

RootedHearts Global Homeless Recovery Community

Every Heart Bleeds - Matthew 11:28

I am writing to introduce you to RootedHearts Global and our dedicated mission to help individuals rebuild their lives. Our foundational approach is built upon a structured plan that provides essential resources and in-house support for those seeking to regain their footing and stability. Our organization is dedicated to serving the Thurston, Pierce and King County areas, specifically focusing on a 30 to 45-mile radius to provide targeted local support.

We are currently planning a community project designed to assist the Homeless Recovery Community in 2026-2027 and provide Assisted Living for Homeless Elderly Hearts 2027-2028.

Our proposal includes a detailed analysis of local demographics and outlines strategic solutions to address the unique challenges these vulnerable populations are currently facing.

Our objective is grounded in the reality that while we cannot solve every problem, we can contribute to a cause much larger than ourselves. Our guiding motto, "Every Heart Bleeds," serves as a reminder that while perfection is not human, every individual heart holds immense value. This mission is further inspired by the spirit of Matthew 11:28.

We believe that the resources will enable us to build a sustainable foundation for our mission.

Thank you for your time and for considering our efforts to support those in need within our community. We look forward to the possibility of discussing our proposal further.

Property: 902 Union Ave SE Olympia, WA 98501

Details of property: **Homeless Recovery Community**

Staff: Approximate 12-18 staff

- **1-Administration: HR Generalist [Full time]**
- **1-Administrative Assistant [Full time]**
- **2-Community Resource Manager [Advocate] [Part time]**
- **4-Case Managers [Full time]**
- **3-Childcare workers [for people who have children and youth] [2 Full time + 1 Part time]**
- **2-Overnight Residential Advisor & Weekend Residential Advisor [Full time]**
- **4-Drivers: who will hand out food to homeless individuals, outside of RootedHearts Global: Homeless Recovery Community [Full time]**
- **Kitchen: 2 Full time cooks + 2 prep cooks -Part time**

- **Finances -will be handled by my partner: Charles E. Bassett, he will manage the accounts, and apply his auditor skills. His current position: Costco Auditor**

Facilities:

- **Cleaning business [outsourced / hired contract]**
- **Security business [outsourced / hired contract] - installed cameras that cover the interior and exterior facility and door entry security system when a resident enters and leaves RootedHearts Global.**
- **Temporary Agencies [outsourced / hired] - for employment purposes.**
- **Maintenance business [outsourced / hired contract]**

Plans: This property will be renovated into a Homeless Recovery Shelter. Housing approximately 10-15 residents who are in need of housing. We will provide shelter, showers, laundry, resources, childcare, food and hygiene. Daily meals will be provided: Breakfast, Lunch and Dinner.

Every room and use of this property will be used either for housing, providing resources, and assisting the needs of the residents, offices for the staff and volunteers. Providing a kitchen to prepare food and dining will be included in the renovations.

Rooms will be separated in between Adult Men, Adult Women, and there will be 2 small family rooms available for residents of 4. If residents have infants then include residents of 5. Restrooms and showers are available. I believe there are 3 that are available that will need minor upgrades. We might need to add, but nothing concrete until renovations.

At the entrance of the building will be:

Administrative Assistant / Receptionist. They will verify all residents, volunteers, and scheduled tours of the facility, which will be confirmed by RootedHearts Staff. All staff will have badges, and certain rooms will require codes to unlock for safety, accountability for the residents, and children. We will have a waiting area

All meals will be prewritten and visible to the RootedHearts Staff, any changes are acceptable to change.

Resources will be provided for each resident into the program of RootedHearts Global. These resources will include: Detox, Medical, Dental, Counseling, Employment, transportation which will be outsourced and in housed, with our resource room: Employment [job search], schooling, etc.

RHG Resource Room: We will have computers, faxes, copiers and furniture to help assist finding employment for those who are ready for employment and college or schooling. We will

have hygiene, clothing, and shoes available for the residents, when they enter the program. We will also be looking into vouchers and funding to purchase these items as well through retail stores: Walmart, Target, etc..

Process: Once the resident enters the program: they will have to sign a 30-day probation period form to sign, to ensure that each resident makes every effort of wanting to change their lives. If a resident doesn't show improvements to improve their current situation, they will be asked to leave. The resident[s] will not be able to return until 60 days or a room is available.

Vision Statement: Come as you are and **change** as you go

Value Statement: We value our ***Mission, Diversity, and Commitment***

- We value the consistency in the growth that each individual **thrives** to complete with change and a supportive team.
- We respect the diversity of our community by providing resources, individual support, and addressing the specific needs and goals of each individual.
- We provide a safe place and welcoming environment with minimal barriers to entry so that each individual can receive support, regardless of their circumstances.
- Our staff and volunteers are committed to providing compassionate and supportive care to all individuals we serve at Rooted**Hearts** Global organization. We maintain open communication with clients, investors, the community, and volunteers with accountability.

Mission Statement: Our mission is not to allow circumstances to stop our progress in living, but to **thrive**. Rooted**Hearts** Global is a place where lives are meant to be forgiven and a place where the broken can learn to rediscover the art of living and community.

A legacy that is structured where lives are destined for purpose, forgiveness, grace, and determination - Matthew 11:28 - “Come to Me, all you who are weary and burdened, and I will give you rest.”

Rooted *Hearts* Global Structural Program

Note: All plans will consist of: Assessments

Upon Entry into the program, each individual will be assessed and evaluated. Once completed, a plan is assigned to the individual. Each plan is designed and will be monitored according to the progress of each individual. The success of each resident will be structured and planned for each individual while in the program.

RootedHearts Global is Supervised by our Security Department

Services Offered: Case Management, Supportive Services, Emergency Shelter, Continuum of Care, Meals, Addiction Recovery Services, and Resources

Plan Structure

1. **Assessments** - containing each individual's background, needs, living status, tasks, and goals while in the RootedHearts Global program. Personal Development: Self-help, Identity classes (assigned accordingly) **Required**
2. **Detox** - Individuals addicted to drugs, alcohol, or medication(s) - individuals will be monitored, for safety purposes, and assisted with help when necessary, to ensure proper care. RootedHearts Global will have additional available resources in case of an emergency circumstance or situation for assistance.
3. **Medical / Dental** - Healthcare for individuals who need medical / dental for residents / family / partners. We will have established, contracted, and outsourced resources available.
4. **Childcare** - For residents who have children and teens needing help with childcare, this resource is available. Childcare will consist of activities, helping with homework, counseling if needed, food, supplies, and progress to help develop each child and teen with the assistance of the parents and or guardians.
5. **Education** - High School or GED will be a choice to take classes to get a High School Diploma or GED. Residents who choose to go to college to obtain a degree or a certificate will need a signed Authorization of approval from Human Resources, Resident Advisor Case Manager, and the Administrative Department
6. **Employment** - RootedHearts Global will have resources for residents who are capable of maintaining employment. Residents will need the approval of the assigned Resident Advisor Case Manager, Human Resources, and the Administrative Department with a signed Authorization.

7. **Banking** - Residents who have the income to help support themselves and their families, to build and save. When an individual opens an account, this will need Authorization from the RootedHearts Financial and Human Resource Department.
8. **Counseling** - This resource is for those who need therapy and or counseling. Those who are dealing with internal and external circumstances. All information is kept confidential and secure. Only those who have authorized access will be able to review, approve, and permit detailed information.
9. **Transportation** - Providing transportation for people who are capable of driving. This will only be provided for people who have an income and maintain driving privileges. RootedHearts will provide bus services for those who are not capable of driving. Personal use of vehicles is **NOT ALLOWED** in exchange for favors, paybacks, or inappropriate use.

Note: Rooms will hold 4 per room, for single men and women, by providing bunk beds. Residents for 4-5 residents - 1 Full bed and one bunk beds and [crib if needed] for small families.

Entry Level:

This is the “**Welcome**” stage. This is the beginning of the rest of their ***journey of purpose***. The Entry Level is a 6-month to 2-year process; each person will be assigned to a Residential Advisor and a room. Essentials provided: Clothes, hygiene, shoes, etc.

All individuals will:

1. Be welcomed with an Orientation to the Program
2. Applications
3. Shower
4. Assessments
5. Assigned to a Residential Advisor (R.A)
6. Assigned to a room

During the Entry Level phase, the Residential Advisor will be responsible for making sure that each person assigned) is being cared for properly. This will be on a case-by-case basis and will provide the help needed. In connection with counselors, therapists, and other departments available to help with their progress.

Rooted**Hearts** Global ***thrives*** on **Breakthroughs, Victories, and Challenges**. We, as a team and as individuals, understand the milestones, mountains, and moments that growth takes because we have had to face our own to become who we are today. **No one** is perfect, but we do acknowledge the heart, strength, character, and challenges of each individual.

RootedHearts Global plans are designed per person: This will include: Evaluation and Assessments directed by the Residential Advisors (R.A.s) and Staff.

1. Plan A: 1-3 possible 4
2. Plan B: 1-5 possible 6
3. Plan C: 1-10
4. Plan D: Mild Case with Authorized signature from Human Resources
5. Plan E: Extreme case with an authorized signature from Human Resources and the Administrative Department

In completion of the Entry level ***“Welcome Stage”***, all information will be reviewed and submitted for approval by the R.A, Director, Manager, or Supervisor for the second stage: **The Progress Level**

The Progress Level

This is the level where each individual has maintained the commitment that they have set for themselves as goals, and continues to move forward in the program. ***“The challenge may be a challenge, but the reward will be great”***. As each person grows and learns, this level includes:

1. School
2. Entry Work Program
3. Vocational Training
4. Internship (those who are recommended / or take an interest in working for RootedHearts Global)

Rooted**Hearts** will partner with several different employment agencies, schools, retail establishments, etc., to build relationships and a community. When the individual has started receiving income, then a bank account will be established and will be monitored every month to ensure that the account is being handled properly. They are required to meet with their assigned Residential Advisor on a bi-weekly basis for accountability purposes.

Upon completion of the **Progress Level**, all information will be reviewed and submitted for approval by the R.A., Director, Manager, or Supervisor, and the Administrative Department for the **VICTORY / I MADE IT LEVEL**.

The Victory-CHAMP Level

This level is the final stage for the resident; upon completing levels 1 & 2, RootedHearts will help transition each resident's status to their living apartment provided through RootedHearts Global if choosing to do so. A savings account will be set up for the resident.

The Setup:

1. Employment
2. Bank account - checking & savings
3. Rent (single or family)
4. Vehicle / Insurance

If the individual decides to reside to complete the program, then they are allowed to live in the apartment residence for an additional 2-3 years with Authorization from the Financial, Resident Advisor, and Administrative Department. If they are choosing to find their own apartment, we will provide resources and assist with locating housing.

We will apply for funding for rental assistance for the resident[s]. When entering into the program, and the resident meets the requirements and needs minimal services, then we will evaluate, then proceed with next best steps to ensure complete transfer, so that cycles are not repeated, but recognizable and transparent, especially if children are involved.

If a resident stays in the RHG facility, and the resident[s] are currently working, then a rental agreement will be given between the RootedHearts Management [Human Resources] and the resident. Final approval signed by Lakeshia "Eden" Bassett or Charles E. Bassett.

The cost charged: Monthly - payments can be given bi-weekly or monthly. Receipts will be given at time of payment.

- 1 person: \$350
- 2-3 persons: \$425
- 4-5 persons: \$600

Note: Residents who are not working, we will continue to apply for funding through State, Federal, NOFO, Donations, Contributions, Partnerships, and Sponsorship, etc.

As informed, we are required to have a smoking section, so that will be built 25 feet away from the building. We will upgrade the exterior by fencing the entire property for safety of the residents, staff and volunteers.

All volunteers must confirm their arrival 24 - 48 hours in advance, so the staff will know who is arriving on the date and day scheduled.

Each resident will be entered into our system, for records and provided room and board. Meals will be provided: Breakfast, Lunch and Dinner. This is a program, so they are required to meet with their Residential Advisor to create a plan to get them back on their feet, for themselves and or their family. This process is between 6 months up to 2 years on average.

Once the plan is in place, each resident will be accountable for completing the steps until they graduate from the program. Upon so, when the resident has completed the program, they will be able to move into our apartments that will be available. Each resident is different, so comparing two people is not compatible.

Questions:

1. In the process of completing the Presubmission Conference, what will be the next steps?
2. Funding, what is the process, if the payment is due, what will we be paying for and what is the time frame?
3. Are there any additional licensing that is required?
4. We are currently applying for the State HTF for funding for this project, is there other funding that I can apply for this type of project?
5. If any changes are considered after building renovations are in RootedHearts Global, will I need to contact the City of Olympia for changes and approval?
6. In 2027 RootedHearts Global will begin the process of locating a building or residence for Homeless Elderly Hearts, will we need to go through this process again? What funding and the best possible directions are available?
7. When we are ready to expand the Homeless Recovery Community, if choosing to stay at the current facility, do I have to get the City of Olympia approval? Or a location, land is available, what would be the best course of action?
8. I was researching information on 902 Union Ave for Fee reduction on google:
Property 902 Union Ave in Olympia, WA is zoned as **Downtown Business (DB)**.
Located within the Downtown Target Area, new multi-family developments are eligible for an 80% impact fee reduction, an 8- to 20-year property tax exemption (MFTE), and a potential 20% housing density bonus. How can I apply for this funding? Please clarify?
9. **20% Density Bonus:** Under the [City of Olympia Affordable Housing Guidelines](#), the city grants 1 additional residential unit for each affordable/low-income unit provided (earning $\leq$ 80% AMI) up to a 20% density increase. Please clarify?
10. Tax Incentive Durations (Multifamily Tax Exemption - MFTE) - Please clarify?
11. Will the City of Olympia provide a general contractor or construction assistance?
12. What funding is available through the City of Olympia, that can be apply in this process?

Thank you
Lakeshia "Eden" Bassett
Founder & CEO