



Cultural Access Program Advisory Board

Continuous Improvement

Agenda Date: 7/11/2024
Agenda Item Number:
File Number:24-0570

Type: discussion **Version:** 1 **Status:** In Committee

Title

Continuous Improvement

Recommended Action

Information and discussion only. No action requested.

Report Issue:

Facilitated discussion and evaluation of Inspire Olympia program elements for the purpose of continuous improvement.

Staff Contact:

Amelia Layton, Inspire Olympia Program Specialist

Presenter(s):

Ms. Layton, Ms. Goddu

Background and Analysis:

Continuous improvement is an ongoing and incremental cycle of analysis and action to improve products, services, and processes. It is a structured approach that organizations can use to identify, define, implement, measure, and analyze effectiveness.

This discussion will use a continuous improvement model to evaluate elements of the Inspire Olympia program framework: the guidelines and application process, the supporting services for applicants, the process for review and evaluation of applicant proposals, and program communications. Feedback from a survey of the review panelists and data on the applicant cohort will be shared to support program evaluation along with questions to provoke discussion about program outreach, access, participation, and equity.

Staff will share an outline for ongoing program examination focused on the Inspire Olympia 2024-25 funding goals and the work of funded organizations throughout this first year of funding that begins July 1.

Climate Analysis:

No climate impact relative to this discussion.

Equity Analysis:

Equity is an integral concern for Inspire Olympia's application process, funding framework, and program outcomes. Asking "Who is participating?" "Who is not?" and "Why?" and identifying and addressing barriers to full participation is at the core of this continuous improvement work.

Neighborhood/Community Interests (if known):

N/A

Attachments: