



## City Council

### Olympia Fire Department Level of Service Update

**Agenda Date:** 10/8/2019  
**Agenda Item Number:** 2.B  
**File Number:** 19-0898

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**Type:** study session **Version:** 1 **Status:** Filed

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#### **Title**

Olympia Fire Department Level of Service Update

#### **Recommended Action**

##### **Committee Recommendation:**

The Finance Committee received a presentation on the Olympia Fire Department's 2018 Level of Service at its June 25, 2019, meeting.

##### **City Manager Recommendation:**

Receive an update on the Olympia Fire Department's 2018 Level of Service. Briefing only, no action requested.

#### **Report**

##### **Issue:**

Whether to receive a presentation on the Olympia Fire Department's 2018 Level of Service.

##### **Staff Contact:**

Toby Levens, Finance Coordinator, 360.753.8431

##### **Presenter(s):**

Mike Buchanan, Assistant Fire Chief  
Kevin Bossard, Assistant Fire Chief

##### **Background and Analysis:**

The Olympia Fire Department presented their 2018 Level of Service Update to Finance Committee on June 25, 2019. This presentation details the areas of responsibility of the Olympia Fire Department, call volume levels, response times, and the key performance indicators that measure efficiency. The Finance Committee requested the Olympia Fire Department present their 2018 Level of Service Update to full Council during a study session.

##### **Attachments:**

None