







"People don't buy **what** you do, they buy **why** you do it."
- Simon Sinek

### The Mission

Promote the health, safety, welfare and livability of the community through the enforcement of the Olympia Municipal Code.

**Working together to make a Difference** 



#### The Values

#### Effective code enforcement is:

- **Firm** persistent, resilient, timely, and professional
- Fair open, honest, objective, impartial, and balanced
- Informative knowledgeable, thorough, and accurate
- Educational explain the importance, the "why," of building and other regulatory codes
- Flexible recognize the unique aspects of every case while constantly working to achieve compliance.

Compassion, Integrity & Effectiveness





## The Vision

The Code Enforcement Division works in a spirit of partnership to proactively find solutions to problems affecting the livability, health, safety, and welfare of the community.

For a Vibrant, Healthy, Beautiful Capitol City

## Statistics for 2023

- 449 requests for code enforcement review/action
- 113 total cases opened from those requests
- 115 total cases closed (including some from prior years)
- 80+ abandoned vehicle cases closed in support of parking services
- 2 new employees!





Scan me!



## Complaint Intake

- Can be anonymous
- OlyConnects (https://olympiawa.qscend.com/311)
- Email/phone/mail
- Office visits
- Referral from another department

# Codes Typically Enforced



## Inspections from the Rightof-Way

- Legal
- Generally non-intrusive
- Accessible
- Efficient
- Fair
- Effective





## What is burden of proof?

For code enforcement, it looks like:

Preponderance of evidence

- More likely than not
- Fifty/fifty rules in favor of the defendant

## Discernible Progress

- Visible corrective actions
- Compliance with timelines
- Communication with code enforcement
- Documentation of changes
- Verification via follow-up inspections
- Collaboration with experts
- Demonstrated effort to resolve
- Community feedback
- Compliance with legal requirements
- Documentation of due diligence



















