

Utility Customer Assistance Program

Qualified customers pay 50% of the standard rate for water, sewer, stormwater and garbage/recycling services. The rate only applies to **residential** customers and you must apply for the program.

Do I Qualify?

Customers must meet one of the criteria and the income limit based on household size.

Criteria

- Low income AND disabled, or
- Low income AND over age 62.

Income Limits

Combined annual household income must be less than the amount listed below:

# in household	Annual Income
1	\$27,200
2	\$31,100
3	\$35,000
4	\$38,850

Please call for income limits for households with more than four family members.

How Can I Apply?

Lifeline Rate applications are available on the City's website or in the City Hall lobby.

Submit completed application and required documents:

In person: City Hall, 601 4th Ave E, Olympia
By mail: PO Box 1967, Olympia WA 98507
Email: olyutilities@ci.olympia.wa.us



Questions?

Contact Utility Billing at
360.753.8340