PBIA (Parking & Business Improvement Area) Advisory Board 2019 Work Plan

January 2019 through April 2020. The committee meets once per month. Staff liaison for PBIA is Max DeJarnatt

SECTION 1: PBIA Initiatives (actions funded and/or implemented by the PBIA)

A. Communications (with members/downtown businesses)

Unless otherwise noted, there is sufficient professional and administrative staff time to accomplish the Section #1 staff commitments in 2019.

Estimated Percent of Overall Committee Effort: 18%

Title Description	Committee Commitment	Staff Commitment Hours reflect working with the committee, not total project staff time.	Schedule (Estimated)	Budget Implications
PBIA Role: Time devoted at end of each PBIA meeting to discuss downtown business interests, leading to: • Quarterly short survey questions • Identification of issues that can be addressed by existing programs • Identification of key messages or issues that need to be reported to the City Council (quarterly at GG) • Advice for staff about messages important to convey to Downtown businesses through ongoing communication materials (e.g., e-blasts, quarterly or bi-annual newsletters, PBIA annual report) Deliverable/Outcome: As outlined above. Connect the downtown businesses and City. Help staff communicate effectively with downtown business stakeholders.	10-20 minute discussion at each meeting	10-20 minute discussion at each meeting + Prepare and distribute communications	Monthly	N/A

1A.2 Survey Downtown Businesses: Gauge the interests, concerns and priorities of downtown businesses (members) and get their feedback about PBIA and City efforts. PBIA Role: Develop short 3-question surveys that will be sent quarterly to members online; establish a "suggestion box" – both physical and online - to constantly gather member feedback. Deliverable: Survey results and other comments received will be provided to City Council through reports shared with City Council quarterly.	Identify questions and discuss survey results as part of monthly roundtable	Identify questions and discuss survey results as part of monthly roundtable + Put survey online, notice it, prepare summary report + Put up and monitor suggestion box, prepare summary	Quarterly	N/A
PBIA Role: Host an annual meeting for PBIA members (ratepayers). This is required by the PBIA bylaws. Deliverable/Outcome: Meeting to promote member relations.	3 hours (1 hour to plan to event, 2 hours for event)	2.5 hours (.5 hours to plan to event, 2 hours for event)+ Handle meeting logistics	TBD	Included in \$2,300 Administration budget

1B. Clean & Safe

Unless otherwise noted, there is sufficient staff time/resource available in 2019 to accomplish or advance these items.

Estimated Percent of Overall Committee Effort: 1%

Title Description	Committee Commitment	Staff Commitment Hours reflect working with the committee, not total project staff time.	Schedule (Estimated)	Budget Implications
Plans				
1B.1 Partially fund the Downtown Ambassador and Clean Team	0 hours	0 hours	N/A	\$43,500
program	(any time devoted would be part of	(any time devoted would be part of Communications in Section 1)		

PBIA Role: Provide funds. Gather feedback from members about the program, which may influence priorities. Deliverable/Outcome: Leverage City funds to expand the ambassador and clean team operations.	Communications in Section 1)			
PBIA Role: Identify murals in need of protection /preservation/ rehabilitation Deliverable/Outcome: preservation of community assets and a cleaner downtown	Approximately .5 hours of discussion	Approximately .5 hours of discussion	Q2 or Q3	\$2,500
PBIA Role: Provide funds to carry out 3 extra alley flushings during the summer months, in addition to the 2 provided by Public Works. (May-Sept) Deliverable/Outcome: A cleaner downtown	0	0	N/A	\$1,200

1C. Beautiful Streetscapes

Unless otherwise noted, there is sufficient staff time/resource available in 2019 to accomplish or advance these items.

Estimated Percent of Overall Committee Effort: 2%

Title Description	Committee Commitment	Staff Commitment Hours reflect working with the committee, not total project staff time.	Schedule (Estimated)	Budget Implications
Plans				
1C.1 Flower Baskets: 80 flower baskets to be hung and regularly maintained from end of May-Sept PBIA Role: Review 2019 results and provide input to staff about contract needs for 2020 program Deliverable/Outcome: Flower baskets that contribute to an attractive and welcoming downtown environment	.5 hours	.5 hours	Q2-3	\$23,000 total (\$5,000 for product and \$18,000 for maintenance)
1C.2 Public Art Investment: (i.e. Art in Windows, benches etc) PBIA Role: Discuss what type of art or themes they would like to see showcased in vacant windows (staff works w/property owners) Deliverable: Art/photos in vacant storefronts	.5 hours	1-2 hours	Q2- start discussion Coordinate with the Wayfinding Plan	\$5,000

1D. Marketing

Unless otherwise noted, there is sufficient staff time/resource available in 2019 to accomplish or advance these items.

Estimated Percent of Overall Committee Effort: 7%

Title Description	Committee Commitment	Staff Commitment Hours reflect working with the committee, not total project staff time.	Schedule (Estimated)	Budget Implications
Plans				
1D.1 Sponsoring Events that benefit and draw visitors into downtown (e.g., Pride, Girls Night Out, Trick or Treat, etc.)PBIA Role: Develop application	2 hours	2 hours	Discussion March 2019	\$7,000
process for sponsorship requests. Choose which events to sponsor and amount				
Deliverable : Support for events hosted by other organizations				
1D.2 Holiday Lighting & Twinklefest illuminating dark streets during the winter holiday retail season.	.5 hours	2 hours	Q2-4	\$14,000
PBIA Role: Participate in the identification of placement opportunities of lights.				
Deliverable : Festive lighting displays				
1D.3 Provide a welcome packet to new downtown residents	.5 hours On-going	.5 hours	Q2	None (may use
PBIA Role: Review results of pilot to Annie's Artist Flats, refine and plan for remaining openings				leftover budget or parking tokens)
Deliverable: A packet of information to welcome residents to downtown.				

1E. Parking

Unless otherwise noted, there is sufficient staff time/resource available in 2019 to accomplish or advance these items.

Estimated Percent of Overall Committee Effort: 3%

Title Description	Committee Commitment	Staff Commitment Hours reflect working with the committee, not total project staff time.	Schedule (Estimated)	Budget Implications
1E.1 Educate downtown businesses about the City parking strategy – how it aims to make parking more convenient for customers and where employees can and should park PBIA Role: Advise staff on development of communication materials and member outreach to businesses	1-2 hours at committee Additional time for outreach can be folded into Communications efforts outlined in 1A	1-2 hours at committee + develop materials	Q2-4	N/A – materials to be supplied by CPD
Deliverable : Materials and messages				

SECTION 2: Administrative Duties

Unless otherwise noted, there is sufficient staff time/resource available in 2019 to accomplish or advance these items.

Estimated Percent of Overall Committee Effort: 22%

	Title Description	Committee Commitment	Staff Commitment Hours reflect working with the committee, not total project staff time.	Schedule (Estimated)	Budget Implications
Plan	S				
2.1	Provide input re: potential update to PBIA Ordinance	2 hours	2 hours	Q2	Included in CP&D base budget
	PBIA Role: Provide input to City Council re: the scope of necessary changes, and potentially make more specific recommendations if requested by Council				
	Deliverable: Input to staff & Council				
2.2	Review & update PBIA Bylaws PBIA Role: Scope, consider and adopt potential changes to PBIA bylaws	2 hours	2 hours	Q2	Included in base CP&D budget
	Deliverable: Updated bylaws				
2.3	Recommendation on PBIA's 2020 budget PBIA Role: Develop a recommended 2020 budget to implement PBIA's roles and goals	2 hours	2 hours	Q4	Recommendation process included in CP&D base budget. Shapes the 2020 PBIA budget
	Deliverable: Recommended budget				

2.4	Joint meeting with the Olympia Downtown Association (ODA)	2-4 hours	2-4 hours	April & October	N/A
		May be part of D.1			
	PBIA Role: Help set the agenda and participate				
	Deliverable : Two meetings with ODA				

SECTION 3. Input to Staff

As programs are implemented and administrative procedures developed, staff often consults with committees for their input and perspective. Input from committee members is considered by staff in implementing the program or policy.

Unless otherwise noted, there is sufficient professional and administrative staff time to accomplish the Section #2 staff commitments in 2019.

Estimated Percent of Overall Committee Effort: 7%

Title Description	Committee Commitment	Staff Commitment Hours reflect working with the committee, not total project staff time.	Schedule (Estimated)	Budget Implications
Opportunities are unknown at this time, but may include participation in: • Wayfinding Plan • Potential shared parking program stakeholder group • Ambassador & Clean Team Program • Downtown Design Guidelines • Eco-District • Artswalk	1 hour of board discussion and/or 1-2 members participate in a stakeholder group	1 hour	TBD	N/A

SECTION 4. 2019 Informational Briefings (about issues of importance to downtown)

Unless otherwise noted, there is sufficient staff time/resource available in 2019 to accomplish or advance these items.

Estimated Percent of Overall Committee Effort: 40%

	Title Description	Committee Commitment	Staff Commitment Hours reflect working with the committee, not total project staff time.	Schedule (Estimated)	Budget Implications
4.1	Ambassador & Clean Team Program Update PBIA Role: Hear the information. Provide any insights. Deliverable/Outcome: PBIA is updated and can communicate it to members.	1 hour for 4 quarterly updates	1 hour for 4 quarterly updates	Quarterly	N/A
4.2	PBIA Role: Hear the information. Provide any insights. Deliverable/Outcome: PBIA is updated and can communicate it to members.	1 hour for 2 semi- annual updates	1 hour for 2 semi-annual updates	Semi-annually	N/A
4.3	ODA Marketing Update PBIA Role: Hear the information. Provide any insights. Deliverable/Outcome: PBIA is updated and can communicate it to members.	1 hours for 3 updates	1 hour for 3 updates	3x/Year	N/A
4.4	PBIA Role: Hear the information. Provide any insights. Deliverable/Outcome: PBIA is updated and can communicate it to members.	1 hour for semiannual update	1 hour for semiannual update	Semiannual	N/A

4.5	Action Plan Update, including indicators PBIA Role: Hear the information. Provide any insights. Deliverable/Outcome: PBIA understands the issue and can communicate it to members	.5 hours	.5 hours	Q2 (May)	N/A
4.6	Parking Strategy Update PBIA Role: Hear the information. Provide any insights. Deliverable/Outcome: PBIA is updated and can communicate it to members.	2 hour for quarterly updates	2 hour for quarterly updates	Quarterly	N/A
4.7	OPD Update on Safety Levy Implementation and Walking Patrol PBIA Role: Hear the information. Provide any insights. Deliverable/Outcome: PBIA is updated and can communicate it to members.	.5 hours	.5 hours	Q1	N/A
4.8	Homeless Coordinator Update PBIA Role: Hear the information. Provide any insights. Deliverable/Outcome: PBIA is updated and can communicate it to members.	.5 hours	.5 hours	Q2 or Q3	N/A
4.9	Sanitation Master Plan Update PBIA Role: Hear the information. Provide any insights.	.5 hours	.5 hours	Q3	N/A

	Deliverable/Outcome : PBIA understands the issue and can communicate it to members				
4.10	Transportation Master Plan: A briefing from Public Works Transportation	.5 hours	.5 hours	Q2	N/A
	PBIA Role: Hear the information. Provide any insights.				
	Deliverable/Outcome : PBIA understands the issue and can communicate it to members				
4.11	Wayfinding Plan Update	.5 hours	.5 hours	TBD	N/A
	PBIA Role: Hear the information. Provide any insights.				
	Deliverable/Outcome : PBIA understands the issue and can communicate it to members				
4.12	Sea Level Rise Plan Update	.5 hours	.5 hours	TBD	N/A
	PBIA Role: Hear the information. Provide any insights.				
	Deliverable/Outcome : PBIA understands the issue and can communicate it to members				
4.13	Visitor & Convention Bureau Update	.5 hours	.5 hours	TBD	N/A
	PBIA Role: Hear the information. Provide any insights.				
	Deliverable/Outcome : PBIA understands the issue and can communicate it to members				
4.14	Code Enforcement Officer	.5 hours	.5 hours	TBD	N/A
	PBIA Role: Hear the information.				

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Provide any insights				
Deliverable/Outcome: PBIA				
understands the issue and can communicate it to members				
				21/0
4.15 Homefund	.5 hours	.5 hours	TBD	N/A
PBIA Role: Hear the information.				
Provide any insights				
Deliverable/Outcome: PBIA				
understands the issue and can				
communicate it to members				1.1/2
4.16 Downtown Design Guidelines	.5 hours	.5 hours	TBD	N/A
PBIA Role: Hear the information.				
Provide any insights				
Deliverable/Outcome : PBIA				
understands the issue and can				
communicate it to members				
4.17 Neighborhood Center	.5 hours	.5 hours	TBD	N/A
PBIA Role: Hear the information.				
Provide any insights				
Deliverable/Outcome : PBIA				
understands the issue and can				
communicate it to members				
4.18 Eco-District	.5 hours	.5 hours	TBD	N/A
PBIA Role: Hear the information.				
Provide any insights				
Deliverable/Outesman DDIA				
Deliverable/Outcome : PBIA understands the issue and can				
communicate it to members				
4.19 Short-term Rentals	.5 hours	.5 hours	TBD	N/A
PBIA Role: Hear the information.				
Provide any insights				

	Deliverable/Outcome : PBIA understands the issue and can communicate it to members				
4.20	Sign Code Update	.5 hours	.5 hours	TBD	N/A
	PBIA Role: Hear the information. Provide any insights				
	Deliverable/Outcome : PBIA understands the issue and can communicate it to members				
4.21	Shoreline Master Plan	.5 hours	.5 hours	TBD	N/A
	PBIA Role: Hear the information. Provide any insights				
	Deliverable/Outcome : PBIA understands the issue and can communicate it to members				
4.21	Waste water	.5 hours	.5 hours	TBD	N/A
	PBIA Role: Hear the information. Provide any insights				
	Deliverable/Outcome : PBIA understands the issue and can communicate it to members				
4.22	EDDS	.5 hours	.5 hours	TBD	N/A
	PBIA Role: Hear the information. Provide any insights				
	Deliverable/Outcome : PBIA understands the issue and can communicate it to members				
4.23	ARTSWALK	.5 hours	.5 hours	TBD	N/A
	PBIA Role: Hear the information. Provide any insights				
	Deliverable/Outcome: PBIA				

understands the issue and can communicate it to members				
4.24 Isthmus Park	.5 hours	.5 hours	TBD	N/A
PBIA Role: Hear the information. Provide any insights				
Deliverable/Outcome : PBIA understands the issue and can communicate it to members				
4.25 Courthouse Project	.5 hours	.5 hours	TBD	N/A
PBIA Role: Hear the information. Provide any insights				
Deliverable/Outcome : PBIA understands the issue and can communicate it to members				