



## City Council

### Approval of an Ordinance Amending Chapter 16.46 and Section 5.55.080 of the Olympia Municipal Code Related to Security Alarm Systems

**Agenda Date:** 3/26/2019  
**Agenda Item Number:** 4.L  
**File Number:** 19-0255

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**Type:** ordinance **Version:** 2 **Status:** Passed

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#### **Title**

Approval of an Ordinance Amending Chapter 16.46 and Section 5.55.080 of the Olympia Municipal Code Related to Security Alarm Systems

#### **Recommended Action**

##### **Committee Recommendation:**

Not referred to a committee.

##### **City Manager Recommendation:**

Move to approve an ordinance amending Chapter 16.46 and section 5.55.080 of the Olympia Municipal Code related to Security Alarm Systems.

#### **Report**

##### **Issue:**

Whether to approve an ordinance amending Chapter 16.46 and section 5.55.080 of the Olympia Municipal Code related to Security Alarm Systems.

##### **Staff Contact:**

Chandra Brady, Support Administrator, Olympia Police Department, 360.753.8214

##### **Presenter(s):**

None - Consent Calendar Item.

##### **Background and Analysis:**

Background and analysis have not changed from first to second reading.

In 2018, the Olympia Police Department (OPD) worked with City staff in Financial Services to evaluate the services provided by our current vendor for alarm services. The City pays \$3,760 a month for our vendor to provide monitoring and billing services when OPD responds to false home alarms in the community. City staff have been dealing with a large number of errors by the current vendor, and Olympia citizens report difficulty in getting through for customer service when they have

questions. The current contract is also expired.

OPD would like to make sure we are using the best vendor to provide these services to our citizens, but the current City ordinance is out of date and needs to be updated. This amendment will allow us to find a vendor that can meet the City's needs, and staff cannot pursue other vendors if our ordinance is out of date.

**Neighborhood/Community Interests (if known):**

Olympia citizens deserve top quality customer service and should not be dealing with errors in billing.

**Options:**

1. Approve an ordinance amending Chapter 16.46 and section 5.55.080 of the Olympia Municipal Code related to Security Alarm Systems - Update the ordinance to be more current and reflect actual practices.
2. Modify an ordinance amending Chapter 16.46 and section 5.55.080 of the Olympia Municipal Code related to Security Alarm Systems - Find another solution or only accept some of the ordinance modifications.
3. Do not approve an ordinance amending Chapter 16.46 and section 5.55.080 of the Olympia Municipal Code related to Security Alarm Systems - Continue using the same vendor.

**Financial Impact:**

The Security Alarm Program is included in the OPD 2019 Budget.

**Attachments:**

Ordinance