



City Council

Report on Thurston 911 Communications (TCOMM 911) Radio System Issues and Options

Agenda Date: 12/4/2018
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Title

Report on Thurston 911 Communications (TCOMM 911) Radio System Issues and Options

Recommended Action

Committee Recommendation:

Not referred to a committee

City Manager Recommendation:

Receive information on Thurston 911 Communications (TCOMM 911), including radio system issues and options. Briefing only; No action requested.

Report

Issue:

Whether to receive a briefing from TCOMM 9-1-1 representatives on TCOMM radio system issues and options.

Staff Contact:

Susan Grisham, Executive Assistant, 360.753.8244

Presenter(s):

Wendy Hill, Deputy Director, Thurston 911 Communications

Background and Analysis:

Thurston 911 Communications (TCOMM 911) is a countywide enhanced 911 answering point and dispatch center for all law enforcement, fire services, and Medic One departments. TCOMM 911 serves all of the cities, towns, and unincorporated areas within Thurston County.

TCOMM 911 supports a 24/7, 365-day operation, answering both 911 and 10-digit emergency calls, as well as texts from the public. It dispatches response based on protocols provided by and agreed to by law enforcement, fire services, and Medic One.

TCOMM 911 is governed by an eight-member Administration Board, which is comprised of elected officials representing the jurisdictions that are parties to the TCOMM 911 Intergovernmental

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Agreement. Councilmember Lisa Parshley serves as the City of Olympia's representative to the TCOMM 911 Administration Board.

Attachments:

None