile all the documentation of volunteer hours during response activities so they can be utilized towards the Public Assistance federal match requirement.
  - b. Direct volunteers towards longer-term affiliation and community involvement, building larger and stronger networks of affiliated volunteers.

# Recovery

#### Volunteer Management:

After the response phase, a volunteer can continue to support recovery operations through their affiliation with a volunteer organization or with a long-term recovery organization.

#### **Donations Management:**

Donations will continue to come in during recovery, but the needs of the impacted community may be different. It is important in the planning process to reevaluate the needs of the community and continue to communicate those needs with the public through ongoing public information.

# **Police**

# Summary

The Police Department consists Administrative Services and Operations. Administrative Services includes Corrections, Information Technology, Outreach Services, Policy and Finance, and support services. Operations includes Community Policing, Detectives, Patrol, and Professional Standards.

# **Core Capabilities**

The following core capabilities align with the responsibilities of the Police Department:

#### All Phases

- Planning
- Public Information and Warning
- Operational Coordination

#### Prevention and Protection

- Intelligence and information Sharing
- Interdiction and Disruption
- Screening, Search, and Detection
- Forensics and Attribution
- Risk Management for protection programs and activities

## Response

- Mass Search and Rescue Operations
- On-scene Security, Protection, and Law Enforcement
- Operational Communications
- Situational Assessment

# **Emergency Support Functions**

The city doesn't use the Emergency Support Function (ESF) format. However, the following ESFs align with the responsibilities of Police Department:

- ESF-2: Communications (Supporting)
- ESF-5: Emergency Management (Supporting)
- ESF-9: Search and Rescue
- ESf-13: Public Safety and Security
- ESF-14: Long Term Community Recovery (Supporting)
- ESF-15: External Affairs (Supporting)

# **Search and Rescue**

## Introduction

#### Purpose

Procedures to be used for coordination of search and rescue.

#### Scope

Urban search and rescue operations including ground, air, and water.

#### **Policies**

#### Search and Rescue

RCW 38.52 assigns the responsibility for search and rescue to law enforcement. The Police Department is responsible for coordinating search and rescue in the city. Qualified personnel from the Olympia Fire Department and the Thurston County Special Operations and Rescue Team are assigned technical rescue responsibilities.

## Search and Rescue (SAR) resources

Thurston County SAR resources, and city law enforcement personnel, will conduct searches for missing persons. Where there is a demand for SAR activities, a Search and Rescue Coordinator will be designated by the Police Department. Large-scale SAR operations will be coordinated from the EOC. Additional SAR resources will be obtained through Thurston County Emergency Management.

#### Situation

## Emergency/Disaster Conditions and Hazards

An emergency or disaster can cause buildings to collapse, threaten lives, and require prompt rescue. The search for missing persons under hazardous conditions, including confined space operations, will require specially trained personnel and specialized equipment.

# Planning Assumptions

- Search and Rescue (SAR) means the act of searching for, rescuing or recovering by means of ground, marine, or air activity any person who becomes lost, injured, or is killed while outdoors or as a result of a natural or manmade disaster.
- Where persons are trapped, stranded, or missing as the result of a disaster, spontaneous attempts at rescue by bystanders and others can be anticipated.
- Citizen assistance with SAR operations may be appropriate under some circumstances.

# Concept of Operations

## General

- 1. The Police Department will assume coordination of all search and rescue operations in the city.
- 2. Fire Department resources are trained in urban search and rescue operations, including confined space.
- 3. The Department of Public Works will provide heavy equipment as needed, to augment the urban search and rescue capability.
- 4. Additional assistance is available from the Thurston County Sheriff's Department. Coordination with this resource should be through Thurston County Emergency Management.

#### Organization

A Search and Rescue Coordinator may be established at the EOC, depending on the nature and severity of the incident.

## **Procedures**

- 1. The Police Department will determine the need for search and rescue operations, in concert with the Fire Department where appropriate.
- 2. Standardized policies and procedures including recognized urban search and rescue methods for identification of structures that need to be search, or have been searched, will be used.

3. Urban search and rescue task forces made up of qualified city personnel, augmented by citizen volunteers where appropriate or outside SAR resources as needed, will be organized and deployed by the SAR Coordinator.

# Prevention and Mitigation

- Support preventive search and rescue, aviation safety, and survival programs with available resources, when requested.
- Develop and present preventive SAR programs through public awareness and school education programs.

#### **Preparedness**

• Plan to support SAR operations with available resources, when requested.

#### Response

Provide resources including personnel and equipment for SAR operations, when available.

#### Recovery

Assist in returning all SAR organizations and personnel to a state of preparedness.

# Responsibilities

## Police Department

- Staff the SAR Coordinator position at the EOC, as needed.
- Coordinate search and rescue operations and request additional SAR resources and support equipment as necessary.

#### Fire Department

Provide urban rescue trained personnel to carry out special SAR operations.

## Department of Public Works

• Support rescue operations with heavy equipment where necessary.

# Thurston County Sheriff's Department

Provide additional SAR support to the city when requested, based on availability of trained SAR resources.

## Thurston County Emergency Management

Coordinate acquisition of external SAR resources upon request.

## Resource Requirements

Develop and make available, when necessary, the requisite personnel and equipment to fulfill roles and responsibilities identified. As a minimum, all agencies should expect to sustain emergency operations for 72 hours and should have other resources programmed for use up to 14 days.

# References

Refer to the Police Department's emergency response processes.

# **Public Safety**

# Introduction

#### **Purpose**

Provide for the effective coordination of all law enforcement activities associated with the disaster incident, and to ensure that such activities are coordinated to the extent possible with the other responders.

#### Scope

Coordination of all incidents related law enforcement activities. When necessary, utilizing mutual aid resources available to assist.

#### **Policies**

- Under emergency conditions, law enforcement is the responsibility of the Police Chief. Law enforcement resources supplied by other jurisdictions will remain under the command of their parent agency but will operate under the direction and control of the Olympia Police Department.
- Military personnel, requested to augment or support the Olympia Police Department, will remain under command of their parent agency but will operate only at the direction of the Olympia Police Department.

## Situation

## Emergency/Disaster Conditions and Hazards

Disaster conditions will severely strain limited law enforcement resources with multiple demands on services. The ability to respond can be hampered by personnel and equipment shortages, damage to police facilities, interruption of transportation routes, communications overload, etc.

# **Planning Assumptions**

- Situations requiring law enforcement support from mutual aid agencies may also be impacting those agencies at the same time. Assistance from adjacent jurisdictions may not be available, and the mobilization and deployment of outside aid will be time consuming.
- Agencies responding from a distance may not have the same knowledge of the community as local law enforcement and may require assignments consistent with these limitations.

# Concept of Operations

#### General

- 1. The Police Department will initially respond to emergency needs with on duty personnel. Provisions for call back of off duty personnel are defined in the internal procedures of the Police Department.
- 2. Where additional assistance is required, the Police Chief or designee will request specific types of outside aid utilizing existing mutual aid agreements with adjacent jurisdictions.
- 3. Other law enforcement assistance, not covered by local agreements or understandings, will be requested through the State EOC.

# Organization

A Law Enforcement Unit will be established in the EOC to coordinate all the identified actions.

#### **Procedures**

Air Operations: Coordination of air resources requested by the city is the responsibility of the Law Enforcement Unit at the EOC. Where multiple aircraft are involved, an Air Operations sub-Unit may be established to provide for safe and efficient use of air resources. The Air Operations Sub-Unit will:

- Establish and maintain operational control over all aircraft resources used by the city in connection with the incident.
- Establish communications protocols for safe and efficient coordination of aircraft. Coordinate with Thurston County, Washington State Patrol, hospitals, and any other outside agencies using aircraft in the city, to the extent possible.
- Identify, mark, secure, and manage landing zones where needed.

- Request the acquisition of air resources through the Logistics Section.
- Provide for coordination of news media helicopters, when necessary, with the Public Information Officer.

# Prevention and Mitigation

 Develop operational and tactical public safety and security plans, conduct technical security and/or vulnerability assessments, and deploy local public safety and security resources in response to specific threats and potential incidents.

## **Preparedness**

- Develop and maintain emergency management plans and participate in emergency response public education or outreach, training, and exercises.
- Maintain an inventory of equipment needed to deliver primary services and specialty services to service
  areas.

#### Response

• The Olympia Police Department will coordinate response actions including general law enforcement assistance, access control, site security, traffic and crowd control, force protection, etc.

#### Recovery

- Allocate resources for staffing traffic control for re-entry into previously evacuated areas if resources are available.
- Prepare after action reports.
- Investigate fires where fatalities, large property losses, or suspicious circumstances exist.

# Responsibilities

## Police Department

- Prioritize law enforcement response consistent with the Incident Acton Plan.
- Coordinate traffic and crowd control.
- Coordinate perimeter security, including coordination of scene ingress/egress where appropriate.
- Coordinate evacuation. Activate a separate Evacuation sub-Unit when needed.
- Maintain law and order by sustaining normal law enforcement operations wherever possible.
- Coordinate Search and Rescue.
- Provide for incident related criminal investigation.
- Provide personnel to assist the Thurston County Coroner with the disposition of human remains.
- Provide personnel to assist with the dissemination of warning and emergency public information.
- Coordinate all incident related aircraft activity. Activate an Air Operations sub-Unit if circumstances warrant.
- Coordinate all harbor related activities using available resources.
- Provide security to the EOC.

# Thurston County Sheriff's Department

- Provide law enforcement support in accordance with mutual aid agreements.
- Provide available Thurston County search and rescue units if requested.
- Provide warning and communication support if requested.

## Mutual aid law enforcement agencies

Provide law enforcement support in accordance with mutual aid agreements.

#### Washington State Patrol:

- Provide law enforcement support to the Police Department if requested.
- Assume incident command for hazardous materials incidents.
- Coordinate and maintain a liaison with the appropriate state departments and agencies as identified in the Washington State Comprehensive Emergency Management Plan.

# Resource requirements

Develop and make available, when necessary, the requisite personnel and equipment to fulfill roles and responsibilities identified. As a minimum, all agencies should expect to sustain emergency operations for 72 hours and should have other resources programmed for use up to 14 days.

#### References

Refer to the Police Department's emergency response processes.

## **Evacuation**

## Introduction

#### Purpose

To assist the City of Olympia, and other governmental agencies, businesses and first responders in planning, preparing for and conducting evacuations impacting the city.

#### Scope

Evacuations may result from naturally occurring incidents such as earthquakes, landslides, health related incidents, flooding, volcanic activity, fires or from industrial accidents, dam failure, terrorism, or illegal activities like drug labs and waste dumping. Protection of populations by sheltering in place as well as the traditional movement of people is considered. Any evacuation that extends beyond the city limits should be coordinated with other local, state, and federal plans.

#### Planning Assumptions

- Disasters and evacuations occur with little or no warning.
- Current warning systems may not reach the entire target population.
- First responder teams may not be available to conduct door-to-door evacuation notifications.
- Evacuation is normally a multiple jurisdiction activity.
- ICS will be used to manage evacuation activities and phases at all levels.
- Evacuations may be spontaneous, without government control.
- Some residents will not evacuate regardless of the hazards.
- Planning for evacuations must include Americans with disabilities/Access and function needs, pets, service animals, and livestock.

# Concept of Operations

#### General

- 1. Local response
  - a. The type of incident, the geographic scope of the incident, and the resources available will

- determine local response.
- b. Any agency listed may initiate an evacuation in the interest of public safety. Final approval of an evacuation should come from EOC Manager.
- c. If the incident is small and local in nature, Olympia Fire, Police, or Public Works may recommend a limited evacuation and request resources directly through TCOMM.
- d. Mutual aid may also be affected for larger emergencies or disasters. When multiple agencies and/or multiple jurisdictions are involved, emergency management organizations and emergency operations/coordination centers (EOC/ECCs) may be activated. If this is the case, resources may be coordinated and accounted for by the city, county, or state at the appropriate EOC/ECC.
- e. In the event of a healthcare facility evacuation the Health and Medical Area Command, will provide medical resource support and coordinate information as needed with the other healthcare organizations, patient families, emergency response agencies, and the public.
- 2. State Response: Where city and county resources are exhausted, the State of Washington may aid local authorities with large-scale evacuations. This may involve the Washington State Patrol, National Guard, Washington State Health officials, and members of other State agencies, as determined by the Washington State EOC and requesting local authorities.
- 3. Federal Response: With the exception of the United States Coast Guard, federal agencies are generally not directly involved in evacuations. Federal Agencies may be utilized in the recovery phase of an incident that involves evacuations. In limited circumstances, local military commanders may assist local authorities in evacuation efforts without a presidential disaster proclamation.
- 4. Americans with Disabilities/Access and Functional Needs.
  - a. Under the Americans with Disabilities Act (ADA Amendments Act of 2008 (P.L. 110-325)), transportation providers must permit passengers with disabilities to be accompanied by their service animals.
  - b. The City of Olympia will support local agencies in the evacuation of individuals with access and functional needs, the hard of hearing, the deaf, the blind, and unaccompanied children.

#### 5. LEP and PETS

a. Planning for evacuations must include Limited English Proficiency (LEP) populations, access and functional needs populations, pets, service animals, and livestock.

# Organization

The Olympia Police Department and Olympia Fire Department are joint lead agencies for evacuation oversight. They may elect to set up a Field Incident Command Post or use the EOC or the main police station. All city departments will support an evacuation by assisting in the planning process as needed. The EOC will assist by coordinating city resources for the evacuation.

## **Procedures**

Mutual aid resources from tribes, the private sector, and Non-Governmental Organizations (NGOs) will be utilized as needed. When resources from outside the City are requested, or transportation of evacuees and long-term sheltering are needed, mutual aid requests will be activated, as well as a formal proclamation and request for assistance from the Washington State EOC.

#### Response Actions

Evacuations are cumbersome and time-consuming endeavors. They are resource and personnel intensive and may disrupt local commerce, transportation, governmental, and school activities. The EOC Manager considering evacuation must choose between taking no action, evacuation, or shelter in place.

#### 1. Shelter-in-Place:

a. Most commonly used during hazardous materials incidents or terrorist chemical attacks, where there may not be enough time or resources to move a population for a short duration incident.

#### 2. Evacuations:

- a. An EOC Manager makes the decision for evacuation of a population or shelter in place based on the disaster. The EOC Manager requests activation of EOC to support the evacuation and notifies appropriate elected officials.
- b. The EOC Manager initiates the warning of affected populations by appropriate methods available.
- c. At the same time that the warning phase is conducted, the incident command team or EOC is coordinating:
  - i. The selection of a safe area to move impacted populations.
  - ii. Defining evacuation routes to the safe area and assembly and triage points to enter and leave the evacuation routes.
  - iii. Notifying jurisdictions and organizations that will receive or "pass through" evacuees.
  - iv. Notifying support jurisdictions and organizations that will be responsible for movement support, sheltering, EMS, Fire, ARC, PH, Hospitals, Utilities, etc.
- d. The Public Works Department supports road closures and evacuation routes.
- e. The American Red Cross and other non-governmental organizations may provide shelters as needed.
- f. Salvation Army and American Red Cross support local responders, shelters, evacuees, etc.
- g. OPD supports area security, road closures, and shelters.
- h. Sheltered populations are accounted for and are reunited with loved ones if possible.
- i. Evacuated areas may need to be cleared by appropriate officials before residents are allowed to return.
- j. Evacuated populations must be notified of an "all clear" to return with planned phasing to reduce traffic congestion and accidents.
- k. Evacuated populations may require transportation to return.
- I. All agencies are responsible for their own facility evacuation procedures.

#### Responsibilities

The agencies and entities described in this section may be called upon to send a representative to the Field Incident Command Post (ICP) or the Olympia EOC. The Field ICP and EOC are focal points for coordination of response efforts and resources during evacuations. The lead agency calling for evacuation usually makes recommendation for return to the area.

## Olympia Police Department

- Ensure that OPD coordinates with the EOC duty officer to activate the EOC for support of the evacuation.
- Act as the Field Incident Commander when appropriate and at suspected or determined crime scenes.
- Provide, direct or command search and rescuer resources when appropriate.
- Assist with or call for an evacuation.
- Assist with warning and emergency information.
- Investigate crime scenes and collect evidence.

- Provide a representative to the EOC as requested and if available.
- Maintain evacuation plans for Police facilities.
- Provide crowd and traffic control, site security, and emergency rescue/recovery.

# Olympia Emergency Management

- Activate the EOC when notified by OPD of the area evacuation.
- Provide EOC planning, logistics, and Finance and Administration support to the OPD ICS structure for evacuation.
- Coordinate support for all phases of evacuation.
- Warn residents of dangers requiring evacuations.
- Coordinate location of safe area(s) for evacuees to relocate.
- Coordinate safe evacuation routes, including assembly and release points from the area of evacuation to the release point at the safe area.
- Support local coordination of short- and long-term shelter and feeding of evacuees.
- Support coordination of accounting for evacuees with families and friends.
- Support local coordination of resource support for field commanders.
- Support the appropriate return of evacuees to their homes and businesses.
- Coordinate with State EOC for evacuation resources as needed.

#### Olympia Public Works

- Provide transportation if resources are available, for evacuees to designated public shelters when requested.
- Provide transportation if resources are available to shelter occupants returning to the evacuated area once that area is deemed safe.
- Coordinate and notify the EOC of the resources used, destination, and number of people transported.
- Coordinate the identification of safe evacuation routes with the EOC.
- Maintain evacuation plans for Public Works facilities.
- Provide a representative to the EOC as requested.

# Community Planning and Development

- Coordinate the inspection of buildings for structural integrity.
- Inspect or coordinate the inspection of city governmental structures for safe occupancy.
- Tag unsafe buildings as appropriate and call for their evacuation.
- Recommend evacuation where structural safety is an issue.
- Coordinate security of affected areas with the EOC.
- Maintain evacuation plans for Community Planning and Development facilities.

#### Parks, Arts, and Recreation

- Assist in providing for the mass care and food and water needs of people displaced from their homes and living in Olympia shelters.
- Make available City Park facilities, equipment, and personnel for general population emergency shelters in coordination with the American Red Cross and EOC.
- Provide personnel and equipment to support emergency operations of other City Departments.

- Aid in dissemination of public information.
- Maintain evacuation plans for Parks, Arts, and Recreation facilities.

## The Olympia Fire Department

- Initiate evacuations or shelter-in-place, when necessary, in coordination with OPD and the EOC.
- Coordinate evacuation activities with the EOC.
- Provide staffing for a unified command structure to coordinate evacuation.
- Provide support with Public Information Officers where appropriate.
- Coordinate with EMS personnel.
- Request transportation as need for evacuees.
- Request the opening of a shelter for displaced persons.

#### **TCOMM**

- Assist response agencies and EOCs in warning for evacuations.
- Provide normal dispatch services for responder organizations.

## State Emergency Operations Center

- Provide a functional EOC to provide State resources for the local evacuation.
- Provide Joint Information Center support when requested.

#### Olympia School District

- Provide transportation resources for evacuation if available.
- Provide facilities for shelters if available.

#### The American Red Cross

- Provide temporary housing and feeding facilities for displaced persons.
- Provide information & financial assistance for immediate needs of evacuees.
- Provide feeding stations for first responders.
- Provide a representative to the EOC as requested.

# Resource Requirements

Resources required for evacuation may require transportation vehicles and drivers, a safe area or shelter to take evacuees, food and other accommodations, critical incident stress management and other human services, major or minor medical assistance, interpreters, pet, livestock, and medically fragile population shelters.

# **Public Works**

#### Summary

The Public Works department consists of General Services, Engineering, Transportation, Water Resources, and Waste Resources.

# **Core Capabilities**

The following core capabilities align with the responsibilities of the Public Works Department:

#### All Phases

- Planning
- Public Information and Warning
- Operational Coordination

# Mitigation

- Community resilience
- Long-Term Vulnerability Reduction
- Risk and Disaster Resilience Assessment
- Threats and Hazards Identification

# Response

- Infrastructure Systems
- Critical Transportation
- Environmental Response/Health and Safety
- Logistics and Supply Chain Management
- Situational Assessment

## Recovery

- Economic Recovery
- Natural and Cultural Resources

# **Emergency Support Functions**

The city doesn't use the Emergency Support Function (ESF) format. However, the following ESFs align with the responsibilities of Public Works Department:

- ESF-1: Transportation
- ESF-2: Communications (Supporting)
- ESF-3: Public Works and Engineering
- ESF-5: Emergency Management (Supporting)
- ESF-12: Energy
- ESF-14: Long Term Community Recovery (Supporting)
- ESF-15: External Affairs (Supporting)

# **Transportation**

## Introduction

#### Purpose

To describe the methods for coordination of transportation resources during a disaster.

#### Scope

Transportation and evacuation emergency activities including the evacuation of people from their homes, schools, and places of business. Also includes all types of transportation resources.

#### **Policies**

- Intercity Transit, and access to busses, will be coordinated directly through the agency or Thurston County Emergency Management.
- In accordance with RCW 38.52.110, in responding to a disaster, the City Council is directed to utilize the
  services, equipment, supplies, and facilities of existing departments and offices, and all other municipal
  corporations organized under the laws of the State of Washington. The officers and personnel of all such
  departments, offices, and agencies are directed to cooperate upon request, notwithstanding any other
  provisions of law.

#### Situation

#### Emergency/Disaster Conditions and Hazards

Disruption of transportation routes, damage to transportation resources, the need for movement of large numbers of persons, distribution of essential goods, and the evacuation of endangered segments of the population require procedures for coordination of transportation efforts.

#### Planning Assumptions

- 1. All City owned vehicles, not otherwise involved in emergency response, are available for use. The Transportation Coordinator in the Public Works Unit of the EOC will manage use of available vehicles.
- 2. Because Intercity Transit is a "shared" multi-jurisdiction transportation resource, this plan recognizes Thurston County Emergency Management as the appropriate coordinator of Intercity Transit activities in support of ESF-01.

# Concept of Operations

#### General

- 1. A qualified designee from the Department of Public Works may serve as Transportation Coordinator if requested.
- 2. When transportation resources are obtained, every attempt will be made to obtain drivers that are familiar with those vehicles.

## Organization

A Transportation sub-Unit within the Public Works Unit will be established in large-scale events when necessary to ensure the effective use of all available transportation resources during an emergency.

#### **Procedures**

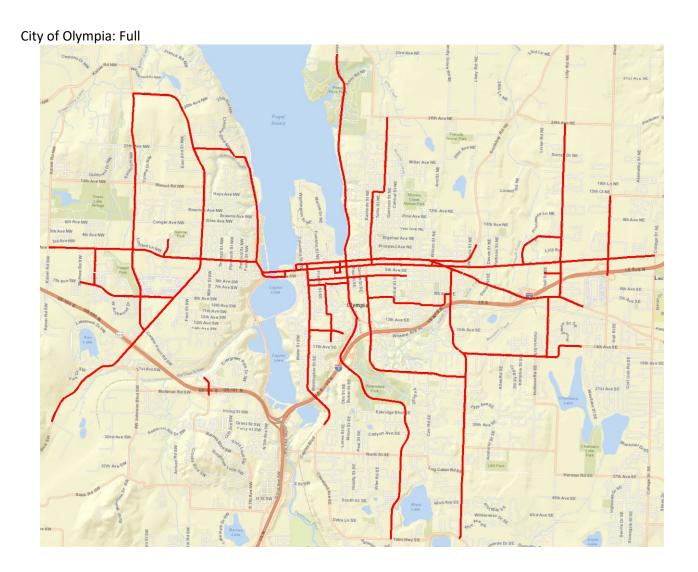
- 1. Evacuation/Shelter-in-Place:
  - a. Recommendation for evacuation and/or shelter-in-place, and the determination of suitable evacuation boundaries will be implemented by the City Council, the Chief of Police, or the Fire Chief when necessary.
  - b. The Public Information Officer and public media will coordinate on the dissemination of information and instructions for evacuation and/or shelter-in-place.
  - c. Evacuations that have multi-jurisdictional impact will be coordinated with the Thurston County EOC to ensure consistent instructions to the public.
  - d. Evacuation/shelter-in-place warning and instructions may be accomplished by door-to-door methods utilizing local emergency agencies.
  - e. Population protection methods may include "shelter-in-place" depending upon circumstances.
  - f. Conditions in the evacuation area may prevent effective warning and movement of all persons.

Evacuation activities may be prioritized by the EOC in the interest of the greater good.

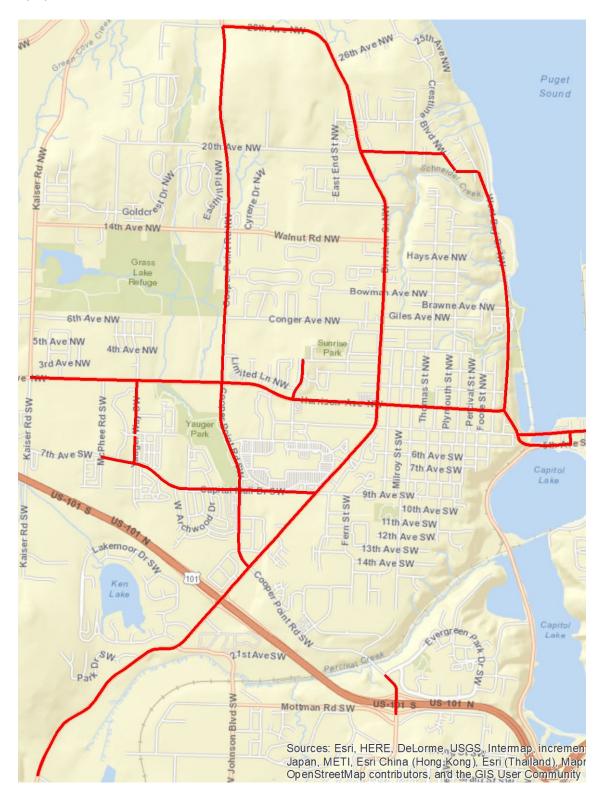
- g. Agency Responsibilities for Evacuation/Shelter-in-Place:
  - i. Fire Department: Emergency Management Division:
    - 1. Recommend evacuation/shelter-in-place where appropriate.
    - 2. Monitor evacuation activities.
    - 3. Coordinate with the Public Information Officer regarding evacuation routes, conditions and other essential information.
    - 4. Establish an Evacuation sub-Unit if necessary.
  - ii. Police Department:
    - 1. Crowd and traffic control operations.
    - 2. Identify and establish evacuation routes.
    - 3. Assist in the removal of stalled vehicles and equipment from evacuation routes.
    - 4. Assist the EOC in identifying critical evacuation problems.
    - 5. Assist in dissemination of evacuation/shelter-in-place instructions to the population.
  - iii. Department of Public Works:
    - 1. Assist in traffic control operations by providing signs and barricades.
    - 2. Provide assistance with keeping evacuation routes clear of stalled vehicles and equipment.
    - 3. Provide for debris clearance or other maintenance services necessary to keep evacuation routes open. For more information on debris clearance refer to ESF-03: Public Works and Engineering.
  - iv. Fire Department:
    - 1. Determine the need for evacuation or shelter-in-place and suitable evacuation boundaries if appropriate to the circumstances.
    - 2. Assist in the dissemination of evacuation/shelter-in-place instructions to the public.

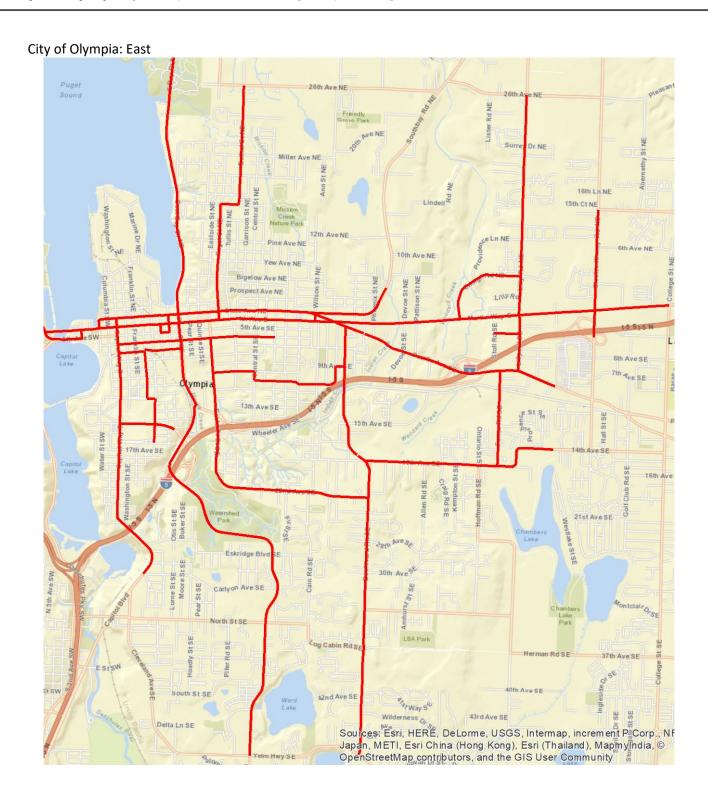
# Priority Lifelines Routes

Routes that must be kept open and accessible at all times but especially during emergencies. The first map is of the entire city while the second and third map are zoomed into the west and east sides of the City. Each route is essential to first responder travel patterns and facilitates critical lifesaving functions.



# City of Olympia: West





## Prevention and Mitigation

- Ensure deployed personnel are briefed on the known hazards and incident assignments.
- Provide information about hazards that may influence siting of facilities and deployment of resources.

#### **Preparedness**

- Develop and maintain department All Hazards Plans, procedures, and checklists in support of the City CFMP
- Coordinate and maintain a method of identifying available transportation resources.

## Response

- Staff the City EOC for coordinating transportation related activities.
- Coordinate the mobilization of personnel and equipment.

#### Recovery

- Coordinate the reconstruction and repairs of the City transportation system, including the designation of alternate modal routes in coordination with public and private agencies.
- Conduct damage assessment of the City's transportation system and facilities.

## Responsibilities

# Department of Public Works

- Coordinate all transportation resources in support of the incident.
- Coordinate with Thurston County Emergency Management in the case of an incident with multijurisdictional impact.
- Make maximum use of public and private transportation resource providers.
- Staff the Transportation sub-Unit within the Public Works Unit in the Operations Section as needed.
- Assign transportation resources.
- Arrange for emergency fuel and service.
- Keep records of incident related transportation expenses.
- Request additional transportation from the Thurston County EOC if local emergency transportation capabilities are exceeded.

# Washington State Department of Transportation:

• Provide support when state highways are impacted by the incident.

# Intercity Transit:

- Upon request send a representative to the city EOC to assist the Transportation Coordinator.
- Provide available public transportation resources in support of emergency operations.

## Thurston County School Districts

• Coordinate with the Transportation sub-Unit for the provision of District transportation assets.

# Thurston County Emergency Management

• Coordinate transportation with other local emergency management programs through the Emergency Management Council.

## Resource Requirements

Develop and make available, when necessary, the requisite personnel and equipment to fulfill roles and responsibilities identified. As a minimum, all agencies should expect to sustain emergency operations for 72 hours and should have other resources programmed for use up to 14 days.

#### References

Public Works All Hazards Plan Evacuation

# **Engineering**

# Introduction

#### **Purpose**

To ensure that emergency response efforts within public works are coordinated with franchise utilities and public power resources.

#### Scope

The coordination of all public works activities with the activities of private utility companies during an emergency. Including the prioritization and restoration of essential services and the acquiring of outside engineering resources as needed to support local operations.

#### **Policies**

- The Public Works Unit will be the lead agency for coordination of the effective utilization of resources in the restoration of essential utilities. Prioritization of restoration will be determined cooperatively amongst the responding agencies.
- The City of Olympia will provide public works services, including emergency debris clearance and demolition, to lands and facilities under City jurisdiction. Public Works services of any kind may be offered on a case-by-case basis to private property owners.

## Situation

#### Emergency/Disaster Conditions and Hazards

A major emergency or disaster may cause extensive damage to property and infrastructure. Structures may be destroyed or weakened, homes and public buildings may need to be demolished to ensure safety, flooding and/or debris may make streets and highways impassable, public utilities may be damaged or fully inoperable, and bridges may need timely inspection, repair, and/or limitations and closures imposed.

## Planning Assumptions

- 1. Debris clearance and emergency road repairs will be given top priority to support immediate lifesaving emergency response activities. Access to disaster areas may be dependent upon re-opening of routes.
  - a. A Debris Management Plan has been developed by the Public Works Department.
  - b. Debris will be disposed of at previously identified sites whenever possible. Legal clearances may be needed for disposal of materials from debris clearance and demolition activities. Consult with Community Planning and Development and the Legal Department as needed.
- 2. The City will use pre-work inspection guidance in the Applied Technology Council, ATC-20-1 field manual for post-earthquake safety evaluation of buildings. Personnel with the necessary engineering skills will be called upon to respond. This may require pulling in resources from outside of Public Works including private contractors.

3. Aftershocks may require re-evaluation of previously assessed structures and damages.

# **Concept of Operations**

#### General

- 1. The first priority of all public works and engineering efforts will be to assist public safety personnel in saving lives.
- 2. The Department of Public Works, utilizing available mutual aid resources to assist, is responsible for coordinating all incident related public works and engineering activities.
- 3. Public and private utilities operating in the City will coordinate the prioritization of restoration of essential services with the Public Works Unit at the City EOC. A Liaison Officer may be appointed to support this coordination when necessary.

# Organization

A Public Works Unit may be established in the EOC to coordinate these activities.

#### **Procedures**

- 1. External Resources: Each utility maintains mutual aid agreements and other arrangements necessary to access external resources, including out-of-state services.
- 2. Coordination: Each utility will perform its own evaluation of systems operational constraints and prioritize the work that is necessary to restore service to critical areas. Coordination with Thurston County Emergency Management is essential. Coordination of work plans will be done through the EOC. Each utility will manage its resources from its own control center. A liaison may be assigned to the City EOC as needed.
- 3. In the absence of utility providers Public Works will:
  - a. Determine the extent of electrical outages and disruptions.
  - b. Determine the extent of natural gas disruptions.
  - c. Coordinate out of area private and public energy assistance.

## Prevention and Mitigation

- Provide staff preparedness training that focuses on the office, home, and family for emergencies or disasters.
- Identify and mitigate the effects of hazards in the workplace to minimize damage, injury, and disruption following an event.
- Ensure that field personnel have proper protection and equipment available in advance of an event.

#### **Preparedness**

- Train agency staff in emergency procedures.
- Train licensed professional staff for Post-Earthquake Safety Analysis of Buildings (ATC-20 training).
- Use Municipal Research and Service Center (MRSC) Rosters for a database of architects, engineers, contractors, and equipment suppliers that can provide support during emergencies or disasters.
- Develop, maintain, and distribute a phone notification list and communications process for rapid contact of key division, department, and support agency personnel.
- Conduct periodic training and exercises and participate in City drills and exercises.

#### Response

• Conducting initial internal facility damage assessments and estimates and report damage estimates to the

## City EOC.

- Coordinate or conduct facility repair, debris removal, and other measures necessary to re-occupy facilities.
- Task personnel, as necessary, to accomplish support responsibilities.

## Recovery

• Continue with response and recovery activities until completed.

# Responsibilities

## Department of Public Works

- Prioritize a Public Works response that is consistent with the Incident Acton Plan developed by the Command staff during the incident.
- Assist the Fire Department in light rescue by providing heavy equipment and other support as needed.
- Coordinate performance of emergency protective measures relating to City property and facilities.
- Provide for the inspection of City bridges and other public works facilities.
- Collect information regarding the condition of public works facilities. Forward that information to the Planning Section.
- Coordinate temporary and permanent repairs to City facilities and structures, including water service, streets and roads, bridges, etc.
- Perform, on contract, major recovery work to restore damaged public facilities.
- Provide traffic control signs and barricades for road closures and detours.
- Assist the Police Department in the development of alternate traffic routes around the hazard site.
- Coordinate City flood fighting activities.
- Provide all additional private sector engineering assistance needed via the City's on call consultant roster
- Coordinate emergency equipment rental or replacement with the Logistics Section.
- Coordinate the clearance and disposal of residential and commercial solid waste and debris.

# Department of Parks, Arts, and Recreation

 Provide personnel, facilities, and equipment to the Department of Public Works according to existing internal plans and procedures.

# Community Planning and Development

• Provide Engineering and Building inspection personnel and services as needed.

## Puget Sound Energy

- Assess the impact of the emergency on public energy facilities.
- Report the status of energy distribution systems to the EOC.
- Coordinate with the EOC in the prioritization of restoration of damaged or disrupted energy facilities.

#### Telecommunications Providers

- Assess the impact of the emergency on telecommunication facilities.
- Report the status of telecommunications facilities and services to the EOC.
- Coordinate with the EOC in the prioritization of restoration of telecommunications services.

# Other Non-City Utilities Providers

Coordinate with the EOC in the prioritization and restoration of effected non-city utility services as needed.

## Resource Requirements

Develop and make available, when necessary, the requisite personnel and equipment to fulfill roles and responsibilities identified. At a minimum, all agencies should expect to sustain emergency operations for 72 hours and should have other resources programmed for use up to 14 days.

#### References

- Public Works All Hazards Plan.
- Debris Management Emergency Response Plan.

## **Energy**

#### Introduction

#### Purpose

To provide for the effective utilization of available electric power, natural gas, and petroleum products to meet essential energy needs in the City of Olympia during an emergency or disaster, and to provide for the restoration of energy utilities affected by the emergency or disaster.

#### Scope

Energy systems and utilities services damaged or interrupted by a disaster event. Includes assisting energy suppliers and utilities in the acquisition of equipment, specialized labor, and transportation to repair or restore energy systems as well as obtaining fuel for transportation, communications, emergency operations, and other critical facilities.

#### **Policies**

The City of Olympia priorities are to protect lives, public property including critical energy and utility systems, and the environment.

## Situation

# Emergency/Disaster Conditions and Hazards

The transportation and use of a wide range of energy resources in the community poses a threat to life and the environment if those systems are damaged or inoperable. Disruptions to energy sources may occur. An initial disaster, like an earthquake, may result in numerous secondary events such as damaged power lines and relay stations or ruptured natural gas lines.

#### Planning Assumptions

- A disaster can sever or constrain supply to key energy and utility lifelines, including firefighting, transportation, communication, and others, needed for public health and safety.
- There may be widespread and/or prolonged electric power failure. Without electric power, communications may be affected, and traffic signals may not operate, which could lead to transportation gridlock.
- There may be extensive pipeline failure in gas utilities. These may take days, weeks, months, and even years to repair.
- There may be panic hoarding of fuel in areas with severed pipelines, or from neighboring jurisdictions where shortages have occurred.
- Natural gas lines may break and may erupt in fire.
- City departments may need to go on private property to evaluate and repair utilities that jeopardize public

and private property or threaten public health or the environment.

# Concept of Operations

#### General

- 1. The occurrence of a major disaster could destroy or disrupt all or a portion of the City's energy and utility systems.
  - a. The electrical power industry within Washington is organized into a network of public and private generation and distribution facilities that form the Northwest Power Pool. Through such networks, the electrical power industry has developed a capability to provide power under even the most extreme circumstances. All utilities, whether publicly or privately owned, will be expected to manage and operate their utility, providing emergency service repairs, and restoration based on their requirements and capabilities.
  - b. Major natural gas companies through common pipelines originating in other states distribute natural gas within Washington.
  - c. The Washington State Department of Transportation can access local petroleum suppliers and major oil companies to facilitate the delivery of adequate amounts of emergency petroleum fuel supplies and may be requested through local emergency management channels.
- 2. Each Utility has its own mutual aid agreements and contractor lists to facilitate repairs in a timely fashion.
- 3. Support resources may be requested for road clearance and debris removal or other government services.

# Organization

The designated incident command agency will determine the appropriate response organization for handling an energy incident.

#### **Procedures**

- 1. To the maximum extent possible during a disaster, utility and energy systems will continue to provide services through their normal means.
- 2. Energy and utility resources will be used to meet immediate local needs. If shortages exist, requests to meet needs will be submitted through normal emergency management channels. Actions may be taken to curtail use of energy or other utilities until normal levels of service can be restored or supplemented. These resources, when curtailed, will be used to meet immediate and essential emergency needs.
- 3. Energy and utility information will be furnished to emergency government officials at all levels to inform the public on proper use of services.
- 4. As needed or requested, energy and utility representatives will compile post-emergency damage assessment reports and transmit them to Emergency Management.
- 5. The Governor may direct any state or local governmental agency to implement programs relating to the consumption of energy, as deemed necessary to preserve and protect public health, safety, and general welfare, and to minimize to the fullest extent possible the injurious economic, social and environmental consequences of such energy supply alert. RCW 43.21G.040.

#### Prevention and Mitigation

• Train staff on the Incident Command System and basic EOC operations.

#### **Preparedness**

- Prepare and update contingency plans and supporting documents.
- Maintain credentials and contact with all responding government agencies, energy companies, and energy

#### associations.

- Maintain general data, information and knowledge regarding energy systems and system infrastructure locations, criticality, capabilities, operations, vulnerabilities, and ownership.
- Conduct or participate in energy emergency exercises.

#### Response

- Liaison with applicable entities in the energy sector.
- Contact energy companies for situation reports to address:
  - o Infrastructure damage.
  - Assessment of system and customer impacts.
  - o Infrastructure repair requirements and restoration estimates.
  - o Energy demand and supply estimates.
  - o Need or potential need for state coordination or assistance.
  - Estimates of price or other market impacts.

#### Recovery

- Continue all response efforts as necessary during any recovery period, including:
  - Maintain damage assessments and restoration profiles.
  - o Provide restoration assistance to energy companies.
  - o Coordinate with appropriate federal, state, and local agencies

# Responsibilities

## Puget Sound Energy

- Identify and coordinate restoration priorities for electricity and natural gas.
- Liaison with EOC when requested.
- Provide timely and accurate information to end-users.
- Perform life safety and property preservation operations when indicated.
- Determine location, extent, and restoration of electricity supply and outages or disruptions.
- Determine status of shortages or supply disruptions for natural gas.
- Comply with energy allocations and curtailment programs as determined by the governor.
- Coordinate out-of-area private and public energy assistance.

# Fire Department: Emergency Management Division

- Maintain a liaison with local utilities and the ability to communicate on a 24-hour basis.
- Coordinate assistance to support local utility and energy providers, as requested.

## Public Works: Fleet Services

Manage City fuel supplies and provide petroleum products for City Vehicles and generators.

#### Other Utility Providers

- Continue to operate in the tradition of self-help and inter-service mutual aid before calling for area, regional, or state assistance.
- Comply with the prevailing priority systems relating to curtailment of customer demands or loads, restoration of services, and provision of emergency services for other utilities and systems.

- In conjunction with the EOC operations, determine priorities among users if adequate utility supply is not available to meet all essential needs.
- Provide information necessary for compiling damage and operational capability reports.

#### Public Works

- In the absence of utility providers, the Department of Public Works will:
  - o Determine the extent of electrical outages and disruptions.
  - Determine the extent of natural gas disruptions.
  - Coordinate out of area private and public energy assistance.

#### Resource Requirements

Develop and make available, when necessary, the requisite personnel and equipment to fulfill roles and responsibilities identified. As a minimum, all agencies should expect to sustain emergency operations for 72 hours and should have other resources programmed for use up to 14 days.

#### References

Public Works All Hazards Plan

#### **Debris Management**

Refer to the Public Works All Hazards Plan for concepts and procedures related to Debris Management.

#### **Water and Wastewater**

Refer to the Public Works All Hazards Plan for concepts and procedures related to Water and Wastewater Management.

## **Appendices**

#### **Ordinances and Resolutions**

This Appendix provides a single location for all city ordinances and resolutions that are relevant to the Comprehensive Emergency Management Plan. A copy of each applicable ordinance or resolution has been included as well as a couple blank example resolutions.

Insert ordinance promulgating this CEMP here 2022

#### Ordinance No. \_7002

AN ORDINANCE OF THE CITY OF OLYMPIA, WASHINGTON, ADOPTING THE 2016 COMPREHENSIVE EMERGENCY MANAGEMENT PLAN FOR THE CITY OF OLYMPIA AND AMENDING SECTION 2.24.070 OF THE OLYMPIA MUNICIPAL CODE.

WHEREAS, Olympia Municipal Code (OMC) Chapter 2.24 establishes the Department of Emergency Management: and

WHEREAS, OMC 2.24.070 adopts by reference the City of Olympia Comprehensive Emergency Management Plan (the CEMP), dated May 1, 2003; and

WHEREAS, the CEMP has been updated to be consistent with State and Federal emergency management

WHEREAS, this Ordinance is supported by the staff report and attachments associated with the ordinance, along with documents on file with the City of Olympia;

WHEREAS, Article 11, Section 11 of the Washington State Constitution authorizes and permits the City to adopt this Ordinance:

#### NOW, THEREFORE, THE OLYMPIA CITY COUNCIL ORDAINS AS FOLLOWS:

**Section 1.** Adoption of Comprehensive Emergency Plan. The 2016 City of Olympia Comprehensive Emergency Plan, one (1) copy of which shall be kept on file in the office of the City Clerk, is hereby adopted by reference as though fully set forth herein.

#### 2.24.070 Adoption of emergency management plan

There is adopted for the City of Olympia a Comprehensive Emergency Management Plan dated May 1, 2003] anuary 2016, including appendices and its Annex A--Counter Terrorism, one (1) copy of which is on file in the office of the Director of Administrative-Services-City Clerk and available for public inspection insofar as permitted by law. This plan is adopted by reference as though fully set forth herein. The emergency support function (ESF) of said plan, pertaining to operational matters, may be amended from time to time by the City Manager to reflect changed conditions or different standards applicable to Olympia.

**Section 2.** <u>Severability.</u> The provisions of this Ordinance are declared separate and severable. If any provision of this Ordinance or its application to any person or circumstances is held invalid, the remainder of this Ordinance or application of the provision to other persons or circumstances, shall be unaffected.

**Section 3.** Ratification. Any act consistent with the authority and prior to the effective date of this Ordinance is hereby ratified and affirmed.

**Section 4.** Effective Date. This Ordinance shall take effect five (5) days after publication, as provided by law.

MAYOR

ATTEST:

APPROVED AS TO FORM:

CITATIORNET

PASSED: 3/15/2016 APPROVED:3/15/2016

**PUBLISHED:** 3/18/2016

COUNCIL STUDY SESSION COMMITTEE DATE AGENDA ITEM NO

Ordinance No. 6268

AN ORDINANCE relating to administration of the City's Comprehensive Emergency Management Plan; adding said plan; and amending Olympia Municipal Code Section 2.24.070.

#### THE OLYMPIA CITY COUNCIL ORDAINS AS FOLLOWS:

Section 1. That Section 2.24.070 of the Olympia Municipal Code and ordinances pertaining thereto are hereby amended to read as follows:

2.24.070 Adoption of emergency management plan. There is adopted for the City of Olympia ((an)) a Comprehensive Emergency Management Plan dated ((October 31, 1995)) May 1, 2003, including ((its annexes)) appendices and its Annex A--Counter Terrorism, ((three)) one ((copies)) copy of which ((are)) is on file in the office of the Director of Administrative Services and available for public inspection insofar as permitted by law. This plan is adopted by reference as though fully set forth herein. The ((annexes)) emergency support function (ESF) of said plan, pertaining to operational matters, may be amended from time to time by the City Manager to reflect changed conditions or different standards applicable to Olympia.

Section 2. If any provision of this ordinance or its application to any person or circumstances is held invalid, the remainder of this ordinance, or application of the provision to offer persons or circumstances, shall be unaffected.

ATTEST:

APPROVED AS TO FORM:

Passed: June 3,2003 Approved: June 3,2003 Published: June 6,2003

#### SUMMARY OF ORDINANCE 6268

On June 3, 2003, the Olympia City Council passed and approved 6268 - AN ORDINANCE relating to administration of the City's Comprehensive Emergency Management Plan; adding said plan; and amending Olympia Municipal Code Section 2.24.070.

The full text of Ordinance No. 6268 may be obtained for a fee at Olympia City Hall, 900 Plum Street, SE or will be mailed upon request for a fee. Call (360)753-8325 or write to City of Olympia, P.O. Box 1967, Olympia, WA 98507-1967.

Do not publish below this line

PUBLISH: June 6, 2003

Ordinance No. 6632

AN ORDINANCE OF THE CITY OF OLYMPIA, WASHINGTON, AMENDING THE COMPREHENSIVE EMERGENCY MANAGEMENT PLAN TO CLARIFY THE DUTIES OF THE MAYOR IN AN EMERGENCY.

WHEREAS, Olympia Municipal Code (OMC), Chapter 2.24 establishes the Department of Emergency Management; and

WHEREAS, OMC 2.24.070 adopts by reference the City of Olympia Comprehensive Emergency Management Plan dated May 1, 2003; and

WHEREAS, the emergency management duties of the Mayor should be clarified in the Comprehensive Emergency Management Plan;

NOW, THEREFORE, THE OLYMPIA CITY COUNCIL ORDAINS AS FOLLOWS:

Section 1. <u>Amendment of Comprehensive Emergency Plan</u>. The City of Olympia Comprehensive Emergency Plan, Appendix 1, Section (1) is hereby amended to read as follows:

#### APPENDIX 1 DIRECTION AND CONTROL

- I. EMERGENCY MANAGEMENT DUTIES AND CHAIN OF COMMAND:
  - A. POLICY/EXECUTIVE GROUP: Policy Group is responsible for the overall direction, control of the emergency management organization, and provides the legislative and policy support necessary for efficient operations.
  - B. ORGANIZATION OF THE POLICY GROUP:
    - 1. MAYOR/CITY COUNCIL.
    - 2. CITY MANAGER.
    - 3. CITY ATTORNEY (advisor).
  - C. DUTIES OF THE CITY COUNCIL:
    - Declare a State of Emergency when necessary for the full activation of the provisions of this plan. (RCW 35.33 & 38.52)
    - Issue a Declaration of Disaster when necessary to initiate state and/or federal assistance. (RCW 38.52 & 43.06)

- Appropriate funds to support the emergency management organization, and to meet emergency needs when they occur. Authorize the expenditure of funds necessary to combat the disaster. (RCW 35.33 & 38.52)
- 4. Fill the vacancies of elected officials, if any, in order to maintain governmental continuity in times of crisis. (RCW 42.14)
- Enact special legislation, under the emergency rules where appropriate, needed to support effective disaster response and recovery. (RCW 35.33)
- Provide policy direction to the emergency management organization. (RCW 38,52)
- Enact legislation which commands the services and equipment of private citizens as necessary in response to the disaster after proclamation by the governor. (RCW 38.52)
- 8. Conduct public hearings and take other actions to assist in informing the public and identifying public needs following a major emergency. (RCW 38.52)
- Provide continuing oversight and legislative support during the recovery phase.
   Direct citizen's requests for assistance to appropriate governmental channels. (PL93-288)
- Instill public confidence, and relay public information, as provided by the Public Information Officer.

#### D. DUTIES OF THE MAYOR:

- Provide Liaison between the City Council and the emergency management system to ensure support and coordination of legislative action where needed.
- Where an emergency requires immediate action, the powers and duties of the City
  Council prescribed in Appendix 1, Subsections C(1), C(2), C(3) of the
  Comprehensive Emergency Management Plan may be exercised individually by
  the Mayor, provided that such actions are ratified by the City Council at the next
  Council meeting.
- 2 3.Enter into intergovernmental agreements with other jurisdictions for mutual aid or recovery assistance.
- 3 4.Instill public confidence, and relay public information, as provided by the public information officer.

#### E. DUTIES OF THE CITY MANAGER:

- Provide overall direction and control of disaster activities under the provisions of this plan.
- 2. Chair the Emergency Management Committee.
- Provide liaison between the emergency management agency and the City Council. Ensure that they are adequately briefed on the nature and scope of the incident.
- Request Declaration of Emergency when needed to activate the full provisions of this plan.
- Request activation of Level 1 or Level 2 emergency protocols when indicated by the needs of the emergency.
- Provide liaison with State and Federal agencies at the executive level when necessary to facilitate the receipt of disaster relief.
- Instill public confidence, and relay public information, as provided by the Public Information Officer.

#### F. CITY ATTORNEY:

- Provide emergency legal advice to the Mayor and City Council, City Manager and the Emergency Management Committee.
- 2. Review emergency agreements, contracts and disaster-related documents.
- 3. Draft a Declaration of Emergency.
- 4. Assist in drafting a Declaration of Disaster.
- 5. Draft other emergency ordinances as needed.

Section 2. Severability. The provisions of this ordinance are declared separate and severable. If any provision of this ordinance or its application to any person or circumstances is held invalid, the remainder of this ordinance or application of the provision to other persons or circumstances, shall be unaffected.

Section 3. <u>Ratification</u>. Any act consistent with the authority and prior to the effective date of this ordinance is hereby ratified and affirmed.

Section 4. Effective Date. This ordinance shall take effect five (5) days after publication, as provided by law

MAYOR

ATTEST:

APPROVED AS TO FORM:

PASSED: April 28,2009

APPROVED: April 28,2009

PUBLISHED: April 30,2009

#### SUMMARY OF ORDINANCE NO. 6632

On April 28, 2009, the Olympia City Council passed Ordinance 6632- AN ORDINANCE of the City of Olympia, Washington, amending the Comprehensive Emergency Management Plan to clarify the duties of the Mayor in an emergency.

The full text of Ordinance No. 6632 may be obtained for a fee at Olympia City Hall, 900 Plum Street SE or will be mailed upon request for a fee. Call (360) 753-8325 or write to City of Olympia, P.O. Box 1967, Olympia, WA 98507-1967.

Do not publish below this line

PUBLISH: Thursday, April 30, 2009

### RESOLUTION NO. M-16/4

A RESOLUTION pursuant to Homeland Security Presidential Directive #5, Management of Domestic Incidents, to adopt and implement principles of the National Incident Management (NIMS).

WHEREAS, the United States Department of Homeland Security has developed the National Incident Management System for the purpose of unifying all responders' efforts during the disaster; and

WHEREAS, the Department of Homeland Security has directed all federal, state, tribal and local entities involved in emergency response to adopt NIMS; and

WHEREAS, the City of Olympia recognizes the need for a single Incident Management System to be used by all agencies and disciplines.

NOW, THEREFORE, BE IT RESOLVED the Olympia City Council ordains as follows:

That the City of Olympia adopts the National Incident Management System. The National Incident Management System will be used in all emergency incidents, training and drills, and will be incorporated into all emergency plans and programs.

PASSED BY THE OLYMPIA CITY COUNCIL this 13th day of <u>September</u>2005.

ATTEST:

APROVED AS TO FORM:

Dorre Vierotee ACA
CITY ATTORNEY

RES 05-21

## BEFORE THE OLYMPIA CITY COUNCIL IN THE STATE OF WASHINGTON

RESOLUTION	NO		-		
WHEREAS, the Director of Emergency Management on, 20	ent/City Mana	ager has repor ,	ted to the Oly	mpia City Co	uncil tha
.72			50	; ar	nd,
WHEREAS, extensive impacts have occurred to _			3	457	ju .
WHEREAS, persons and property are, or will be, d to life and property and restore order; and	amaged unle	ess further effo	rts are taken	to reduce the	threat
WHEREAS, there is an emergency present which Management Plan, and may require utilization of e order to effectively respond to the emergency need	mergency po	wers granted	ne City of Oly pursuant to R	mpia Emerge CW 38.52.07	ncy 0 in
NOW THEREFORE, BE IT RESOLVED BY THE Clindings of fact:	OLYMPIA CI	TY COUNCIL,	in considerat	ion of the abo	ove
SECTION I: That it is hereby declared that a state of	of emergenc	y exists due to		affecting the	e City of
Olympia. Duration of emergency				_ anecting th	e City Oi
Olympia Emergency Management plan as are reas emergency, and all of the personnel, services and under that plan, in response to the emergency need SECTION III: Each designated city department is a this resolution in the light of the exigencies of an exprocedures and formalities prescribed by law (with	facilities of the ds of the con uthorized to	ne City of Olymomunity.  exercise the pagency situation	pia will be uti owers vested without rega	lized as need under Section	n III of suming
PASSED AND ADOPTED THIS	DAY OF			, 20	
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ATTEST:		**			O.
75				¥	
City Clerk					
APPROVED AS TO FORM:					12
					8
City Attorney					
PUBLISHED:					

# BEFORE THE OLYMPIA CITY COUNCIL IN THE STATE OF WASHINGTON

	RESU	LUTION NO.		
*				
WHEREAS, a	_, resulting in	extensive impact to t	has occurred at	ffecting the City of Olympia
WHEREAS, all the City of Ol	ympia has be	en seriously impacte	ed by this occurrence, in	ncluding but not limited to
		personal designation of the second		
WHEREAS, a Declaration of and that the full provisions of the emergency; and	Emergency w the City of O	vas made by the City lympia Emergency M	of Olympia Council or lanagement Plan were	activated in response to
WHEREAS, local capabilities emergency; and	and resource	es have been, or soo	n will be, exceeded by	the scope of the
WHEREAS, additional assist	ance is neede	ed to meet local publi	c health and safety ne	eds; and
NOW THEREFORE, BE IT R findings of fact:	ESOLVED B	Y THE OLYMPIA CI	TY COUNCIL, in cons	ideration of the above
SECTION 1: A major Disaster	has been de	clared for the City of	Olympia.	
SECTION II: Immediate assis	stance from th	ne State of Washingto	on, specifically	
· · · · · · · · · · · · · · · · · · ·				is urgently needed
SECTION III: In the event that emergency, that the Governo	it assistance f r request that	from the State of Was	shington is not availabl such assistance as ne	e due to the scope of the cessary.
PASSED AND ADOPTED TH	lis	DAY OF		,20
		\$	MA	YOR
ATTEST:				*
City Clerk		-		· · · · · · · · · · · · · · · · · · ·
APPROVED AS TO FORM:				
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City Attorney	angure .			

PUBLISHED:



#### STATE OF WASHINGTON

# MILITARY DEPARTMENT EMERGENCY MANAGEMENT DIVISION

MS: TA-20; Building 20 Camp Murray, Washington 98430-5122 Phone: (253) 512-7000 ■ FAX: (253) 512-7200 Website: http://www.mil.wa.gov

December 7, 2022

Mike Buchanan, Interim Deputy Chief City of Olympia Fire Department 601 4<sup>th</sup> Avenue East Olympia, WA 98507

Re: City of Olympia Comprehensive Emergency Management Plan

Dear Deputy Chief Buchanan:

Thank you for submitting City of Olympia's Comprehensive Emergency Management Plan (CEMP) for our review as required under Title 38.52.070 RCW. Congratulations on completing this significant accomplishment.

The enclosed documents provide a compilation of recommendations for your next planning and review cycle to meet the requirements of RCW 38.52 and WAC 118.30. Addressing the lawful requirements category will ensure your CEMP's continued consistency with the State CEMP and incorporate industry best practices. The Washington Emergency Management Division looks forward to receiving the next iteration of City of Olympia's CEMP in five years.

To better incorporate the use of core capabilities while also making the CEMP a more operational document, CEMP development in Washington has changed significantly. If you would like additional information or assistance, please contact EMD's Planning Section at emdcempreview@mil.wa.gov.

Sincerely,

Robert Ezelle Director

Enclosures (2)

City of Olympia's CEMP Tiered CEMP Review

City of Olympia's CEMP Checklist 2022

Section Title	Tier III - Required	Tier II - Suggestions	Tier I - Optional
	Basic Plan		
Introductory Documentation	100%	55%	10%
Purpose, Situation, & Assumptions	100%	80%	100%
Concept of Operations	100%	27%	24%
Direction, Control, & Coordination	100%	16%	27%
Organization	100%	50%	100%
Responsibilities	100%	40%	50%
Communications	90%		19%
Administration	100%		100%
Finance	100%	33%	86%
Logistics	100%	0%	83%
Development & Maintenance	100%	100%	24%
	Annexes		
Population Protection	97%	31%	
ESF 4		44%	71%
ESF 5		30%	58%
ESF 6		27%	73%
ESF 8		29%	58%
ESF 9		0%	56%
ESF 10		50%	100%
ESF 13		60%	87%
ESF 15		33%	83%
Resource Management	61%	31%	
ESF 7		56%	70%
ESF 11		0%	0%
Critical Infrastructure	85%	49%	
ESF 1		20%	58%
ESF 2		64%	84%
ESF 3		63%	84%
ESF 12		43%	87%
TIER TOTALS*	93%	31%	54%

\*Each Tier Total is the sum of all elements that have been addressed across all sections in the column and displayed in a percentage

	Cells that are grayed out do not contain elements that are reviewed for that tier.	
	Five Fundamental Plan Review Criteria:	Rating:
	Rating System:  1 = Missing All of the specified characteristics  2 = Minimally addresses the specified characteristics  3 = Addresses Some of the specified characteristics  4 = Addresses Most of the specified characteristics  5 = Addresses All of the specified characteristics	4
	A plan is adequate if:	4
ADEQUACY	The scope and concept of planned operations identify and address critical tasks effectively;	4
ADEQUACI	The plan can accomplish the assigned mission while complying with guidance;	3
	The plan's assumptions are valid, reasonable, and comply with guidance.	4
	A plan is feasible if:	3
	The organization can accomplish the assigned mission and critical tasks by using available resources whithin the time contemplated by the plan;	4
	The organization allocates available resources to tasks and tracks the resources by status;	3
FEASIBILITY	Available resources include internal assets and those available through mutual aid or through existing state, regional, or Federal assistance agreements.	4
FEASIBILITI	Specifically, the jurisdiction should complete a capability estimate that:	
	Identifies the current status of resources arrayed to support the plan;	2
	Analyzes the required resources based on the courses of action in the plan;	3
	Identifies the most supportable courses of action and ways to reduce the impact of resource deficiencies.	4
	A plan is acceptable if:	4
	It meets the requirements driven by a threat or incident;	4
ACCEPTABILITY	It meets decision maker and public cost and time limitations;	4
ACCEI TABILITI	It is consistent with the law;	4
	It can be justified in terms of the cost of resources;	4
	Its scale is proportional to mission requirements.	4
	A plan is complete if it:	3
	Incorporates all tasks to be accomplished;	3
	Includes all required capabilities;	5
COMPLETENESS	Integrates the needs of the general population, children of all ages, individuals with disabilities and others with access and functional needs, immigrants, individuals with limited English proficiency, and diverse racial and ethnic populations;	3
	Provides a complete picture of the sequence and scope of the planned response operation;	3
	Makes time estimates for achieving objectives;	1
	Identifies success criteria and a desired end-state.	3
COMPLIANCE	The Plan should align with guidance and doctrine to the maximum extent possible because these provide a baseline that facilitates both planning and execution.	4



### Comprehensive Emergency Management Plan (CEMP) Review & Recommendations

#### **Jurisdiction:**

The plan provides well written, easy to understand and necessary information for the administration of an emergency management program. The recommendations provided below are separated into three tiers:

### **Tier III – Lawful Requirements**; *Tier II – State Suggestions*; and <u>Tier I – Optional</u>

State consistency reviews will follow the recommendations identified in Tier III. Tier II identifies the next logical step in the planning process and should be considered guidance to assist with state-wide planning coordination; Tier II is not a requirement, but highly suggested to better prepare your jurisdiction. Tier I identifies entirely optional, accreditation-related elements and remains dependent on individual jurisdictions' preparedness goals, capabilities and resources; Tier I is <u>not</u> a requirement.

	TIER III – Lawful Requirements	
CEMP Location	Recommendation to Meet Legal Obligations	Reference
Basic Plan – Organization	Information typically found in this section discuss the jurisdiction's Emergency Management Program structure and may also include an organizational diagram which visually depicts the chain of command structure.	Chapter 118-30 WAC, WA CEMP, CPG 101
Basic Plan: Communications/ LEP Communications Plan	Discuss resources / processes / agreements / etc. to meet (or no capacity to meet) the needs your jurisdiction identifies (i.e. preparedness outreach, emergency warning, etc.).  Also, specifically discuss the applicable LEP population you must address per the "significant population segment" criteria described in Title 38.52 RCW.	Public Laws 109- 308, 110-325; Presidential Executive Orders 13347, 13166; Title 38.52 RCW, Chapter 118-30 WAC, Title 49.60 RCW; WA CEMP, CPG 101
Basic Plan – Communications	Consider expanding on your jurisdiction's use of After-Action Reports (AAR) to review an incident/exercise for addressing challenges associated with communications efforts, proposed recommendations to address the challenges, and list the resources needed to address the challenges.	Title 38.52 RCW, Chapter 118-30 WAC, WA CEMP, CPG 101

	TIER III – Lawful Requirements	
CEMP Location	Recommendation to Meet Legal Obligations	Reference
ESF 7 – Mutual Aid	Discuss the procedures to provide projected or anticipated costs, as well as the reimbursement process when mutual aid agreements are activated.	Title 38.56 RCW, WA CEMP, CPG 101
ESF 7 – Mutual Aid	Discuss the procedures to provide projected or anticipated costs, as well as the reimbursement process when mutual aid agreements are activated. Also, consider including as attachments any checklists and forms for requesting and providing assistance.	Title 38.56 RCW, WA CEMP, CPG 101
ESF 7 – Mutual Aid	Discuss your participation in the Washington Mutual Aid System (WAMAS). Also discuss the resource request process using WAMAS.	Title 38.52 RCW, Chapter 118-30 WAC, WA CEMP
ESF 7 – Resource Typing	Discuss how your jurisdiction maintains a list of NIMS typed resources and inventorying. If you do not use NIMS typed resources, describe the typing system/methodology that you do use.	PPD-8, Chapter 118- 30 WAC, WA CEMP, CPG 101
ESF 15 – Emergency Notifications	Consider briefly highlighting the nature and importance of emergency notifications, services, and programs to peoples' lives. Discussing this topic keeps the continued importance of the subject in mind during exercise, response, and future planning efforts.	Public Law E.O. 13166, Title 38.52 RCW, SSB 5046 LEP, WA CEMP
ESF 15 – Food and Water Notification	For Warning and Notification operations involving the Whole Community it is easy to overlook certain discussion points during plan writing. While it has been most likely not overlooked in practice, consider addressing in your Plan what this ESF does to provide notifications to the community regarding food and water distribution.	Title 38.52 RCW, SSB 5046 LEP, National Response Framework, National Disaster Recovery Framework, WA CEMP
ESF 15 – Communications Plan	When discussing the implementation or activation of the Communications Plan the topic of pre-scripted messages should be addressed. The Communications Plan portion should address pre-scripted messaging and notifications for AFN populations (to include LEP and hearing-impaired individuals).	Public Law E.O. 13166, Title 38.52 RCW, SSB 5046 LEP, The National Planning Frameworks, WA CEMP, CPG 101

	TIER II – State Suggestions	
CEMP Location	Recommendation to Meet Legal Obligations	Reference
Basic Plan – Record of Distribution	The Record of Distribution (usually a table consisting of each agency represented within the plan and the date a copy of the plan was delivered) is an important legal document you may want to consider adding to your CEMP. It also serves as documentation of your CEMP promulgation process, ensuring each agency identified in the plan was part of the planning process.	WA CEMP, CPG 101
Basic Plan – Record of Changes	The Record of Changes (usually a table consisting of a change #, date of change, summary of the change, and identifier of person making the change) is an important legal document you may want to consider adding to your CEMP. It also serves as documentation of your CEMP maintenance and review process which can be used as proof when applying for EMPG funding.	WA CEMP, CPG 101
Basic Plan	The CEMP advises citizens to have supplies and resources for 3 days, with a week being recommended. Currently, EMD recommends that all citizens on the western side of the Cascades to be prepared for 2 weeks based on the results from the 2016 Cascadia Rising Exercise.	WA CEMP
Basic Plan – Introduction, Purpose, or Mission	Within the context of the Plan's Scope, consider discussing under what conditions that this plan would be activated.	WA CEMP, CPG 101
Basic Plan – Concept of Operations	There are many elements that can be addressed in the Concept of Operations section of the Basic Plan relating to three elements, or Core Capabilities, which impact all Mission Areas. The first is Planning, the second is Public Information & Warning, and the third is Operation Coordination. Your plan did a good job of addressing Operational Coordination but could use additional information on how Planning and Public Information & Warning play a part in the Preparedness Cycle.	The National Planning Frameworks, WA CEMP

	TIER II – State Suggestions	
CEMP Location	Recommendation to Meet Legal Obligations	Reference
Basic Plan – Direction Control & Coordination – Staging Areas	When discussing multi-jurisdictional coordination, there is an opportunity to discuss how your jurisdiction would coordinate vertically in order to establish logistical staging areas.	National Response Framework, National Disaster Recovery Framework, WA CEMP, CPG 101
Basic Plan - Organization	Describe the conflict resolution process that exists or would be used to resolve issues which present themselves amongst local departments.	WA CEMP, CPG 101
Basic Plan – Responsibilities	There are many tasks and abilities that Departments/Agencies (at all levels of government), the private sector, community organizations, and individuals should be participating in and accomplishing based on the guidance offered by the National Planning Frameworks. The Responsibilities section is an opportunity to not only address what capabilities are, but what they should be. This section should also be considered a place to set expectations. For more information on stakeholder responsibilities, consult the CEMP Evaluation Checklist – Tier II Suggestions tab.  Overall, this section was well-written, there were just a few pieces missing.	The National Planning Frameworks, WA CEMP, CPG 101
Basic Plan - Finance	Consider briefly discussing the impact and role of insurance for recovering from the impacts of emergencies and/or disasters.	National Disaster Recovery Framework, WA CEMP
Basic Plan – Finance	Consider discussing how grants are managed in your jurisdiction. For example, consider how the Homeland Security Regions participate in grants management and also how the individual jurisdictions within the region participate in the process. There may be other EM grant funded initiatives and projects that operate outside of the HLS Region, consider discussing what is done to manage those grants as well.	National Disaster Recovery Framework, WA CEMP

	TIER II – State Suggestions	
CEMP Location	Recommendation to Meet Legal Obligations	Reference
Basic Plan – Logistics	Consider designating locations that will serve as Community Points of Distribution (CPODs). Also, provide a brief description of those locations.	National Response Framework, National Disaster Recovery Framework, WA CEMP
Basic Plan – Annex Relationship	The Basic Plan is meant to contain the information that is relevant to all other attachments/sections/annexes/etc. of the CEMP. There are several elements contained within your Annexes that are not needed and could be better identified in your Basic Plan. If you can ask the question, "does this statement apply to all other Annexes?" then it could be most beneficial to remove it from the Annex and tie it into the Basic Plan.	General Recommendation
ESF 1 – Incident Management	Building off the described incident management measures implemented for roadways, consider describing what incident management practices will be implemented for those involving Aviation, Maritime, Pipelines, and Railroads. Even if your jurisdiction has no capabilities to perform either of these a discussion should still occur concerning who manages those specific incident types and how your jurisdiction assists or coordinates (e.g. provides traffic control in affected areas, provides specific transportation resources, etc.).	WA CEMP
ESF 2 – AFN Communication Systems	Identify existing communication systems that will be used to communicate with Access and Functional Needs populations. These systems might include:  • Text Telephone (TTY)  • Telecommunication Device for the Deaf (TDD)  • Telecommunications Relay Service (TRS) Video Relay Service (VRS), etc.	WA CEMP, CPG 101

	TIER II – State Suggestions	
CEMP Location	Recommendation to Meet Legal Obligations	Reference
ESF 2 – Frequencies	Considering adding a table which identifies the various frequencies that response organizations operate on.	WA CEMP, CPG 101
ESF 3 – Utility Coordination	Discuss the coordination involved in the identification, prioritization, and repair work for utilities, roads and local bridges.	The National Planning Frameworks, WA CEMP, CPG 101
ESF 3 – Water and Wastewater Provision	Discuss how to coordinate the provision of temporary water distribution and arranges for wastewater collection systems to be established.	National Response Framework, National Disaster Recovery Framework, W CEMP, CPG 101
ESF 4 – Special Technical Teams	Consider identifying the existence of any Special Technical Teams that may exist within your jurisdictions Fire Departments (e.g. Urban Search and Rescue, Heavy Rescue/Light Rescue, Swift Water Rescue Teams, Confined Space Rescue, HAZMAT technicians). If any of those resources do exist, describe their capabilities and responsibilities.	National Response Framework, National Disaster Recovery Framework, WA CEMP, CPG 101
ESF 4 – Firefighting Assistance Agreements	The ESF 4 Annex made frequent references to Firefighting Agreements but did not detail how those agreements would be implemented (or the process to implement them). Please detail what these agreements entail and how they are implemented.	National Response Framework, WA CEMP, CPG 101
ESF 4 – Fire Incident Management	Consider detailing the actions and processes that take place to specifically address Wildland and Urban Fires (as separate considerations).	National Response Framework, WA CEMP, CPG 101
ESF 5 – Informational Collection, Analysis, and Dissemination	Describe how information gets analyzed and disseminated. Consider describing the critical or essential information needed, the source of the information, who uses the information, how the information is shared, the format for providing the information, and any specific times the information is needed. This section should include information on:	The National Planning Frameworks, WA CEMP, CPG 101

	TIER II – State Suggestions	
CEMP Location	Recommendation to Meet Legal Obligations	Reference
	<ul> <li>Information Collection – the process of gathering Essential Elements of Information (EEIs)</li> <li>Information Analysis – the process the information collected goes through to verify accuracy of the information and any details necessary to inform operations and decision-making Information Dissemination – the process this support annex takes to share the information once it has been verified and analyzed (e.g. the ESF shares the information with the Operations Section Chief in the EOC and the ESF 15/PIO, or Situation Unit in the Planning Section if applicable).</li> </ul>	
ESF 5 – Deactivation/Transition Procedures	Describe the process which will be used to describe deactivation and transition procedures.	WA CEMP, CPG 101
ESF 6 – Shelter Inspection and Qualification	Discuss how site are chosen for use as shelters. Also discuss what qualification methods are used to determine a site's suitability. Many plans reference the Red Cross as the organization to establish shelters; however, every jurisdiction should be prepared to supplement efforts before, during, and after an incident. This is especially relevant in large disasters where the capabilities of the Red Cross are reduced or unavailable. Consider using the Red Cross's own shelter inspection and qualification manual to use in this effort. (ARC) Sheltering Handbook: Disaster Services https://crcog.org/wp-content/uploads/2017/12/American-Red-Cross-Sheltering-Handbook.pdf (FEMA & ARC) Shelter Field Guide http://www.nationalmasscarestrategy.org/wp-content/uploads/2015/10/Shelter-Field-Guide-508 f3.pdf	WA CEMP, CPG 101
ESF 6 - Shelters	Consider discussing the process and procedures to address unaccompanied	National Response Framework, National Disaster

	TIER II – State Suggestions	
CEMP Location	Recommendation to Meet Legal Obligations	Reference
	children, registered offenders, or household pets when they arrive at shelters.	Recovery Framework, WA CEMP, CPG 101
ESF 6 – Shelter Communications & Operations	Consider discussing more information regarding what communications are established and maintained for sheltering operations. Important areas to consider are what information collection and dissemination efforts will be conducted between the various stakeholders, such as between shelters and the media or shelters and evacuees. Another consideration to discuss is the process and procedures to address unaccompanied children, registered offenders, or household pets when they arrive at shelters. [Recommendation can be found on the CEMP Evaluation Checklist Tier II – Suggestions tab under ESF 6]	National Response Framework, National Disaster Recovery Framework, WA CEMP, CPG 101
ESF 7 – Prioritizing Resources	Consider discussing the fundamental framework of decision making that may take place when resources are limited or the ability to deliver the resources are limited. There are many considerations that could be used as the basis for this discussion. For example: Are certain population segments prioritized? Are specific government functions prioritized to receive resource over other functions? Are certain geographic locations prioritized due to multiple considerations? Do you have two bridges down but only enough resources to fix one?	National Response Framework, National Disaster Recovery Framework, WA CEMP, CPG 101
ESF 7 - WAMAS	Consider discussing your involvement in the Washington Mutual Aid System (WAMAS) and how it can used to request resources. This brief discussing should also cover how the resource request process is accomplished.	WA CEMP
ESF 8 – Water and Wastewater	Consider discussing the provision and distribution of water to affected communities. Also consider what is done to	National Disaster Recovery Framework, WA CEMP, CPG 101

TIER II – State Suggestions			
CEMP Location	Recommendation to Meet Legal Obligations	Reference	
	acquire or provide for human waste disposal services.		
ESF 8 – Incident Management	Consider discussing how the following elements are coordinated or describe the actions that will be taken for this ESF to:  • Contain and stabilize the effects of the incident;  • Track patients;  • Coordinate private organization support and asset integration;  • Establish emergency treatment centers or mass casualty collection centers;  Decontaminate survivors and responders.	National Response Framework, National Disaster Recovery Framework, WA CEMP, CPG 101	
ESF 9 – Search and Rescue	Briefly discuss your jurisdiction's capabilities in performing Waterborne and Wilderness and Island SAR. Also discuss any methods for tracking the location of distressed individuals. Lastly, consider discussing how SAR evacuations are coordinated.	National Response Framework, WA CEMP, CPG 101	
ESF 9 – Concept of Operations	<ul> <li>Excellent work creating a concise and well thought out SAR ESF. Consider discussing the following topics to completely round it out:</li> <li>Methods for monitoring distress levels;</li> <li>Tracking locations of distressed individuals;</li> <li>The potential for evacuation.</li> </ul>	WA CEMP, CPG 101	
ESF 10 – Concept of Operations	<ul> <li>Consider discussing the following:</li> <li>Methods to detect and assess the extent of contamination;</li> <li>Implementing storage options;</li> <li>Implementing treatment options.</li> <li>Even if your jurisdiction does not participate in the process (i.e. Department of Ecology takes care of the waste), ESF 10 should briefly describe/highlight who is participating in these activities and if any coordination is involved.</li> </ul>	National Mitigation Framework, National Response Framework, National Disaster Recovery Framework, WA CEMP, CPG 101	
ESF 11 – Nutritional Needs	Consider discussing what processes or procedures are in place to help the jurisdiction in determining the nutritional needs of the population when feeding	National Response Framework, National Disaster Recovery	

	TIER II – State Suggestions	
CEMP Location	Recommendation to Meet Legal Obligations	Reference
	operations are being conducted (e.g. baby food, religious diets, food allergies, calorie needs, etc.). To understand this function in a different light, consider how you might run a food bank-like operation.	Framework, WA CEMP, CPG 101
ESF 11 – Animal and Plant Diseases	Discuss how the jurisdictional will respond in the event of animal and plant disease.  Additionally, consider the potential economic impact of devastating animal/zoonotic/plant diseases.	WA CEMP, CPG 101
ESF 11 – Natural, Cultural, and Historical Resources	A commonly unaddressed area of planning involves the consideration of natural, cultural, and historic resources. Consider identifying how your jurisdiction will preserve, rehabilitate, recover, and restore these resources.	National Mitigation Framework, National Recovery Framework, National Disaster Recovery Framework, WA CEMP, CPG 101
ESF 15 – Notices	The topics covered within ESF 15 encompass aspects of nearly all of the activities of other ESFs and is therefore a difficult Support Annex to develop. Considering this, your ESF 15 Annex demonstrates a high-level of development and forward thinking. There are only a few considerations which can be addressed.  Discuss how information pertaining to the potential impacts of secondary hazards is relayed to the public. Discuss mechanisms which will be in place for the family reunification process. Discuss the notifications provided for emergency transportation information. Lastly, discuss the possibility of providing announcements for upcoming community meetings (i.e. involving state officials, local authorities, damage assessments, etc.).	National Response Framework, National Disaster Recovery Framework, WA CEMP

TIER I – Optional		
CEMP Location	Recommendation to Meet Legal Obligations	Reference
General	The biggest concern with accreditation entities and requirements, is detailed explanations of process and procedures. It is often not enough to simply address that you perform an activity, but rather explain each step of the process involved to accomplish such activities.	ЕМАР
Basic Plan	Develop and/or reference a multi-year strategic plan complete with goals, objectives, milestones, and implementation methods.	EMAP 3.1.1
Basic Plan – Concept of Operations	Discuss some basic NIMS concepts (i.e. modular, unified command process, span of control, etc.)	EMAP 4.5.1
Basic Plan - Communications	There are a lot of elements to try and provide methods and processes regarding crisis communication, public information, and education.	EMAP 4.11.1 - 4.11.4
Basic Plan - Development and Maintenance	A training and exercise program contains numerous components. Accreditation is primarily concerned with the methods used to train, exercise, and track all this data.	EMAP 4.9 - 4.10

Additional Considerations		
CEMP Location	Recommendation	
Basic Plan – Situation Overview – Hazard Assessment Summary	Consider adding a hazard-probability matrix in this section so that each hazard can be visually identified alongside its impact and probability of occurrence. Generally, this information is already contained within you Hazard Mitigation Plan but is helpful to add context to why the CEMP is important.	
ESF 6: Mass Care - ARC	While it is fairly common to rely on the support and capabilities of the American Red Cross, your own capabilities should not be discounted. Consider investing in planning efforts focused on what the capabilities of the County and its Cities are capable of in comparison of those of the ARC. If a significant or widespread disaster were to occur, then the capabilities and resources of the ARC would be severely diminished and prove to be insufficient. Therefore, it is advised that you work closely with them to develop your own plans based on your capabilities which can be instituted in a	

Additional Considerations		
CEMP Location	Recommendation	
	worst-case scenario. At the very least (as the former is no	
	small task), consider reviewing the ARC's procedural manuals	
	so that you can describe how the ARC accomplishes certain	
	capabilities. For example, examine what methodology the	
	ARC uses in shelter site selection, qualification, and	
	operations. This can be incorporated into your ESF 6 annex in	
	the case that the ARC is not able to assist you immediately	
	following a disaster or emergency.	



### **City Council**

Consideration of a Resolution Expressing City
Council Support for the Olympia Tumwater Fire
Authority Ballot Proposition No. 1 at the
Special Election on April 25, 2023, Following a
Public Hearing to Afford Persons an
Approximately Equal Opportunity to Express
Their Views In Support Or Opposition To the
Ballot Measure

Agenda Date: 1/17/2023 Agenda Item Number: 6.A File Number:23-0055

Type: resolution Version: 1 Status: Other Business

#### Title

Consideration of a Resolution Expressing City Council Support for the Olympia Tumwater Fire Authority Ballot Proposition No. 1 at the Special Election on April 25, 2023, Following a Public Hearing to Afford Persons an Approximately Equal Opportunity to Express Their Views In Support Or Opposition To the Ballot Measure

# Recommended Action Committee Recommendation:

Not referred to a committee.

#### **City Manager Recommendation:**

Move to accept testimony from everyone who wishes to speak for or against the Olympia Tumwater Fire Authority Ballot Proposition No. 1 at the Special Election on April 25, 2023, during a public hearing prior to considering action upon the Resolution.

Motion if Council wishes support the Levy: I Move to Adopt the Resolution Expressing City Council Support for the Olympia Tumwater Fire Authority Ballot Proposition No. 1 at the Special Election on April 25, 2023.

No action is needed if Council does not wish to adopt the Resolution.

#### Report

#### Issue:

Whether the City Council will adopt the Resolution expressing City Council support for the Olympia Tumwater Fire Authority Ballot Proposition No. 1 at the Special Election on April 25, 2023.

#### **Staff Contact:**

Type: resolution Version: 1 Status: Other Business

Jay Burney, City Manager, 360.753.8447

#### Presenter(s):

Jay Burney, City Manager

#### **Background and Analysis:**

The City Council will consider whether to adopt a Resolution expressing its collective support for the Olympia Tumwater Fire Authority Ballot Proposition No. 1 at the Special Election on April 25, 2023.

Pursuant to RCW 42.17A.555, any action taken by the Council to express its collective support or opposition to a ballot proposition must be done following a public hearing to afford the public an approximately equal opportunity for expression of support or opposition to the ballot measure prior to Council action on a Resolution.

#### **Climate Analysis:**

The statutory requirements of RCW 42.17A.555 do not have a climate impact. Before the Council may pass a Resolution expressing its collective intent to support or oppose a ballot measure, it must afford a public hearing for members of the public an approximately equal opportunity to support or oppose Proposition No. 1 whether to create a regional fire authority pursuant to RCW Chapter 52.26.

#### **Equity Analysis:**

The statutory requirements of RCW 42.17A.555 require that members of the public be given an approximately equal opportunity to express their support or opposition to Proposition No. 1 whether to create a regional fire authority pursuant to RCW Chapter 52.26 before the Council may pass a Resolution expressing the Council's collective intent to support or oppose a ballot measure. This statutory process permits all views to be expressed in a public hearing before the Council takes any action on a Resolution to express its collective intent on Ballot Proposition No.1 to form a regional fire authority.

### Neighborhood/Community Interests (if known):

Public testimony was taken from persons who support or oppose the Olympia Tumwater Fire Authority Proposition No. 1 at the Special Election on April 25, 2023.

#### **Options:**

- 1. Approve the Resolution as presented.
- 2. Direct staff to make changes to the Resolution based on Council feedback.
- 3. Do not take any action.

#### **Financial Impact:**

There is no financial impact. RCW 42.17A.555 requires that before Council may adopt a Resolution to express its collective intent to support or oppose a ballot proposal, it must give an approximately equal opportunity to persons at a public hearing to comment on their support or opposition to a proposed ballot measure.

#### Attachments:

Resolution

<b>RESOLUTION </b> 1	NO.	

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF OLYMPIA, WASHINGTON EXPRESSING SUPPORT FOR THE CITY OF OLYMPIA AND CITY OF TUMWATER BALLOT PROPOSITION NO. 1, CONCERNING THE FORMATION OF A REGIONAL FIRE AUTHORITY AND ITS PLAN FOR GOVERNANCE, OPERATIONS, AND FINANCING, INCLUDING IMPOSITION OF A BENEFIT CHARGE, ON THE APRIL 25, 2023, SPECIAL ELECTION BALLOT

**WHEREAS**, voters of the City of Olympia, Washington, will be presented with a ballot proposition authorizing the formation of a regional fire authority, as authorized by RCW Chapter 52.26 and adoption of its Plan for governance, operations, and financing, including imposition of a benefit charge, at the Special Election on April 25, 2023, with the following official Ballot Title:

#### **PROPOSITION NO. 1**

The City of Olympia and City of Tumwater adopted a Joint Resolution concerning formation of a regional fire authority and its Plan.

If approved, this proposition would form the Olympia Tumwater Fire Authority and adopt the Plan to provide fire protection and emergency medical services. The Authority will be funded by property tax (not to exceed \$1.00 per \$1,000 of assessed value) and a six-year benefit charge (not to exceed 60% of the Authority's operating budget). This funding would reduce Olympia's and Tumwater's property tax capacity by the tax rate collected by the Authority.

Should this proposition to form the Olympia Tumwater Fire Authority and its Plan be approved?

YES
NO

**WHEREAS**, demand for fire and emergency medical services continues to increase in the cities of Olympia and Tumwater (hereinafter the "Cities") as population and community needs increase; and

**WHEREAS**, increased service demand has led to steadily increasing response times to critical fire and medical emergencies that are not in compliance with recommended national and community standards; and

**WHEREAS**, property tax limitations in Washington State have made it increasingly more difficult for cities to fund fire department budgets to support needed personnel, training, facilitates, and equipment; and

**WHEREAS**, a Regional Fire and Emergency Services study completed in 2019 recommended formation of a Regional Fire Authority to promote more efficient and effective service delivery and sustainable funding; and

**WHEREAS**, the Cities entered into an interlocal agreement in May 2021, to study the formation of a Regional Fire Authority and subsequently established a Regional Fire Authority Planning Committee (hereinafter the "Planning Committee"); and

**WHEREAS**, the Planning Committee, comprised of three council members from each city, as well as fire chiefs and labor representatives, met twice a month and developed the Olympia Tumwater Fire Authority Plan; and

**WHEREAS**, the Olympia Tumwater Fire Authority Plan, if approved by the voters, provides for a property tax of \$1.00 per \$1,000 of assessed valuation and implementation of a fire benefit charge on all improved properties in the fire authority service area; and

**WHEREAS**, if the Regional Fire Authority is approved by voters, the City of Olympia property tax capacity and actual property tax rate would reduce by \$1.00 per \$1,000 of assessed valuation; and

**WHEREAS**, creation of the Olympia Tumwater Fire Authority will provide opportunities for improved response to emergencies and enhance risk reduction efforts in the Olympia and Tumwater communities while funding operational needs and reserves in a sustainable manner; and

**WHEREAS**, Washington State law allows city councils to express collective support or opposition to a ballot proposition as provided in RCW 42.17A.555(1); and

WHEREAS, the Regional Fire Authority Planning Committee held a properly noticed public hearing on November 14, 2022, to allow members of the public an approximately equal opportunity for the expression of an opposing view on the RFA Plan for governance, operations, and financing, including imposition of a benefit charge, and to comment on the proposed Regional Fire Authority Plan before the Planning Committee took action to recommend the Plan to the Olympia and Tumwater City Councils; and

WHEREAS, subsequently the Olympia City Council held a properly noticed public hearing on December 6, 2022, at a regularly scheduled Olympia City Council meeting to allow the public an approximately equal opportunity for the expression of an opposing view on the RFA Plan for governance, operations, and financing, including imposition of a benefit charge, and to permit those in favor and those in opposition the opportunity to comment before the Olympia City Council took action on Resolution No. M-2400, to send Proposition No. 1 to the ballot in a special election on April 25, 2023; and

**WHEREAS**, the Planning Committee held a properly noticed public hearing on January 9, 2023, to hear testimony from the public on the proposed fire benefit charge as required by RCW 52.26.230(1); and

**WHEREAS**, the City of Olympia properly noticed a public hearing on January 17, 2023, which included the title and number of the ballot proposition as set forth herein above, to provide members of the public an approximately equal opportunity to provide testimony in support of or opposed to the Regional Fire Authority ballot proposition; and

**WHEREAS**, the Olympia City Council finds that it is in the best interests of its residents and the City of Olympia to express a collective decision in support of Proposition No. 1 concerning the formation of a regional fire authority to be known as the Olympia Tumwater Fire Authority and approval of its Plan for governance, operations, and financing, including imposition of a benefit charge.

#### NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF OLYMPIA AS FOLLOWS:

<u>Section 1</u>. <u>Support for Proposition No. 1</u>. The Olympia City Council expresses its collective decision to support Proposition No. 1 concerning the formation of a regional fire authority to be known as the Olympia Tumwater Fire Authority, and adoption of its Plan for governance, operations, and financing, including imposition of a benefit charge, which will be presented to the voters in conjunction with the April 25, 2023, Special Election.

<u>Section 2</u>. <u>Ratification</u>. Any act consistent with the authority and prior to the effective date of this Resolution is hereby ratified and affirmed.

<u>Section 3</u>. <u>Severability</u>. The provisions of this Resolution are declared separate and severable. The invalidity of any clause, sentence, paragraph, subdivision, section, or portion of this Resolution or the invalidity of the application thereof to any person or circumstance, shall not affect the validity of the remainder of the Resolution, or the validity of its application to other persons or circumstances.

<u>Section 4</u>. <u>Effective Date</u>. This Resolution shall become effective immediately upon adoption and signature as provided by law.

day of January 2023.

**RESOLVED** this

	CITY OF OLYMPIA	
	 Cheryl Selby, Mayor	
	0.10. 1. 00.01,	
ATTEST:		
Sean Krier, City Clerk		
APPROVED AS TO FORM:		
Mark Barber		
Mark Barber, City Attorney		





### **City Council**

# LOTT Clean Water Alliance Update - Planning for the Future

Agenda Date: 1/17/2023 Agenda Item Number: 6.B File Number:23-0070

Type: information Version: 1 Status: Other Business

#### **Title**

LOTT Clean Water Alliance Update - Planning for the Future

# Recommended Action Committee Recommendation:

Not referred to a committee.

#### **City Manager Recommendation:**

Briefing only; no action requested.

#### Report

#### Issue:

Whether to receive a briefing from the LOTT Cleanwater Alliance regarding planning for the future.

#### Staff Contact:

Susan Grisham, Assistant to the City Manager, 360.753.8244

#### Presenter(s):

Mike Kennelly, P.E., Executive Director, LOTT Clean Water Alliance

#### **Background and Analysis:**

On an annual basis the Executive Director of LOTT Clean Water Alliance gives a presentation to the City Council bringing them up to date on the activities of the organization. Executive Director Matt Kennelly will be presenting an update, along with information regarding LOTT's 2050 master planning process.

#### Attachments:

Presentation



# Planning for the Future

Olympia City Council January 17, 2023

Matt Kennelly, P.E.
LOTT Executive Director

# LOTT Clean Water Alliance

- Collaboration of four local governments
  - Lacey
  - Olympia
  - Tumwater
  - Thurston County
- Regional wastewater utility
- Mission to protect public health and the environment by cleaning and restoring water resources

### **Board of Directors**



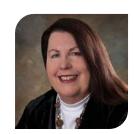
Lisa Parshley, Olympia



Leatta Dalhoff, Tumwater



Tye Menser, Thurston County



Carolyn Cox, Lacey



## Wastewater Resource Management Plan



## Long-term strategy:

- Planning effort in late 1990s
- Extensive public engagement
- Considered how to manage wastewater decades into future

## Public values:

- Meet future wastewater needs
- Treat wastewater as a valuable resource
- Maximize benefits to the environment
- Provide multiple community benefits

# Original Management Strategies



Flow reduction



Continued to discharge to Budd Inlet

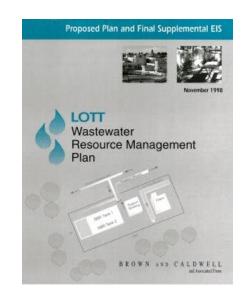


Reclaimed water

- Decentralized satellite plants
- Reuse and groundwater infiltration



Continuous planning approach



"The Highly Managed Plan"



- Reduce flows into system to delay need for new capacity
- Regional water conservation program
  - 1997-present: saved over 1.3 million gallons per day
  - So successful it is reaching the limit of additional savings
- Education & outreach
  - Major focus of WET Center and schools programs





- Highest level of treatment on Puget Sound
  - Advanced secondary treatment
  - Nutrient (nitrogen) removal
  - Meet stringent discharge permit limits
- Major upgrade underway
  - Second generation nutrient removal
  - Performance ranks among best in nation





# Reclaimed Water: Production and Reuse

Two facilities that produce reclaimed water

Budd Inlet Reclaimed Water Plant: 1.5 MGD

Martin Way Reclaimed Water Plant: 1.5 MGD

Local reuse

- Irrigation of parks and streetscapes
- Irrigation at Tumwater Valley Golf Course
- East Bay Plaza water feature





# Reclaimed Water: Groundwater Recharge

- Hawks Prairie Ponds and Recharge Basins
  - LOTT-owned recharge facility
  - Recently completed scientific study at this site
- Woodland Creek Groundwater Recharge Facility
  - Cities of Lacey and Olympia own and operate
  - Provides mitigation for municipal water rights



# Why Master Planning?

- New and more accurate information
  - Population projection accuracy
  - Septic to sewer conversion rate
  - Reclaimed water infiltration study
- Lessons learned
  - Operation of decentralized facilities
  - Testing of new technologies
- Changing conditions
  - Permit regulations
  - Climate/weather events









# 2050 Master Planning Process

Phase 1
Site Plan

- · Focus on Budd Inlet Treatment Plant
- Assess treatment process needs

Phase 2 Capacity Strategy

- Review overall system capacity
- Weigh strategies to meet future needs

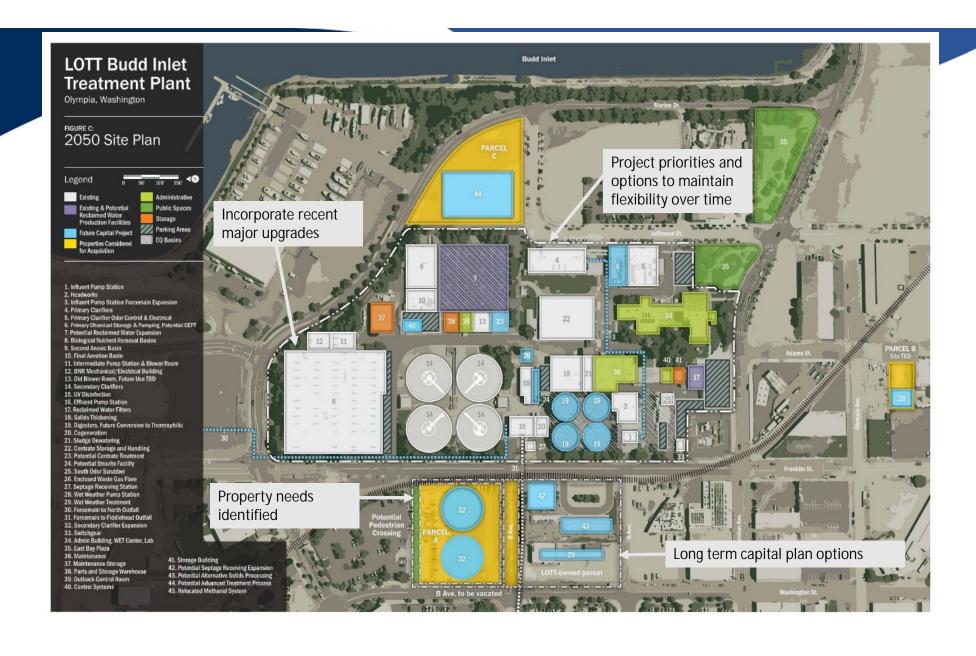
Phase 3
Public Review

- Share planning progress
- Refine long-term plan for the future

## Phase 1: Budd Inlet Treatment Plant

- Which treatment processes need expansion through 2050?
- Which ones need upgrades?
- How do we handle sea level rise and more intense storms?
- Is the existing plant footprint adequate?
- How can we stay flexible as things change?





# Phase 2: Capacity Strategy

Two key options were evaluated:











# Reclaimed Water Option

## Original Plan

and infiltration sites

Extensive purple pipe network for reuse

## **New Considerations**

- Challenge to manage decentralized facilities (e.g. staffing and flow limitations)
- Most undeveloped infiltration sites have limited capacity
- Reuse limited to areas near pipe network

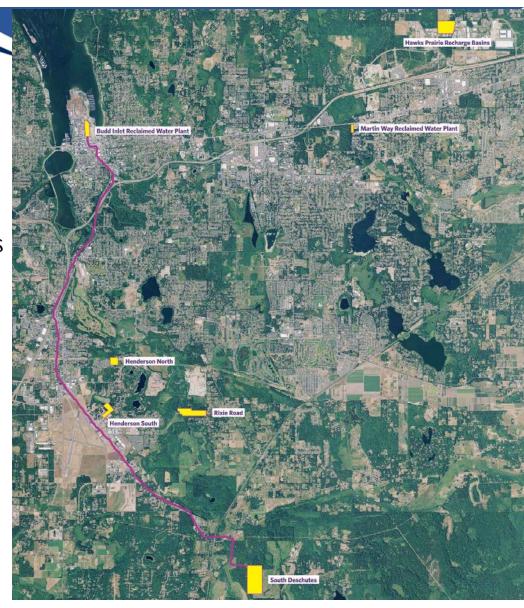


Multiple satellite plants





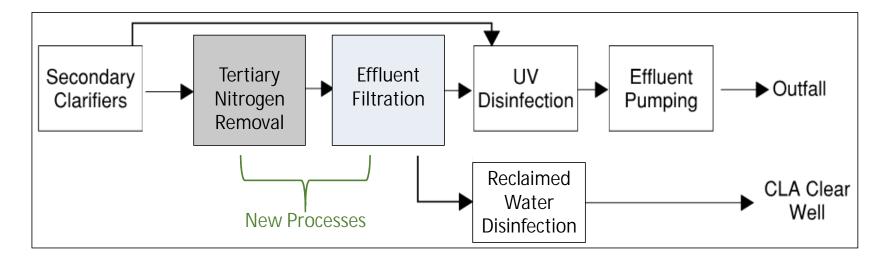
- Expand reclaimed water at existing facilities
  - Budd Inlet Reclaimed Water Plant
  - Martin Way Reclaimed Water Plant
  - Hawk's Prairie Recharge Basins
- Develop new infiltration
  - New infiltration basin(s)
  - Long, costly conveyance pipeline needed





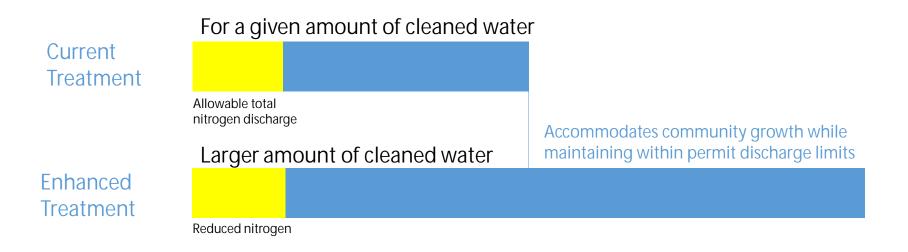
## New Option: Enhanced Treatment

- New technologies could expand capabilities at Budd Inlet Plant
  - Further reduce nitrogen and biochemical oxygen demand
  - Treat and discharge more flow and remain in compliance with strict permit limits



## Illustration of Enhanced Treatment Gains

- LOTT is regulated on the total amount of nutrients in the cleaned water (e.g. nitrogen)
- Enhanced treatment could reduce concentration of nutrients, allowing discharge of more flow



# Key Master Plan Strategies



## Focus on enhancing treatment at Budd Inlet Treatment Plant

- Promising new technologies to manage more flow
- Room at the plant to add these treatment steps
- Could significantly increase discharge capacity



## Expand reclaimed water at existing facilities

- Martin Way RWP as wastewater flow becomes available
- Hawks Prairie Recharge Basins as needed for additional infiltration
- Budd Inlet RWP as demand for reclaimed water develops



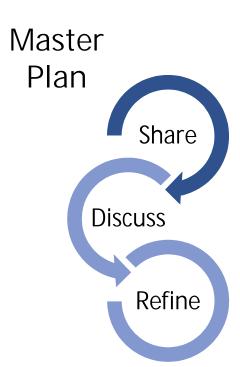


## Master Plan Outcomes

- \$ Cost efficiency through a focus on existing infrastructure
  - Avoids cost of excess staffing and extensive pipelines to new infiltration sites
  - Allows for surplus of most of LOTT's undeveloped properties
- + Adaptability through alignment with partner jurisdiction reclaimed water needs
  - Retains flexibility to increase production
  - Creates option of adding treatment to produce potable quality water in the future
- ✓ Support of public values
  - Reclaimed water as a valuable resource
  - Meet future wastewater needs; multiple community benefits
- Flexibility by providing multiple options to meet capacity needs through 2050

# Next Steps

- Community presentations
  - Community groups
  - Partner jurisdictions
- Community Forum #2
  - In-depth look at master planning effort
  - February 27, 2023
- Environmental and public review
- Refine and finalize updated plan



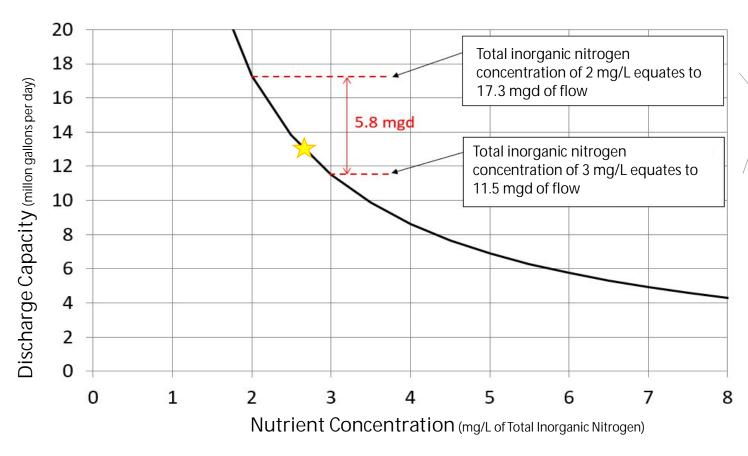
## Questions?

- To receive notice about the upcoming Community Forum, email: info@lottcleanwater.org
- For more information about LOTT and master planning, visit: lottcleanwater.org



Matt Kennelly, P.E., LOTT Executive Director mattkennelly@lottcleanwater.org

# Further Treatment Yields Capacity



LOTT's total TIN discharge is the same, but reduced concentration allows wastewater management into the future.



## **City Council**

## Approval of Ordinance Amending Olympia Municipal Code Regarding Regulations of Fencing

Agenda Date: 1/17/2023 Agenda Item Number: 6.C File Number:23-0036

Type: ordinance Version: 1 Status: 1st Reading-Not Consent

### Title

Approval of Ordinance Amending Olympia Municipal Code Regarding Regulations of Fencing

### **Recommended Action**

### **Committee Recommendation:**

The Olympia Planning Commission recommends approval of the proposed amendments as modified.

### **City Manager Recommendation:**

Move to approve an Ordinance adopting amendments to Chapter 18.40 of the Olympia Municipal Code to allow the use of electric security fencing around storage yards within commercial and industrial zone districts.

### Report Issue:

Whether to approve an Ordinance adopting amendments to Chapter 18.40 of the Olympia Municipal Code to allow the use of electric security fencing around storage yards within commercial and industrial zones.

### Staff Contact:

Cari Hornbein, Senior Planner, Community Planning and Development, 360.753.8048

### Presenter(s):

Cari Hornbein, Senior Planner, Community Planning and Development

### **Background and Analysis:**

The City received an application from Amarok LLC to amend OMC 18.40 to allow the use of electric security fences. Currently, only low-voltage electric fences are permitted to protect farms or agricultural animals.

The original application materials are attached and include justification statements, proposed code language, and photos. Key provisions of the original proposal include:

Allow use of security fences within commercial and industrial districts up to 10 feet in height.

**Type:** ordinance **Version:** 1 **Status:** 1st Reading-Not Consent

- Surround the electric security fence with a non-electric perimeter fence or wall to discourage intruders and prevent accidental contact by passers-by.
- Use a 12-volt DC powered storage battery to energize the fence and use International Electrotechnical Commission (IEC) standards for electrical charge levels. The storage battery would be charged primarily by a solar panel.
- Provide warning signs.

After evaluating the proposal and considering input during their briefings and public hearing, the Planning Commission voted to recommend approval with modifications that are reflected in the attached ordinance and summarized below:

- Allow electric security fences outright in the Auto Services, Industrial, and Light Industrial zone districts, where outdoor storage yards are typically located.
- In the General Commercial, Downtown Businesses, and High-Density Corridor (1 4) zone districts, allow electric security fences on a case-by-case basis. Decision making authority would be with the Director, or their designee, where increased theft and vandalism is an issue.
- Limit the height of electric security fences to 8 feet. This is consistent with an electric fence that was approved last year at the Auto Mall. It was approved on the basis that it was similar in height to a 6-foot chain link fence topped with barbwire (allowed per city code) and that it would not be charged until such time that the code was amended.
- Define 'outdoor storage yard' and permit use of electric security fencing when the storage area was established in conformance with city code.
- Allow flexibility in locating new fences to avoid having to move existing perimeter fences and to account for existing site improvements and landscaping.
- Require compliance with design and landscape/screening standards.
- Obtain necessary permits and approvals such as building permits, emergency access, and planning review.

### **Climate Analysis:**

Electric security fences would be powered by a storage battery that is charged by a solar panel. Depending on the type of equipment used, there may be temporary impacts during installation (e.g., use of equipment powered by gas or diesel). After installation, staff does not anticipate impacts to greenhouse gas emissions.

## **Equity Analysis:**

The proposed action would benefit business owners that have outdoor storage areas where theft and property damage have been an issue. Chain link fencing is widely used in Olympia to protect commercial and industrial property but can be cut with the right tools. Electric fencing would give this group another option for securing property.

The use of electric security fences around vehicle storage yards would benefit customers who leave their vehicles in the care of dealers or service providers for repairs and maintenance. The proposed action would also benefit the applicant, Amarok LLC, which sells electric security fences. It may also reduce the number of calls for law enforcement.

The presence of electric security fences would make it more difficult for theft and damage to occur but may burden those that steal and sell property as a means to meet basic needs such as food,

Type: ordinance Version: 1 Status: 1st Reading-Not Consent

shelter, and transportation.

## **Neighborhood/Community Interests (if known):**

Staff received comments in support and opposed to the proposed amendments.

### **Options:**

- 1. Move to approve an Ordinance adopting amendments to Chapter 18.40 of the Olympia Municipal Code to allow the use of electric security fencing around storage yards within commercial and industrial zone districts.
- Move to approve an Ordinance adopting amendments to Chapter 18.40 of the Olympia Municipal Code to allow the use of electric security fencing around storage yards within commercial and industrial zone districts with specific modifications.
- 3. Do not approve an Ordinance adopting amendments to Chapter 18.40 of the Olympia Municipal Code to allow the use of electric security fencing around storage yards within commercial and industrial zone districts.

## Financial Impact:

None. Resources associated with processing this application are covered by the application fee and Community Planning and Development Department's base budget.

### Attachments:

Ordinance
Application Materials
Public Comment

<b>Ordinance</b>	No.		

AN ORDINANCE OF THE CITY OF OLYMPIA, WASHINGTON, AMENDING TITLE 18, UNIFIED DEVELOPMENT CODE, SUBSECTION 18.40.060.C PROPERTY PROTECTION STANDARDS, OF THE OLYMPIA MUNICIPAL CODE TO ALLOW ELECTRIC FENCES TO PROECT CERTAIN OUTDOOR STORAGE AREAS

**WHEREAS,** on March 9, 2022, the City of Olympia accepted an application from AMAROK LLC (Applicant) to amend fence standards in Chapter 18.40.060.C.10 of the Olympia Municipal Code (OMC) allowing the use of electric fences for security purposes (Proposed Amendments); and

**WHEREAS,** the Applicant requested the Proposed Amendments to address an increase in theft and vandalism of personal property in outdoor storage areas; and

**WHEREAS,** on May 20, 2022, Notice of Application for the Proposed Amendments was routed to state and local agencies, Recognized Neighborhood Associations, and the Council of Neighborhood Associations; and

**WHEREAS,** on July 18, 2022, the Olympia Planning Commission received a briefing on the Proposed Amendments; and

**WHEREAS,** on August 4, 2022, notice of the public hearing for the Proposed Amendments was provide to Parties of Record, Recognized Neighborhood Associations, and the Council of Neighborhood Associations pursuant to Chapter 18.78 OMC, Public Notification; and

**WHEREAS,** on August 5, 2022, a legal notice was published in The Olympian newspaper regarding the date of the Olympia Planning Commission's public hearing on the Proposed Amendments pursuant to 18.78 OMC, Public Notification; and

**WHEREAS**, on August 11, 2022, the City of Olympia issued a Determination of Non-Significance pursuant to the State Environmental Policy Act (SEPA) on the proposed amendments; and

**WHEREAS,** on August 15, 2022, the Olympia Planning Commission held a public hearing and commenced deliberations on the Proposed Amendments, requesting that Community Planning and Development Staff provide additional informational regarding the Proposed Amendments; and

**WHEREAS,** on September 19, 2022, the Olympia Planning Commission received a briefing, deliberated, and provided to City Council its recommendation on the Proposed Amendments to amend Chapter 18.40.060.C.10 OMC, as modified by Staff (Modified Amendments); and

**WHEREAS,** on September 21, 2022, the Modified Amendments were sent to the Washington State Department of Commerce Growth Management Services with the Notice of Intent to Adopt Development Regulation amendments as required by RCW 36.70A.106 and no comments were received from state agencies during the comment period; and

**WHEREAS,** the Proposed Amendments, as modified, are consistent with the Olympia Comprehensive Plan and other chapters of Title 18 OMC; and

**WHEREAS,** the Proposed Amendments have been reviewed pursuant to the Rezones and Text Amendments process outlined in chapter 18.58 OMC; and

**WHEREAS,** Chapters 35A.63 and 36.70A RCW and Article 11, section 11 of the Washington State Constitution authorize and permit the City to adopt this Ordinance;

### NOW, THEREFORE, THE OLYMPIA CITY COUNCIL ORDAINS AS FOLLOWS:

**Section 1.** <u>Amendment of OMC 18.40.060.C</u>, Olympia Municipal Code Subsection 18.40.060.C is hereby amended to read as follows:

C. Fences/Hedges, Walls and Site Perimeter Grading. It shall be the responsibility of property owners to ensure fences are within property lines and that a building permit is obtained when required. "Fences" as used in this section includes walls and similar above-grade unenclosed structures forming a continuous or nearly continuous line or row exceeding six feet in length. Also see definition, OMC 18.02.180(F)

For the purpose of fencing, the front yard is considered to be the first 10 feet of any lot, tract, or parcel that abuts a public street or right of way, excluding alleys. Corner lots adjacent to two public rights of way shall have a front yard and a flanking side yard.

#### 1. Fence Heights:

a. Fences, when located within a required yard, shall not exceed the following height limits:

```
i. Front yard = 48'' (4'-0");
```

ii. Side yards = 72'' (6'-0"), Flanking side yards = 72'' (6'-0");

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iii. Rear yards = 72'' (6'-0");
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iv. Clear Sight Triangle = 30'' (2'-6").

b. Agricultural uses. Rear and side yard fences for legally established agricultural uses may be permitted to a maximum height of eight feet from the ground; provided, at a minimum, the portion of the fence above six feet is composed of a fence material that is of a deer fence-type design.

Examples of deer fence designs include wire with rectangular openings generally four inches by four inches in size. Additionally, the eight-foot fences shall not be constructed of chain link or chicken wire.

c. Gardens. Front yard fences surrounding a defined garden bed may be permitted to a maximum height of eight feet from the ground and shall be composed of a fence material that is of a deer fence-type design.

Examples of deer fence designs include wire with rectangular openings generally four inches by four inches in size. Additionally, the eight-foot fences shall not be constructed of chain link or chicken wire.

For purposes of this section, a front yard shall not exceed 10 feet in depth, regardless of any other provision found in this Title.

- 2. Fence height is measured to the top of the fence, excluding posts. Point of ground measurement shall be the high point of the adjacent final grade.
- 3. Fences, walls, and hedges are permitted within all yard areas provided that regardless of yard requirements, no closed gate, garage door, bollard or other feature shall obstruct a driveway or other motor vehicle private ingress within 20 feet of a street right-of-way nor obstruct automobile views exiting driveways and alleys (see clear vision triangle). This 20-foot requirement is not applicable within the downtown exempt parking area as illustrated at Figure 38-2. Additional exceptions may be granted in accordance with OMC 18.38.220(A)(2).
- 4. Front yard fences of any common areas, such as tree, open space, park, and stormwater tracts, must be a minimum of 25 percent unobstructed, i.e., must provide for visibility through the fence.
- 5. Fence pillars, posts, and similar features may project a maximum of two feet above maximum fence height.
- 6. Site Perimeter Grading. Within required yard areas, no single retaining wall (nor combination of walls within five horizontal feet of each other) shall exceed a height of 30 inches as measured from the lowest adjacent grade, nor shall any modification of grades or combination of retaining walls result in grade changes exceeding 30 inches within five feet of a property line nor 60 inches within 10 feet of an existing or proposed property line.
- 7. An administrative exception may be approved by the Department to exceed maximum fence height and other provisions of these standards where all of the following conditions exist.
  - a. Variation of existing grade on either side of the fence results in a fence lower than the maximum height as measured from the highest point of grade within five feet of either side of the fence; or other special circumstances relating to the size, shape, topography, location, or surroundings of the subject property warrant an exception to permit a fence comparable with use rights and privileges permitted to other properties in the vicinity and in the zone in which the subject property is located;
  - b. The special conditions and circumstances do not result from the actions of the applicant;
  - c. Granting of the exception will not constitute a grant of special privilege inconsistent with the limitation upon uses of other properties in the vicinity and zone in which the property is located;
  - d. The granting of the exception will not be materially detrimental to the public welfare or injurious to the property or improvements in the vicinity and zone in which subject property is situated; and
  - e. The exception is the minimum necessary to provide the rights and privileges described above.

Applications for additional fence height or other exceptions shall include an explanation of the exception sought and its purpose; and fence illustrations and plan drawing that depicts proposed fence location and height, other structures, landscaping, and proposed grades in relation to existing grades.

[NOTE: A building permit is required for all fences exceeding seven feet in height. Fences and hedges may exceed maximum heights if located outside of required yards. But see Design Guidelines.]

- 8. Hedges. Hedges are allowed in all required yard areas subject to the following maximum height limits:
  - a. Front yard = 48'' (4'0")
  - b. Side yard, Flanking side yard = Unlimited
  - c. Rear yard = Unlimited

[Note: Clear Sight Triangle = 30'' (2'-6"), see OMC 18.40.060(B)]

- 9. Barbed and/or razor wire fences. No person or persons being the owner of or agent for or in possession and control of any property within the city limits shall construct or permit to exist any fence around or in front of such premises, consisting wholly or partially of barbed and/or razor wire, except to provide security at a government-owned property or privately owned utility where security for the property is mandated by law; provided that the provisions of this section shall only extend to fences that are within 10 feet of a street or alley or other public place within the City.
- 10. Electric fences. It is unlawful to erect or install or maintain any electric fence within the city limits except as follows: for low voltage, solar fences installed atop a six foot non-electric fence for the purposes of protecting farms or agricultural animals. "Electric fence" means any fence with aboveground electric conductors carrying electric current supplied by batteries, commercial power or any other source of electricity, erected for the purpose of retaining or excluding any animals, livestock, or persons.
  - a. For the purposes of protecting farms or agricultural animals using for low-voltage, solar fences installed atop a six-foot non-electric fence; or
  - b. For securing an outdoor storage area, subject to the provisions below.
  - c. For purposes of this subsection:
    - i. "electric fence" means a fence, including an electric security fence, with above-ground electric conductors carrying electric current supplied by batteries, commercial power, or any other source of electricity, installed for the purpose of retaining or excluding any animals, livestock, or persons.
    - <u>ii.</u> "Electric security fence" means an electric fence installed to protect an outdoor storage <u>area.</u>
    - <u>iii.</u> "Outdoor storage area" includes an area used for automobile and recreational vehicle repair and service, equipment storage, lumber yards, fleet storage, landscape supplies, or similar uses.
    - iv. "Responsible person" means a person or entity that owns or controls property on which an electric security fence is sought to be installed or is installed and used pursuant to this section.

- v. The installation and use of an electric security fence is permitted within the following zoning -districts:
  - 1. Auto Services (AS)
  - 2. Industrial (I)
  - 3. Light Industrial (LI)
- d. The Director may, on a case-by-case basis, authorize the installation and use of an electric security fence to secure an outdoor storage area in the following zoning districts if the Director finds there has been an increase in theft and vandalism at the outdoor storage area and finds that use of an electric security fence is warranted because the responsible person has taken reasonable measures to prevent theft and vandalism, but such measures have not been effective:
  - i. General Commercial (GC)
  - ii. Downtown Business (DB)
  - iii. High Density Corridor 1 (HDC-1)
  - iv. High Density Corridor 2 (HDC-2)
  - v. High Density Corridor 3 (HDC-3)
  - vi. High Density Corridor 4 (HDC-4)
- e. An electric security fence is only permitted to be installed and used if the outdoor storage area it protects was established and is operated in conformance with City code.
- <u>f.</u> An electric security fence installed and used pursuant to this subsection must meet the following electrical requirements:
  - i. The electrical charge for the electric security fence must be noncontinuous and the electric fence controllers must be approved by a Nationally Recognized Testing Laboratory (NRTL).
  - ii. The energy source (energizer) for the electric security fence must be provided by a storage battery not to exceed 12 volts DC. The storage battery must be charged primarily by a solar panel. However, the charge from the solar panel may be augmented by a trickle charger.
  - <u>iii.</u> The electric charge produced by the electric security fence upon contact may not exceed energizer characteristics set forth in paragraph 22.108 and depicted in Figure 102 of International Electrotechnical Commission (IEC) Standard No. 60335-2-76.
- g. An electric security fence installed and used pursuant to this subsection must meet the following height and location requirements:
  - i. An electric security fence must be completely surrounded by a non-electric perimeter fence or wall that is not less than five feet in height and no more than eight inches from the electric security fence to prevent entrapment.
  - ii. An electric security fence may not exceed the higher of eight feet or two feet higher than the perimeter fence or wall.
  - iii. Exceptions:

- 1. Where a non-electrified perimeter fence or wall already exists within a required yard setback (as defined in OMC 18.02.180 Y) and if such fence or wall was lawfully installed, such fence or wall need not be modified in height or location to meet the requirements of this subsection. The electric security fence may be located within the required yard setback and may not exceed eight feet in height.
- 2. Rear and side yards: Where a non-electrified perimeter fence does not exist within a required rear or side yard setback, it may not exceed six feet in height and the electric security fence may not exceed eight feet in height.
- 3. Front yards: The first priority is to place both the non-electrified perimeter fence and the electric security fence outside the required yard setback. If this is not practical due to existing improvements such as paved parking, curbing, or landscaping, both fences can be placed in the required front yard setback. In these instances, the non-electrified perimeter fence may be up to five feet in height and must be transparent, for example, chain link or metal picket fencing. The electrified portion may extend up to eight feet in height. Both fences must be placed as far back as site conditions allow to avoid being at the edge of an adjacent street or sidewalk.
- h. The responsible person shall clearly identify an electric security fence with warning signs 30 square inches in size per IEC standards, posted at intervals less than 30 feet. Such warning signs must read "Warning Electric Fence" and contain an imager or symbol (e.g. a lightning bolt) that allows non-English speaking individuals to understand that the fence is electrically charged.
- i. The permitting process for electric security fences is governed and regulated in accordance with the City's construction and burglar alarm codes. A building permit is required for an electric fence exceeding seven feet in height.
- j. Gates, bollards, or other features of an electric security fence must comply with the provisions in OMC 18.38.060.C.3 and provide emergency access in a manner acceptable to the Fire Marshal.
- k. Electric security fences must comply with the City's design and landscape and screening standards as applicable. The responsible person shall submit plans to the Community Planning and Development Department for review and approval prior to fence installation.
- **Section 2.** Olympia Municipal Code. Copies of the Olympia Municipal Code are and must be retained on file with the office of the City Clerk.
- **Section 3.** Corrections. The City Clerk and codifiers of this Ordinance are authorized to make necessary corrections to this Ordinance, including the correction of scrivener/clerical errors, references, ordinance numbering, section/subsection numbers and any references thereto.
- **Section 4.** <u>Severability</u>. If any provision of this Ordinance or its application to any person or circumstance is held invalid, the remainder of the ordinance or application of the provisions to other persons or circumstances remains unaffected.
- **Section 5.** Ratification. Any act consistent with the authority and prior to the effective date of this Ordinance is hereby ratified and affirmed.

<b>Section 6. Effective Date.</b> This Ordinance takes effect five days after publication, as provided by law.				
	MAYOR			
ATTEST:				
CITY CLERK				
APPROVED AS TO FORM:				
Michael M. Young DEPUTY CITY ATTORNEY				
PASSED:				
APPROVED:				
PUBLISHED:				



February 14, 2022

Olympia City Hall 601 4th Ave E Olympia, WA 98507

## Statement justifying or explaining reasons for the amendment

#### To whom it concerns:

AMAROK, LLC is the nation's industry leader in non-residential perimeter security systems. Since the onset of Covid, crime has been spiraling out of control across the country. Countless businesses are struggling to survive. In an effort to help protect and save your local businesses we find it necessary to amend your existing codes in order to allow them to have the most effective crime deterrent system on the market. Presently, Olympia Municipal Code Chapter 18.40.060(C)(10) strictly prohibits electric fences.

The amendment we are requesting is in line with many other municipalities, providing industry safety standards and that allow these safe and effective systems. The benefits of these systems are myriad and include some of the following:

- These systems are a known and proven commodity; we have been in business for thirty years doing these systems, with thousands installed across the United States.
- These systems deter crime not only from the subject property where installed but also from the surrounding area.
- Lower crime means safer communities.
- Lower crime results in higher property values.
- Higher property values result in increased revenue for the City.
- City can portray a business-friendly, tough on crime image.
- The systems are completely green/environmentally friendly, battery powered and low voltage. No AC power whatsoever.



We look forward to working with the City of Olympia to provide a win-win solution for the City, local businesses, and the community at large. Thank you for your assistance.

Thank you, Donald McLellan AMAROK, LLC 550 Assembly St., 5th Floor, Columbia, SC 29201

Direct Phone: 803-404-6186 | Main Phone: 803-786-6333 | Fax: 803-404-5378

ULTIMATE PERIMETER SECURITY



March 8, 2022

Nicole Floyd Principal Planner City of Olympia 601 Fourth Avenue E Olympia, WA. 98501

Dear Ms. Floyd,

Thank you for your further questions regarding AMAROK's request for a modification of Olympia Municipal Code. Per your questions provided via email on February 23, 2022, attached are the responses to your inquiry.

1) Statement of need for amendment/ specific linkage to the goals and policies of the comprehensive plan.

We would refer you to the section titled "Police Services Promote Public Safety." The security system provided by AMAROK would support several stated goals within the City's comprehensive plan:

GS 16

PS16.2 Develop alternative ways to respond to calls for service when sworn officers are not required. This will free-up more time for our officers to develop strategies for preventing crime in our community.

PS16.7 Regularly track how police workloads are generated and find ways to reduce them, or allocate work more efficiently, both in and outside the Police Department. External entities which generate police workload should share responsibility for providing ways to manage it.

GS19

PS19.6 Look for creative ways to build relationships with private security firms, Animal Control, and other organizations, so they can help extend the capability of our Police Department.

A properly installed and maintained electric fencing system similar to those installed by AMAROK will support the stated goals of the comprehensive plan. The fencing system will act as a deterrent reducing law enforcement workload. Under PS 19.6 it would directly build a relationship with a private security firm to extend the capability of the police department by securing property without the need for law enforcement to be present. Under PS 16.7, these fencing systems reduce law enforcement workload outside the police department, allowing them to work more efficiently in the reduction of property crimes.

2) There is no SEPA Environmental Checklist provided. The exemption for the SEPA checklist is under WAC 197-11-800:



- (19) **Procedural actions.** The proposal, amendment or adoption of legislation, rules, regulations, resolutions or ordinances, or of any plan or program shall be exempt if they are:
- (a) Relating solely to governmental procedures, and containing no substantive standards respecting use or modification of the environment.
- (b) Text amendments resulting in no substantive changes respecting use or modification of the environment.

The proposed changes to the city code do not make substantive changes respecting use or modification of the environment.

3) Supplemental information that would be useful

Clarify what zones are included in "commercial and industrial". Does this include or exclude industrial park, PO/RM, Other?

- o Information about electric pet fencing is included in the code which implies this section also applies to residential zones? Or just pet fencing in the commercial zones?
- o Is the intent for this to be applicable in downtown Downtown has specific design criteria related to fencing and identifies fencing type and height based on street classification etc. Chainlink and other metal fencing is generally prohibited. If the intent is to change the standards for the downtown region, those code changes should be addressed.
- Olympia has several design districts that establish various design criteria for buildings and fencing. They essentially aim to ensure pedestrian circulation between adjacent sites, between parking areas and public Rights of Way etc. Similarly there are criteria about how the fence looks from the street and adjacent properties such as asking for the fence to be made of materials that are similar to or accentuate the existing building etc. Emphasis is typically placed on the building frontage and areas visible from the ROW. Careful consideration of these design criteria and how your proposal might impact them would be useful.
  - Consider revising your proposal to allow electric fencing (limited voltage) around storage yards/storage areas not visible from the public ROW. This would alleviate most conflicts with the design criteria (except downtown).

The intention is for these devices to only be installed in commercial areas – not for residential use. The fencing is installed behind existing, permanent fencing materials. It is not the intention for this fencing to be placed behind low fencing, residential fencing, or fencing that is decorative or is not permanent. We would need this product to be allowed beyond just storage facilities and other, similar businesses. There is strong interest in installing this device around auto repair and car lots to prevent catalytic converter theft and security properties. We would consider working with the City on finding reasonable accommodation for concerns with ascetics and visibility but need to ensure that this product is available to effectively secure commercial sites from theft.



There are businesses where the installation of this product would not be appropriate, and there-by not installed. For the pet fencing question, for example, this product would not be appropriate for use as secondary security measure for a pet. Even though installation of the product may be an option for a business doesn't mean they would actually pay for the product to be installed. This product is specifically designed for the security of property to keep individuals from entering private, commercial property. It does not have an application for securing other items like pets.

- 4) Height: The fence height section is specified in code directly above this code revision. Consider revising that text if additional height is being proposed. Proposed language indicates a 10' height for electric fences, but also limits height to 2' above perimeter fence. The only time perimeter fence is allowed to be 8' is if 2' of barbed wire is attached or for small portions where architectural features are permitted. Is the intent to allow electric fence on top of barbed wire? Consider clarifying this section.
  - a. Fence height is limited to 4' within the front 10' of the property. The revisions proposed would not modify this requirement therefore the electric fence would be limited to 6' (2' above the 4' fence) in the front yard setback.

Industry standard is a minimum of 5' barrier. 4' is too low to the ground which would not prevent pedestrians from coming into contact with the system which is what we want to avoid. We ordinarily like to be 10' in height but can live with 2' above perimeter (minimum of 8' system).

5) Electric charge limits of IEC are cited as the new municipal code standard. This is sometimes problematic as IEC codes change more frequently than OMC standards. For example, other municipal code sections cite the UBC, which has not been in effect for decades. Can you propose language that provides the intent/meaning of what you are citing in the IEC? That way a layman could understand what types of voltage you are suggesting the code allow. For example – could you use language such as: electricity in the fence shall not be detectable by human touch, rather the current shall be limited so that its sole purpose is to provide notification to the alarm system. If that is the intent?

The intention of the alarm system is to provide both notification and a regulated, brief contact charge that is regulated by the IEC. The IEC 60335-2-76 is regarding the characteristics of the energizer components, and this would be appropriate to draft the ordinance towards for property regulation.

6) Proposed code indicates the fence will be regulated by burglar alarm code section of municipal code – please provide specific code section reference. I am unsure where this section is in our code nor what it says. If this is a reference to IBC or other non-municipal code, please consider providing language that identifies the intent/requirement being addressed.

The code section we recommend be amended is under Article II. Theft Detection and Holdup Alarm Systems 16.44 both in .040 (Generally) and within .045 (Definitions)



7) Locking gates and the fire department: is this a reference to fire code? Is this already required? If so, does it need to be repeated here?

Gate openings are existing and our system is not adding new gates. Any Fire Department access requirements should already be existing. If the Fire Department wishes us to additionally add a Fire Department device to deactivate our system we can certainly do that. Typically, we use the Knox Company, key switch (model 3502) which we locate by the main gate/entrance. The Fire Department uses their key to disarm our system and then they would enter the property as they ordinarily would.

#### General Info:

- 8) photos of the fencing anticipated to be installed based on code amendments proposed.
- 9) Locations where similar fences have been installed within the Puget Sound region. Name of those jurisdictions and similar code language if applicable.

Happy to provide photos as necessary. There are already municipalities that allow this device to be installed including Auburn. In unincorporated areas, WA Labor and Industries has approved 60 to 70 locations for installation.

Thank you,

Donald Metellan
AMAROK, LLC

550 Assembly St., 5th Floor, Columbia, SC 29201

Direct Phone: 803-404-6186 | Main Phone: 803-786-6333 | Fax: 803-404-5378

ULTIMATE PERIMETER SECURITY

#### **EXISTING CODE**

## Olympia Municipal Code Chapter 18.40.060(C)(10)

10. Electric fences. It is unlawful to erect or install or maintain any electric fence within the city limits except for low-voltage, solar fences installed atop a 6-foot non-electric fence for the purposes of protecting farms or agricultural animals. "Electric fence" means any fence with above-ground electric conductors carrying electric current supplied by batteries, commercial power or any other source of electricity, erected for the purpose of retaining or excluding any animals, livestock, or persons.

#### **REQUESTED REVISION**

#### Olympia Municipal Code Chapter 18.40.060(C)(10)

- 10. Electric fences. Other than in the commercial and industrial zones, electrically charged fences are not permitted. Electrically charged fences within the commercial and industrial zones shall adhere to the following standards. These standards shall not apply to underground pet fences, invisible fences and wireless pet collar fences that are used to contain household pets.
- 1. Within the commercial and industrial zones the electrical charge of an electric fence must be noncontinuous and the electric fence controller shall be approved by a Nationally Recognized Testing Laboratory (NRTL) or meet the testing standards of the NRTL. It is further provided that electric fences in the commercial and industrial zones that abut any public street or right-of-way shall include signs of not less than 30 square inches in size posted at least every 50 feet on the fence, stating that the fence is charged with electricity.
- 2. Within the commercial and industrial zones the construction and use of electric fences shall be allowed in the city only as provided in this section and subject to the following:
- a. Electrification.
- i. The energy source (energizer) for electric fences must be provided by a storage battery not to exceed 12 volts DC. The storage battery is charged primarily by a solar panel. However, the solar panel may be augmented by a trickle charger.
- ii. The electric charge produced by the fence upon contact shall not exceed energizer characteristics set forth in paragraph 22.108 and depicted in Figure 102 of International Electrotechnical Commission (IEC) Standard No. 60335-2-76.
- b. Permit Fence or Wall. No electric fence shall be installed or used unless it is completely surrounded by a non-electrical fence or wall that is not less than five feet.
- c. Location. Electric fences shall be permitted on any nonresidential outdoor storage areas.
- d. *Height*. Electric fences shall not exceed the higher of 10 feet in height or 2 feet higher than the perimeter fence.
- e. Warning Signs. Electric fences shall be clearly identified with warning signs that read "Warning Electric Fence" at intervals less than 50 feet. Signs shall also contain imagery or symbols that allows non-English speaking individuals to understand that the fence is electrically charged, e.g., lightning bolts.
- f. The permitting process for electric fences shall be governed and regulated in accordance with the regulations for burglar alarms under city code.
- g. Any fence located within a front setback that features a locking gate or similar security device shall provide emergency access in a manner acceptable to the fire marshal.

















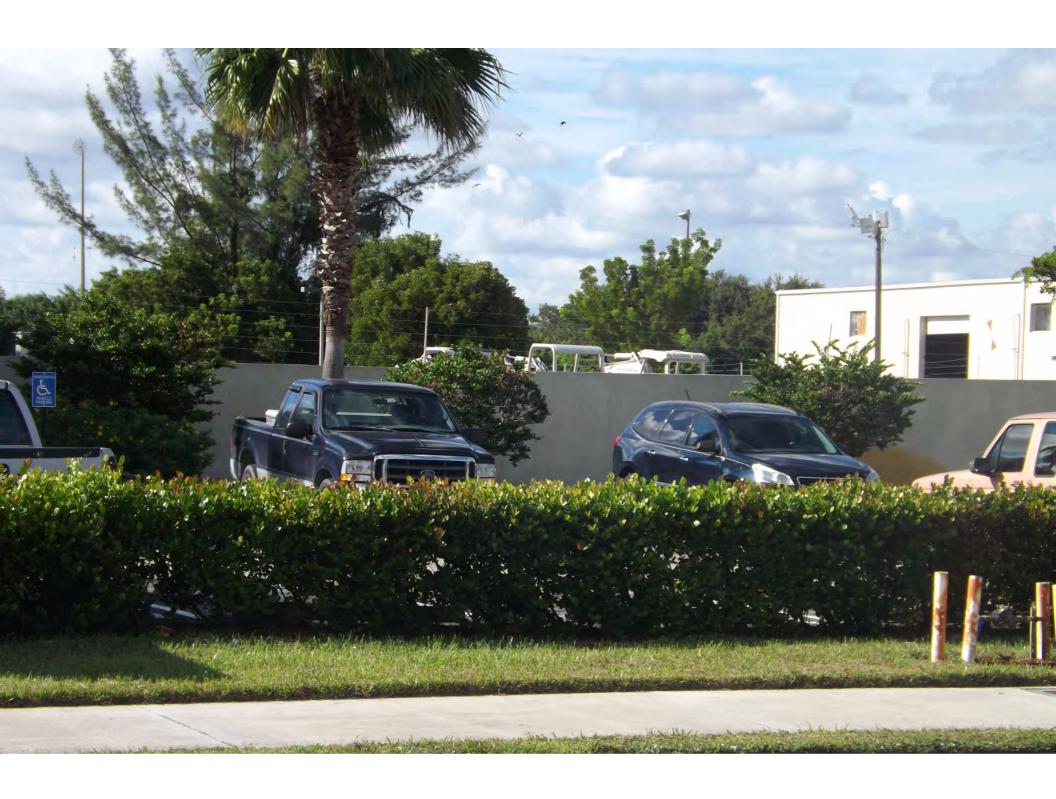














From: Sandler & Seppanen <Laurel.Lodge@Comcast.Net>

**Sent:** Saturday, May 21, 2022 11:49 AM

To: Cari Hornbein

**Subject:** Comment on AMAROK, LLC proposing a text amendment to Chapter 18.40 of the

Olympia Municipal Code.

#### Cari Hornbein,

Thank you for the opportunity to provide comment in opposition to a proposed amendment to Chapter 18.40 of the Olympia Municipal Code to allow electric security fences in commercial and industrial zoning districts as proposed by a seller of such electrical security fencing systems.

The company proposing this system presents the case that all commercial and industrial areas in Olympia are subject to rising crime rates and need the additional protection of fencing that not only provides warnings of intrusions but gives a shock to intruders. The evidence given for the code change is: "crime has been spiraling out of control across the country" and thus must also be a concern in Olympia, Washington. I don't buy it for one second.

I allow that there could be circumstances when individual commercial and industrial businesses have need for higher level security protection than offered by traditional warning security systems. Those specific cases can be addressed by a variance to the code. There is no evidence of a generic need for such security in our commercial and industrial zone. It is, therefore, not appropriate to change to more permissive code language.

The issue reminds me of the often-quoted Mending Walls poem by Robert Frost. The stone fence mender of the poem asks his neighbor why they need a property line fence. They have no animals to keep in or out. The neighbor offers "Good fences make good neighbors" without further explanation. The stone fence mender then considers to himself:

Before I built a wall I'd ask to know What I was walling in or walling out, And to whom I was like to give offense.

I argue that it is appropriate before putting in an electronic security fencing system that the community ask who is being walled in or out and why. That asking happens when we require a request for a variance to the code rather than having a permissive code that requires no community consideration. I recommend the current code remain unchanged.

Loretta Seppanen Olympia resident

From: Todd Kelley <toddkelley@i-5cars.com>
Sent: Monday, July 18, 2022 11:38 AM

To: Cari Hornbein

**Subject:** Planning Commission Briefing on Proposed Code Amendments - Electric Security

**Fences** 

#### Good afternoon Cari,

Heidi Pehl asked me to be in tonight's meeting on her behalf. The only comment I can provide is that we would like to gate our entrance to both properties. If we could do this with a city-supplied lock and key, that would really help with unwanted traffic after hours. Please let me know if there is anything else I could do to help get that accomplished.

Thank you,

Todd Kelley Service Manager Volkswagen of Olympia



























From: Greg Anderson <ganderson@tituswill.com>

**Sent:** Monday, July 18, 2022 12:21 PM

To: Cari Hornbein

**Subject:** Re: Planning Commission Briefing on Proposed Code Amendments - Electric Security

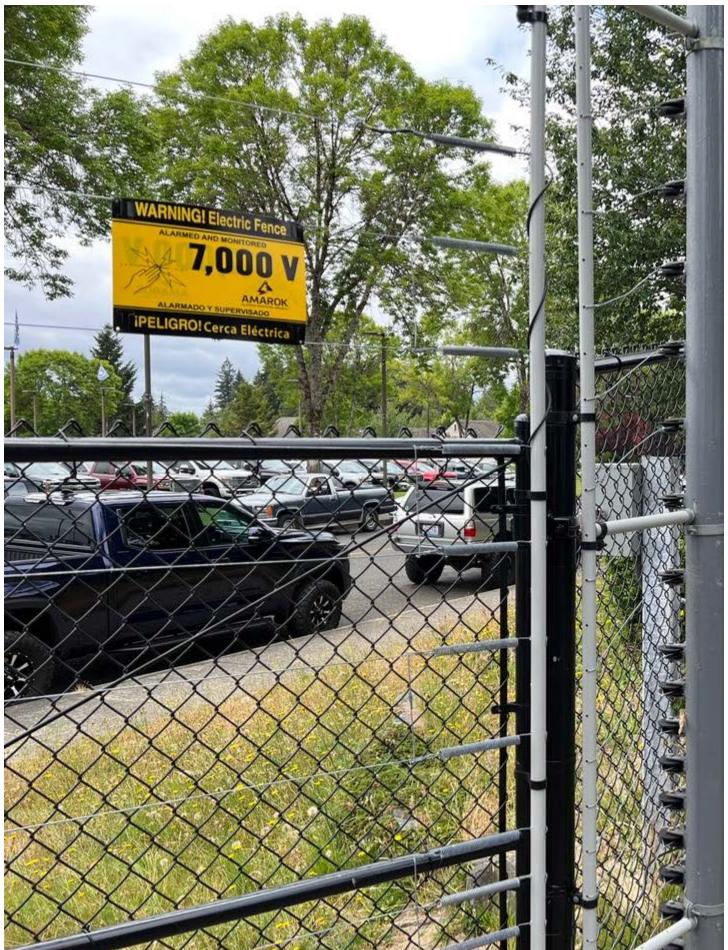
Fences

#### Good afternoon Cari,

I will be on the zoom call this evening. We are requesting the city look at revising the fencing code to enable us to activate our electric fencing around our holding lot. We currently have this same fencing by Amarok at our Chevrolet store in Parkland and it has worked flawlessly for us. We use to have break-ins to that lot almost nightly with theft issues ranging from stereo's, wheels & tires, catalytic converters, etc. You name it, it happened. We have not had one instance since installing this system. I have included photos of our lot in Olympia that has the fencing installed, but we are currently unable to activate it to the voltage capacity of 7,000 Volts without a revision. There are signs all around the perimeter clearly making anyone aware not to enter and there is absolutely no danger to any pedestrians walking by or even getting close as the electric fence is inside our perimeter fence. You physically have to be trespassing in order to touch it. Thank you for your time and please let me know if there are any questions.









# Nisqually Indian Tribe 4820 She-Nah-Num Dr. S.E. Olympia, WA 98513 (360) 456-5221

August 4, 2022

To: Cari Hornbein, Senior Planner

City of Olympia

Community Planning and Development

601 4th Avenue Olympia WA 98507

Re: FW: City of Olympia - Notice of Public Hearing - 22-0947 Fence

**Code Amendments** 

The Nisqually Indian Tribe's THPO has reviewed the notice of public hearing that you provided for the above-named project and has no specific comments or concerns at this time. Please keep us informed if there are any Inadvertent Discoveries of Archaeological Resources/Human Burials.

Although the Nisqually Indian Tribe has no specific comments at this time, we respect the traditional cultural knowledge of affected tribes and support their opinions on this matter as well.

Sincerely,

Brad Beach, THPO Nisqually Indian Tribe 360-528-1084 360-456-5221 ext 1277 beach.brad@nisqually-nsn.gov

From: Sandler & Seppanen <Laurel.Lodge@Comcast.Net>

**Sent:** Monday, August 15, 2022 11:01 AM

To: Cari Hornbein

**Subject:** File No 22-0947 - comment on code change request going before Planning

Commission

RE: File No. 22-0947: Text amendments to Olympia Municipal Code, Chapter 18.40, Property Development and Protection Standards, to allow the use of electric security fences within Olympia's commercial and industrial zone districts to protect property.

Planning Commission,

I ask the City of Olympia Planning Commission to no adopt the proposed text amendments to Chapter 18.40. The reasons are:

- Sole non-resident beneficiary: The only entity seeking this change is an out of state company that has a financial interest in more easily selling their product, permanent electrical security fencing, in the city commercial and industrial zones. Code changes should be limited to those that have a benefit to residents, to the natural environment or to meet law changes.
- **No justification of need**: The entity requesting this change presented non-specific threats to life and property that justify the need for electric security systems. I live here and do no find general evidence of a compelling need as I listen to neighbors and the various local media.
- Alternative process exists for local businesses: A local business might want electrical fencing. That business can request an exemption to the current code. There is no need for a citywide approach.

Loretta Seppanen 2919 Orange Street SE Olympia, 98501

From: hollychisa <hollychisa@hpcadvocacy.com>
Sent: Monday, September 19, 2022 1:40 PM

**To:** David Ginther

Cc: Michael Pate; Donald McLellan; Cari Hornbein

**Subject:** Answering questions regarding electrical alarm system before Commission **Attachments:** Written Testimonial- Other - Yamaha of Beaufort - Beaufort SC.PDF; Written

Testimonial- Trucking - Old Dominion - Cleveland OH.PDF; Written Testimonial- Auto Dealers - Kenworth - Fort Lauderdale Fl.PDF; Written Testimonial- Auto Auction - Brashers Auto Auction - Portland OR.PDF; Written Testimonial- Transportation - AAA Cooper - Chicago IL.PDF; Written Testimonial- Transportation - ABF Freight - Chicago Illinois.PDF; Written Testimonial- Auto Auction - Copart - Davison MI.PDF; Written Testimonial- Distribution - SAIA - Toledo OH.PDF; Written Testimonial- Construction - Dunleavy Construction - Chicagoland IL.PDF.mailloc; Written Testimonial- Auto

Dismantler - LKQ - Dallas TX.PDF

**Importance:** High

To the members of the Olympia Planning Commission,

This evening you'll further discuss code change language to allow for limited installation of electrical alarm systems within Olympia. Specific industries – including those at the auto mall fighting catalytic converter theft – have requested this code change along with system providers like ours. This alarm system would allow some businesses within the city that meet specific fencing requirements to also install this alarm system behind their permanent fence.

There have been two specific questions that have been raised by Commissioners I will attempt to address via this email.

#### The first question - Aren't there other methods to secure property than using an electrified system?

Yes, there are. This is one option of many to secure property, and not all businesses that qualify will elect to use this system. There are also options to manage landscaping, hire security companies, install fencing with razor wire on top, and other options. This is one additional tool that specific industries have found to be successful in deterring theft from their property. It is not the only solution, but a specific alarm system that businesses would like to utilize in Olympia.

#### The second question – Does this deter theft generally within a community when installed in individual sites?

This is not data we can provide. We cannot prove the number of times an individual has chosen not to climb over a fence when this security system is installed. There are no general statistics available on how many times someone has chosen not to steal from a property. What we can confirm is that individual businesses that have installed the system do find a reduction of theft from their property. Those testimonial letters are attached. Companies that have installed electric security systems such as those proposed here have found individual success in property crime reduction.

As tonight is not a public hearing, we will not be providing testimony. However, Michael Pate with AMAROK will again be available during the meeting to answer any questions you may have regarding these alarm systems.

Respectfully,

Holly Chisa
On behalf of AMAROK

PO Box 1414 Olympia, WA. 98507 (360)791-6647 hollychisa@hpcadvocacy.com

hollychisa@comcast.net is no longer a valid email



# Yes, you should have installed The Electric Guard Dog yesterday.

May 17, 2011

It was about 9 years ago and I was tired of dealing with the frustrating and time consuming issues related to stolen stereos, petty vandalism and other irritating circumstances caused by criminals that were either climbing over barbed wire or cutting fences to gain entry to our facility.

"Why didn't we do this sooner?" was the only question I was left asking myself after The Electric Guard Dog installed their security system at our 28-acre auto auction located near Portland, Oregon. Installation was professional, quick and the problems literally stopped overnight. The Electric Guard Dog was a 100% success.

There was only one time someone made it through the fence in the years since—but the fence still did its job while leaving a lasting impression on the intruder. An alarm was tripped when the fence was discharged and police were called to arrest an individual that didn't want to risk another encounter with the Electric Guard Dog on the way out.

The Electric Guard Dog has been the most reliable, cost effective and complete solution to securing our business facilities. I would recommend that you implement The Electric Guard Dog now. It absolutely works.

Rob Wassom Sales Manager Brasher's Portland Auto Auction



Rich,

Copart is the premier destination for quality vehicles. Our technology makes it easy to find, bid and win the vehicles our Members are looking for. Members can choose from classics, early and late model cars and trucks, industrial vehicles and more. We sell over one million vehicles each year, and have thousands up for auction every day. Our success has earned us a place on the Forbes America's Best Small Companies list nine years in a row.

Ever since installing Electric Guard Dog we have not had any external theft. The 3 layers of deterrent are truly effective at keeping the bad guys out. I would highly recommend Electric Guard Dog to any company trying to diminish outside theft.

Respectfully,

Michael Wheat

General Manager

Michael Wheat



2909 S. Andrews Avenue Fort Lauderdale, FL 33316 954.523.5484

Kenworth of South Florida is your South Florida authorized dealer for Kenworth Commercial Trucks. We also stock the widest selection of pre-owned trucks. Whether you are looking for a new or used commercial truck, there's only one place to go, Kenworth of South Florida. We also offer some of the best financing options available in the Commercial truck business. We also have a full service department and parts department and all of our staff members are factory trained, certified technicians.

We made the decision to install Electric Guard Dog at our Fort Lauderdale location. We had employed a guard for years on site. Not only did Electric Guard Dog improve our perimeter security, it also saved our company monies on a monthly basis. With the inventory we carry, customers love us, but unfortunately makes us a prime target for theft.

We cannot afford to risk the reputation or insurance costs of a truck theft.

Since then we have decided to install Electric Guard Dog in our Naples Florida facility as well.

The fence has proven true to its word. **Electric Guard Dog STOPS Crime Before it Happens**.

Kenworth of South Florida Trusts the Security of Millions of Dollars of Inventory to Electric Guard Dog. I am happy to provide a reference for "EGD" at any time.

Thank you,

Marc Davis

General Manager



Dear Shara,

Up until we signed a contract with Electric Guard Dog, here at LkQ we were having a serious problem.

We were having nightly break-ins, with one notable instance costing us over \$120,000. Because we absolutely could not afford to go without, we were forced to pay a local law enforcement professional \$37.00/hour to watch our yard from the minute it started getting dark until dawn every day. Unfortunately, though this helped reduce our losses, it was extremely expensive. It also required me to get up every time someone was caught, drive to work and agree that we would like to prosecute. When I got back to work the next day, I would spend a portion of my day documenting any and all losses from the night before. A \$40,000 metal fence was installed. It didn't even slow them down.

If the theft wasn't enough, we also had a nearby drug dealer come over and threaten my life personally because I was costing him business. Our office windows are now bulletproof.

In 2009 our company was bought out and the new owners saw fit to install The Electric Guard Dog fence. Since then, we have had ZERO break-ins. Zero. The combination of electrified fence and alarm has made breaking into our facility more trouble than it is worth. Now, don't get me wrong, we are still in a troublesome area but now the criminals would rather break-in next door.

I would absolutely recommend this system to anyone that is dealing with crime. For a fraction of the cost of other options and a tiny portion of the amount we were losing, it has been 100% effective. It is also keeping our site safer for myself and our valued employees, which is priceless.

Sincerely,

Donna Winn

Site Manager

LKQ Greenleaf - Dallas

Mma h Win



Rich,

Today, Saia's network of 147 terminals covers 34 states in the U.S. as well as Canada. Through our network of partners we serve the balance of the U.S. including Alaska and Hawaii, plus Puerto Rico and Mexico. Through our three operating service groups – Saia LTL, Saia Truckload Plus, and Saia Logistic Services – we provide complete transportation and logistics solutions.

At Saia Inc., success comes down to taking care of the people who matter most – our customers, our employees and our shareholders. The rest will take care of itself.

"Provide best-in-class service – as defined by our customers – through **quality** processes in an environment that **respects** employees, **advocates** safety, **recognizes** excellence, and **builds** shareholder value."

When it came down to our security provider, we wanted a company who values their customers just as much as we do. Electric Guard Dog protects our people, our assets, and our customer's product. EGD doesn't get distracted a way a guard can, and it cannot be disarmed or silenced. We know that we are in good hands with EGD.

I would highly recommend any company currently experiencing theft or that is looking to upgrade their current security. Electric Guard Dog has kept our people and assets safe and that's what you should get from your security provider. Stop theft, install EGD!

Wade Conner - Terminal Manager - Toledo, OH



# Yamaha of Beaufort

60 Savannah Highway, Beaufort, SC 29906

Hi Trevor,

Yamaha of Beaufort is a Yamaha motorcycle dealership located at 60 Savannah Highway in Beaufort, SC.

I am writing this letter to share my experience about Electric Guard Dog and how they literally saved my business.

Prior to 2005 I was getting broken into monthly. I can't express the burden the crime, vandalism and fence-cuts were putting on myself and the business.

After we installed Electric Guard Dog the crime stopped right away. The product and service are both simply incredible!

I saved thousands of dollars by choosing Electric Guard Dog as a security partner along with the time and headache burden often associated with theft.

Electric Guard Dog is an AWESOME PRODUCT and I would highly recommend them. I'd be happy to speak with anyone to share my experience.

Sincerely,

Danny Sutcliffe,

Darum Secret

Owner

(843) 525-1711



Dear Alex.

We installed Electric Guard Dog in 2009 and have not had one break in since! Over the past 6 years we have found the electric fence to be the best perimeter security option on the market. Electric Guard Dog is cost-effective with low monthly payments and no upfront costs. They give us all the support we need with having a service technician come out if anything goes wrong with the fence. The only time we have issues with the system is when our drivers back into the fence. All we have to do is place a service ticket and a technician will be out right away at no additional cost to us.

We look forward to many more years with Electric Guard Dog. I would recommend Electric Guard Dog to any company what wants their outdoor assets to be protected.

Thanks,

Todd Bloomquist Service Center Manager

4300 West 73rd Street Chicago, Illinois 60629 (773) 496-5662



#### Alex,

Before Electric Guard Dog we trusted a guard service to protect our terminal during nights and weekends. On a few different occasions I came to the terminal during non-business hours and found the guard sleeping. After realizing that we were paying for a guard to sleep while on duty I decided to switch to Electric Guard Dog.

We have not had one theft issue since we installed you in 2012. Your service technician Tim is great and always responds in a timely matter. Electric Guard Dog is more cost effective than a guard and never sleeps. I would recommend Electric Guard Dog to any business that wants a security system that truly works.

Thanks,

Mike Reed Branch Manager 5300 W 47th Street Chicago, Illinois 60638



February 22, 2018

Dear Rich,

Based in Thomasville, North Carolina, Old Dominion has 222 LTL shipping service centers, 32 transfer points and over 15,000 full-time employees who work to provide an extraordinary level of customer service to nine major regions and thousands of direct shipping points in the lower 48 states.

With having this many shipping centers and points of contact, it was imperative to us to have a great security provider. We wanted the peace of mind knowing that our assets and products were safe.

We are happy to inform that ever since installing the fence we have not had one break-in. There is no other theft deterrent as effective as Electric Guard Dog. It does what it's supposed to do; stops theft!

Respectfully,

DocuSigned by:

Pave Miller

071B7241C0CB452...

Dave Miller

**Old Dominion** 



# **City Council**

# Approval of Lodging Tax Advisory Committee 2023 Lodging Tax Funding Recommendations

Agenda Date: 1/17/2023 Agenda Item Number: 6.D File Number: 23-0043

Type: decision Version: 1 Status: Other Business

#### **Title**

Approval of Lodging Tax Advisory Committee 2023 Lodging Tax Funding Recommendations

#### **Recommended Action**

#### **Committee Recommendation:**

The Lodging Tax Advisory Committee (LTAC) recommends approval of the 2023 Lodging Tax Fund recommendations.

### **City Manager Recommendation:**

Move to approve the LTAC 2023 Lodging Tax Fund recommendations.

#### Report

### Issue:

Whether to approve the Lodging Tax Advisory Committee recommendations for 2023 tourism funding.

#### **Staff Contact:**

Mike Reid, Economic Development Director, 360.753.8591

#### Presenter(s):

Mike Reid, Economic Development Director

#### **Background and Analysis:**

An open call for tourism services funded by the Olympia Lodging Tax was advertised beginning August 30, 2022. Due to a lack of quorum caused by the resignation of two Lodging Tax Committee members (resignations from committee were due to moving out of area related to professional employment in both instances) the application deadline was extended to October 24, 2022.

Twenty five (25) applications were received for a total of \$985,990 in requested funding. The Lodging tax Advisory Committee met on November 19, 2022 to review all applications and develop a funding recommendation.

The Committee recommended funding for 25 applications with a total amount of \$805,490. To achieve this full funding amount, it is anticipated that \$285,490 would come from lodging tax fund

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balance.

Application	Recommendation
American Lung Association - Reach the Beach Race	\$ 5,000.00
Arbutus Folk School	\$ 18,000.00
Capital Lakefair	\$ 25,000.00
City of Olympia - LTAC Admin	\$ 26,000.00
City of Olympia - Geofencing for event data	\$ 12,000.00
Experience Olympia and Beyond	\$ 148,676.00
Harlequin	\$ 50,000.00
Heritage Commission - Indie Music Project	\$ 23,000.00
Hands on Children's Museum	\$ 79,814.00
LakeRun Organization	\$ 3,000.00
Miss Washington	\$ 50,000.00
Olympia Downtown Alliance - Summerfest	\$ 45,000.00
Olympia Downtown Alliance - Visitor Guide	\$ 7,500.00
Olympia Film Society	\$ 40,000.00
Olympia Parks Department - Oly on Ice	\$ 20,000.00
Olympia Soccer Foundation	\$ 22,000.00
Olympia Symphony	\$ 20,000.00
Olympic Flight Museum	\$ 20,000.00
South Sound Maritime Heritage Association - Harbor Days	\$ 66,000.00
South Sound Maritime Heritage Association	\$ 15,000.00
- conditional fireworks amendment	
South Sound Reading Foundation - Olylit Festival	\$ 10,000.00
Team Tomorrow - South Sound Block Party	\$ 58,500.00
Thurston Climate Action Team - Climate Conference	\$ 16,000.00
Thurston County Chamber - Olympia Brewfest	\$ 5,000.00
Washington State Senior Games	\$ 20,000.00

Total \$805,490.00

#### **Climate Analysis:**

This proposed action is not anticipated to have an impact on Olympia's Climate Mitigation Strategies.

There are areas to gain some efficiency such as ensuring that our Waste Resources staff are provided with contact information of funding awardees so that outreach can be established to share landfill diversion strategies for events, festivals, and conferences that received funding.

In future application cycles it is possible to ask applicants additional information about waste management, landfill diversion practices and the promotion of public transit use as part of their events.

### **Equity Analysis:**

This year marked a significant increase in the number of applications. 25 applications were submitted and will successfully receive some amount of funding (the previous high was 19 awards). A significant portion of fund balance is being utilized to accomplish the increased amount of funding which will not be sustainable in the future. The Lodging Tax Advisory Committee will be looking at an

Type: decision Version: 1 Status: Other Business

update to the 2007 Council Recommendations that set policy guidance. Some of those updates could include items like priority setting, reserve balance policy, inclusion of equity and climate change framework into selection criteria, and improved distribution/solicitation practices to increase awareness of funding opportunity. There were two funding recommendations that can assist in assisting this program in its growth: 1) Dedicated LTAC funding that will go towards a position that provides program support specifically for the Lodging Tax program. This is a program manager position that will also work on the Cultural Access program. 2) Funding for a software program that can do "geofencing" to help us understand more about the impact of tourism. This program can give us insight about tourism demographics.

## Neighborhood/Community Interests (if known):

Many of the proposed award recipients are long-standing institutions of Olympia's event and tourism history, including Capital Lakefair, Harbor Days, and Olympia Film Society just to name a few. Many of these evets and organizations are still struggling to recover from the impact of the pandemic and this support is crucial to continue to make Olympia a destination for visitors.

## **Options:**

- 1. Approve LTAC recommendation.
- 2. Do not approve the LTAC recommendation.
- 3. Propose changes and approve amended LTAC recommendation.

Per Municipal Research Service Center: The legislative body (City Council) is not required to fund the full list of recommended recipients and may choose to make awards to only some or even none of the recommended recipients, but the legislative body *may not award funds to any recipient that was not recommended by LTAC*.

However, an informal opinion from the Attorney General's Office in 2016 states that the legislative body may award *amounts* different from the LTAC's recommended amounts, but only after satisfying the procedural requirements of RCW 67.28.1817(2). This requires the municipality to submit its proposed change(s) to the LTAC for review and comment at least 45 days before final action is taken.

#### **Financial Impact:**

The Committee recommended funding for 25 applications with a total amount of \$805,490. To achieve this full funding amount, it is anticipated that \$285,490 would come from lodging tax fund balance.

The City's Finance Director anticipates new lodging tax revenue for 2023 to be \$520,000 and the estimated fund balance to start 2023 (also referred to as reserves) is estimated at \$647,182.

A first quarter budget amendment will come before Council to appropriate the funds. There is adequate fund balance to provide immediate funding to recommend recipients.

#### Attachments:

Olympia Lodging Tax Award Chart Informal 2016 Attorney General's Office Opinion RCW 67.28.1817 Lodging Tax Advisory Committee in Large Municipalities

Applicant	Event	Requested Amount	Recommended
American Lung Association	Reach the Beach WA	\$ 5,000.00	\$ 5,000.00
Arbutus Folk School	Olympia Old Time Festival	\$ 18,000.00	\$ 18,000.00
Capital Lakefair	Capital Lakefair	\$ 25,000.00	\$ 25,000.00
City of Olympia	LTAC Program Staff Support	\$ 26,000.00	\$ 26,000.00
City of Olympia	Geofencing program	\$ 12,000.00	\$ 12,000.00
Experience Olympia and Beyond	Year round desitination marketing and sales	\$ 148,676.00	\$ 148,676.00
Harlequin	Season 2023	\$ 75,000.00	\$ 50,000.00
Heritage Commission	Mapping Olympia's Independent Music Scene	\$ 40,000.00	\$ 23,000.00
HOCM	Hand's On Children's Museum 2023	\$ 79,814.00	\$ 79,814.00
LakeRun Organization	Olympia Lakefair races	\$ 3,000.00	\$ 3,000.00
Miss Washington Scholarship	2023 Miss Washington Workshops and Competitio	\$ 50,000.00	\$ 50,000.00
ODA	Summerfest	\$ 50,000.00	\$ 45,000.00
ODA	Vistor Guide	\$ 7,500.00	\$ 7,500.00
Olympia Film Society	Annual operation of Capitol Theater	\$ 55,000.00	\$ 40,000.00
Olympia Parks Department	Oly on Ice	\$ 20,000.00	\$ 20,000.00
Olympia Soccer Foundation	Oly Town Artesians	\$ 22,000.00	\$ 22,000.00
Olympia Symphony	Olympia Symphony 2023 Concerts	\$ 25,000.00	\$ 20,000.00
Olympic Flight Museum	Olympic Air Show	\$ 20,000.00	\$ 20,000.00
South Sound Maritime Heritage Association	Harbor Days	\$ 66,000.00	\$ 66,000.00
South Sound Maritime Heritage Association	Harbor Days - Fireworks	\$ 20,000.00	\$ 15,000.00
South Sound Reading Foundation	OlyLit	\$ 15,000.00	\$ 10,000.00
Team Tomorrow	South Sound Block Party	\$ 90,000.00	\$ 58,500.00
Thurston Climate Action Team	South Sound Climate Conference	\$ 68,000.00	\$ 16,000.00
Thurston County Chamber	Olympia Brewfest	\$ 25,000.00	\$ 5,000.00
Washington State Senior Games	Washington Senior Games	\$ 20,000.00	\$ 20,000.00
	Total	\$ 985,990.00	\$ 805,490.00
	Estimated 2023 Revenue	\$ 520,000.00	
	Amount Required from Reserve to fund	\$ 465,990.00	\$ 285,490.00
	Estimated Reserve Fund Balance on 1/1/23	\$ 647,182.00	\$ 647,183.00

Estimated Reserve Fund Balance on 12/31/23 \$

181,192.00 \$

361,693.00



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> Informal AG Opinion Clarifies Lodging Tax Awards

# Informal AG Opinion Clarifies Lodging Tax Awards

August 24, 2016 by Toni Nelson Category: Lodging Tax (Hotel-Motel Tax)



We've received many questions in the past about awarding lodging tax funds, and specifically whether a municipality may award an amount to a recipient that is different from the recommendations made by the lodging tax advisory committee (LTAC). An informal opinion from the Attorney General's offic

Back to top 5t week (August 17), answers this question and provides

municipalities with some additional options for the distribution of awards beyond what we thought previously.

#### First, Some Background...

In 2013, the legislature amended RCW 67.28.1816 and expanded the role of the LTAC for municipalities with population of 5,000 or more. Applicants seeking lodging tax distributions must now submit an application directly to the LTAC, and the LTAC must select candidates from the pool of applications and provide a list of the candidates and recommended awards to the municipality for final determination.

#### RCW 67.28.1816(2)(b)(ii) states:

The local lodging tax advisory committee must select the candidates from amongst the applicants applying for use of revenues in this chapter and provide a list of such candidates and recommended amounts of funding to the municipality for final determination. The municipality may choose only recipients from the list of candidates and recommended amounts provided by the local lodging tax advisory committee.

Previous MRSC guidance on this issue has been that a city or county does not have to fund the full list as recommended by the LTAC and can choose to make awards in the recommended amounts to all, some, or none of the candidates on the list.

## What Does the Informal AG Opinion Say?

The informal opinion, written by Assistant Attorney General H. Lee Overton, provides some clarity to the question of whether a municipality can award an amount that differs from the LTAC recommendation. In his opinion letter, he writes in his brief answer:

When awarding lodging tax revenues pursuant to RCW 67.28.1816(2) (b)(ii), a municipality may award amounts different from the local lodging tax advisory committee's recommended amounts, but only after satisfying the procedural requirements of RCW 67.28.1817(2), according to which the municipality must submit its proposed change to the advisory committee for review and comment at least forty-five days before final action on the proposal.

So what does this mean for local legislative bodies? The informal opinion basically says that the roles of the LTAC and the municipality are clear: the LTAC is to make recommendations and the municipality is to make a final determination. The legislative body has the ability to award an amount that differs from the recommendation, but in order to do so it must first submit the proposed changes to the LTAC under the provisions of RCW 67.28.1817(2) which states in part:

Any municipality that proposes [...] a change in the use of revenue received under this chapter shall submit the proposal to the lodging tax advisory committee for review and comment. The submission shall occur at least forty-five days before final action on or passage of the proposal by the municipality. The advisory committee shall submit comments on the proposal in a timely manner through generally applicable public comment procedures. The comments shall include an analysis of the extent to which the proposal will accommodate activities for tourists or increase tourism, and the extent to which the proposal will affect the long-term stability of the fund created under RCW 67.28.1815. Failure of the advisory committee to submit comments before final action on or passage of the proposal shall not prevent the municipality from acting on the proposal.

Accordingly, the role of the advisory committee is preserved while also preserving the authority of the municipality as the final decision maker.

MRSC is a private nonprofit organization serving local governments in Washington State. Eligible government agencies in Washington State may use our free, one-on-one Ask MRSC service to get answers to legal, policy, or financial questions.



#### About Toni Nelson

Toni worked with many local governments and authored numerous MRSC publications on budgeting, cash basis accounting and reporting, and the application of Washington State B.A.R.S. requirements. During her time at MRSC, she also conducted multiple trainings annually on similar subjects and was consider an expert in small ""ry finance issues. She retired in 2020.

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# Lodging tax advisory committee in large municipalities—Submission of proposal for imposition of or change in tax or use—Comments.

- (1) Before proposing imposition of a new tax under this chapter, an increase in the rate of a tax imposed under this chapter, repeal of an exemption from a tax imposed under this chapter, or a change in the use of revenue received under this chapter, a municipality with a population of five thousand or more shall establish a lodging tax advisory committee under this section. A lodging tax advisory committee shall consist of at least five members, appointed by the legislative body of the municipality, unless the municipality has a charter providing for a different appointment authority. The committee membership shall include: (a) At least two members who are representatives of businesses required to collect tax under this chapter; and (b) at least two members who are persons involved in activities authorized to be funded by revenue received under this chapter. Persons who are eligible for appointment under (a) of this subsection are not eligible for appointment under (b) of this subsection. Persons who are eligible for appointment under (b) of this subsection are not eligible for appointment under (a) of this subsection. Organizations representing businesses required to collect tax under this chapter, organizations involved in activities authorized to be funded by revenue received under this chapter, and local agencies involved in tourism promotion may submit recommendations for membership on the committee. The number of members who are representatives of businesses required to collect tax under this chapter shall equal the number of members who are involved in activities authorized to be funded by revenue received under this chapter. One member shall be an elected official of the municipality who shall serve as chair of the committee. An advisory committee for a county may include one nonvoting member who is an elected official of a city or town in the county. An advisory committee for a city or town may include one nonvoting member who is an elected official of the county in which the city or town is located. The appointing authority shall review the membership of the advisory committee annually and make changes as appropriate.
- (2) Any municipality that proposes imposition of a tax under this chapter, an increase in the rate of a tax imposed under this chapter, repeal of an exemption from a tax imposed under this chapter, or a change in the use of revenue received under this chapter shall submit the proposal to the lodging tax advisory committee for review and comment. The submission shall occur at least forty-five days before final action on or passage of the proposal by the municipality. The advisory committee shall submit comments on the proposal in a timely manner through generally applicable public comment procedures. The comments shall include an analysis of the extent to which the proposal will accommodate activities for tourists or increase tourism, and the extent to which the proposal will affect the long-term stability of the fund created under RCW 67.28.1815. Failure of the advisory committee to submit comments before final action on or passage of the proposal shall not prevent the municipality from acting on the proposal. A municipality is not required to submit an amended proposal to an advisory committee under this section.

[ 1998 c 35 § 3; 1997 c 452 § 5.]

## **NOTES:**

Intent—Severability—1997 c 452: See notes following RCW 67.28.080.

Savings—1997 c 452: See note following RCW 67.28.181.